

ATTACHMENT 1

HEADQUARTERS & NORTHWOOD CENTRE

AUXILIARY AIDS AND SERVICES



SINGLE POINTS OF CONTACT

PROGRAM/OFFICE	NAME	CONTACT INFORMATION
Human Resources Office of Civil Rights	Brittany Gardner	P: (850) 717-4566
Office of Inspector General Appeal Hearings	Chelsea Sellars	F: (850) 488-1429
Office of Homelessness and Emergency Financial Assistance for Housing	Jane Lincoln	P: (850) 717-4425

Multi-Lingual Staff Listing:

The Department is required by law to effectively communicate with non-English speaking customers. Communications are ensured through the Department's use of foreign language translators, among other means. In the past, a list of department staff and volunteers who provided translation services to our customers could be found in the Department and the Regions' Limited English Proficiency Plan documents.

Updating the list of foreign language interpreters on a regular basis has become unmanageable in part because of the frequent movement of staff and volunteers throughout the Department.

In order to provide faster updated and accurate contact information, it is necessary for the program offices to keep its list of foreign language translators current. The list must be shared with the Civil Rights Officer for the Region. If there are questions, please feel free to call the Civil Rights Officer for your region.

