

**State of Florida
Department of Children and Families**

Domestic Violence Annual Data Report

**Domestic Violence Services
7/1/2007 - 6/30/2008**

Prepared by:

Florida Coalition Against Domestic Violence

Domestic Violence Annual Report
Fiscal Year 2007-2008

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SERVICE	INDIVIDUALS SERVED												YTD
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Emergency Shelter													
Children (under 18)	1,223	681	552	560	495	434	504	478	512	528	510	512	6,989
Women	1,210	682	591	571	526	469	591	520	539	582	592	611	7,484
Men	5	3	4	1	2	6	1	0	0	4	3	2	31
TOTAL	2,438	1,366	1,147	1,132	1,023	909	1,096	998	1,051	1,114	1,105	1,125	14,504

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Telephone Counseling													
Children (under 18)	44	31	71	71	53	60	65	37	77	48	173	53	783
Women	8,862	9,224	8,834	9,124	8,239	8,359	8,718	8,248	8,538	9,268	8,533	8,727	104,674
Men	647	604	596	789	678	705	716	634	675	632	604	586	7,866
TOTAL	9,553	9,859	9,501	9,984	8,970	9,124	9,499	8,919	9,290	9,948	9,310	9,366	113,323

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face Counseling													
Children (under 18)	2,236	1,396	1,075	1,199	1,005	867	1,116	1,107	1,035	1,078	1,039	1,117	14,270
Women	6,125	4,071	3,567	3,754	3,148	2,905	3,349	3,243	3,165	3,557	3,538	3,452	43,874
Men	525	422	395	448	329	322	485	409	385	421	415	358	4,914
Total Face-to-face Counseling	8,886	5,889	5,037	5,401	4,482	4,094	4,950	4,759	4,585	5,056	4,992	4,927	63,058

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Diversion Program													
ES TANF													
Children (under 18)	994	647	532	514	455	387	465	434	495	486	492	506	6,407
Women	665	458	369	365	331	256	334	327	358	367	367	371	4,568
Men	0	9	4	0	1	2	0	9	0	0	2	0	27
Subtotal	1,659	1,114	905	879	787	645	799	770	853	853	861	877	11,002
Outreach TANF													
Children (under 18)	2,396	1,709	1,279	1,614	1,380	1,056	1,333	1,205	1,244	1,347	1,376	1,358	17,297
Women	1,774	1,335	1,066	1,337	1,076	870	1,013	941	1,070	1,072	1,122	996	13,672
Men	90	64	69	86	73	44	66	62	99	102	95	31	881
Subtotal	4,260	3,108	2,414	3,037	2,529	1,970	2,412	2,208	2,413	2,521	2,593	2,385	31,850
Total TANF	5,919	4,222	3,319	3,916	3,316	2,615	3,211	2,978	3,266	3,374	3,454	3,262	42,852

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Case Management													
Children (under 18)	933	885	715	703	631	758	674	715	687	635	699	1,118	9,153
Women	1,973	2,008	1,737	1,764	1,726	1,770	1,615	1,494	1,435	1,738	1,682	3,431	22,373
Men	34	35	47	28	44	48	36	48	52	50	53	142	617
TOTAL	2,940	2,928	2,499	2,495	2,401	2,576	2,325	2,257	2,174	2,423	2,434	4,691	32,143

SERVICE	INDIVIDUALS SERVED												YTD
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Child Assessments													
0 - 23 months old	204	185	151	145	105	113	118	112	139	124	129	119	1,644
2 - 4 years old	296	231	165	152	157	117	175	150	155	176	160	147	2,081
5 - 12 years old	597	419	327	392	300	223	285	312	304	300	295	257	4,011
13 - 17 years old	181	116	115	116	93	85	133	122	118	105	96	120	1,400
TOTAL	1,278	951	758	805	655	538	711	696	716	705	680	643	9,136

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	YTD TOTAL
Days of Shelter	38,338	38,989	33,876	40,869	36,623	37,411	35,900	32,539	33,923	34,009	35,444	34,838	432,759
Alternate Accommodations	413	420	476	435	393	410	471	401	469	428	361	422	5,099
Shelter Beyond Capacity	109	119	59	144	133	65	80	22	26	51	98	67	973
Counseling Hours	41,544.00	38,748.75	35,414.50	39,746.25	32,958.75	33,932.25	36,000.00	34,026.25	35,469.75	37,023.75	34,294.00	36,000.00	435,158.25
Hotline Calls	12,802	13,141	12,866	14,422	11,547	11,602	12,472	11,503	11,475	12,855	12,428	12,547	149,660
Information and Referral	88,267	85,915	84,096	100,491	76,444	67,704	91,743	85,108	74,690	105,107	85,304	79,759	1,024,628

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	YTD TOTAL
Safety Plans													
Telephone	5,380	5,279	5,674	5,913	5,361	4,726	6,055	5,459	5,525	5,781	5,874	5,831	66,858
Face-Face	6,290	5,183	4,287	5,707	4,553	4,384	4,875	5,496	4,812	5,262	5,048	5,579	61,476
TOTAL	11,670	10,462	9,961	11,620	9,914	9,110	10,930	10,955	10,337	11,043	10,922	11,410	128,334

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	YTD TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	354	407	635	1,014	908	446	671	779	703	1,261	986	433	8,597
Attendance	10,772	12,004	18,451	34,257	25,945	11,632	19,110	24,329	25,764	28,746	24,402	9,732	245,144
Media													
Units	115	76	172	238	72	85	95	122	76	103	71	124	1,349
PROFESSIONAL TRAINING													
Units	100	132	150	206	132	93	112	117	154	148	132	149	1,625
Attendance	1,652	1,792	2,655	4,092	2,650	1,392	1,932	3,033	2,599	3,070	2,348	2,242	29,457

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	YTD TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	529	582	421	437	474	423	428	434	441	458	474	518	5,619
Safety Plans ES 72 hrs.	529	582	421	436	474	423	428	434	438	458	474	518	5,615
Performance Goal Reached	100.0%	100.0%	100.0%	99.8%	100.0%	100.0%	100.0%	100.0%	99.3%	100.0%	100.0%	100.0%	99.93%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														YTD TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	915	565	443	448	414	354	512	445	447	469	462	578	6,052	
African American	842	453	364	359	339	320	281	276	301	314	368	295	4,512	
Hispanic	513	274	251	255	198	186	241	184	235	272	211	192	3,012	
Asian American	10	4	4	4	10	6	5	10	18	9	10	8	98	
Native American	3	4	2	8	0	4	4	4	2	5	1	7	44	
Middle Eastern	9	7	5	5	2	1	1	4	0	0	0	0	34	
Haitian	35	7	18	5	10	8	8	15	3	10	5	6	130	
Other	111	52	60	48	50	30	44	60	45	35	48	39	622	
TOTAL	2,438	1,366	1,147	1,132	1,023	909	1,096	998	1,051	1,114	1,105	1,125	14,504	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														YTD TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	246	143	144	125	103	99	116	104	124	124	127	137	1,592	
2 - 4 years old	327	192	156	126	138	121	146	129	142	159	142	136	1,914	
5 - 12 years old	526	276	206	245	201	162	190	189	194	198	194	186	2,767	
13 - 17 years old	124	70	46	64	53	52	52	56	52	47	47	53	716	
18 - 29 years old	498	284	245	231	213	169	223	208	218	234	246	214	2,983	
30 - 44 years old	503	294	247	237	229	205	254	186	240	234	241	261	3,131	
45 - 59 years old	198	99	91	88	78	87	105	114	77	109	97	124	1,267	
60 - 64 years old	10	2	8	12	7	10	8	9	3	4	5	11	89	
65 + years old	6	6	4	4	1	4	2	3	1	5	6	3	45	
TOTAL	2,438	1,366	1,147	1,132	1,023	909	1,096	998	1,051	1,114	1,105	1,125	14,504	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														YTD TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	3,641	2,491	2,218	2,395	1,813	1,685	2,051	2,086	1,924	2,228	2,235	2,151	26,918	
African American	1,504	1,069	930	984	858	806	867	882	935	997	868	921	11,621	
Hispanic	1,366	857	672	673	602	456	610	587	528	592	576	528	8,047	
Asian American	51	36	43	30	33	18	30	47	21	37	21	47	414	
Native American	16	16	14	16	16	10	7	8	13	13	13	7	149	
Middle Eastern	15	3	6	2	4	10	4	2	2	3	6	3	60	
Haitian	29	25	24	23	17	21	23	34	28	20	22	20	286	
Other	252	123	74	152	130	121	136	127	99	120	131	106	1,571	
TOTAL	6,874	4,620	3,981	4,275	3,473	3,127	3,728	3,773	3,550	4,010	3,872	3,783	49,066	

AGE OF INDIVIDUALS SERVED IN OUTREACH														YTD TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	124	88	55	53	40	45	50	51	50	45	63	44	708	
2 - 4 years old	236	131	111	103	101	91	116	132	127	105	103	74	1,430	
5 - 12 years old	636	363	274	321	218	185	252	230	238	252	263	195	3,427	
13 - 17 years old	352	256	218	252	209	158	224	233	218	236	172	177	2,705	
18 - 29 years old	1,947	1,350	1,227	1,307	1,018	943	1,056	1,153	1,119	1,207	1,186	1,142	14,655	
30 - 44 years old	2,473	1,652	1,381	1,508	1,296	1,162	1,363	1,355	1,233	1,450	1,402	1,433	17,708	
45 - 59 years old	910	618	566	600	499	444	535	506	471	580	566	594	6,889	
60 - 64 years old	125	109	92	68	54	66	74	66	45	71	60	61	891	
65 + years old	71	53	57	63	38	33	58	47	49	64	57	63	653	
TOTAL	6,874	4,620	3,981	4,275	3,473	3,127	3,728	3,773	3,550	4,010	3,872	3,783	49,066	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		48	33	13	25	18	17	16	18	16	14	11	27	256
Women		43	28	13	17	10	17	18	22	23	24	16	18	249
Men		0	0	0	0	1	0	0	0	0	1	0	0	2
TOTAL		91	61	26	42	29	34	34	40	39	39	27	45	507

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	7	17	16	19	9	17	21	11	12	23	16	168
Women		1,069	1,280	1,223	1,286	1,105	1,142	1,295	1,119	1,228	1,338	1,268	1,118	14,471
Men		139	142	148	205	167	192	192	211	191	137	144	180	2,048
TOTAL		1,208	1,429	1,388	1,507	1,291	1,343	1,504	1,351	1,430	1,487	1,435	1,314	16,687

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		65	42	18	33	33	21	20	28	22	12	15	33	342
Women		250	187	161	193	105	135	156	134	145	156	121	117	1,860
Men		13	14	10	9	7	3	22	14	16	11	12	22	153
Total Face-to-face Counseling		328	243	189	235	145	159	198	176	183	179	148	172	2,355

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		47	33	12	25	15	22	20	27	20	15	24	24	284
Women		22	18	8	14	6	8	9	13	13	11	12	11	145
Men		0	0	0	0	1	0	0	0	0	0	0	0	1
Subtotal		69	51	20	39	22	30	29	40	33	26	36	35	430
Outreach TANF														
Children (under 18)		69	65	36	75	52	74	49	59	28	48	43	65	663
Women		84	38	20	38	26	35	23	29	56	24	24	35	432
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		153	103	56	113	78	109	72	88	84	72	67	100	1,095
Total TANF		222	154	76	152	100	139	101	128	117	98	103	135	1,525

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		40	22	21	21	20	26	28	28	19	25	24	70	344
Women		122	121	121	173	141	107	203	141	137	188	191	549	2,194
Men		0	8	8	0	13	9	7	14	21	12	14	45	151
TOTAL		162	151	150	194	174	142	238	183	177	225	229	664	2,689

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	7	8	4	5	2	4	4	5	2	3	3	5	52
2 - 4 years old	5	8	1	10	6	1	7	0	7	4	4	4	57
5 - 12 years old	27	18	11	17	18	7	9	16	10	5	5	16	159
13 - 17 years old	7	7	3	1	7	4	1	4	1	0	1	5	41
TOTAL	46	41	19	33	33	16	21	25	20	12	13	30	309

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	1,133	1,236	1,197	1,209	1,279	1,201	872	882	1,228	1,287	1,108	1,034	13,666
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	1,894.00	1,939.25	1,944.75	2,133.75	1,147.25	1,538.00	1,333.25	1,233.50	1,825.50	1,830.50	1,780.75	1,320.50	19,921.00
Hotline Calls	1,208	1,429	1,388	1,507	1,291	1,343	1,504	1,351	1,430	1,487	1,435	1,314	16,687
Information and Referral	30,354	29,997	30,816	34,624	22,825	19,436	34,396	27,622	23,743	51,337	29,778	27,245	362,173

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	597	661	688	712	614	407	815	705	731	809	775	705	8,219
Face-Face	236	196	106	188	117	122	157	147	159	157	124	142	1,851
TOTAL	833	857	794	900	731	529	972	852	890	966	899	847	10,070

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	15	19	21	22	21	11	29	18	12	19	19	10	216
Attendance	139	166	324	492	571	191	421	440	171	320	285	176	3,696
Media													
Units	7	14	5	2	2	2	0	15	3	2	3	4	59
PROFESSIONAL TRAINING													
Units	2	5	19	29	4	1	12	12	24	16	8	19	151
Attendance	32	194	189	489	101	60	226	381	561	248	83	284	2,848

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	20	23	21	14	17	13	15	16	16	18	21	35	229
Safety Plans ES 72 hrs.	20	23	21	14	17	13	15	16	16	18	21	35	229
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	18	28	8	7	4	3	14	12	21	16	20	15	166	
African American	38	18	0	10	2	7	5	9	3	5	4	5	106	
Hispanic	20	9	13	21	16	20	8	13	10	13	3	15	161	
Asian American	0	1	0	2	0	1	0	0	1	0	0	0	5	
Native American	0	0	0	1	0	0	0	0	0	1	0	1	3	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	1	0	1	0	0	0	0	0	0	2	
Other	15	5	5	0	7	2	7	6	4	4	0	9	64	
TOTAL	91	61	26	42	29	34	34	40	39	39	27	45	507	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	11	8	2	5	2	3	4	4	2	4	2	5	52	
2 - 4 years old	7	5	1	8	4	3	5	0	5	4	4	4	50	
5 - 12 years old	21	15	9	11	7	7	7	9	7	5	4	14	116	
13 - 17 years old	9	5	1	1	5	4	0	5	2	1	1	4	38	
18 - 29 years old	17	9	4	10	3	5	5	8	6	10	8	4	89	
30 - 44 years old	14	13	7	5	6	8	10	8	11	9	6	10	107	
45 - 59 years old	12	6	2	2	2	3	2	5	5	6	2	4	51	
60 - 64 years old	0	0	0	0	0	0	1	1	1	0	0	0	3	
65 + years old	0	0	0	0	0	1	0	0	0	0	0	0	1	
TOTAL	91	61	26	42	29	34	34	40	39	39	27	45	507	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	107	106	118	123	66	67	95	81	108	78	66	76	1,091	
African American	18	22	15	10	13	13	14	8	18	22	11	14	178	
Hispanic	38	39	25	38	23	32	36	30	13	30	31	24	359	
Asian American	1	0	0	0	0	0	1	2	1	0	1	3	9	
Native American	1	1	2	1	1	0	1	1	1	0	0	1	10	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	2	0	1	0	0	0	0	0	0	3	
Other	72	17	3	20	13	12	18	14	3	13	12	9	206	
TOTAL	237	185	163	194	116	125	165	136	144	143	121	127	1,856	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	1	0	1	1	0	0	1	0	0	2	0	6	
2 - 4 years old	1	3	0	2	2	0	2	0	2	0	0	0	12	
5 - 12 years old	14	4	2	6	10	0	2	7	3	0	1	3	52	
13 - 17 years old	2	4	3	0	2	2	1	2	2	0	1	3	22	
18 - 29 years old	85	59	65	85	39	56	47	41	40	51	37	45	650	
30 - 44 years old	86	71	57	64	44	43	65	64	55	60	52	51	712	
45 - 59 years old	46	36	28	31	18	18	40	15	35	24	24	20	335	
60 - 64 years old	1	2	5	3	0	4	3	5	2	4	2	3	34	
65 + years old	2	5	3	2	0	2	5	1	5	4	2	2	33	
TOTAL	237	185	163	194	116	125	165	136	144	143	121	127	1,856	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		20	10	8	10	12	12	9	10	10	8	8	3	120
Women		21	11	9	10	12	11	5	7	9	8	9	3	115
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		41	21	17	20	24	23	14	17	19	16	17	6	235

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		86	146	102	130	191	161	136	81	91	87	111	96	1,418
Men		3	13	4	7	6	2	5	2	3	6	1	8	60
TOTAL		89	159	106	137	197	163	141	83	94	93	112	104	1,478

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		25	13	8	12	14	16	9	11	10	8	8	3	137
Women		82	22	18	21	26	17	14	9	14	11	11	5	250
Men		1	0	0	0	1	0	0	0	0	0	0	0	2
Total Face-to-face Counseling		108	35	26	33	41	33	23	20	24	19	19	8	389

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		20	10	8	10	12	12	9	10	9	9	8	3	120
Women		11	11	5	4	9	6	5	5	6	7	5	2	76
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		31	21	13	14	21	18	14	15	15	16	13	5	196
Outreach TANF														
Children (under 18)		5	3	0	2	2	4	0	1	0	0	0	0	17
Women		30	11	3	8	8	2	5	0	5	2	1	2	77
Men		0	0	0	0	1	0	0	0	0	0	0	0	1
Subtotal		35	14	3	10	11	6	5	1	5	2	1	2	95
Total TANF		66	35	16	24	32	24	19	16	20	18	14	7	291

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		9	12	8	12	14	7	15	14	15	2	13	11	132
Women		23	17	11	24	23	17	20	21	21	9	13	10	209
Men		0	1	0	0	0	0	0	1	0	0	0	0	2
TOTAL		32	30	19	36	37	24	35	36	36	11	26	21	343

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	0	5	2	1	1	2	3	2	5	2	5	0	28
2 - 4 years old	4	8	1	3	5	5	4	2	1	3	0	1	37
5 - 12 years old	17	0	5	6	5	6	2	6	3	3	3	1	57
13 - 17 years old	4	0	0	2	3	3	0	1	1	0	0	1	15
TOTAL	25	13	8	12	14	16	9	11	10	8	8	3	137

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	730	523	602	787	667	831	828	732	617	726	850	463	8,356
Alternate Accommodations	70	66	56	89	94	40	89	60	64	69	88	121	906
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	660.50	959.50	732.50	860.00	685.50	1,116.25	845.50	540.25	592.50	551.00	577.25	381.25	8,502.00
Hotline Calls	226	270	248	333	307	228	248	193	223	226	302	263	3,067
Information and Referral	671	768	649	835	880	661	720	536	624	661	779	716	8,500

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	109	166	126	163	186	119	205	128	145	146	220	197	1,910
Face-Face	83	22	18	22	27	17	14	9	14	11	11	5	253
TOTAL	192	188	144	185	213	136	219	137	159	157	231	202	2,163

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	11	23	95	142	74	50	30	64	47	76	62	16	690
Attendance	88	427	2504	3185	1772	1515	580	1481	1739	1849	1668	208	17,016
Media													
Units	3	2	1	4	3	5	10	2	6	1	12	3	52
PROFESSIONAL TRAINING													
Units	5	3	0	6	8	3	3	4	7	4	1	6	50
Attendance	55	86	0	157	137	29	48	108	255	79	18	62	1,034

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	10	11	6	11	10	10	8	6	10	2	12	7	103
Safety Plans ES 72 hrs.	10	11	6	11	10	10	8	6	10	2	12	7	103
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	9	9	11	6	3	8	5	3	7	11	4	3	79	
African American	16	12	2	5	10	10	1	8	7	3	6	0	80	
Hispanic	16	0	4	9	10	5	8	6	1	1	7	3	70	
Asian American	0	0	0	0	0	0	0	0	4	0	0	0	4	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	1	0	0	1	
Other	0	0	0	0	1	0	0	0	0	0	0	0	1	
TOTAL	41	21	17	20	24	23	14	17	19	16	17	6	235	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	2	1	1	2	3	2	5	2	5	0	23	
2 - 4 years old	4	4	1	3	5	5	4	2	1	3	0	1	33	
5 - 12 years old	13	6	5	4	4	5	2	5	3	3	3	1	54	
13 - 17 years old	3	0	0	2	2	0	0	1	1	0	0	1	10	
18 - 29 years old	6	4	2	2	5	4	3	3	5	2	8	2	46	
30 - 44 years old	12	6	5	4	5	5	1	4	2	6	1	1	52	
45 - 59 years old	3	1	2	2	1	2	1	0	2	0	0	0	14	
60 - 64 years old	0	0	0	2	0	0	0	0	0	0	0	0	2	
65 + years old	0	0	0	0	1	0	0	0	0	0	0	0	1	
TOTAL	41	21	17	20	24	23	14	17	19	16	17	6	235	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	33	5	6	6	11	3	5	2	2	2	1	1	77	
African American	11	0	1	1	1	4	1	0	1	1	1	1	23	
Hispanic	20	6	2	6	5	3	3	1	2	0	0	0	48	
Asian American	1	0	0	0	0	0	0	0	0	0	0	0	1	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	2	3	0	0	0	0	0	0	0	0	0	0	5	
TOTAL	67	14	9	13	17	10	9	3	5	3	2	2	154	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	0	1	0	0	0	0	0	0	0	0	0	0	1	
5 - 12 years old	4	2	0	2	1	1	0	1	0	0	0	0	11	
13 - 17 years old	1	0	0	0	1	3	0	0	0	0	0	0	5	
18 - 29 years old	13	3	1	5	4	1	2	1	2	1	1	2	36	
30 - 44 years old	21	1	4	4	5	0	3	1	2	0	0	0	41	
45 - 59 years old	25	5	3	2	6	4	4	0	1	2	0	0	52	
60 - 64 years old	1	2	1	0	0	1	0	0	0	0	0	0	5	
65 + years old	2	0	0	0	0	0	0	0	0	0	1	0	3	
TOTAL	67	14	9	13	17	10	9	3	5	3	2	2	154	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		44	18	11	25	14	23	16	15	10	4	13	18	211
Women		38	18	8	22	19	17	20	11	13	13	20	21	220
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		82	36	19	47	33	40	36	26	23	17	33	39	431

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	2	2	0	0	0	1	1	0	0	6
Women		63	16	35	64	37	12	40	44	43	36	35	34	459
Men		0	0	0	0	0	0	0	1	0	1	0	0	2
TOTAL		63	16	35	66	39	12	40	45	44	38	35	34	467

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		46	19	9	19	5	9	8	14	9	0	6	13	157
Women		84	58	49	45	31	44	38	35	37	39	42	59	561
Men		1	0	1	0	0	0	1	2	0	1	3	0	9
Total Face-to-face Counseling		131	77	59	64	36	53	47	51	46	40	51	72	727

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		44	17	12	32	21	19	16	17	10	7	22	17	234
Women		27	12	10	21	17	9	9	8	9	7	9	9	147
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		71	29	22	53	38	28	25	25	19	14	31	26	381
Outreach TANF														
Children (under 18)		0	0	0	28	1	29	26	40	31	39	41	50	285
Women		33	21	6	10	4	17	10	18	15	22	18	25	199
Men		0	0	0	0	0	0	0	1	0	1	0	0	2
Subtotal		33	21	6	38	5	46	36	59	46	62	59	75	486
Total TANF		104	50	28	91	43	74	61	84	65	76	90	101	867

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		11	19	13	12	19	14	20	10	15	7	11	42	193
Women		13	47	14	31	39	12	38	23	19	38	16	140	430
Men		0	0	0	1	0	0	0	0	0	2	0	0	3
TOTAL		24	66	27	44	58	26	58	33	34	47	27	182	626

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	8	2	3	4	6	8	5	4	1	1	2	1	45
2 - 4 years old	15	3	4	7	5	9	9	3	5	3	5	0	68
5 - 12 years old	15	12	3	11	2	6	2	8	4	0	4	6	73
13 - 17 years old	6	1	1	3	1	0	0	0	0	0	2	3	17
TOTAL	44	18	11	25	14	23	16	15	10	4	13	10	203

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	1,526	1,655	1,314	1,770	1,597	2,067	1,985	1,575	1,506	847	1,482	1,547	18,871
Alternate Accommodations	0	0	0	0	1	0	0	0	0	0	0	0	1
Shelter Beyond Capacity	0	1	0	0	0	0	0	0	0	0	0	0	1
Counseling Hours	262.50	332.50	344.00	421.50	391.75	330.25	571.50	629.75	729.00	713.75	525.00	921.00	6,172.50
Hotline Calls	74	78	76	89	71	30	56	56	53	30	38	66	717
Information and Referral	464	494	416	472	339	348	413	354	415	413	403	669	5,200

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	74	80	30	89	69	30	53	56	52	23	34	60	650
Face-Face	49	64	51	48	30	36	39	36	37	38	36	53	517
TOTAL	123	144	81	137	99	66	92	92	89	61	70	113	1,167

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	0	0	2	19	8	17	16	3	1	5	1	2	74
Attendance	0	0	68	781	268	118	257	41	14	79	10	71	1,707
Media													
Units	0	0	0	1	0	0	0	0	0	0	0	0	1
PROFESSIONAL TRAINING													
Units	0	2	0	0	0	0	0	0	1	0	0	0	3
Attendance	0	34	0	0	0	0	0	0	2	0	0	0	36

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	14	20	8	14	13	11	18	13	12	10	16	34	183
Safety Plans ES 72 hrs.	14	20	8	13	13	11	18	13	12	10	16	34	182
Performance Goal Reached	100%	100%	100%	93%	100%	100%	100%	100%	100%	100%	100%	100%	99%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	56	25	16	30	21	24	20	13	14	12	18	27	276	
African American	12	6	0	9	3	12	9	3	4	2	8	8	76	
Hispanic	3	0	2	4	7	3	3	5	3	2	0	4	36	
Asian American	1	0	0	0	0	1	0	0	0	0	0	0	2	
Native American	0	0	0	0	0	0	3	0	0	0	0	0	3	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	10	5	1	4	2	0	1	5	2	1	7	0	38	
TOTAL	82	36	19	47	33	40	36	26	23	17	33	39	431	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	8	2	3	4	6	8	5	4	1	1	2	6	50	
2 - 4 years old	15	3	4	7	5	9	9	3	5	3	5	3	71	
5 - 12 years old	15	12	3	11	2	6	2	8	4	0	4	6	73	
13 - 17 years old	6	1	1	3	1	0	0	0	0	0	2	3	17	
18 - 29 years old	20	8	2	10	7	9	9	5	5	4	11	5	95	
30 - 44 years old	14	5	6	8	11	4	7	4	7	5	8	12	91	
45 - 59 years old	4	5	0	4	1	3	4	2	1	4	1	4	33	
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
65 + years old	0	0	0	0	0	1	0	0	0	0	0	0	1	
TOTAL	82	36	19	47	33	40	36	26	23	17	33	39	431	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	35	35	35	16	10	21	17	18	19	25	20	33	284	
African American	11	5	6	7	0	5	1	5	5	2	4	5	56	
Hispanic	0	0	3	1	1	2	1	2	1	0	1	0	12	
Asian American	0	0	0	0	0	0	0	1	0	1	0	0	2	
Native American	0	0	0	3	0	0	0	0	0	0	0	0	3	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	3	1	1	0	1	0	0	1	0	0	0	1	8	
TOTAL	49	41	45	27	12	28	19	27	25	28	25	39	365	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	0	0	0	1	0	0	0	0	0	0	0	0	1	
5 - 12 years old	1	0	0	1	0	0	0	0	0	0	0	0	2	
13 - 17 years old	1	1	3	2	0	1	0	1	0	1	0	1	11	
18 - 29 years old	23	12	17	10	5	11	5	9	4	6	11	14	127	
30 - 44 years old	20	18	18	11	2	14	10	12	15	17	10	13	160	
45 - 59 years old	4	6	5	2	4	2	2	5	5	2	4	9	50	
60 - 64 years old	0	3	0	0	0	0	0	0	1	2	0	1	7	
65 + years old	0	1	2	0	1	0	2	0	0	0	0	1	7	
TOTAL	49	41	45	27	12	28	19	27	25	28	25	39	365	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter		8	8	1	5	6	1	4	0	6	4	2	3	48
Children (under 18)														
Women		9	6	2	5	3	1	10	2	9	4	2	2	55
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		17	14	3	10	9	2	14	2	15	8	4	5	103

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling		0	0	0	0	0	0	0	0	0	0	0	0	0
Children (under 18)														
Women		53	34	38	41	32	42	20	25	51	24	50	30	440
Men		0	0	1	0	1	0	0	0	0	2	0	0	4
TOTAL		53	34	39	41	33	42	20	25	51	26	50	30	444

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling		0	1	0	0	0	0	0	0	0	0	0	2	3
Children (under 18)														
Women		49	30	15	25	28	7	25	16	22	20	16	11	264
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Total Face-to-face Counseling		49	31	15	25	28	7	25	16	22	20	16	13	267

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF		7	8	1	5	6	0	4	0	6	3	2	3	45
Children (under 18)														
Women		4	5	2	2	1	0	2	0	3	4	1	2	26
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		11	13	3	7	7	0	6	0	9	7	3	5	71
Outreach TANF														
Children (under 18)		36	20	18	21	8	16	10	12	8	0	12	5	166
Women		18	9	9	7	4	7	5	5	3	0	6	4	77
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		54	29	27	28	12	23	15	17	11	0	18	9	243
Total TANF		65	42	30	35	19	23	21	17	20	7	21	14	314

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management		0	0	0	0	0	0	0	0	0	0	0	0	0
Children (under 18)														
Women		16	11	7	15	16	7	9	13	17	12	12	13	148
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		16	11	7	15	16	7	9	13	17	12	12	13	148

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	0	1	0	0	0	0	1	0	1	0	1	1	1
2 - 4 years old	1	0	0	4	1	0	2	0	2	4	1	1	1
5 - 12 years old	7	1	0	1	4	0	0	0	1	0	0	1	1
13 - 17 years old	0	1	1	0	1	1	1	0	2	0	0	0	0
TOTAL	8	3	1	5	6	1	4	0	6	4	2	3	43

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Days of Shelter	208	254	64	191	258	91	270	102	212	196	8	16	1,870
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	213.75	122.50	123.50	134.50	209.00	113.75	101.25	120.00	85.25	80.75	90.00	43.50	1,437.75
Hotline Calls	145	109	103	120	69	90	79	97	118	118	122	103	1,273
Information and Referral	121	111	60	101	87	140	81	55	165	196	264	226	1,607

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Safety Plans													
Telephone	45	48	19	36	24	46	24	25	40	44	47	31	429
Face-Face	27	31	12	18	18	5	14	14	12	10	11	12	184
TOTAL	72	79	31	54	42	51	38	39	52	54	58	43	613

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
COMMUNITY EDUCATION													
Face-to-face													
Units	6	6	5	6	6	4	7	6	0	5	10	6	67
Attendance	12	27	20	27	41	23	30	17	0	18	43	20	278
Media													
Units	0	1	0	1	0	0	0	0	0	0	0	0	2
PROFESSIONAL TRAINING													
Units	2	0	1	0	0	1	0	0	0	0	0	0	4
Attendance	12	0	6	0	0	20	0	0	0	0	0	0	38

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Adults Leaving Shelter after 72+ hrs													
Total Adults	3	2	3	1	3	1	3	5	5	9	2	1	38
Safety Plans ES 72 hrs.	3	2	3	1	3	1	3	5	5	9	2	1	38
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	8	12	2	3	2	2	6	2	12	5	4	5	63
African American	5	2	0	3	0	0	7	0	1	0	0	0	18
Hispanic	1	0	0	0	0	0	1	0	2	3	0	0	7
Asian American	0	0	1	0	0	0	0	0	0	0	0	0	1
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	3	0	0	4	7	0	0	0	0	0	0	0	14
TOTAL	17	14	3	10	9	2	14	2	15	8	4	5	103

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	2	0	0	0	0	1	0	1	4	1	1	10
2 - 4 years old	1	2	0	4	1	0	2	0	2	0	1	1	14
5 - 12 years old	7	2	1	1	4	0	0	0	1	0	0	1	17
13 - 17 years old	0	2	0	0	1	1	1	0	2	0	0	0	7
18 - 29 years old	4	1	0	1	0	1	2	0	2	2	1	1	15
30 - 44 years old	4	3	2	3	1	0	5	1	7	0	1	1	28
45 - 59 years old	1	2	0	1	2	0	3	1	0	2	0	0	12
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	17	14	3	10	9	2	14	2	15	8	4	5	103

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	35	24	8	17	23	4	14	11	9	11	8	9	173
African American	1	0	3	2	1	1	1	3	3	0	1	1	17
Hispanic	1	1	2	1	1	1	0	0	1	0	2	1	11
Asian American	2	0	0	0	0	0	0	0	0	0	1	0	3
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL	40	25	13	20	25	6	15	14	13	11	12	11	205

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	1	0	0	0	0	0	0	0	0	0	0	1
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	0	0	0	0	0	0	0	0	0	0	2	2	4
18 - 29 years old	14	5	8	5	5	1	2	11	6	2	2	2	63
30 - 44 years old	14	10	3	7	13	2	7	3	3	4	4	4	74
45 - 59 years old	7	5	2	8	6	3	5	0	4	5	3	2	50
60 - 64 years old	3	3	0	0	0	0	0	0	0	0	1	1	8
65 + years old	2	1	0	0	1	0	1	0	0	0	0	0	5
TOTAL	40	25	13	20	25	6	15	14	13	11	12	11	205

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		33	10	13	6	15	8	13	10	9	6	6	12	141
Women		30	16	20	18	20	13	16	15	14	17	29	22	230
Men		0	0	1	0	0	0	0	0	0	0	0	0	1
TOTAL		63	26	34	24	35	21	29	25	23	23	35	34	372

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		2	2	1	1	2	23	1	9	3	2	2	4	52
Women		580	563	577	582	530	488	414	453	461	458	539	533	6,178
Men		68	86	65	74	85	55	72	66	25	38	33	34	701
TOTAL		650	651	643	657	617	566	487	528	489	498	574	571	6,931

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		63	46	42	43	38	51	58	45	34	42	43	54	559
Women		587	387	327	354	318	301	263	312	278	309	350	356	4,142
Men		117	55	58	67	72	68	54	74	53	53	58	61	790
Total Face-to-face Counseling		767	488	427	464	428	420	375	431	365	404	451	471	5,491

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		33	5	13	6	14	7	11	10	9	6	6	10	130
Women		17	7	8	4	7	4	5	7	5	5	6	5	80
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		50	12	21	10	21	11	16	17	14	11	12	15	210
Outreach TANF														
Children (under 18)		181	112	101	86	71	77	89	106	70	92	108	91	1,184
Women		97	72	49	49	40	50	52	54	44	53	58	49	667
Men		13	9	4	0	5	3	8	4	9	7	12	5	79
Subtotal		291	193	154	135	116	130	149	164	123	152	178	145	1,930
Total TANF		341	205	175	145	137	141	165	181	137	163	190	160	2,140

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		20	13	17	6	23	10	5	19	14	6	9	11	153
Women		14	20	16	18	39	19	13	15	19	19	49	49	290
Men		0	0	1	0	0	0	0	0	0	0	0	0	1
TOTAL		34	33	34	24	62	29	18	34	33	25	58	60	444

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	5	2	5	1	3	0	4	5	4	2	3	4	38
2 - 4 years old	12	2	5	1	5	1	4	3	3	2	2	4	44
5 - 12 years old	15	4	2	4	6	4	2	2	1	1	1	4	46
13 - 17 years old	1	2	1	0	1	3	3	0	1	2	0	0	14
TOTAL	33	10	13	6	15	8	13	10	9	7	6	12	142

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	785	846	792	655	734	615	787	772	614	587	595	850	8,632
Alternate Accommodations	34	49	33	27	34	24	31	11	35	15	25	30	348
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	1,516.00	1,850.00	2,357.00	1,392.50	1,427.75	1,693.25	1,892.25	1,710.00	1,633.00	1,470.25	1,683.00	1,907.00	20,532.00
Hotline Calls	767	852	847	1,005	806	761	653	638	474	792	781	594	8,970
Information and Referral	1,792	1,815	1,476	1,644	1,783	1,236	1,410	1,837	1,674	1,908	2,400	2,063	21,038

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	327	294	289	290	263	282	240	284	239	312	317	312	3,449
Face-Face	366	315	239	361	351	277	295	319	257	308	351	353	3,792
TOTAL	693	609	528	651	614	559	535	603	496	620	668	665	7,241

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	75	21	16	43	50	11	4	28	30	7	30	26	341
Attendance	3130	569	388	1044	1352	821	384	564	487	31	712	490	9,972
Media													
Units	0	0	1	1	0	5	0	4	0	0	3	0	14
PROFESSIONAL TRAINING													
Units	5	5	5	7	2	5	2	3	2	5	2	2	45
Attendance	79	176	67	63	56	109	29	139	23	172	41	50	1,004

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	7	18	17	15	34	18	5	28	23	12	16	24	217
Safety Plans ES 72 hrs.	7	18	17	15	34	18	5	28	23	12	16	24	217
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	26	14	14	12	15	7	18	7	13	15	20	17	178
African American	29	8	15	9	16	3	7	10	5	5	8	11	126
Hispanic	7	1	0	3	0	7	1	4	0	1	0	2	26
Asian American	0	0	0	0	0	0	0	0	0	1	1	0	2
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	3	5	0	4	4	3	4	5	1	6	4	40
TOTAL	63	26	34	24	35	21	29	25	23	23	35	34	372

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	5	2	6	1	3	0	4	5	4	2	4	4	40
2 - 4 years old	12	2	4	0	5	1	4	3	3	1	1	4	40
5 - 12 years old	15	4	2	5	6	4	2	2	1	1	1	4	47
13 - 17 years old	1	2	1	0	1	3	3	0	1	2	0	0	14
18 - 29 years old	14	7	7	6	4	2	4	9	6	7	9	4	79
30 - 44 years old	11	8	7	7	12	7	8	5	4	6	12	11	98
45 - 59 years old	5	1	7	5	4	3	4	1	4	4	7	7	52
60 - 64 years old	0	0	0	0	0	1	0	0	0	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	1	0	1
TOTAL	63	26	34	24	35	21	29	25	23	23	35	34	372

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	461	313	273	280	261	246	239	264	224	243	281	308	3,393
African American	156	105	89	114	103	121	82	104	88	103	102	100	1,267
Hispanic	51	36	18	21	13	16	11	19	17	10	18	11	241
Asian American	2	2	6	2	1	2	0	0	3	3	1	2	24
Native American	3	0	1	3	0	0	0	0	1	2	0	0	10
Middle Eastern	0	0	3	0	0	1	0	1	0	0	1	0	6
Haitian	7	0	0	1	0	0	0	0	0	0	0	0	8
Other	24	6	3	19	15	13	14	18	9	19	13	16	169
TOTAL	704	462	393	440	393	399	346	406	342	380	416	437	5,118

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	8	4	4	4	5	10	9	7	3	10	8	9	81
2 - 4 years old	7	2	7	7	3	6	6	4	7	5	12	12	78
5 - 12 years old	12	14	13	20	9	17	19	13	7	14	11	11	160
13 - 17 years old	5	5	7	4	6	10	10	10	9	6	6	10	88
18 - 29 years old	236	163	132	181	101	121	76	130	118	115	141	152	1,666
30 - 44 years old	308	180	130	147	181	153	144	155	137	148	159	155	1,997
45 - 59 years old	109	70	76	69	77	72	63	75	51	59	63	75	859
60 - 64 years old	13	16	15	6	5	9	5	4	4	9	9	5	100
65 + years old	6	8	9	2	6	1	14	8	6	14	7	8	89
TOTAL	704	462	393	440	393	399	346	406	342	380	416	437	5,118

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		8	7	10	9	2	5	3	11	3	11	2	0	71
Women		9	11	10	8	4	4	5	5	3	6	3	2	70
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		17	18	20	17	6	9	8	16	6	17	5	2	141

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		67	46	26	20	33	15	13	17	87	57	97	81	559
Men		0	0	0	1	0	0	6	1	0	2	0	1	11
TOTAL		67	46	26	21	33	15	19	18	87	59	97	82	570

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		8	7	0	9	2	5	12	6	3	12	10	7	81
Women		62	61	26	53	25	17	43	68	43	68	77	68	611
Men		0	1	2	2	0	0	0	0	0	1	0	1	7
Total Face-to-face Counseling		70	69	28	64	27	22	55	74	46	81	87	76	699

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		8	7	10	9	2	5	14	11	3	11	2	15	97
Women		9	11	10	8	4	4	7	6	3	6	3	9	80
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		17	18	20	17	6	9	21	17	6	17	5	24	177
Outreach TANF														
Children (under 18)		0	0	0	0	0	0	18	9	0	8	16	0	51
Women		30	36	23	45	17	0	19	27	14	16	40	6	273
Men		0	1	2	2	0	0	1	0	0	0	0	1	7
Subtotal		30	37	25	47	17	0	38	36	14	24	56	7	331
Total TANF		47	55	45	64	23	9	59	53	20	41	61	31	508

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		1	2	10	9	0	6	1	4	3	4	2	0	42
Women		26	37	10	11	7	9	19	42	38	28	23	17	267
Men		0	0	0	0	0	0	0	2	0	0	0	0	2
TOTAL		27	39	20	20	7	15	20	48	41	32	25	17	311

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	2	3	5	1	0	1	1	0	0	3	1	0	17
2 - 4 years old	1	2	3	2	1	2	1	1	0	1	1	0	15
5 - 12 years old	5	0	7	6	2	1	1	5	3	4	0	0	34
13 - 17 years old	0	2	0	0	0	1	0	5	0	3	0	0	11
TOTAL	8	7	15	9	3	5	3	11	3	11	2	0	77

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Days of Shelter	276	459	453	432	417	327	164	201	106	334	518	413	4,100
Alternate Accommodations	12	3	1	5	4	3	0	1	3	19	14	2	67
Shelter Beyond Capacity	0	10	2	3	2	0	4	0	0	3	2	0	26
Counseling Hours	463.75	721.00	541.50	575.50	449.25	255.00	162.50	245.25	203.00	329.50	419.25	435.00	4,800.50
Hotline Calls	67	48	56	69	39	14	74	70	87	80	99	73	776
Information and Referral	727	764	499	898	469	295	317	433	387	440	922	614	6,765

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Safety Plans													
Telephone	139	25	25	41	63	23	23	54	69	58	44	22	586
Face-Face	70	76	55	92	154	53	39	49	51	64	99	78	880
TOTAL	209	101	80	133	217	76	62	103	120	122	143	100	1,466

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
COMMUNITY EDUCATION													
Face-to-face													
Units	4	9	13	10	11	4	7	7	7	11	11	5	99
Attendance	15	39	199	90	105	31	19	26	33	94	362	73	1,086
Media													
Units	2	1	0	0	0	0	0	0	0	3	1	3	10
PROFESSIONAL TRAINING													
Units	0	0	1	1	0	0	1	0	0	2	0	1	6
Attendance	0	0	60	25	0	0	35	0	0	50	0	25	195

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Adults Leaving Shelter after 72+ hrs													
Total Adults	1	4	3	3	0	9	2	4	1	2	1	2	32
Safety Plans ES 72 hrs.	1	4	3	3	0	9	2	4	1	2	1	2	33
Performance Goal Reached	100%	100%	100%	100%	N/A	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	13	18	14	16	6	7	7	9	6	17	5	2	120	
African American	0	0	2	1	0	2	0	6	0	0	0	0	11	
Hispanic	0	0	4	0	0	0	1	0	0	0	0	0	5	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	4	0	0	0	0	0	0	1	0	0	0	0	5	
TOTAL	17	18	20	17	6	9	8	16	6	17	5	2	141	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	2	3	2	1	1	1	1	0	0	3	1	0	15	
2 - 4 years old	1	2	3	2	1	2	1	1	0	1	1	0	15	
5 - 12 years old	5	0	4	6	0	1	1	5	3	4	0	0	29	
13 - 17 years old	0	2	1	0	0	1	0	5	0	3	0	0	12	
18 - 29 years old	4	5	6	1	2	2	1	2	0	3	2	0	28	
30 - 44 years old	3	4	4	5	1	1	4	2	2	3	1	2	32	
45 - 59 years old	2	2	0	1	1	1	0	1	1	0	0	0	9	
60 - 64 years old	0	0	0	1	0	0	0	0	0	0	0	0	1	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	17	18	20	17	6	9	8	16	6	17	5	2	141	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	50	45	28	46	18	13	15	31	18	17	30	17	328	
African American	1	3	0	1	0	0	0	0	1	2	0	2	10	
Hispanic	1	0	0	0	1	0	1	1	2	0	5	0	11	
Asian American	1	0	0	0	1	0	1	1	0	0	0	0	4	
Native American	0	0	0	0	1	0	0	0	0	0	0	0	1	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	1	0	1	
Other	0	3	0	0	0	0	0	0	0	0	0	0	3	
TOTAL	53	51	28	47	21	13	17	33	21	19	36	19	358	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
13 - 17 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
18 - 29 years old	18	15	8	14	5	6	5	9	7	8	15	8	118	
30 - 44 years old	21	27	16	20	8	6	8	12	10	8	11	9	156	
45 - 59 years old	12	8	2	11	5	1	4	10	1	3	10	1	68	
60 - 64 years old	2	1	1	1	2	0	0	0	3	0	0	1	11	
65 + years old	0	0	1	1	1	0	0	2	0	0	0	0	5	
TOTAL	53	51	28	47	21	13	17	33	21	19	36	19	358	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		21	19	21	23	13	13	14	12	16	17	19	14	202
Women		34	26	26	19	31	28	24	17	16	16	30	26	293
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		55	45	47	42	44	41	38	29	32	33	49	40	495

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		1	0	2	0	3	1	0	0	0	0	0	0	7
Women		67	112	39	132	97	112	104	87	67	94	65	133	1,109
Men		3	6	4	23	2	15	10	5	0	7	2	10	87
TOTAL		71	118	45	155	102	128	114	92	67	101	67	143	1,203

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		36	27	27	29	8	19	19	32	25	35	18	8	283
Women		121	56	43	47	64	49	49	107	33	164	149	348	1,230
Men		5	1	0	0	1	0	1	9	1	17	23	39	97
Total Face-to-face Counseling		162	84	70	76	73	68	69	148	59	216	190	395	1,610

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		21	16	19	11	13	26	14	13	16	17	14	14	194
Women		10	9	11	5	24	13	9	14	8	7	9	10	129
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		31	25	30	16	37	39	23	27	24	24	23	24	323
Outreach TANF														
Children (under 18)		65	28	13	36	30	11	23	10	22	35	10	24	307
Women		46	38	7	18	11	3	11	5	7	21	21	31	219
Men		2	0	0	0	1	0	0	0	0	0	1	0	4
Subtotal		113	66	20	54	42	14	34	15	29	56	32	55	530
Total TANF		144	91	50	70	79	53	57	42	53	80	55	79	853

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		36	27	27	27	8	36	8	54	17	30	17	18	305
Women		122	56	44	69	64	55	35	39	36	72	80	76	748
Men		1	1	0	0	1	0	0	0	0	1	1	0	5
TOTAL		159	84	71	96	73	91	43	93	53	103	98	94	1,058

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	8	9	4	6	2	13	2	1	5	0	1	5	56
2 - 4 years old	7	7	4	4	4	1	2	5	2	7	6	3	52
5 - 12 years old	20	11	11	10	6	11	8	9	14	19	7	8	134
13 - 17 years old	8	4	1	7	7	1	5	2	2	4	3	2	46
TOTAL	43	31	20	27	19	26	17	17	23	30	17	18	288

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	1,115	1,565	945	1,128	987	926	822	859	877	910	1,144	1,075	12,353
Alternate Accommodations	0	0	0	4	1	0	4	3	4	1	1	0	18
Shelter Beyond Capacity	0	8	0	0	0	0	0	0	0	0	0	0	8
Counseling Hours	3,450.00	1,748.75	2,108.00	3,473.00	1,659.00	1,877.50	2,263.00	2,487.50	2,101.00	2,281.50	1,453.00	1,933.50	26,835.75
Hotline Calls	319	514	371	378	254	344	268	280	240	294	266	388	3,916
Information and Referral	4,972	4,224	3,017	5,436	3,709	4,112	3,830	5,101	3,473	2,435	4,944	4,731	49,984

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	104	72	103	184	48	84	80	66	42	67	43	64	957
Face-Face	137	62	45	122	113	45	117	95	41	77	60	42	956
TOTAL	241	134	148	306	161	129	197	161	83	144	103	106	1,913

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	1	5	2	9	7	6	5	37	6	4	4	2	88
Attendance	7	340	35	625	239	210	63	4278	2440	385	140	31	8,793
Media													
Units	0	0	0	1	0	0	0	0	0	0	0	0	1
PROFESSIONAL TRAINING													
Units	1	1	0	5	3	0	4	1	4	7	5	5	36
Attendance	7	5	0	169	47	0	9	20	22	360	286	58	983

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	10	26	10	6	19	18	19	21	11	12	12	12	176
Safety Plans ES 72 hrs.	10	26	10	6	19	18	19	21	11	12	12	12	176
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	41	33	26	22	34	27	21	23	19	13	23	26	308
African American	10	8	8	11	6	11	5	3	4	13	21	8	108
Hispanic	4	3	10	6	3	3	11	3	6	7	4	4	64
Asian American	0	0	0	0	0	0	0	0	3	0	0	2	5
Native American	0	0	1	3	0	0	1	0	0	0	0	0	5
Middle Eastern	0	1	2	0	0	0	0	0	0	0	0	0	3
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	1	0	0	0	0	0	1	0	2
TOTAL	55	45	47	42	44	41	38	29	32	33	49	40	495

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	5	6	6	7	3	1	6	2	4	0	3	5	48
2 - 4 years old	6	5	4	3	6	4	1	3	3	4	8	4	51
5 - 12 years old	7	7	11	6	4	6	4	7	7	10	6	3	78
13 - 17 years old	3	1	0	7	0	2	3	0	2	3	2	2	25
18 - 29 years old	14	16	10	6	8	14	10	6	4	4	11	0	103
30 - 44 years old	12	8	14	7	14	7	9	5	9	4	13	4	106
45 - 59 years old	6	2	2	4	7	5	5	5	3	7	4	17	67
60 - 64 years old	1	0	0	2	2	2	0	0	0	0	1	5	13
65 + years old	1	0	0	0	0	0	0	1	0	1	1	0	4
TOTAL	55	45	47	42	44	41	38	29	32	33	49	40	495

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	82	29	17	24	18	18	21	78	18	123	108	261	797
African American	16	4	3	3	7	2	3	26	5	33	24	52	178
Hispanic	7	6	3	6	10	6	7	9	3	24	10	42	133
Asian American	0	0	0	0	0	0	0	3	1	2	0	4	10
Native American	0	0	0	0	0	0	0	0	0	0	0	1	1
Middle Eastern	0	0	0	0	1	0	0	1	0	0	0	0	2
Haitian	0	0	0	0	0	0	0	1	0	0	1	1	3
Other	2	0	0	1	0	1	0	1	0	1	1	4	11
TOTAL	107	39	23	34	36	27	31	119	27	183	144	365	1,135

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	1	1	0	0	0	0	0	0	0	0	0	0	2
5 - 12 years old	10	3	3	4	0	6	4	7	3	12	1	0	53
13 - 17 years old	4	4	3	2	3	0	1	0	6	7	2	4	36
18 - 29 years old	24	11	8	9	13	8	11	43	8	48	40	95	318
30 - 44 years old	40	9	4	8	11	7	8	36	4	71	59	180	437
45 - 59 years old	25	11	4	11	8	4	7	28	5	43	34	67	247
60 - 64 years old	2	0	1	0	1	2	0	4	1	1	6	13	31
65 + years old	1	0	0	0	0	0	0	1	0	1	2	6	11
TOTAL	107	39	23	34	36	27	31	119	27	183	144	365	1,135

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		10	7	13	4	4	3	15	4	10	13	20	6	109
Women		25	7	20	15	7	9	20	10	10	11	16	11	161
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		35	14	33	19	11	12	35	14	20	24	36	17	270

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		232	205	342	316	273	250	348	202	170	204	235	255	3,032
Men		31	39	22	43	55	37	47	51	43	31	36	35	470
TOTAL		263	244	364	359	328	287	395	253	213	235	271	290	3,502

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		8	7	7	4	4	0	14	7	0	16	10	4	81
Women		180	146	127	101	98	107	137	116	114	118	123	108	1,475
Men		14	13	13	19	14	4	12	11	7	14	14	20	155
Total Face-to-face Counseling		202	166	147	124	116	111	163	134	121	148	147	132	1,711

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		10	7	13	4	4	3	15	4	10	13	20	6	109
Women		8	3	10	5	4	1	9	3	4	9	9	5	70
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		18	10	23	9	8	4	24	7	14	22	29	11	179
Outreach TANF														
Children (under 18)		50	32	22	40	26	17	8	30	7	22	10	43	307
Women		33	28	17	26	17	10	7	14	13	14	9	25	213
Men		0	0	3	2	0	0	0	1	0	1	1	0	8
Subtotal		83	60	42	68	43	27	15	45	20	37	20	68	528
Total TANF		101	70	65	77	51	31	39	52	34	59	49	79	707

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		8	7	7	0	4	0	10	0	0	8	6	3	53
Women		30	16	15	14	19	16	18	24	15	25	22	23	237
Men		0	0	0	2	0	0	0	0	0	1	0	1	4
TOTAL		38	23	22	16	23	16	28	24	15	34	28	27	294

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	0	3	4	0	0	0	5	2	3	5	1	1	24
2 - 4 years old	3	2	1	0	3	0	2	1	8	6	1	0	27
5 - 12 years old	4	2	2	2	1	0	6	3	5	4	5	2	36
13 - 17 years old	1	0	0	2	0	0	1	1	0	0	3	0	8
TOTAL	8	7	7	4	4	0	14	7	16	15	10	3	95

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	387	332	369	408	374	206	476	507	336	410	671	415	4,891
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	24	0	24
Counseling Hours	964.50	954.00	1,095.50	1,176.75	916.75	723.00	1,162.75	1,006.50	872.75	972.75	1,159.50	938.50	11,943.25
Hotline Calls	235	223	287	296	241	267	360	285	238	290	348	341	3,411
Information and Referral	4,557	4,093	3,455	4,837	3,993	3,958	5,102	4,158	3,893	4,402	4,730	3,127	50,305

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	263	244	364	359	328	287	395	253	213	235	271	290	3,502
Face-Face	60	21	38	26	14	17	27	22	15	25	26	22	313
TOTAL	323	265	402	385	342	304	422	275	228	260	297	312	3,815

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	0	13	42	61	41	15	26	14	26	55	54	0	347
Attendance	0	392	388	1392	468	89	394	270	659	621	619	0	5,292
Media													
Units	0	0	0	1	1	1	0	0	0	1	0	0	4
PROFESSIONAL TRAINING													
Units	5	3	0	7	6	0	6	5	4	7	0	6	49
Attendance	83	6	0	185	117	0	87	47	102	116	0	56	799

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	17	5	11	5	12	8	14	12	10	11	9	12	126
Safety Plans ES 72 hrs.	17	5	11	5	12	8	14	12	10	11	9	12	126
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	13	10	19	13	5	6	17	7	9	14	17	16	146	
African American	9	3	10	4	5	4	14	1	6	5	13	1	75	
Hispanic	12	0	3	0	0	1	4	6	0	5	6	0	37	
Asian American	0	0	0	0	0	0	0	0	4	0	0	0	4	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	1	1	1	2	1	1	0	0	1	0	0	0	8	
TOTAL	35	14	33	19	11	12	35	14	20	24	36	17	270	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	3	7	0	1	1	4	2	1	4	5	2	30	
2 - 4 years old	4	2	3	1	2	0	3	0	3	4	3	1	26	
5 - 12 years old	5	2	3	1	1	2	7	2	5	4	8	3	43	
13 - 17 years old	1	0	0	2	0	0	1	0	1	1	4	0	10	
18 - 29 years old	6	4	6	4	5	5	7	4	2	7	8	3	61	
30 - 44 years old	13	2	11	7	1	1	9	3	6	3	7	7	70	
45 - 59 years old	6	1	2	4	1	3	4	2	2	1	1	1	28	
60 - 64 years old	0	0	1	0	0	0	0	1	0	0	0	0	2	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	35	14	33	19	11	12	35	14	20	24	36	17	270	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	109	119	103	75	68	55	87	68	57	87	80	71	979	
African American	30	14	10	16	10	17	16	20	21	19	19	18	210	
Hispanic	11	11	5	11	8	8	5	8	15	6	6	1	95	
Asian American	1	0	0	0	0	0	0	1	1	0	0	0	3	
Native American	1	0	0	2	1	1	0	0	1	0	1	0	7	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	17	8	2	1	18	21	21	20	16	10	15	28	177	
TOTAL	169	152	120	105	105	102	129	117	111	122	121	118	1,471	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
13 - 17 years old	0	1	0	1	0	0	0	0	0	1	0	1	4	
18 - 29 years old	55	49	46	34	43	35	42	39	37	48	43	47	518	
30 - 44 years old	76	73	58	48	45	46	57	59	51	56	66	53	688	
45 - 59 years old	34	26	15	19	11	19	25	15	20	13	11	15	223	
60 - 64 years old	4	2	1	1	0	2	2	0	2	2	1	0	17	
65 + years old	0	1	0	2	6	0	3	4	1	2	0	2	21	
TOTAL	169	152	120	105	105	102	129	117	111	122	121	118	1,471	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		7	15	16	8	13	1	12	6	10	5	16	7	116
Women		12	15	16	5	5	9	9	11	9	10	13	7	121
Men		0	0	2	0	0	0	0	0	0	0	0	0	2
TOTAL		19	30	34	13	18	10	21	17	19	15	29	14	239

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		3	0	1	0	0	0	0	0	0	0	6	0	10
Women		59	65	123	108	70	60	19	36	21	36	63	86	746
Men		4	4	4	2	5	0	1	12	0	0	0	2	34
TOTAL		66	69	128	110	75	60	20	48	21	36	69	88	790

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		8	13	16	4	10	3	5	3	8	3	12	7	92
Women		43	40	38	26	14	20	20	22	20	15	16	16	290
Men		10	1	5	4	5	1	1	1	3	1	1	2	35
Total Face-to-face Counseling		61	54	59	34	29	24	26	26	31	19	29	25	417

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		7	15	16	8	13	1	4	4	8	4	16	7	103
Women		12	15	16	5	5	5	5	6	5	7	10	7	98
Men		0	0	2	0	0	0	0	0	0	0	0	0	2
Subtotal		19	30	34	13	18	6	9	10	13	11	26	14	203
Outreach TANF														
Children (under 18)		2	2	7	2	0	0	0	0	0	0	0	0	13
Women		5	8	4	3	0	4	0	0	10	8	3	0	45
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		7	10	11	5	0	4	0	0	10	8	3	0	58
Total TANF		26	40	45	18	18	10	9	10	23	19	29	14	261

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		0	4	19	9	7	5	2	4	11	10	6	3	80
Women		8	18	33	69	12	22	20	15	18	21	14	14	264
Men		2	3	6	7	0	5	3	1	1	2	2	2	34
TOTAL		10	25	58	85	19	32	25	20	30	33	22	19	378

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	0	3	3	1	1	4	3	0	0	1	1	2	19
2 - 4 years old	2	4	4	3	1	3	1	2	2	1	2	3	28
5 - 12 years old	4	5	12	4	1	2	0	2	5	0	9	2	46
13 - 17 years old	1	1	3	0	1	0	0	0	1	0	1	0	8
TOTAL	7	13	22	8	4	9	4	4	8	2	13	7	101

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	374	668	803	687	813	1,029	845	552	851	386	726	678	8,412
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	388.00	468.25	611.75	530.25	255.00	492.50	383.00	419.50	466.75	216.50	181.75	256.75	4,670.00
Hotline Calls	159	101	190	179	92	66	78	56	57	49	70	87	1,184
Information and Referral	909	584	1,050	609	261	348	228	166	241	135	189	236	4,956

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	82	64	95	80	60	55	46	29	45	28	21	51	656
Face-Face	50	24	54	33	16	33	17	14	31	17	18	16	323
TOTAL	132	88	149	113	76	88	63	43	76	45	39	67	979

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	0	1	1	3	2	0	0	1	0	1	8	0	17
Attendance	0	10	10	146	186	0	0	200	0	80	137	0	769
Media													
Units	0	1	0	4	0	0	1	0	0	0	0	0	6
PROFESSIONAL TRAINING													
Units	0	1	3	1	2	0	2	1	2	1	3	1	17
Attendance	0	6	167	9	32	0	37	25	16	11	38	12	353

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	4	14	15	7	10	3	4	6	10	3	9	9	94
Safety Plans ES 72 hrs.	4	14	15	7	10	3	4	6	10	3	9	9	94
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	7	6	16	2	12	5	17	14	10	4	8	4	105	
African American	6	15	8	5	5	3	3	0	2	9	17	2	75	
Hispanic	6	9	10	6	1	2	1	3	6	2	4	8	58	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	0	0	0	0	0	0	1	0	0	0	1	
TOTAL	19	30	34	13	18	10	21	17	19	15	29	14	239	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	3	4	1	2	0	3	0	3	2	1	2	21	
2 - 4 years old	2	6	5	3	3	1	5	3	6	1	4	3	42	
5 - 12 years old	4	5	6	4	6	0	3	2	1	2	10	2	45	
13 - 17 years old	1	1	1	0	2	0	1	1	0	0	1	0	8	
18 - 29 years old	2	5	9	1	3	2	2	3	4	4	5	0	40	
30 - 44 years old	5	4	3	1	2	4	6	3	5	2	4	5	44	
45 - 59 years old	5	6	6	3	0	3	1	5	0	4	3	2	38	
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
65 + years old	0	0	0	0	0	0	0	0	0	0	1	0	1	
TOTAL	19	30	34	13	18	10	21	17	19	15	29	14	239	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	30	23	14	17	8	12	12	10	10	3	4	11	154	
African American	2	0	1	1	3	0	1	1	0	0	1	0	10	
Hispanic	10	4	10	7	2	3	0	1	2	3	0	0	42	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	3	0	1	0	0	1	2	0	0	0	7	
TOTAL	42	27	28	25	14	15	13	13	14	6	5	11	213	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
5 - 12 years old	1	1	3	0	0	2	0	1	0	0	0	0	8	
13 - 17 years old	0	0	0	0	0	1	1	0	0	0	0	0	2	
18 - 29 years old	8	4	5	6	3	2	3	3	2	2	1	3	42	
30 - 44 years old	21	13	14	13	8	7	5	3	7	2	4	5	102	
45 - 59 years old	11	9	6	6	3	3	4	5	4	2	0	3	56	
60 - 64 years old	1	0	0	0	0	0	0	1	0	0	0	0	2	
65 + years old	0	0	0	0	0	0	0	0	1	0	0	0	1	
TOTAL	42	27	28	25	14	15	13	13	14	6	5	11	213	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		4	7	11	7	3	0	7	6	4	16	2	4	71
Women		8	4	10	5	3	0	7	6	4	9	3	6	65
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		12	11	21	12	6	0	14	12	8	25	5	10	136

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		2	0	0	0	0	0	0	0	0	0	0	0	2
Women		50	37	38	54	26	18	21	6	16	56	89	81	492
Men		1	0	0	0	0	0	0	0	1	0	2	0	4
TOTAL		53	37	38	54	26	18	21	6	17	56	91	81	498

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		8	4	11	9	11	2	7	6	9	22	2	4	95
Women		15	12	16	16	7	6	16	5	10	15	8	12	138
Men		1	1	0	0	0	0	1	0	0	0	0	0	3
Total Face-to-face Counseling		24	17	27	25	18	8	24	11	19	37	10	16	236

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		4	7	12	7	3	0	0	6	4	16	1	2	62
Women		8	4	5	4	3	0	4	3	4	7	1	3	46
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		12	11	17	11	6	0	4	9	8	23	2	5	108
Outreach TANF														
Children (under 18)		2	3	0	0	0	0	0	2	1	19	3	22	52
Women		3	4	4	0	0	0	6	1	2	25	1	17	63
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		5	7	4	0	0	0	6	3	3	44	4	39	115
Total TANF		17	18	21	11	6	0	10	12	11	67	6	44	223

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		19	9	14	9	5	0	9	8	5	10	6	35	129
Women		5	11	16	16	16	1	13	7	9	12	19	39	164
Men		0	1	0	0	0	0	0	0	0	0	1	0	2
TOTAL		24	21	30	25	21	1	22	15	14	22	26	74	295

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	1	1	2
2 - 4 years old	1	2	0	0	0	0	2	1	0	0	2	0	8
5 - 12 years old	7	7	4	4	4	2	2	3	4	10	1	3	51
13 - 17 years old	0	1	1	2	1	0	1	0	1	2	1	0	10
TOTAL	8	10	5	6	5	2	5	4	5	12	5	4	71

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	118	102	168	178	155	107	93	96	175	352	497	223	2,264
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	394.00	237.00	233.00	285.00	303.00	280.00	210.00	296.00	280.00	480.00	441.00	329.00	3,768.00
Hotline Calls	30	17	22	53	26	17	106	73	66	78	72	56	616
Information and Referral	132	163	149	182	192	163	196	154	169	44	199	119	1,862

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	13	13	17	15	11	30	50	38	21	55	65	37	365
Face-Face	18	40	34	94	97	90	78	101	116	121	95	87	971
TOTAL	31	53	51	109	108	120	128	139	137	176	160	124	1,336

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	12	4	17	31	27	6	3	10	3	60	2	5	180
Attendance	393	32	632	1910	543	278	63	285	27	1104	59	270	5,596
Media													
Units	2	0	3	4	5	3	4	3	1	7	4	3	39
PROFESSIONAL TRAINING													
Units	2	0	4	2	4	2	0	2	1	2	1	4	24
Attendance	28	0	137	302	105	22	0	89	50	35	10	70	848

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	5	4	3	5	2	0	7	2	4	2	6	6	46
Safety Plans ES 72 hrs.	5	4	3	5	2	0	7	2	4	2	6	6	46
Performance Goal Reached	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	10	9	15	1	6	0	12	11	4	16	5	7	96
African American	1	2	5	9	0	0	1	1	4	7	0	3	33
Hispanic	0	0	1	2	0	0	0	0	0	0	0	0	3
Asian American	0	0	0	0	0	0	1	0	0	0	0	0	1
Native American	0	0	0	0	0	0	0	0	0	2	0	0	2
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL	12	11	21	12	6	0	14	12	8	25	5	10	136

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	1	0	0	1	3	0	4	0	1	10
2 - 4 years old	1	2	2	1	1	0	2	2	2	6	1	0	20
5 - 12 years old	3	4	8	3	2	0	3	1	1	6	1	3	35
13 - 17 years old	0	1	1	2	0	0	1	0	1	0	0	0	6
18 - 29 years old	3	1	2	3	1	0	2	2	1	4	1	1	21
30 - 44 years old	4	2	4	1	2	0	2	1	3	4	1	3	27
45 - 59 years old	1	1	4	1	0	0	3	3	0	0	1	2	16
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	1	0	0	1
TOTAL	12	11	21	12	6	0	14	12	8	25	5	10	136

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	8	7	5	5	9	7	7	2	9	9	1	5	74
African American	0	0	0	1	3	0	0	0	2	3	4	1	14
Hispanic	1	2	0	3	0	1	2	1	0	3	0	0	13
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	1	0	0	0	0	0	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	9	9	5	9	12	8	10	3	11	15	5	6	102

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	1	0	1
2 - 4 years old	0	0	0	0	0	0	0	0	0	1	1	0	2
5 - 12 years old	2	3	0	1	7	2	0	2	4	6	0	0	27
13 - 17 years old	0	0	0	0	1	0	0	0	1	1	1	0	4
18 - 29 years old	3	6	3	2	2	2	6	0	2	2	0	2	30
30 - 44 years old	4	0	2	5	1	4	3	1	3	3	2	3	31
45 - 59 years old	0	0	0	1	1	0	1	0	1	2	0	1	7
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	9	9	5	9	12	8	10	3	11	15	5	6	102

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		37	19	13	21	14	15	21	24	26	19	12	20	241
Women		33	21	14	21	16	18	15	21	31	21	16	28	255
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		70	40	27	42	30	33	36	45	57	40	28	48	496

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		109	101	86	145	128	114	91	123	117	99	126	114	1,353
Men		0	0	0	0	3	0	1	0	0	0	4	0	8
TOTAL		109	101	86	145	131	114	92	123	117	99	130	114	1,361

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		9	15	9	14	6	4	5	5	0	0	8	4	79
Women		134	65	56	77	53	43	63	38	78	52	54	65	778
Men		0	0	0	1	2	0	0	0	0	0	4	0	7
Total Face-to-face Counseling		143	80	65	92	61	47	68	43	78	52	66	69	864

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		37	19	14	23	12	20	17	24	34	18	9	17	244
Women		20	16	8	18	9	11	8	21	15	8	6	14	154
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		57	35	22	41	21	31	25	45	49	26	15	31	398
Outreach TANF														
Children (under 18)		34	50	30	36	27	10	45	26	53	28	36	41	416
Women		22	24	14	18	15	8	19	15	26	18	20	19	218
Men		0	0	0	0	0	0	0	0	0	0	1	0	1
Subtotal		56	74	44	54	42	18	64	41	79	46	57	60	635
Total TANF		113	109	66	95	63	49	89	86	128	72	72	91	1,033

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		20	29	7	18	22	10	16	14	23	0	16	5	180
Women		71	88	51	61	65	69	54	57	71	62	78	70	797
Men		0	0	0	0	0	2	0	0	0	0	0	2	4
TOTAL		91	117	58	79	87	81	70	71	94	62	94	77	981

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	3	4	4	5	3	2	6	3	9	3	3	6	51
2 - 4 years old	6	4	5	3	2	2	7	5	9	6	7	3	59
5 - 12 years old	23	1	2	11	7	6	4	8	8	3	7	6	86
13 - 17 years old	5	2	2	3	1	3	1	1	0	0	0	0	18
TOTAL	37	11	13	22	13	13	18	17	26	12	17	15	214

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	728	764	534	634	692	496	404	647	1,242	629	438	660	7,868
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	429.50	414.50	312.00	376.50	326.75	259.75	452.75	322.75	480.25	332.50	306.00	306.25	4,319.50
Hotline Calls	88	96	108	116	115	82	67	108	96	91	83	97	1,147
Information and Referral	433	334	324	398	429	298	359	318	405	427	428	305	4,458

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	49	67	72	133	40	68	52	57	65	55	34	47	739
Face-Face	127	44	58	77	55	38	62	62	76	70	56	60	785
TOTAL	176	111	130	210	95	106	114	119	141	125	90	107	1,524

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	5	6	1	3	2	2	0	6	5	6	1	15	52
Attendance	35	62	25	111	54	21	0	108	87	542	10	112	1,167
Media													
Units	0	0	1	2	0	0	1	0	0	3	0	0	7
PROFESSIONAL TRAINING													
Units	1	1	3	0	2	0	2	2	4	3	1	0	19
Attendance	12	37	69	0	102	0	42	53	112	76	18	0	521

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	17	18	11	8	17	14	13	13	19	22	11	15	178
Safety Plans ES 72 hrs.	17	18	11	8	17	14	13	13	19	22	11	15	178
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	20	24	12	22	15	19	24	28	26	27	21	32	270	
African American	42	7	13	12	11	9	9	13	25	9	5	12	167	
Hispanic	7	5	0	7	3	4	3	0	2	1	2	3	37	
Asian American	0	1	0	0	1	0	0	0	0	0	0	0	2	
Native American	0	0	0	0	0	0	0	1	0	0	0	1	2	
Middle Eastern	0	3	0	0	0	0	0	0	0	0	0	0	3	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	1	0	2	1	0	1	0	3	4	3	0	0	15	
TOTAL	70	40	27	42	30	33	36	45	57	40	28	48	496	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	3	6	4	5	4	4	6	3	9	3	4	6	57	
2 - 4 years old	6	6	5	3	2	7	8	8	9	6	6	4	70	
5 - 12 years old	23	5	2	10	7	1	6	11	8	9	2	9	93	
13 - 17 years old	5	2	2	3	1	3	1	2	0	1	0	1	21	
18 - 29 years old	12	7	6	7	8	4	7	6	16	6	5	11	95	
30 - 44 years old	17	10	7	9	6	9	6	8	10	9	8	13	112	
45 - 59 years old	3	3	1	4	2	4	1	7	5	6	3	4	43	
60 - 64 years old	1	0	0	1	0	1	0	0	0	0	0	0	3	
65 + years old	0	1	0	0	0	0	1	0	0	0	0	0	2	
TOTAL	70	40	27	42	30	33	36	45	57	40	28	48	496	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	78	32	29	43	27	21	36	26	33	24	32	30	411	
African American	13	9	5	8	5	3	8	6	11	4	3	5	80	
Hispanic	6	1	5	2	5	1	2	1	3	3	5	3	37	
Asian American	2	1	0	1	0	0	1	2	0	1	0	0	8	
Native American	3	0	3	3	2	0	0	0	0	1	0	0	12	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	1	0	1	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	1	1	0	0	0	0	1	0	0	0	1	0	4	
TOTAL	103	44	42	57	39	25	48	35	47	33	42	38	553	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
13 - 17 years old	2	0	0	0	0	0	0	0	0	0	0	1	3	
18 - 29 years old	37	13	15	19	13	8	17	13	16	15	20	15	201	
30 - 44 years old	43	22	19	32	15	13	22	14	23	10	16	15	244	
45 - 59 years old	21	8	8	5	10	2	9	7	8	7	6	7	98	
60 - 64 years old	0	1	0	1	1	2	0	0	0	1	0	0	6	
65 + years old	0	0	0	0	0	0	0	1	0	0	0	0	1	
TOTAL	103	44	42	57	39	25	48	35	47	33	42	38	553	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		89	26	35	7	23	17	23	12	18	15	22	13	300
Women		63	21	38	17	32	18	32	32	30	25	38	29	375
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		152	47	73	24	55	35	55	44	48	40	60	42	675

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		540	207	100	108	119	125	119	361	454	113	110	511	2,867
Men		52	0	0	0	0	0	0	0	0	0	0	0	52
TOTAL		592	207	100	108	119	125	119	361	454	113	110	511	2,919

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		22	0	8	14	39	33	39	25	31	9	2	0	222
Women		349	441	424	429	370	339	370	359	344	367	363	347	4,502
Men		64	68	70	72	55	49	160	45	50	53	51	0	737
Total Face-to-face Counseling		435	509	502	515	464	421	569	429	425	429	416	347	5,461

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		84	51	51	11	23	13	23	12	17	15	22	13	335
Women		56	17	36	14	32	16	32	32	29	25	37	27	353
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		140	68	87	25	55	29	55	44	46	40	59	40	688
Outreach TANF														
Children (under 18)		66	60	0	0	0	0	0	0	0	0	0	0	126
Women		141	137	161	220	116	130	116	155	166	173	176	138	1,829
Men		10	0	11	23	13	13	13	14	20	22	17	17	173
Subtotal		217	197	172	243	129	143	129	169	186	195	193	155	2,128
Total TANF		357	265	259	268	184	172	184	213	232	235	252	195	2,816

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		46	4	48	10	39	33	39	32	40	29	18	23	361
Women		37	74	93	48	98	107	98	79	94	65	85	140	1,018
Men		0	0	0	0	0	1	0	0	0	0	0	0	1
TOTAL		83	78	141	58	137	141	137	111	134	94	103	163	1,380

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments														
0 - 23 months old		8	7	7	0	4	6	4	4	6	0	0	6	52
2 - 4 years old		5	7	8	4	5	3	5	4	4	4	11	4	64
5 - 12 years old		8	11	5	1	7	7	7	3	7	8	7	3	74
13 - 17 years old		1	0	3	2	1	1	1	1	1	0	0	0	11
TOTAL		22	25	23	7	17	17	17	12	18	12	18	13	201

SERVICE		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter		2,949	2,828	2,353	2,962	2,837	2,774	2,870	2,097	2,231	2,429	1,861	2,410	30,601
Alternate Accommodations		6	8	57	0	5	1	5	0	4	3	6	35	130
Shelter Beyond Capacity		21	0	19	17	15	8	12	0	0	3	0	5	100
Counseling Hours		1,413.25	1,166.00	1,425.00	1,000.00	1,123.00	978.00	1,235.00	490.00	443.00	974.00	420.00	962.00	11,629.25
Hotline Calls		654	624	727	1,636	642	736	622	641	276	231	297	468	7,554
Information and Referral		2,702	2,072	1,835	4,096	1,947	1,617	1,725	2,406	1,229	1,240	1,519	1,692	24,080

SERVICE		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans														
Telephone		197	84	269	194	148	143	215	161	113	103	121	283	2,031
Face-Face		408	484	430	442	359	314	438	814	301	383	391	326	5,090
TOTAL		605	568	699	636	507	457	653	975	414	486	512	609	7,121

SERVICE		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION														
Face-to-face														
Units		4	6	8	14	2	5	2	8	5	10	33	6	103
Attendance		43	415	143	636	69	133	69	108	244	181	703	83	2,827
Media														
Units		0	3	18	15	4	0	4	15	0	5	5	12	81
PROFESSIONAL TRAINING														
Units		4	6	0	2	9	2	9	5	6	4	4	3	54
Attendance		67	162	0	18	203	30	203	150	100	108	108	90	1,239

SERVICE		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs														
Total Adults		24	21	29	22	17	17	17	22	23	21	31	24	268
Safety Plans ES 72 hrs.		24	21	29	22	17	17	17	22	23	21	31	24	268
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	22	8	12	6	15	5	15	11	15	9	19	12	149
African American	59	23	23	8	25	23	25	25	14	18	22	15	280
Hispanic	45	13	31	9	12	5	12	2	12	7	17	12	177
Asian American	0	0	0	0	0	0	0	3	1	1	0	0	5
Native American	0	0	0	0	0	0	0	0	1	0	1	0	2
Middle Eastern	3	0	0	0	0	0	0	0	0	0	0	0	3
Haitian	6	0	5	0	1	2	1	0	2	1	0	0	18
Other	17	3	2	1	2	0	2	3	3	4	1	3	41
TOTAL	152	47	73	24	55	35	55	44	48	40	60	42	675

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	18	6	12	0	5	6	5	4	6	3	4	6	75
2 - 4 years old	23	12	15	3	8	3	8	4	4	4	11	4	99
5 - 12 years old	44	7	6	2	8	7	8	3	7	8	7	3	110
13 - 17 years old	4	1	2	2	2	1	2	1	1	0	0	0	16
18 - 29 years old	26	8	17	6	17	4	17	15	11	8	17	14	160
30 - 44 years old	25	10	11	9	11	9	11	8	10	10	15	9	138
45 - 59 years old	11	3	8	2	4	5	4	8	9	7	6	5	72
60 - 64 years old	1	0	2	0	0	0	0	1	0	0	0	1	5
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	152	47	73	24	55	35	55	44	48	40	60	42	675

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	128	166	165	157	95	97	95	100	104	138	148	98	1,491
African American	109	115	110	97	88	77	88	90	99	96	98	74	1,141
Hispanic	112	145	136	161	149	120	149	118	112	150	113	108	1,573
Asian American	9	6	6	6	4	3	4	6	5	3	2	4	58
Native American	0	2	1	1	1	0	1	2	1	0	2	2	13
Middle Eastern	4	0	0	1	2	1	2	0	0	0	0	0	10
Haitian	2	0	3	3	1	2	1	3	4	0	3	0	22
Other	22	20	16	31	19	30	19	22	13	8	12	12	224
TOTAL	386	454	437	457	359	330	359	341	338	395	378	298	4,532

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	0	5	5	4	0	0	0	4	3	2	2	0	25
18 - 29 years old	125	173	159	169	140	128	140	122	139	153	163	117	1,728
30 - 44 years old	180	195	190	192	159	148	159	163	146	177	144	136	1,989
45 - 59 years old	73	72	74	83	54	50	54	44	42	55	61	40	702
60 - 64 years old	5	5	5	3	4	3	4	3	4	5	5	2	48
65 + years old	3	4	4	6	2	1	2	5	4	3	3	3	40
TOTAL	386	454	437	457	359	330	359	341	338	395	378	298	4,532

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		28	17	22	9	3	8	10	7	16	17	8	9	154
Women		40	16	17	13	9	9	12	8	10	17	9	13	173
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		68	33	39	22	12	17	22	15	26	34	17	22	327

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	7	0	29	0	36
Women		173	87	153	184	109	70	130	109	139	114	125	205	1,598
Men		0	29	22	17	10	5	3	1	17	2	18	2	126
TOTAL		173	116	175	201	119	75	133	110	163	116	172	207	1,760

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		32	31	23	9	13	17	32	20	38	34	18	20	287
Women		291	79	135	105	63	61	65	92	78	60	64	106	1,199
Men		19	22	4	16	10	14	6	6	9	4	18	20	148
Total Face-to-face Counseling		342	132	162	130	86	92	103	118	125	98	100	146	1,634

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		28	17	22	9	3	8	10	7	16	17	14	19	170
Women		40	16	17	13	9	8	12	8	10	17	9	11	170
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		68	33	39	22	12	16	22	15	26	34	23	30	340
Outreach TANF														
Children (under 18)		9	5	0	9	1	3	24	15	23	6	11	7	113
Women		63	56	19	50	35	7	41	27	23	14	15	29	379
Men		3	2	2	1	0	1	1	0	0	1	0	0	11
Subtotal		75	63	21	60	36	11	66	42	46	21	26	36	503
Total TANF		143	96	60	82	48	27	88	57	72	55	49	66	843

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		15	0	0	0	6	0	12	9	17	13	9	22	103
Women		89	290	86	70	51	63	29	54	20	49	28	39	868
Men		0	1	4	1	1	2	1	4	0	0	0	0	14
TOTAL		104	291	90	71	58	65	42	67	37	62	37	61	985

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	2	5	5	2	1	0	4	0	5	2	4	2	32
2 - 4 years old	4	1	6	1	1	2	2	2	5	5	2	3	34
5 - 12 years old	19	9	8	4	1	6	2	2	6	8	2	5	72
13 - 17 years old	3	2	3	2	0	0	2	3	0	2	3	5	25
TOTAL	28	17	22	9	3	8	10	7	16	17	11	15	163

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	671	1,230	1,204	985	732	736	992	604	921	561	790	1,053	10,479
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	1,314.75	1,241.50	736.00	964.50	834.50	810.25	871.50	919.75	902.50	897.00	884.25	1,120.00	11,496.50
Hotline Calls	959	764	918	610	689	766	1,024	857	674	793	556	1,291	9,901
Information and Referral	2,574	2,622	2,308	1,888	1,857	2,117	3,356	2,471	1,748	2,235	1,756	2,767	27,699

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	63	62	184	95	111	65	95	93	84	100	106	130	1,188
Face-Face	118	121	142	100	104	71	96	176	122	105	82	78	1,315
TOTAL	181	183	326	195	215	136	191	269	206	205	188	208	2,503

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	1	1	4	3	7	6	6	9	7	15	12	4	75
Attendance	31	54	168	45	401	280	117	131	101	308	671	257	2,564
Media													
Units	0	0	0	1	0	1	0	0	0	1	0	0	3
PROFESSIONAL TRAINING													
Units	1	0	1	0	2	0	1	2	4	2	2	5	20
Attendance	13	0	12	0	27	0	20	25	31	12	60	61	261

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	8	12	9	10	15	5	4	5	3	4	3	2	80
Safety Plans ES 72 hrs.	8	12	9	10	15	5	4	5	3	4	3	2	80
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	52	12	25	11	4	8	13	13	5	15	7	13	178	
African American	11	13	10	6	8	6	9	2	11	16	8	6	106	
Hispanic	4	7	4	5	0	3	0	0	9	3	2	3	40	
Asian American	1	0	0	0	0	0	0	0	1	0	0	0	2	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	1	0	0	0	0	0	0	0	0	0	0	1	
TOTAL	68	33	39	22	12	17	22	15	26	34	17	22	327	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	2	5	5	2	1	0	4	0	5	2	2	1	29	
2 - 4 years old	4	1	6	1	1	2	2	2	5	5	4	4	37	
5 - 12 years old	19	9	8	4	1	6	2	2	6	8	2	4	71	
13 - 17 years old	3	2	3	2	0	0	2	3	0	2	0	0	17	
18 - 29 years old	11	7	5	3	1	2	5	0	6	9	4	4	57	
30 - 44 years old	15	6	8	7	7	5	5	4	3	6	2	6	74	
45 - 59 years old	14	3	2	3	1	2	2	2	1	2	3	3	38	
60 - 64 years old	0	0	1	0	0	0	0	0	0	0	0	0	1	
65 + years old	0	0	1	0	0	0	0	2	0	0	0	0	3	
TOTAL	68	33	39	22	12	17	22	15	26	34	17	22	327	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	226	69	74	76	48	45	56	85	61	44	31	52	867	
African American	15	13	27	11	17	11	17	5	17	6	9	15	163	
Hispanic	38	12	6	5	7	6	3	7	13	16	4	6	123	
Asian American	0	3	0	2	1	1	1	0	2	1	2	0	13	
Native American	0	1	1	1	0	0	0	0	0	0	1	0	4	
Middle Eastern	0	0	0	0	0	0	0	0	0	1	0	0	1	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	4	1	1	0	1	0	6	8	8	0	0	0	29	
TOTAL	283	99	109	95	74	63	83	105	101	68	47	73	1,200	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	1	0	2	0	1	4	0	5	0	5	0	18	
2 - 4 years old	0	0	0	1	0	1	2	1	5	0	0	0	10	
5 - 12 years old	8	8	2	4	6	7	15	4	7	7	6	3	77	
13 - 17 years old	5	5	0	2	4	0	3	10	7	14	1	5	56	
18 - 29 years old	94	34	38	42	26	28	18	32	29	11	20	20	392	
30 - 44 years old	137	36	28	29	16	18	31	43	31	22	10	29	430	
45 - 59 years old	36	14	26	15	19	5	9	11	13	10	5	16	179	
60 - 64 years old	3	0	7	0	2	1	0	0	1	3	0	0	17	
65 + years old	0	1	8	0	1	2	1	4	3	1	0	0	21	
TOTAL	283	99	109	95	74	63	83	105	101	68	47	73	1,200	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		45	17	7	17	11	9	9	8	13	18	13	11	178
Women		38	17	9	12	6	8	17	12	14	14	11	10	168
Men		1	0	0	0	0	0	1	0	0	0	0	0	2
TOTAL		84	34	16	29	17	17	27	20	27	32	24	21	348

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		450	472	343	489	302	340	327	460	344	404	432	338	4,701
Men		38	60	33	43	40	44	49	27	70	51	55	35	545
TOTAL		488	532	376	532	342	384	376	487	414	455	487	373	5,246

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		83	37	10	25	16	16	21	17	22	27	30	26	330
Women		177	71	67	65	63	42	59	49	66	51	62	72	844
Men		3	7	2	3	4	2	7	4	7	2	2	1	44
Total Face-to-face Counseling		263	115	79	93	83	60	87	70	95	80	94	99	1,218

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		45	17	7	16	11	9	9	8	13	18	13	11	177
Women		22	8	4	8	6	3	6	4	7	8	11	8	95
Men		0	9	0	0	0	0	0	0	0	0	0	0	9
Subtotal		67	34	11	24	17	12	15	12	20	26	24	19	281
Outreach TANF														
Children (under 18)		227	68	73	79	77	55	49	33	74	65	38	54	892
Women		61	28	45	39	36	28	27	23	50	21	42	25	425
Men		5	2	8	1	4	0	14	0	7	1	9	1	52
Subtotal		293	98	126	119	117	83	90	56	131	87	89	80	1,369
Total TANF		360	132	137	143	134	95	105	68	151	113	113	99	1,650

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		86	69	7	35	9	25	22	7	13	13	21	83	390
Women		48	47	56	31	94	107	15	43	21	64	67	286	879
Men		2	1	2	0	7	4	0	0	1	4	5	2	28
TOTAL		136	117	65	66	110	136	37	50	35	81	93	371	1,297

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	8	5	1	5	2	1	0	4	2	5	4	4	41
2 - 4 years old	11	7	2	4	2	3	2	4	3	7	2	3	50
5 - 12 years old	42	16	7	11	11	10	6	7	12	14	19	13	168
13 - 17 years old	17	7	1	5	0	2	3	2	5	1	4	2	49
TOTAL	78	35	11	25	15	16	11	17	22	27	29	22	308

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	1,542	1,262	1,186	1,547	1,410	1,592	1,040	791	774	1,066	1,138	1,271	14,619
Alternate Accommodations	25	25	32	31	25	32	31	60	26	29	23	20	359
Shelter Beyond Capacity	3	0	0	0	16	8	0	0	0	0	0	0	27
Counseling Hours	787.00	786.50	674.50	802.50	611.50	479.00	533.25	773.75	644.25	919.50	1,067.50	1,030.50	9,109.75
Hotline Calls	619	581	457	461	389	402	359	421	414	428	556	411	5,498
Information and Referral	906	779	585	798	692	706	736	678	638	780	788	714	8,800

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	56	81	62	65	47	53	63	4	63	64	6	54	618
Face-Face	108	167	51	143	60	72	107	82	98	114	133	107	1,242
TOTAL	164	248	113	208	107	125	170	86	161	178	139	161	1,860

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	5	9	5	3	1	1	1	2	3	2	1	2	35
Attendance	303	161	490	70	50	85	14	53	29	68	125	12	1,460
Media													
Units	1	1	4	6	2	1	1	0	1	3	2	1	23
PROFESSIONAL TRAINING													
Units	3	3	0	26	1	2	3	1	4	5	2	4	54
Attendance	12	33	0	446	8	65	39	50	28	105	32	55	873

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	17	10	6	7	5	5	10	4	13	7	3	6	93
Safety Plans ES 72 hrs.	17	10	6	7	5	5	10	4	13	7	3	6	93
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	24	10	4	8	2	3	5	7	10	6	6	4	89
African American	25	8	5	2	6	0	6	5	3	10	3	1	74
Hispanic	31	14	6	19	9	14	16	6	13	16	15	16	175
Asian American	2	0	0	0	0	0	0	0	0	0	0	0	2
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	2	2	1	0	0	0	0	2	1	0	0	0	8
TOTAL	84	34	16	29	17	17	27	20	27	32	24	21	348

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	8	4	0	5	2	1	1	4	2	5	4	4	40
2 - 4 years old	9	4	2	2	2	2	4	3	2	7	1	2	40
5 - 12 years old	18	7	4	10	6	6	4	1	7	5	7	1	76
13 - 17 years old	10	2	1	0	1	0	0	0	2	1	1	4	22
18 - 29 years old	21	6	2	8	2	4	9	5	5	6	6	4	78
30 - 44 years old	16	6	6	4	4	4	6	3	9	5	5	5	73
45 - 59 years old	2	4	1	0	0	0	2	3	0	3	0	1	16
60 - 64 years old	0	0	0	0	0	0	1	1	0	0	0	0	2
65 + years old	0	1	0	0	0	0	0	0	0	0	0	0	1
TOTAL	84	34	16	29	17	17	27	20	27	32	24	21	348

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	60	21	19	24	29	16	18	13	25	24	38	28	315
African American	8	7	6	5	19	4	6	3	1	4	0	4	67
Hispanic	101	40	38	32	16	18	31	28	35	26	28	41	434
Asian American	2	8	0	0	0	1	3	1	0	0	1	1	17
Native American	1	1	0	0	0	0	0	0	1	2	0	0	5
Middle Eastern	2	1	0	1	1	1	1	0	0	0	0	2	9
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	5	3	1	3	1	3	1	5	6	2	3	2	35
TOTAL	179	81	64	65	66	43	60	50	68	58	70	78	882

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	2	0	1	0	0	0	0	0	0	0	0	0	3
2 - 4 years old	0	4	3	2	0	1	2	1	1	0	1	1	16
5 - 12 years old	24	11	0	6	5	4	7	6	6	9	12	12	102
13 - 17 years old	12	5	2	1	0	2	3	2	2	0	4	2	35
18 - 29 years old	39	25	19	23	20	9	14	12	18	16	13	23	231
30 - 44 years old	81	30	30	25	30	21	24	23	31	23	28	28	374
45 - 59 years old	17	5	9	7	11	6	8	6	9	9	11	11	109
60 - 64 years old	4	1	0	0	0	0	1	0	0	1	1	1	9
65 + years old	0	0	0	1	0	0	1	0	1	0	0	0	3
TOTAL	179	81	64	65	66	43	60	50	68	58	70	78	882

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		31	11	18	18	7	5	14	10	14	9	2	17	156
Women		23	11	13	10	13	9	12	7	13	7	5	13	136
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		54	22	31	28	20	14	26	17	27	16	7	30	292

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		84	96	166	104	98	108	149	115	126	109	120	133	1,408
Men		0	3	4	0	5	5	2	6	3	4	3	6	41
TOTAL		84	99	170	104	103	113	151	121	129	113	123	139	1,449

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		112	68	24	44	30	32	74	45	43	46	45	37	600
Women		243	148	122	106	98	65	135	92	93	106	114	94	1,416
Men		11	19	4	2	4	3	11	12	6	9	5	10	96
Total Face-to-face Counseling		366	235	150	152	132	100	220	149	142	161	164	141	2,112

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		26	11	18	14	7	5	12	12	12	9	2	9	137
Women		12	5	8	6	4	3	7	6	8	3	2	6	70
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		38	16	26	20	11	8	19	18	20	12	4	15	207
Outreach TANF														
Children (under 18)		208	91	141	124	95	57	122	106	81	111	105	116	1,357
Women		85	44	57	60	48	27	27	53	41	55	45	59	601
Men		0	0	4	1	1	0	0	0	1	0	1	0	8
Subtotal		293	135	202	185	144	84	149	159	123	166	151	175	1,966
Total TANF		331	151	228	205	155	92	168	177	143	178	155	190	2,173

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		55	36	45	21	17	29	53	47	35	48	35	224	645
Women		48	46	46	30	30	29	53	44	40	186	29	769	1,350
Men		6	4	8	2	2	0	6	8	7	2	2	53	100
TOTAL		109	86	99	53	49	58	112	99	82	236	66	1,046	2,095

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	7	11	4	13	2	2	6	7	8	5	0	4	69
2 - 4 years old	16	6	10	4	7	2	8	4	5	8	3	5	78
5 - 12 years old	22	10	9	14	5	4	12	18	25	21	10	6	156
13 - 17 years old	7	2	0	2	2	0	4	5	5	7	3	6	43
TOTAL	52	29	23	33	16	8	30	34	43	41	16	21	346

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	531	464	403	537	414	400	506	391	549	380	667	472	5,714
Alternate Accommodations	41	81	57	69	8	14	26	23	65	9	24	27	444
Shelter Beyond Capacity	32	5	10	19	5	3	15	9	18	0	12	9	137
Counseling Hours	1,101.50	1,154.50	899.00	971.75	713.00	745.25	1,266.00	902.50	981.75	1,047.50	1,140.00	930.25	11,853.00
Hotline Calls	112	124	120	107	99	89	113	117	125	114	102	104	1,326
Information and Referral	1,899	1,869	1,638	1,570	1,286	1,032	1,618	1,414	1,545	1,796	1,515	1,683	18,865

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	19	12	23	32	17	25	26	20	22	40	24	37	297
Face-Face	187	172	143	120	125	86	171	155	158	138	155	136	1,746
TOTAL	206	184	166	152	142	111	197	175	180	178	179	173	2,043

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	2	5	15	15	7	1	3	5	4	3	3	2	65
Attendance	9	124	270	376	180	5	34	114	78	102	354	12	1,658
Media													
Units	4	2	3	7	0	0	3	0	1	0	2	3	25
PROFESSIONAL TRAINING													
Units	2	6	5	4	5	2	3	9	4	7	6	2	55
Attendance	7	82	95	72	65	33	108	110	54	69	73	35	803

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	12	10	4	13	9	10	9	8	8	11	4	14	112
Safety Plans ES 72 hrs.	12	10	4	13	9	10	9	8	8	11	4	14	112
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	30	8	6	5	11	9	14	9	7	10	6	11	126	
African American	9	1	9	5	4	0	3	1	20	0	1	12	65	
Hispanic	15	12	12	13	4	4	9	5	0	6	0	7	87	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	2	0	0	0	0	0	0	0	0	2	
Other	0	1	4	3	1	1	0	2	0	0	0	0	12	
TOTAL	54	22	31	28	20	14	26	17	27	16	7	30	292	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	7	2	4	7	2	2	6	3	3	2	0	4	42	
2 - 4 years old	8	5	9	3	3	2	3	4	4	3	0	4	48	
5 - 12 years old	12	4	5	6	2	1	4	3	6	4	2	4	53	
13 - 17 years old	4	0	0	2	0	0	1	0	1	0	0	5	13	
18 - 29 years old	11	3	8	6	5	2	7	5	7	4	1	4	63	
30 - 44 years old	9	6	5	4	3	5	4	1	5	3	1	8	54	
45 - 59 years old	3	2	0	0	4	2	1	1	1	0	3	1	18	
60 - 64 years old	0	0	0	0	1	0	0	0	0	0	0	0	1	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	54	22	31	28	20	14	26	17	27	16	7	30	292	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	181	120	75	63	65	41	110	82	66	72	85	65	1,025	
African American	52	38	15	29	18	25	37	24	22	28	35	23	346	
Hispanic	82	46	35	41	22	17	54	24	29	40	30	23	443	
Asian American	1	0	1	1	1	0	0	2	0	2	0	3	11	
Native American	0	7	3	0	1	2	0	1	2	2	3	0	21	
Middle Eastern	0	1	0	0	0	0	0	0	0	1	1	0	3	
Haitian	2	1	0	1	1	1	0	0	0	1	1	0	8	
Other	7	4	1	0	4	0	2	4	3	2	2	2	31	
TOTAL	325	217	130	135	112	86	203	137	122	148	157	116	1,888	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	1	2	0	1	0	0	0	0	2	3	1	1	11	
5 - 12 years old	50	23	10	19	10	14	14	7	15	11	9	8	190	
13 - 17 years old	43	36	7	17	13	13	55	33	19	26	33	16	311	
18 - 29 years old	79	53	37	42	18	15	33	23	27	36	32	32	427	
30 - 44 years old	108	68	54	36	54	24	75	46	39	50	50	40	644	
45 - 59 years old	38	32	18	18	16	13	20	26	18	14	29	15	257	
60 - 64 years old	3	2	3	1	0	2	4	2	0	3	0	2	22	
65 + years old	3	1	1	1	1	5	2	0	2	5	3	2	26	
TOTAL	325	217	130	135	112	86	203	137	122	148	157	116	1,888	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		69	47	42	22	33	26	25	18	32	17	39	19	389
Women		82	40	39	23	27	25	25	24	25	27	37	36	410
Men		1	1	0	0	0	1	0	0	0	1	1	1	6
TOTAL		152	88	81	45	60	52	50	42	57	45	77	56	805

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		555	505	491	626	549	425	614	564	413	533	553	465	6,293
Men		57	28	16	54	47	45	50	28	24	36	36	23	444
TOTAL		612	533	507	680	596	470	664	592	437	569	589	488	6,737

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		166	63	58	47	45	43	60	35	76	36	57	73	759
Women		525	424	301	342	274	320	354	301	304	307	301	286	4,039
Men		50	50	54	39	43	50	41	38	36	43	44	26	514
Total Face-to-face Counseling		741	537	413	428	362	413	455	374	416	386	402	385	5,312

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		28	40	37	17	29	28	20	17	31	17	39	17	320
Women		14	16	17	8	14	10	8	10	14	9	20	14	154
Men		0	0	1	0	0	1	0	0	0	0	1	0	3
Subtotal		42	56	55	25	43	39	28	27	45	26	60	31	477
Outreach TANF														
Children (under 18)		252	258	205	194	188	185	217	179	164	217	166	159	2,384
Women		118	118	100	93	85	76	99	81	78	105	83	81	1,117
Men		2	0	1	1	7	1	3	5	3	3	4	0	30
Subtotal		372	376	306	288	280	262	319	265	245	325	253	240	3,531
Total TANF		414	432	361	313	323	301	347	292	290	351	313	271	4,008

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		29	50	37	19	33	78	22	43	29	25	42	45	452
Women		65	68	178	73	72	227	79	49	43	48	125	102	1,129
Men		1	3	8	2	4	3	5	0	1	0	1	5	33
TOTAL		95	121	223	94	109	308	106	92	73	73	168	152	1,614

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	3	11	8	7	7	3	3	3	4	3	5	4	61
2 - 4 years old	15	8	10	8	6	9	8	7	11	11	8	12	113
5 - 12 years old	34	31	25	22	24	21	33	15	27	16	31	18	297
13 - 17 years old	4	11	11	6	4	4	16	6	27	4	9	42	144
TOTAL	56	61	54	43	41	37	60	31	69	34	53	76	615

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Days of Shelter	2,242	2,330	1,801	2,561	2,660	2,300	2,412	1,738	1,904	1,988	2,290	2,210	26,436
Alternate Accommodations	1	0	5	8	5	69	1	2	0	0	1	0	92
Shelter Beyond Capacity	21	40	0	39	60	22	36	3	0	6	37	38	302
Counseling Hours	2,607.50	2,537.00	2,141.75	3,066.00	2,413.25	2,334.00	2,818.75	2,745.50	2,908.75	3,112.00	2,556.75	2,162.75	31,404.00
Hotline Calls	406	309	329	391	342	286	410	363	286	348	402	356	4,228
Information and Referral	4,279	4,549	3,494	4,388	3,934	3,209	4,371	3,965	3,789	4,276	4,249	3,201	47,704

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Safety Plans													
Telephone	294	336	383	385	381	240	321	310	307	340	420	355	4,072
Face-Face	220	227	194	187	137	139	176	150	148	171	183	194	2,126
TOTAL	514	563	577	572	518	379	497	460	455	511	603	549	6,198

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
COMMUNITY EDUCATION													
Face-to-face													
Units	4	4	30	30	15	5	6	18	12	11	12	7	154
Attendance	59	428	1304	1372	904	278	369	919	346	778	886	105	7,748
Media													
Units	4	3	44	36	6	10	11	26	16	10	3	7	176
PROFESSIONAL TRAINING													
Units	8	4	13	16	7	4	13	4	10	7	13	12	111
Attendance	224	138	281	676	145	96	286	75	149	105	309	265	2,749

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Adults Leaving Shelter after 72+ hrs													
Total Adults	41	45	20	19	20	28	25	27	26	18	29	31	329
Safety Plans ES 72 hrs.	41	45	20	19	20	28	25	27	26	18	29	31	329
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	52	32	22	11	14	8	11	18	8	13	20	19	228	
African American	92	48	46	28	41	44	37	19	46	27	51	29	508	
Hispanic	3	4	7	5	5	0	1	0	2	5	0	1	33	
Asian American	0	0	1	0	0	0	1	2	0	0	1	0	5	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	5	4	5	1	0	0	0	3	1	0	5	7	31	
TOTAL	152	88	81	45	60	52	50	42	57	45	77	56	805	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	12	9	10	9	8	5	3	4	6	4	5	5	80	
2 - 4 years old	22	9	10	4	5	8	6	7	8	6	7	6	98	
5 - 12 years old	29	24	17	6	17	7	11	6	15	7	21	7	167	
13 - 17 years old	6	5	5	3	3	6	5	1	3	0	6	1	44	
18 - 29 years old	33	17	20	10	15	8	7	10	12	10	11	13	166	
30 - 44 years old	37	20	16	10	10	15	13	12	9	12	19	14	187	
45 - 59 years old	11	4	2	2	2	3	5	2	4	6	8	9	58	
60 - 64 years old	1	0	1	1	0	0	0	0	0	0	0	1	4	
65 + years old	1	0	0	0	0	0	0	0	0	0	0	0	1	
TOTAL	152	88	81	45	60	52	50	42	57	45	77	56	805	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	254	208	161	180	134	173	179	159	151	142	139	112	1,992	
African American	296	191	139	154	138	157	197	140	173	160	140	189	2,074	
Hispanic	19	30	22	26	21	18	17	15	21	18	24	18	249	
Asian American	5	3	4	5	1	2	6	8	4	10	1	4	53	
Native American	0	1	0	0	1	0	0	1	0	2	0	0	5	
Middle Eastern	0	0	0	0	0	1	0	0	0	0	1	0	2	
Haitian	1	0	1	0	0	0	1	0	0	0	0	0	3	
Other	14	16	5	18	7	12	5	9	10	11	23	8	138	
TOTAL	589	449	332	383	302	363	405	332	359	343	328	331	4,516	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	12	1	1	4	2	3	4	1	5	7	1	7	48	
5 - 12 years old	57	10	7	16	9	14	19	11	11	9	14	11	188	
13 - 17 years old	29	5	8	5	1	2	14	7	26	6	7	38	148	
18 - 29 years old	228	172	146	150	114	137	158	115	141	134	132	131	1,758	
30 - 44 years old	183	174	118	138	136	147	141	140	130	128	119	93	1,647	
45 - 59 years old	39	35	29	39	23	44	34	40	32	48	49	47	459	
60 - 64 years old	37	48	18	26	12	14	30	11	9	6	3	3	217	
65 + years old	4	4	5	5	5	2	5	7	5	5	3	1	51	
TOTAL	589	449	332	383	302	363	405	332	359	343	328	331	4,516	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		3	8	10	3	5	5	1	4	4	5	1	18	67
Women		5	4	4	9	8	6	4	5	3	5	2	9	64
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		8	12	14	12	13	11	5	9	7	10	3	27	131

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		16	38	44	49	46	48	106	56	97	73	59	34	666
Men		0	0	8	10	1	0	0	7	0	0	0	0	26
TOTAL		16	38	52	59	47	48	106	63	97	73	59	34	692

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		14	4	0	2	4	12	2	0	0	0	4	0	42
Women		10	6	64	42	40	46	19	34	40	53	37	26	417
Men		0	0	1	0	0	0	1	1	10	0	4	1	18
Total Face-to-face Counseling		24	10	65	44	44	58	22	35	50	53	45	27	477

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		3	7	10	3	5	5	1	4	4	5	1	19	67
Women		5	5	4	9	8	6	4	5	3	5	2	7	63
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		8	12	14	12	13	11	5	9	7	10	3	26	130
Outreach TANF														
Children (under 18)		10	3	0	9	4	0	2	0	0	0	1	22	51
Women		4	4	20	29	19	37	15	0	0	27	5	16	176
Men		0	0	0	0	0	0	1	0	0	0	0	1	2
Subtotal		14	7	20	38	23	37	18	0	0	27	6	39	229
Total TANF		22	19	34	50	36	48	23	9	7	37	9	65	359

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		14	4	0	0	0	0	0	0	0	0	0	3	21
Women		10	6	71	51	71	92	3	20	35	34	0	37	430
Men		0	0	0	0	0	0	0	0	0	0	0	3	3
TOTAL		24	10	71	51	71	92	3	20	35	34	0	43	454

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	1	1	2	1	1	1	0	2	2	0	1	6	18
2 - 4 years old	1	3	4	2	1	2	1	2	0	3	0	2	21
5 - 12 years old	1	3	4	0	3	2	0	0	2	0	0	10	25
13 - 17 years old	0	1	0	0	0	0	0	0	0	2	0	0	3
TOTAL	3	8	10	3	5	5	1	4	4	5	1	18	67

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	256	333	411	323	208	168	89	234	196	81	35	255	2,589
Alternate Accommodations	23	12	10	14	0	0	0	1	11	0	0	0	71
Shelter Beyond Capacity	5	20	8	8	0	0	0	0	0	0	0	1	42
Counseling Hours	184.25	145.25	146.00	278.50	303.00	186.75	190.25	353.00	292.50	339.50	223.50	240.00	2,882.50
Hotline Calls	103	75	77	100	108	126	69	53	106	147	145	106	1,215
Information and Referral	376	195	164	542	450	545	147	241	276	582	547	352	4,417

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	44	62	53	159	96	153	132	144	113	84	92	57	1,189
Face-Face	152	138	119	192	249	191	159	299	203	223	159	212	2,296
TOTAL	196	200	172	351	345	344	291	443	316	307	251	269	3,485

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	1	45	3	4	2	0	0	3	3	3	1	3	68
Attendance	40	2	590	226	528	0	0	359	92	73	30	13	1,953
Media													
Units	1	4	2	0	0	1	2	2	1	0	2	1	16
PROFESSIONAL TRAINING													
Units	0	0	2	0	2	0	0	2	2	0	1	1	10
Attendance	0	0	12	0	38	0	0	6	25	0	6	141	228

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	4	7	7	9	4	6	3	5	2	5	0	8	60
Safety Plans ES 72 hrs.	4	7	7	9	4	6	3	5	2	5	0	8	60
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	N/A	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	4	5	8	9	7	7	4	7	7	7	3	17	85	
African American	4	7	5	3	2	4	1	2	0	3	0	5	36	
Hispanic	0	0	0	0	0	0	0	0	0	0	0	0	0	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	1	0	4	0	0	0	0	0	0	5	10	
TOTAL	8	12	14	12	13	11	5	9	7	10	3	27	131	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	1	1	2	1	1	1	0	2	2	0	1	6	18	
2 - 4 years old	1	2	4	2	1	2	1	2	0	3	0	2	20	
5 - 12 years old	1	4	4	0	3	2	0	0	2	0	0	10	26	
13 - 17 years old	0	1	0	0	0	0	0	0	0	2	0	0	3	
18 - 29 years old	1	1	1	2	2	3	2	3	3	0	1	4	23	
30 - 44 years old	3	2	2	4	5	2	2	2	0	3	1	3	29	
45 - 59 years old	1	1	1	2	1	1	0	0	0	1	0	2	10	
60 - 64 years old	0	0	0	1	0	0	0	0	0	1	0	0	2	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	8	12	14	12	13	11	5	9	7	10	3	27	131	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	2	7	26	30	25	36	16	12	27	28	31	11	251	
African American	6	0	20	2	4	10	2	17	19	19	10	5	114	
Hispanic	8	0	4	1	3	2	0	1	0	0	0	0	19	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	1	0	1	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	1	0	0	0	0	0	1	1	1	2	6	
TOTAL	16	7	51	33	32	48	18	30	47	48	43	18	391	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	2	0	0	0	0	1	0	0	1	0	1	0	5	
2 - 4 years old	1	0	0	0	1	4	0	0	0	0	1	0	7	
5 - 12 years old	7	3	0	0	2	5	0	0	0	0	1	0	18	
13 - 17 years old	1	1	0	2	1	2	2	1	0	2	1	3	16	
18 - 29 years old	2	0	14	11	9	9	3	11	19	20	10	4	112	
30 - 44 years old	3	2	23	12	10	19	8	16	19	18	14	9	153	
45 - 59 years old	0	1	9	6	7	8	4	1	4	3	11	2	56	
60 - 64 years old	0	0	5	2	2	0	0	1	4	2	2	0	18	
65 + years old	0	0	0	0	0	0	1	0	0	3	2	0	6	
TOTAL	16	7	51	33	32	48	18	30	47	48	43	18	391	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		13	6	5	3	3	0	0	4	1	3	4	2	44
Women		6	5	4	2	1	0	2	1	6	5	3	2	37
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		19	11	9	5	4	0	2	5	7	8	7	4	81

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		78	55	71	71	50	54	92	44	60	68	79	68	790
Men		2	0	2	1	2	1	2	1	4	1	1	2	19
TOTAL		80	55	73	72	52	55	94	45	64	69	80	70	809

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		18	9	11	12	6	0	0	8	4	11	6	20	105
Women		30	16	15	11	21	11	10	12	16	13	12	9	176
Men		0	0	0	1	0	0	0	0	1	1	0	0	3
Total Face-to-face Counseling		48	25	26	24	27	11	10	20	21	25	18	29	284

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		13	6	5	3	3	0	0	4	1	3	3	2	43
Women		6	5	4	2	1	0	2	1	6	5	3	2	37
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		19	11	9	5	4	0	2	5	7	8	6	4	80
Outreach TANF														
Children (under 18)		3	3	6	7	2	1	0	4	2	6	2	16	52
Women		23	8	11	7	16	9	8	10	8	7	7	5	119
Men		2	0	0	1	0	0	0	2	0	1	0	0	6
Subtotal		28	11	17	15	18	10	8	16	10	14	9	21	177
Total TANF		47	22	26	20	22	10	10	21	17	22	15	25	257

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		9	6	5	7	7	5	0	8	0	2	8	5	62
Women		9	7	10	11	8	9	8	9	13	11	13	6	114
Men		0	0	0	0	0	0	0	0	1	0	0	0	1
TOTAL		18	13	15	18	15	14	8	17	14	13	21	11	177

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	2	2	0	1	0	0	0	0	0	0	2	1	8
2 - 4 years old	2	1	0	0	1	0	0	1	0	1	2	0	8
5 - 12 years old	12	7	4	4	3	0	0	5	2	5	2	3	47
13 - 17 years old	2	0	7	4	1	0	0	2	2	6	0	14	38
TOTAL	18	10	11	9	5	0	0	8	4	12	6	18	101

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	412	91	323	384	309	277	177	117	28	216	183	173	2,690
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	541.25	232.25	375.50	455.00	364.50	325.75	304.00	216.25	152.00	404.25	265.50	311.75	3,948.00
Hotline Calls	86	55	73	72	52	45	97	41	64	64	80	70	799
Information and Referral	276	181	194	221	212	144	229	178	227	176	269	288	2,595

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	82	55	65	51	52	44	91	41	64	64	74	70	753
Face-Face	28	22	24	14	28	7	9	15	21	14	18	9	209
TOTAL	110	77	89	65	80	51	100	56	85	78	92	79	962

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	0	2	1	2	1	0	1	2	0	2	1	2	14
Attendance	0	76	26	296	65	0	300	67	0	39	150	60	1,079
Media													
Units	1	0	1	2	0	1	0	0	0	3	0	1	9
PROFESSIONAL TRAINING													
Units	1	3	0	0	1	1	0	2	0	1	0	0	9
Attendance	18	18	0	0	20	8	0	35	0	8	0	0	107

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	2	2	4	2	1	2	1	4	3	4	3	3	31
Safety Plans ES 72 hrs.	2	2	4	2	1	2	1	4	3	4	3	3	31
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	8	3	5	2	0	0	2	0	7	6	6	4	43
African American	6	1	4	3	0	0	0	0	0	0	1	0	15
Hispanic	5	7	0	0	4	0	0	5	0	2	0	0	23
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	19	11	9	5	4	0	2	5	7	8	7	4	81

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	2	2	0	1	0	0	0	0	0	0	2	1	8
2 - 4 years old	2	1	0	0	1	0	0	0	0	1	2	0	7
5 - 12 years old	8	3	5	2	2	0	0	3	1	2	0	1	27
13 - 17 years old	1	0	0	0	0	0	0	1	0	0	0	0	2
18 - 29 years old	4	4	1	2	1	0	1	1	4	1	2	2	23
30 - 44 years old	2	0	3	0	0	0	1	0	1	4	1	0	12
45 - 59 years old	0	1	0	0	0	0	0	0	1	0	0	0	2
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	19	11	9	5	4	0	2	5	7	8	7	4	81

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	27	11	12	16	19	8	4	13	7	12	7	8	144
African American	0	0	2	2	4	0	0	1	1	1	2	13	26
Hispanic	2	4	3	1	0	3	4	1	1	4	2	4	29
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	5	0	0	0	5
TOTAL	29	15	17	19	23	11	8	15	14	17	11	25	204

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	1	1
2 - 4 years old	0	0	0	0	0	0	0	1	0	0	0	0	1
5 - 12 years old	4	4	4	2	2	0	0	2	1	2	2	3	26
13 - 17 years old	1	0	2	4	1	0	0	1	2	6	0	14	31
18 - 29 years old	8	8	4	9	11	5	4	4	5	4	3	4	69
30 - 44 years old	8	3	5	4	6	2	4	4	4	5	4	3	52
45 - 59 years old	8	0	2	0	2	3	0	1	2	0	2	0	20
60 - 64 years old	0	0	0	0	0	0	0	2	0	0	0	0	2
65 + years old	0	0	0	0	1	1	0	0	0	0	0	0	2
TOTAL	29	15	17	19	23	11	8	15	14	17	11	25	204

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		81	42	33	26	39	48	25	29	19	31	27	20	420
Women		54	33	38	34	32	24	33	18	14	32	21	18	351
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		135	75	71	60	71	72	58	47	33	63	48	38	771

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		174	206	192	214	169	204	201	178	148	144	144	123	2,097
Men		11	5	0	1	3	4	2	3	2	3	5	2	41
TOTAL		185	211	192	215	172	208	203	181	150	147	149	125	2,138

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		398	298	184	168	188	169	136	184	187	187	142	159	2,400
Women		198	155	99	116	99	96	86	75	95	105	99	72	1,295
Men		10	11	6	6	6	3	5	4	0	4	4	3	62
Total Face-to-face Counseling		606	464	289	290	293	268	227	263	282	296	245	234	3,757

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		32	26	23	19	14	6	7	15	20	22	11	4	199
Women		13	13	13	12	7	3	3	7	9	11	8	7	106
Men		0	0	0	0	0	0	0	9	0	0	0	0	9
Subtotal		45	39	36	31	21	9	10	31	29	33	19	11	314
Outreach TANF														
Children (under 18)		205	164	109	101	132	116	58	86	80	72	121	74	1,318
Women		82	65	47	57	59	58	36	44	40	55	44	33	620
Men		3	2	3	4	4	4	2	3	0	1	5	0	31
Subtotal		290	231	159	162	195	178	96	133	120	128	170	107	1,969
Total TANF		335	270	195	193	216	187	106	164	149	161	189	118	2,283

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		172	201	177	132	135	170	116	136	128	130	114	104	1,715
Women		100	110	81	83	78	80	71	85	76	61	82	59	966
Men		6	5	4	5	4	5	3	1	1	4	4	3	45
TOTAL		278	316	262	220	217	255	190	222	205	195	200	166	2,726

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	12	14	7	7	4	13	7	5	4	13	9	5	100
2 - 4 years old	13	16	12	6	10	9	9	9	6	6	8	6	110
5 - 12 years old	13	10	9	9	19	19	2	11	8	7	7	7	121
13 - 17 years old	5	2	5	4	6	7	4	4	1	5	3	2	48
TOTAL	43	42	33	26	39	48	22	29	19	31	27	20	379

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	3,077	2,930	2,650	2,898	1,962	2,154	1,978	3,257	1,307	1,230	1,601	1,500	26,544
Alternate Accommodations	8	10	0	0	0	0	2	1	0	1	1	1	24
Shelter Beyond Capacity	2	0	4	7	1	0	0	0	0	0	0	0	14
Counseling Hours	3,829.00	3,333.00	2,056.00	1,928.00	1,697.00	1,475.00	1,833.00	1,963.00	1,931.00	1,777.00	1,425.00	2,045.00	25,292.00
Hotline Calls	415	410	379	427	395	398	472	423	428	377	434	362	4,920
Information and Referral	682	611	463	529	543	506	662	769	798	797	646	700	7,706

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	222	249	198	226	144	182	215	194	163	160	188	151	2,292
Face-Face	170	122	95	101	76	91	82	115	97	76	100	57	1,182
TOTAL	392	371	293	327	220	273	297	309	260	236	288	208	3,474

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	11	7	12	15	14	13	16	29	30	40	25	27	239
Attendance	335	84	175	155	269	199	309	567	825	763	550	732	4,963
Media													
Units	2	0	0	2	0	0	0	0	0	0	0	0	4
PROFESSIONAL TRAINING													
Units	8	7	6	4	0	2	2	0	3	1	1	10	44
Attendance	161	114	84	65	0	30	26	0	90	9	1	30	610

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	32	28	32	23	34	31	24	30	18	20	20	23	315
Safety Plans ES 72 hrs.	32	28	32	23	34	31	24	30	18	20	20	23	315
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL	
Caucasian	10	1	7	9	5	3	3	1	2	3	3	3	50	
African American	79	56	45	31	45	52	22	22	10	31	14	16	423	
Hispanic	46	18	15	19	21	17	29	20	20	28	31	19	283	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	4	1	0	0	4	4	1	1	0	0	15	
TOTAL	135	75	71	60	71	72	58	47	33	63	48	38	771	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL	
0 - 23 months old	21	14	7	7	4	13	7	5	4	13	9	5	109	
2 - 4 years old	26	16	12	6	10	9	9	9	6	6	8	6	123	
5 - 12 years old	26	10	9	9	19	19	5	11	8	7	7	7	137	
13 - 17 years old	8	2	5	4	6	7	4	4	1	5	3	2	51	
18 - 29 years old	25	19	18	17	14	8	15	11	6	19	10	12	174	
30 - 44 years old	22	11	15	13	15	12	16	3	7	9	9	4	136	
45 - 59 years old	7	2	5	4	2	3	2	4	1	4	2	2	38	
60 - 64 years old	0	1	0	0	1	1	0	0	0	0	0	0	3	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	135	75	71	60	71	72	58	47	33	63	48	38	771	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL	
Caucasian	36	28	18	5	10	10	6	6	7	20	7	9	162	
African American	268	163	105	193	148	120	111	136	132	160	114	126	1,776	
Hispanic	216	174	78	27	54	45	35	44	65	38	62	40	878	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	12	19	14	5	9	14	17	29	22	15	14	14	184	
Other	0	1	3	0	1	0	0	1	0	0	0	7	13	
TOTAL	532	385	218	230	222	189	169	216	226	233	197	196	3,013	

AGE OF INDIVIDUALS SERVED IN OUTREACH														
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL	
0 - 23 months old	51	48	21	17	12	16	8	11	11	16	15	14	240	
2 - 4 years old	99	56	48	52	56	43	43	69	60	58	45	27	656	
5 - 12 years old	154	104	63	57	42	30	35	44	61	42	39	52	723	
13 - 17 years old	51	48	19	33	39	35	25	31	20	21	10	14	346	
18 - 29 years old	78	46	32	22	16	15	23	25	39	47	44	43	430	
30 - 44 years old	72	61	27	34	35	29	24	30	29	36	25	44	446	
45 - 59 years old	24	21	7	14	18	10	11	6	6	13	12	2	144	
60 - 64 years old	1	0	1	1	4	11	0	0	0	0	6	0	24	
65 + years old	2	1	0	0	0	0	0	0	0	0	1	0	4	
TOTAL	532	385	218	230	222	189	169	216	226	233	197	196	3,013	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		13	2	7	12	4	9	8	3	7	2	3	5	75
Women		10	7	6	5	2	8	5	3	6	6	6	4	68
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		23	9	13	17	6	17	13	6	13	8	9	9	143

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		127	46	61	119	59	68	55	56	48	78	37	46	800
Men		7	0	2	6	8	2	3	4	3	3	2	0	40
TOTAL		134	46	63	125	67	70	58	60	51	81	39	46	840

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		13	2	7	12	5	9	21	3	7	2	3	5	89
Women		24	13	13	13	14	22	12	14	12	22	19	28	206
Men		1	0	0	1	0	5	1	1	1	1	0	0	11
Total Face-to-face Counseling		38	15	20	26	19	36	34	18	20	25	22	33	306

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		13	2	7	10	4	9	8	3	7	2	4	5	74
Women		5	6	6	4	2	5	5	5	6	4	5	3	56
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		18	8	13	14	6	14	13	8	13	6	9	8	130
Outreach TANF														
Children (under 18)		0	0	0	0	1	0	8	0	0	0	0	9	18
Women		11	6	7	5	12	13	7	4	3	4	12	16	100
Men		1	0	0	0	0	0	1	0	0	0	0	0	2
Subtotal		12	6	7	5	13	13	16	4	3	4	12	25	120
Total TANF		30	14	20	19	19	27	29	12	16	10	21	33	250

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		4	2	7	12	5	9	21	3	7	2	3	1	76
Women		7	13	13	13	14	22	12	14	12	22	19	3	164
Men		0	0	0	1	0	5	1	1	1	1	0	0	10
TOTAL		11	15	20	26	19	36	34	18	20	25	22	4	250

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	1	0	2	3	1	2	2	1	1	0	1	0	14
2 - 4 years old	2	0	2	2	0	3	2	2	2	0	1	0	16
5 - 12 years old	8	2	2	5	2	3	2	0	3	0	1	4	32
13 - 17 years old	1	0	1	2	1	1	2	0	1	2	0	1	12
TOTAL	12	2	7	12	4	9	8	3	7	2	3	5	74

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	475	188	227	479	459	277	259	240	256	200	101	91	3,252
Alternate Accommodations	0	0	24	21	85	36	35	0	0	0	0	0	201
Shelter Beyond Capacity	0	2	0	0	4	0	0	0	0	0	0	0	6
Counseling Hours	216.00	276.00	142.00	161.25	149.25	162.50	138.75	127.25	118.00	151.50	78.50	82.00	1,803.00
Hotline Calls	175	88	78	126	71	68	76	80	76	125	52	46	1,061
Information and Referral	151	237	202	516	154	167	409	303	264	104	376	83	2,966

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	55	43	63	126	76	62	85	63	65	71	47	45	801
Face-Face	42	46	28	122	113	146	135	108	139	119	71	29	1,098
TOTAL	97	89	91	248	189	208	220	171	204	190	118	74	1,899

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	1	2	9	10	13	0	0	21	8	4	0	1	69
Attendance	20	80	245	617	359	0	0	662	164	214	0	10	2,371
Media													
Units	7	0	8	13	10	9	4	9	9	5	6	20	100
PROFESSIONAL TRAINING													
Units	0	0	1	1	0	0	0	0	1	0	1	0	4
Attendance	0	0	56	40	0	0	0	0	20	0	5	0	121

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	3	7	3	7	2	9	5	5	5	8	2	3	59
Safety Plans ES 72 hrs.	3	7	3	7	2	9	5	5	5	8	2	3	59
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	15	7	6	7	4	9	13	6	13	8	6	8	102
African American	8	1	2	3	0	6	0	0	0	0	3	1	24
Hispanic	0	0	1	4	0	0	0	0	0	0	0	0	5
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	1	4	3	2	2	0	0	0	0	0	0	12
TOTAL	23	9	13	17	6	17	13	6	13	8	9	9	143

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	1	0	0	3	1	2	2	1	1	0	1	0	12
2 - 4 years old	2	0	4	2	0	3	2	2	2	0	1	0	18
5 - 12 years old	9	2	2	5	2	3	2	0	3	0	1	4	33
13 - 17 years old	1	0	1	2	1	1	2	0	1	2	0	1	12
18 - 29 years old	2	2	2	1	2	2	1	1	3	4	2	0	22
30 - 44 years old	6	4	2	3	0	4	3	0	3	1	2	2	30
45 - 59 years old	2	1	1	1	0	1	1	2	0	1	2	1	13
60 - 64 years old	0	0	1	0	0	1	0	0	0	0	0	0	2
65 + years old	0	0	0	0	0	0	0	0	0	0	0	1	1
TOTAL	23	9	13	17	6	17	13	6	13	8	9	9	143

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	14	4	6	7	12	18	19	12	6	15	11	21	145
African American	0	2	1	2	1	1	0	0	0	1	1	2	11
Hispanic	1	0	0	0	0	0	0	0	0	0	1	1	3
Asian American	0	0	0	0	0	0	1	0	0	0	0	0	1
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	1	0	1	1	0	0	3
TOTAL	15	6	7	9	13	19	21	12	7	17	13	24	163

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	0	1	0	0	0	0	0	1
2 - 4 years old	0	0	0	0	0	0	4	0	0	0	0	0	4
5 - 12 years old	0	0	0	0	0	0	8	0	0	0	0	0	8
13 - 17 years old	0	0	0	0	1	0	0	0	0	0	0	0	1
18 - 29 years old	6	2	5	2	5	6	3	4	1	11	2	4	51
30 - 44 years old	6	3	1	6	3	8	3	4	3	4	11	10	62
45 - 59 years old	0	1	1	1	4	5	2	1	2	1	0	9	27
60 - 64 years old	2	0	0	0	0	0	0	2	1	1	0	1	7
65 + years old	1	0	0	0	0	0	0	1	0	0	0	0	2
TOTAL	15	6	7	9	13	19	21	12	7	17	13	24	163

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		25	29	24	13	14	16	23	26	18	27	20	18	253
Women		32	24	19	8	13	15	20	19	9	19	17	15	210
Men		0	1	0	0	0	2	0	0	0	0	0	0	3
TOTAL		57	54	43	21	27	33	43	45	27	46	37	33	466

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		67	64	45	43	45	40	58	45	49	53	63	68	640
Men		2	2	2	0	3	5	1	3	2	3	3	0	26
TOTAL		69	66	47	43	48	45	59	48	51	56	66	68	666

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		15	17	13	9	7	8	15	17	10	11	8	6	136
Women		70	30	43	34	25	24	38	36	20	30	35	27	412
Men		1	1	0	0	0	2	0	2	3	1	0	0	10
Total Face-to-face Counseling		86	48	56	43	32	34	53	55	33	42	43	33	558

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		25	29	24	10	18	14	25	26	9	27	19	18	244
Women		14	15	12	8	9	10	12	13	18	12	11	11	145
Men		0	0	0	0	0	1	0	0	0	0	0	0	1
Subtotal		39	44	36	18	27	25	37	39	27	39	30	29	390
Outreach TANF														
Children (under 18)		17	64	34	39	21	17	30	30	24	18	29	13	336
Women		8	21	15	15	8	8	14	14	7	7	13	6	136
Men		1	0	0	0	0	0	0	0	2	1	0	0	4
Subtotal		26	85	49	54	29	25	44	44	33	26	42	19	476
Total TANF		65	129	85	72	56	50	81	83	60	65	72	48	866

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		0	0	12	18	21	18	17	14	16	12	19	10	157
Women		24	31	24	34	35	24	19	33	21	23	35	51	354
Men		0	1	1	0	0	1	1	0	1	8	3	0	16
TOTAL		24	32	37	52	56	43	37	47	38	43	57	61	527

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	3	6	5	2	3	3	3	9	8	8	5	7	62
2 - 4 years old	0	8	8	2	4	2	3	6	3	6	5	5	52
5 - 12 years old	10	11	8	6	3	3	14	8	6	8	5	4	86
13 - 17 years old	3	3	1	2	2	1	1	1	1	2	2	1	20
TOTAL	16	28	22	12	12	9	21	24	18	24	17	17	220

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	690	999	1,117	1,395	971	961	989	893	1,002	1,153	962	561	11,693
Alternate Accommodations	0	0	13	5	0	0	0	0	0	1	2	0	21
Shelter Beyond Capacity	0	9	0	16	0	5	0	1	6	14	11	2	64
Counseling Hours	252.75	474.00	411.00	328.00	233.75	229.50	287.50	294.75	288.25	444.25	333.00	223.25	3,800.00
Hotline Calls	138	125	99	91	212	83	111	82	82	83	121	102	1,329
Information and Referral	3,231	3,704	3,335	2,450	1,882	1,319	1,657	2,232	1,510	1,691	1,773	1,637	26,421

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	76	56	47	40	39	38	55	34	50	48	63	64	610
Face-Face	52	43	33	26	23	20	29	40	19	29	31	24	369
TOTAL	128	99	80	66	62	58	84	74	69	77	94	88	979

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	4	10	10	6	6	9	5	11	17	6	10	2	96
Attendance	72	79	137	105	76	110	45	135	136	98	82	36	1,111
Media													
Units	1	0	0	2	3	0	0	0	1	1	2	0	10
PROFESSIONAL TRAINING													
Units	1	1	1	5	2	2	4	6	7	4	4	2	39
Attendance	4	57	10	111	21	56	110	77	90	40	97	75	748

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	14	14	15	14	13	9	12	16	11	10	13	15	156
Safety Plans ES 72 hrs.	14	14	15	14	13	9	12	16	11	10	13	15	156
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	41	14	12	5	6	17	19	10	14	12	12	19	181
African American	8	21	4	6	9	5	12	14	0	12	9	6	106
Hispanic	6	13	22	6	8	7	6	15	13	16	10	7	129
Asian American	0	0	0	0	4	0	0	0	0	0	5	0	9
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	6	0	0	0	0	0	0	0	0	0	0	6
Other	2	0	5	4	0	4	6	6	0	6	1	1	35
TOTAL	57	54	43	21	27	33	43	45	27	46	37	33	466

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	5	6	5	3	3	3	3	9	8	9	6	8	68
2 - 4 years old	5	8	10	2	4	5	4	5	3	8	5	5	64
5 - 12 years old	12	11	8	6	5	7	15	9	6	8	6	4	97
13 - 17 years old	3	4	1	2	2	1	1	3	1	2	3	1	24
18 - 29 years old	8	9	8	3	7	7	4	6	5	9	8	11	85
30 - 44 years old	18	11	11	4	6	4	11	9	4	6	7	2	93
45 - 59 years old	5	4	0	0	0	6	5	4	0	3	2	2	31
60 - 64 years old	0	0	0	0	0	0	0	0	0	1	0	0	1
65 + years old	1	1	0	1	0	0	0	0	0	0	0	0	3
TOTAL	57	54	43	21	27	33	43	45	27	46	37	33	466

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	20	8	12	16	8	4	10	9	6	8	11	6	118
African American	6	8	8	5	2	2	3	7	3	2	3	5	54
Hispanic	12	12	4	5	1	2	5	4	4	2	4	1	56
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	1	0	0	0	0	0	0	0	0	0	0	0	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	2	0	0	0	1	0	0	0	0	0	0	4
TOTAL	40	30	24	26	11	9	18	20	13	12	18	12	233

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
18 - 29 years old	9	12	11	12	5	4	10	13	6	2	4	5	93
30 - 44 years old	24	15	11	8	2	4	5	5	5	6	10	4	99
45 - 59 years old	6	3	1	5	4	0	3	1	2	4	4	1	34
60 - 64 years old	1	0	0	0	0	0	0	1	0	0	0	1	3
65 + years old	0	0	1	1	0	1	0	0	0	0	0	1	4
TOTAL	40	30	24	26	11	9	18	20	13	12	18	12	233

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		10	10	1	21	6	1	2	4	8	4	4	3	74
Women		17	16	3	14	6	3	8	7	8	7	13	8	110
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		27	26	4	35	12	4	10	11	16	11	17	11	184

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	3	2	2	4	2	13
Women		73	88	61	79	57	52	112	75	51	61	66	57	832
Men		2	0	0	1	0	1	3	6	3	0	2	0	18
TOTAL		75	88	61	80	57	53	115	84	56	63	72	59	863

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		34	11	8	24	22	5	9	6	15	22	13	5	174
Women		103	58	46	57	40	29	45	48	60	67	76	52	681
Men		5	4	3	5	0	3	3	6	2	0	2	2	35
Total Face-to-face Counseling		142	73	57	86	62	37	57	60	77	89	91	59	890

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		4	4	1	6	2	1	4	5	1	6	7	6	47
Women		4	4	1	6	2	1	1	3	1	5	3	3	34
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		8	8	2	12	4	2	5	8	2	11	10	9	81
Outreach TANF														
Children (under 18)		18	16	16	20	16	15	35	36	78	80	58	50	438
Women		18	15	16	19	16	5	19	16	33	32	34	20	243
Men		0	1	0	1	0	0	0	0	0	0	0	0	2
Subtotal		36	32	32	40	32	20	54	52	111	112	92	70	683
Total TANF		44	40	34	52	36	22	59	60	113	123	102	79	764

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		15	26	11	20	13	5	4	4	18	10	27	4	157
Women		9	22	22	7	19	6	12	7	29	38	21	54	246
Men		0	0	1	0	0	0	0	0	1	3	1	2	8
TOTAL		24	48	34	27	32	11	16	11	48	51	49	60	411

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	0	1	2	2	1	0	0	0	2	1	0	1	10
2 - 4 years old	5	2	2	1	4	0	0	0	3	4	0	2	23
5 - 12 years old	4	6	4	2	8	0	5	2	3	9	8	2	53
13 - 17 years old	0	2	11	0	0	0	0	0	1	2	5	0	21
TOTAL	9	11	19	5	13	0	5	2	9	16	13	5	107

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	846	521	268	423	736	688	521	450	584	563	620	536	6,756
Alternate Accommodations	5	6	5	5	0	0	2	2	2	9	0	8	44
Shelter Beyond Capacity	0	0	0	6	21	0	1	0	0	14	0	0	42
Counseling Hours	508.50	581.50	453.50	644.00	607.00	543.00	843.25	487.75	700.00	700.50	828.00	849.00	7,746.00
Hotline Calls	139	103	95	85	79	54	91	81	121	135	106	118	1,207
Information and Referral	346	264	276	250	251	171	298	229	261	254	308	302	3,210

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	88	103	105	85	76	54	90	80	82	135	74	97	1,069
Face-Face	69	82	64	83	60	45	63	62	74	139	125	56	922
TOTAL	157	185	169	168	136	99	153	142	156	274	199	153	1,991

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	8	4	11	20	14	8	11	3	4	3	6	9	101
Attendance	133	110	324	1107	367	77	443	25	71	11	240	87	2,995
Media													
Units	3	5	2	12	3	3	1	2	3	5	2	2	43
PROFESSIONAL TRAINING													
Units	1	1	3	1	1	2	1	2	1	3	2	4	22
Attendance	79	7	212	17	124	167	7	125	23	94	30	85	970

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	6	13	6	4	6	4	11	6	7	6	13	7	89
Safety Plans ES 72 hrs.	6	13	6	4	6	4	11	6	7	6	13	7	89
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	15	8	3	17	5	3	9	6	8	7	6	8	95	
African American	5	14	0	14	5	0	1	4	2	1	3	1	50	
Hispanic	0	2	1	1	1	1	0	1	3	1	5	2	18	
Asian American	0	1	0	0	0	0	0	0	0	2	0	0	3	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	4	0	0	0	0	0	0	0	0	0	0	0	4	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	3	1	0	3	1	0	0	0	3	0	3	0	14	
TOTAL	27	26	4	35	12	4	10	11	16	11	17	11	184	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	1	1	1	3	1	0	0	0	2	0	1	2	12	
2 - 4 years old	4	2	0	7	2	1	0	2	3	1	0	1	23	
5 - 12 years old	4	5	0	8	3	0	2	1	3	2	2	0	30	
13 - 17 years old	1	2	0	3	0	0	0	1	0	1	1	0	9	
18 - 29 years old	7	4	2	9	3	1	2	3	2	3	3	3	42	
30 - 44 years old	8	5	0	2	1	0	4	2	5	3	6	2	38	
45 - 59 years old	2	6	1	2	2	2	2	2	1	1	3	3	27	
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
65 + years old	0	1	0	1	0	0	0	0	0	0	1	0	3	
TOTAL	27	26	4	35	12	4	10	11	16	11	17	11	184	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	69	19	32	22	30	14	35	30	26	48	36	31	392	
African American	24	24	15	21	11	16	11	14	28	26	27	13	230	
Hispanic	15	2	5	3	3	0	0	2	3	2	5	3	43	
Asian American	5	2	1	1	1	0	1	1	0	0	2	0	14	
Native American	1	0	0	0	1	0	0	0	3	1	1	0	7	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	1	0	1	
Other	1	0	0	4	4	3	0	2	1	1	2	1	19	
TOTAL	115	47	53	51	50	33	47	49	61	78	74	48	706	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	1	0	1	0	2	0	1	0	0	1	0	1	7	
2 - 4 years old	8	0	2	0	5	3	0	2	1	3	0	1	25	
5 - 12 years old	10	1	4	2	4	2	4	3	5	11	7	0	53	
13 - 17 years old	5	0	0	1	5	0	2	0	1	3	2	0	19	
18 - 29 years old	35	25	21	19	18	15	19	16	26	26	23	18	261	
30 - 44 years old	42	13	14	17	11	9	14	19	22	22	21	17	221	
45 - 59 years old	8	8	8	8	5	4	6	7	6	8	15	9	92	
60 - 64 years old	4	0	2	1	0	0	1	2	0	3	1	1	15	
65 + years old	2	0	1	3	0	0	0	0	0	1	5	1	13	
TOTAL	115	47	53	51	50	33	47	49	61	78	74	48	706	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		21	13	5	12	8	1	12	4	7	9	9	3	104
Women		21	8	8	11	8	4	9	10	7	7	5	4	102
Men		1	0	0	0	0	0	0	0	0	0	0	0	1
TOTAL		43	21	13	23	16	5	21	14	14	16	14	7	207

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	1	3	8	0	12
Women		51	44	46	55	48	84	43	41	62	67	55	52	648
Men		1	0	3	0	3	1	2	4	3	1	2	5	25
TOTAL		52	44	49	55	51	85	45	45	66	71	65	57	685

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		13	13	16	3	3	7	15	26	20	17	22	10	165
Women		163	93	80	74	86	38	64	80	66	59	59	56	918
Men		6	9	19	13	11	12	10	6	11	11	8	10	126
Total Face-to-face Counseling		182	115	115	90	100	57	89	112	97	87	89	76	1,209

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		21	13	5	12	8	1	12	1	7	9	4	3	96
Women		21	8	8	11	8	3	9	1	7	7	2	4	89
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		42	21	13	23	16	4	21	2	14	16	6	7	185
Outreach TANF														
Children (under 18)		6	4	10	0	0	1	0	5	10	8	0	6	50
Women		72	39	31	39	37	24	36	36	26	33	32	29	434
Men		4	2	4	2	1	4	1	4	7	2	1	0	32
Subtotal		82	45	45	41	38	29	37	45	43	43	33	35	516
Total TANF		124	66	58	64	54	33	58	47	57	59	39	42	701

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		8	10	12	16	6	6	7	16	7	0	8	24	120
Women		15	13	23	16	9	13	50	54	28	23	42	30	316
Men		1	0	0	0	0	0	1	6	8	2	4	4	26
TOTAL		24	23	35	32	15	19	58	76	43	25	54	58	462

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	5	3	2	5	3	0	2	0	3	3	1	0	27
2 - 4 years old	8	2	1	2	1	2	5	4	1	4	0	1	31
5 - 12 years old	15	6	8	5	5	3	5	11	14	10	15	3	100
13 - 17 years old	5	3	4	0	2	2	1	11	2	2	6	4	42
TOTAL	33	14	15	12	11	7	13	26	20	19	22	8	200

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	596	304	264	754	750	204	196	282	269	281	215	247	4,362
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	389.00	337.50	412.00	465.00	450.75	392.00	545.50	466.50	436.00	393.75	361.50	436.50	5,086.00
Hotline Calls	50	68	35	69	51	94	51	46	45	92	70	57	728
Information and Referral	821	493	567	682	524	454	536	763	561	507	587	696	7,191

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	20	22	22	25	28	39	24	21	23	34	26	21	305
Face-Face	136	111	87	61	107	69	102	119	124	169	146	176	1,407
TOTAL	156	133	109	86	135	108	126	140	147	203	172	197	1,712

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	1	2	5	8	4	2	3	5	3	2	1	1	37
Attendance	8	38	108	329	130	22	86	227	135	31	29	20	1,163
Media													
Units	1	3	5	10	6	2	11	2	0	4	6	7	57
PROFESSIONAL TRAINING													
Units	10	6	10	2	3	2	8	3	8	4	2	10	68
Attendance	100	25	122	6	9	6	70	107	33	24	22	53	577

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	13	11	8	8	6	2	3	2	8	4	6	2	73
Safety Plans ES 72 hrs.	13	11	8	8	6	2	3	2	8	4	6	2	73
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	32	17	6	5	9	2	17	5	8	10	11	5	127	
African American	11	4	5	9	4	2	4	6	5	1	3	2	56	
Hispanic	0	0	2	2	3	1	0	1	1	5	0	0	15	
Asian American	0	0	0	0	0	0	0	1	0	0	0	0	1	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	3	0	0	0	0	0	0	0	0	3	
Haitian	0	0	0	1	0	0	0	0	0	0	0	0	1	
Other	0	0	0	3	0	0	0	1	0	0	0	0	4	
TOTAL	43	21	13	23	16	5	21	14	14	16	14	7	207	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	5	3	3	5	3	0	2	0	2	3	1	1	28	
2 - 4 years old	7	2	0	2	0	0	5	0	1	3	0	0	20	
5 - 12 years old	9	6	0	5	4	0	4	4	3	3	6	1	45	
13 - 17 years old	0	2	2	0	1	1	1	0	1	0	2	1	11	
18 - 29 years old	10	1	4	6	4	2	4	3	2	4	0	1	41	
30 - 44 years old	7	5	3	4	4	2	1	4	4	1	4	3	42	
45 - 59 years old	4	2	1	1	0	0	4	3	1	1	1	0	18	
60 - 64 years old	1	0	0	0	0	0	0	0	0	1	0	0	2	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	43	21	13	23	16	5	21	14	14	16	14	7	207	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	129	86	74	66	73	46	55	76	66	49	58	57	835	
African American	12	9	22	6	12	2	4	11	13	17	11	4	123	
Hispanic	17	4	4	4	7	1	9	4	4	6	1	5	66	
Asian American	0	0	3	0	0	0	0	7	0	0	1	2	13	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	2	0	0	0	0	1	0	3	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	2	0	1	1	0	1	0	0	0	1	3	2	11	
TOTAL	160	99	104	77	92	52	68	98	83	73	75	70	1,051	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	1	0	0	0	1	
2 - 4 years old	1	1	1	0	1	2	0	4	0	1	0	1	12	
5 - 12 years old	7	2	8	1	1	3	2	7	11	7	9	3	61	
13 - 17 years old	5	2	4	0	1	1	1	11	1	2	4	4	36	
18 - 29 years old	54	28	37	22	37	11	26	28	32	15	23	18	331	
30 - 44 years old	61	43	41	45	43	27	31	34	28	26	27	31	437	
45 - 59 years old	23	20	9	7	8	8	8	11	9	16	10	11	140	
60 - 64 years old	2	3	2	1	1	0	0	2	0	2	0	1	14	
65 + years old	7	0	2	1	0	0	0	1	1	4	2	1	19	
TOTAL	160	99	104	77	92	52	68	98	83	73	75	70	1,051	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		38	29	10	21	14	12	8	15	12	16	8	15	198
Women		51	26	22	29	18	21	14	18	18	25	22	16	280
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		89	55	32	50	32	33	22	33	30	41	30	31	478

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	2	0	1	0	3
Women		274	258	217	212	169	168	199	171	219	214	206	200	2,507
Men		8	0	7	8	0	6	8	7	5	3	5	12	69
TOTAL		282	258	224	220	169	174	207	178	226	217	212	212	2,579

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		69	41	11	29	23	18	51	31	23	28	14	198	536
Women		207	221	182	208	161	121	139	120	146	185	151	18	1,859
Men		23	0	19	19	0	9	25	32	13	30	23	38	231
Total Face-to-face Counseling		299	262	212	256	184	148	215	183	182	243	188	254	2,626

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		14	0	7	21	8	12	8	4	6	2	7	10	99
Women		20	18	4	21	5	14	4	8	13	2	12	9	130
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		34	18	11	42	13	26	12	12	19	4	19	19	229
Outreach TANF														
Children (under 18)		16	0	11	0	9	3	0	10	0	17	4	8	78
Women		23	28	18	12	4	17	31	10	42	16	7	9	217
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		39	28	29	12	13	20	31	20	42	33	11	17	295
Total TANF		73	46	40	54	26	46	43	32	61	37	30	36	524

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		0	23	0	0	0	0	8	2	16	11	9	3	72
Women		76	144	33	46	17	74	79	3	23	19	21	148	683
Men		0	0	0	0	0	0	3	0	2	0	0	0	5
TOTAL		76	167	33	46	17	74	90	5	41	30	30	151	760

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	21	7	1	4	4	3	3	5	9	2	3	3	65
2 - 4 years old	23	15	2	2	3	7	18	6	10	7	3	6	102
5 - 12 years old	25	14	6	16	11	7	4	8	1	15	4	7	118
13 - 17 years old	16	5	2	7	5	1	26	12	3	4	4	2	87
TOTAL	85	41	11	29	23	18	51	31	23	28	14	18	372

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	1,021	1,277	653	1,225	1,106	2,137	1,013	1,952	2,648	2,403	2,361	1,723	19,519
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	6	0	0	0	7	0	2	15
Counseling Hours	755.00	737.50	727.00	984.25	783.75	957.75	955.75	800.50	817.50	705.75	856.00	725.00	9,805.75
Hotline Calls	282	259	218	215	169	174	199	178	216	188	216	191	2,505
Information and Referral	5,705	4,908	7,543	6,941	6,382	7,248	8,072	8,648	7,973	7,592	6,261	7,478	84,751

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	292	96	76	117	169	199	199	185	231	217	232	200	2,213
Face-Face	427	276	352	461	146	401	338	374	385	486	419	356	4,421
TOTAL	719	372	428	578	315	600	537	559	616	703	651	556	6,634

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	5	2	9	9	43	11	20	22	10	55	33	13	232
Attendance	99	30	120	159	852	165	490	421	195	568	822	307	4,228
Media													
Units	28	1	1	14	0	7	2	3	5	5	2	2	70
PROFESSIONAL TRAINING													
Units	3	20	4	3	0	1	2	3	0	10	1	0	47
Attendance	18	24	86	84	0	9	34	107	0	162	98	0	622

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	17	0	9	11	15	5	2	2	4	7	18	2	92
Safety Plans ES 72 hrs.	17	0	9	11	15	5	2	2	4	7	18	2	92
Performance Goal Reached	100%	N/A	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	28	27	11	22	16	11	16	13	8	9	14	19	194
African American	55	25	15	28	11	18	4	12	15	29	16	9	237
Hispanic	5	1	0	0	3	3	0	5	5	2	0	0	24
Asian American	0	0	1	0	0	0	0	1	1	0	0	1	4
Native American	0	0	0	0	0	0	0	0	1	0	0	0	1
Middle Eastern	0	0	3	0	2	1	0	0	0	0	0	0	6
Haitian	0	1	0	0	0	0	0	0	0	0	0	0	1
Other	1	1	2	0	0	0	2	2	0	1	0	2	11
TOTAL	89	55	32	50	32	33	22	33	30	41	30	31	478

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	11	5	1	3	4	2	2	3	6	2	3	3	45
2 - 4 years old	9	11	1	1	2	4	1	4	4	6	2	5	50
5 - 12 years old	12	10	6	15	3	6	4	5	1	7	2	5	76
13 - 17 years old	6	3	2	2	5	0	1	3	1	1	1	2	27
18 - 29 years old	20	14	4	11	5	11	6	10	4	8	7	5	105
30 - 44 years old	19	8	12	13	10	9	5	5	10	11	11	9	122
45 - 59 years old	11	4	6	5	2	1	3	3	4	6	3	2	50
60 - 64 years old	1	0	0	0	1	0	0	0	0	0	1	0	3
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	89	55	32	50	32	33	22	33	30	41	30	31	478

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	102	112	87	94	53	63	82	70	84	98	73	113	1,031
African American	86	93	83	82	78	42	90	71	66	83	74	98	946
Hispanic	16	0	3	3	7	3	12	8	2	16	8	8	86
Asian American	0	1	1	2	11	0	1	1	0	1	1	1	20
Native American	0	1	1	1	0	1	2	0	0	0	0	0	6
Middle Eastern	1	0	0	0	0	3	1	0	0	1	0	0	6
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	5	0	5	1	3	3	5	0	0	3	2	3	30
TOTAL	210	207	180	183	152	115	193	150	152	202	158	223	2,125

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	8	2	0	1	0	1	1	2	3	0	0	0	18
2 - 4 years old	13	4	1	1	1	3	17	2	6	1	1	1	51
5 - 12 years old	7	4	0	1	8	1	0	3	0	8	2	1	35
13 - 17 years old	3	2	0	1	0	1	25	9	2	3	3	0	49
18 - 29 years old	64	76	84	89	64	42	60	60	71	65	67	38	780
30 - 44 years old	82	72	62	62	62	49	66	47	51	90	54	108	805
45 - 59 years old	21	39	24	22	13	15	18	23	18	27	25	55	300
60 - 64 years old	2	3	5	0	2	0	4	1	0	8	3	12	40
65 + years old	10	5	4	6	2	3	2	3	1	0	3	8	47
TOTAL	210	207	180	183	152	115	193	150	152	202	158	223	2,125

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		36	0	21	13	19	25	10	20	13	17	15	17	206
Women		33	3	12	18	15	16	11	14	13	14	14	15	178
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		69	3	33	31	34	41	21	34	26	31	29	32	384

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	1	0	0	0	0	0	0	0	0	0	1	2
Women		396	412	294	377	388	478	336	433	298	351	380	366	4,509
Men		56	55	55	78	51	69	47	31	57	65	55	44	663
TOTAL		452	468	349	455	439	547	383	464	355	416	435	411	5,174

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		112	164	216	188	176	143	118	178	100	149	160	98	1,802
Women		298	213	203	219	169	190	176	197	184	204	196	210	2,459
Men		78	80	57	84	57	60	67	80	70	64	47	56	800
Total Face-to-face Counseling		488	457	476	491	402	393	361	455	354	417	403	364	5,061

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		15	0	21	13	19	25	10	17	13	17	15	18	183
Women		12	3	9	17	8	11	7	10	10	12	10	8	117
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		27	3	30	30	27	36	17	27	23	29	25	26	300
Outreach TANF														
Children (under 18)		295	251	135	241	207	127	174	147	147	156	152	146	2,178
Women		189	149	94	134	121	63	85	77	82	96	89	91	1,270
Men		35	38	21	39	29	10	16	24	12	29	10	0	263
Subtotal		519	438	250	414	357	200	275	248	241	281	251	237	3,711
Total TANF		546	441	280	444	384	236	292	275	264	310	276	263	4,011

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		19	16	17	14	8	26	10	16	10	16	11	24	187
Women		31	57	50	34	26	26	11	10	9	13	14	17	298
Men		0	0	0	1	0	1	0	0	0	0	0	0	2
TOTAL		50	73	67	49	34	53	21	26	19	29	25	41	487

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	3	0	2	4	4	4	0	2	0	2	2	4	27
2 - 4 years old	6	0	2	2	4	3	1	4	3	3	0	6	34
5 - 12 years old	3	0	3	4	10	10	3	7	4	6	9	5	64
13 - 17 years old	0	0	1	0	1	1	4	0	2	2	0	0	11
TOTAL	12	0	8	10	19	18	8	13	9	13	11	15	136

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	1,204	539	407	656	701	833	936	936	1,298	1,406	1,269	1,250	11,435
Alternate Accommodations	1	2	0	0	0	0	0	0	1	0	0	0	4
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	1,964.50	1,651.50	1,190.75	1,681.25	2,156.00	2,335.50	2,146.75	2,881.50	3,195.50	3,274.50	3,325.00	4,012.50	29,815.25
Hotline Calls	452	468	349	455	439	547	383	464	355	416	435	411	5,174
Information and Referral	2,126	2,855	1,520	2,767	2,157	2,102	2,258	2,632	2,372	2,346	2,160	2,023	27,318

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	230	306	245	325	224	157	248	491	306	326	345	409	3,612
Face-Face	415	475	434	470	346	401	432	373	339	399	442	492	5,018
TOTAL	645	781	679	795	570	558	680	864	645	725	787	901	8,630

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	24	17	28	24	3	6	6	48	27	63	33	20	299
Attendance	314	447	940	1377	1639	252	123	942	459	1234	817	642	9,186
Media													
Units	0	3	1	3	0	1	3	0	1	3	0	1	16
PROFESSIONAL TRAINING													
Units	1	0	2	1	1	3	2	1	4	0	3	1	19
Attendance	25	0	33	27	53	113	20	20	124	0	1	9	425

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	15	15	4	11	9	11	10	5	5	9	9	10	113
Safety Plans ES 72 hrs.	15	15	4	11	9	11	10	5	5	9	9	10	113
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	14	3	1	13	12	8	3	16	12	13	10	22		127
African American	13	0	10	6	10	23	7	6	4	6	14	3		102
Hispanic	33	0	22	12	8	9	10	12	9	10	5	5		135
Asian American	0	0	0	0	0	0	0	0	1	0	0	0		1
Native American	0	0	0	0	0	0	0	0	0	0	0	0		0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0		0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0		0
Other	9	0	0	0	4	1	1	0	0	2	0	2		19
TOTAL	69	3	33	31	34	41	21	34	26	31	29	32		384

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	10	0	5	6	4	3	1	2	1	2	2	2		38
2 - 4 years old	16	0	7	3	4	6	1	6	5	6	4	6		64
5 - 12 years old	8	0	7	4	10	13	5	9	7	6	9	7		85
13 - 17 years old	2	0	2	0	1	3	3	3	0	3	0	2		19
18 - 29 years old	14	1	8	4	6	3	4	5	7	8	12	6		78
30 - 44 years old	11	0	4	11	8	13	4	7	4	5	0	9		76
45 - 59 years old	7	2	0	3	1	0	3	1	2	1	2	0		22
60 - 64 years old	0	0	0	0	0	0	0	1	0	0	0	0		1
65 + years old	1	0	0	0	0	0	0	0	0	0	0	0		1
TOTAL	69	3	33	31	34	41	21	34	26	31	29	32		384

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	217	244	206	244	186	216	184	233	186	233	241	190		2,580
African American	87	106	120	100	86	74	58	64	79	68	58	57		957
Hispanic	103	92	107	105	77	50	86	118	58	66	57	68		987
Asian American	6	3	7	4	3	4	4	5	1	5	1	13		56
Native American	1	0	0	0	5	4	0	0	0	1	2	3		16
Middle Eastern	3	0	1	0	0	0	0	0	0	0	1	1		6
Haitian	0	0	0	0	0	0	0	0	0	0	0	0		0
Other	2	9	2	7	11	4	8	1	4	13	14	0		75
TOTAL	419	454	443	460	368	352	340	421	328	386	374	332		4,677

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	7	10	9	9	12	11	10	10	9	5	5	14		111
2 - 4 years old	9	15	20	12	13	17	23	19	13	11	15	11		178
5 - 12 years old	24	48	61	52	39	28	45	38	34	33	78	29		509
13 - 17 years old	37	91	105	102	93	62	30	59	66	83	47	27		802
18 - 29 years old	119	86	73	87	73	92	79	144	68	86	81	87		1,075
30 - 44 years old	154	131	110	117	96	86	94	97	81	100	102	96		1,264
45 - 59 years old	60	58	51	57	32	42	38	44	47	54	36	49		568
60 - 64 years old	4	7	8	8	4	5	10	8	3	5	5	4		71
65 + years old	5	8	6	16	6	9	11	2	7	9	5	15		99
TOTAL	419	454	443	460	368	352	340	421	328	386	374	332		4,677

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		41	17	25	11	12	5	2	5	8	12	19	15	172
Women		26	17	19	15	11	6	7	9	9	11	18	13	161
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		67	34	44	26	23	11	9	14	17	23	37	28	333

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		90	66	62	42	48	51	74	53	46	89	110	63	794
Men		6	2	0	0	0	3	3	2	1	5	5	0	27
TOTAL		96	68	62	42	48	54	77	55	47	94	115	63	821

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		41	19	9	16	12	11	2	5	8	12	19	21	175
Women		87	27	34	29	24	19	61	77	36	56	55	21	526
Men		2	17	0	0	0	0	1	0	0	1	1	0	22
Total Face-to-face Counseling		130	63	43	45	36	30	64	82	44	69	75	42	723

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		54	28	26	13	14	4	5	7	13	6	17	18	205
Women		26	17	19	15	11	6	7	9	9	11	18	13	161
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		80	45	45	28	25	10	12	16	22	17	35	31	366
Outreach TANF														
Children (under 18)		60	19	15	28	27	25	34	15	18	35	41	13	330
Women		32	10	15	14	13	13	24	11	15	26	20	8	201
Men		2	0	0	0	1	0	1	0	0	1	1	0	6
Subtotal		94	29	30	42	41	38	59	26	33	62	62	21	537
Total TANF		174	74	75	70	66	48	71	42	55	79	97	52	903

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		9	36	0	29	15	11	3	6	3	9	15	30	166
Women		48	27	28	30	27	19	29	20	34	37	38	22	359
Men		2	0	0	0	0	0	1	0	0	1	1	0	5
TOTAL		59	63	28	59	42	30	33	26	37	47	54	52	530

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	5	4	9	2	1	3	0	2	0	1	4	0	31
2 - 4 years old	11	4	4	4	5	4	1	2	3	1	3	5	47
5 - 12 years old	21	10	11	4	5	3	1	0	3	6	6	8	78
13 - 17 years old	4	1	1	3	1	0	0	1	1	1	4	1	18
TOTAL	41	19	25	13	12	10	2	5	7	9	17	14	174

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Days of Shelter	1,190	1,198	1,088	1,468	618	454	385	262	273	516	530	483	8,465
Alternate Accommodations	11	0	4	8	1	9	9	2	7	10	10	8	79
Shelter Beyond Capacity	0	0	6	0	0	0	0	0	0	0	0	0	6
Counseling Hours	617.75	964.50	329.75	860.75	437.00	443.75	284.00	255.50	215.50	448.50	465.25	356.50	5,678.75
Hotline Calls	96	68	62	42	48	54	77	55	47	94	115	63	821
Information and Referral	618	429	449	392	201	199	364	236	296	370	224	230	4,008

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Safety Plans													
Telephone	81	64	61	42	46	52	70	52	45	67	92	62	734
Face-Face	60	27	34	29	24	19	32	20	24	38	38	21	366
TOTAL	141	91	95	71	70	71	102	72	69	105	130	83	1,100

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
COMMUNITY EDUCATION													
Face-to-face													
Units	4	6	2	2	3	1	12	9	3	17	3	0	62
Attendance	69	392	170	30	79	35	297	164	23	250	51	0	1,560
Media													
Units	4	1	1	4	0	0	3	6	1	2	0	2	24
PROFESSIONAL TRAINING													
Units	0	2	1	1	3	0	0	2	0	0	0	1	10
Attendance	0	26	14	15	41	0	0	57	0	0	0	26	179

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Adults Leaving Shelter after 72+ hrs													
Total Adults	13	15	11	7	11	9	5	7	6	4	14	12	114
Safety Plans ES 72 hrs.	13	15	11	7	11	9	5	7	6	4	13	12	113
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	93%	100%	99%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	20	15	16	6	7	6	7	5	4	11	17	15	129	
African American	39	16	11	12	11	3	2	8	7	6	12	5	132	
Hispanic	8	3	13	8	5	2	0	1	4	3	6	7	60	
Asian American	0	0	0	0	0	0	0	0	0	3	0	0	3	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	1	1	
Other	0	0	4	0	0	0	0	0	2	0	2	0	8	
TOTAL	67	34	44	26	23	11	9	14	17	23	37	28	333	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	5	4	9	2	1	1	0	2	1	1	4	2	32	
2 - 4 years old	11	3	6	4	5	2	1	2	3	2	4	3	46	
5 - 12 years old	21	9	9	2	5	2	1	0	3	7	7	9	75	
13 - 17 years old	4	1	1	3	1	0	0	1	1	2	4	1	19	
18 - 29 years old	12	11	11	6	4	2	1	4	6	5	6	3	71	
30 - 44 years old	12	4	6	7	6	3	3	4	1	4	10	8	68	
45 - 59 years old	2	2	2	2	1	1	3	1	2	2	2	2	22	
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	67	34	44	26	23	11	9	14	17	23	37	28	333	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	43	7	11	13	5	7	35	54	22	35	22	10	264	
African American	10	5	1	3	1	7	10	12	2	8	12	0	71	
Hispanic	9	0	3	3	7	5	9	1	3	2	4	4	50	
Asian American	0	0	0	0	0	0	1	1	0	1	0	0	3	
Native American	1	0	0	0	0	0	0	0	0	0	0	0	1	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	63	12	15	19	13	19	55	68	27	46	38	14	389	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	2	0	0	0	0	0	0	2	
2 - 4 years old	0	1	0	0	0	2	0	0	0	0	0	3	6	
5 - 12 years old	0	1	0	5	0	1	0	0	0	0	0	3	10	
13 - 17 years old	0	0	0	0	0	1	0	0	0	0	0	0	1	
18 - 29 years old	33	6	9	3	5	5	21	31	16	20	8	6	163	
30 - 44 years old	25	3	4	9	8	3	25	30	10	20	26	2	165	
45 - 59 years old	5	0	1	1	0	3	7	5	1	6	4	0	33	
60 - 64 years old	0	1	1	1	0	2	2	2	0	0	0	0	9	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	63	12	15	19	13	19	55	68	27	46	38	14	389	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		6	13	4	1	16	12	13	6	13	5	8	18	115
Women		8	14	8	2	12	16	13	9	10	9	9	18	128
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		14	27	12	3	28	28	26	15	23	14	17	36	243

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	5	3	3	2	0	3	0	1	6	22	0	45
Women		134	9	95	17	132	122	22	25	124	88	104	19	891
Men		1	4	2	0	3	1	0	0	5	4	2	0	22
TOTAL		135	18	100	20	137	123	25	25	130	98	128	19	958

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		18	26	14	22	24	12	25	16	20	24	12	23	236
Women		40	51	42	27	44	46	43	39	26	38	48	56	500
Men		0	0	1	2	0	0	0	1	0	0	1	0	5
Total Face-to-face Counseling		58	77	57	51	68	58	68	56	46	62	61	79	741

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		6	13	4	1	15	12	13	8	10	5	8	18	113
Women		6	10	8	2	12	11	9	6	10	7	3	11	95
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		12	23	12	3	27	23	22	14	20	12	11	29	208
Outreach TANF														
Children (under 18)		12	13	10	21	9	0	12	9	7	7	4	2	106
Women		7	12	9	16	12	26	17	12	10	8	13	2	144
Men		0	0	0	1	0	0	0	0	0	0	0	0	1
Subtotal		19	25	19	38	21	26	29	21	17	15	17	4	251
Total TANF		31	48	31	41	48	49	51	35	37	27	28	33	459

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		8	27	19	13	54	19	59	47	30	38	32	23	369
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		8	27	19	13	54	19	59	47	30	38	32	23	369

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	1	3	3	1	3	6	2	1	1	1	2	3	27
2 - 4 years old	0	5	2	0	5	1	4	3	6	2	3	5	36
5 - 12 years old	4	13	6	17	10	5	14	7	10	9	3	10	108
13 - 17 years old	1	4	3	4	6	0	5	3	3	3	2	5	39
TOTAL	6	25	14	22	24	12	25	14	20	15	10	23	210

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	1,176	1,195	1,138	1,207	973	977	1,176	778	1,051	997	934	1,131	12,733
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	6	0	0	0	0	0	0	0	0	0	0	6
Counseling Hours	771.75	1,067.75	629.50	838.00	609.00	459.50	666.25	691.00	683.25	499.25	467.75	477.25	7,860.25
Hotline Calls	129	119	88	140	126	82	105	114	127	84	106	112	1,332
Information and Referral	337	314	229	374	307	231	105	222	282	243	293	330	3,267

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	67	59	51	74	65	48	52	38	58	51	67	77	707
Face-Face	51	59	45	44	32	50	50	62	49	38	60	51	591
TOTAL	118	118	96	118	97	98	102	100	107	89	127	128	1,298

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	12	4	7	14	47	21	24	14	0	47	15	18	223
Attendance	154	540	112	963	1414	184	329	214	0	734	483	222	5,349
Media													
Units	0	0	0	0	0	0	0	0	0	0	0	0	0
PROFESSIONAL TRAINING													
Units	0	0	7	4	3	1	3	1	1	0	3	0	23
Attendance	0	0	122	70	236	20	38	18	32	0	51	0	587

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	8	12	6	5	16	12	10	12	10	9	6	7	113
Safety Plans ES 72 hrs.	8	12	6	5	16	12	10	12	10	9	6	7	113
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	11	20	6	3	17	23	15	8	10	11	11	31	166	
African American	3	6	4	0	10	4	5	7	9	2	0	2	52	
Hispanic	0	0	0	0	0	0	1	0	4	0	0	3	8	
Asian American	0	1	1	0	1	1	1	0	0	0	1	0	6	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	1	0	0	0	4	0	0	1	5	0	11	
TOTAL	14	27	12	3	28	28	26	15	23	14	17	36	243	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	1	3	3	1	3	6	2	1	1	1	2	3	27	
2 - 4 years old	0	5	0	0	4	1	4	1	4	2	3	5	29	
5 - 12 years old	4	5	1	0	6	5	6	3	7	2	2	8	49	
13 - 17 years old	1	0	0	0	3	0	1	1	1	0	1	2	10	
18 - 29 years old	2	5	3	0	3	5	2	1	3	2	2	6	34	
30 - 44 years old	5	7	3	1	5	7	7	6	5	6	4	10	66	
45 - 59 years old	1	2	2	0	3	3	3	2	2	1	2	1	22	
60 - 64 years old	0	0	0	1	1	1	1	0	0	0	1	1	6	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	14	27	12	3	28	28	26	15	23	14	17	36	243	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	39	46	34	38	34	25	37	32	21	40	36	38	420	
African American	1	4	5	3	4	2	3	2	2	2	3	2	33	
Hispanic	3	0	2	7	1	2	1	2	0	3	0	2	23	
Asian American	0	0	2	0	1	1	0	1	0	1	1	1	8	
Native American	0	0	0	0	0	0	0	1	0	0	0	0	1	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	1	0	0	0	0	1	
Other	1	1	2	0	0	0	1	0	0	2	4	0	11	
TOTAL	44	51	45	48	40	30	42	39	23	48	44	43	497	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	3	0	1	0	1	0	0	2	2	0	0	0	9	
5 - 12 years old	1	9	6	17	4	0	8	4	3	8	3	2	65	
13 - 17 years old	8	4	3	4	3	1	4	2	2	11	1	3	46	
18 - 29 years old	14	11	13	13	11	11	14	7	6	9	9	11	129	
30 - 44 years old	9	15	18	10	15	14	9	17	8	11	25	20	171	
45 - 59 years old	8	12	4	4	5	4	6	7	2	8	4	6	70	
60 - 64 years old	1	0	0	0	0	0	1	0	0	0	2	1	5	
65 + years old	0	0	0	0	1	0	0	0	0	1	0	0	2	
TOTAL	44	51	45	48	40	30	42	39	23	48	44	43	497	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		8	13	14	16	1	12	2	11	6	12	15	7	117
Women		16	15	13	14	3	8	11	12	9	17	22	15	155
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		24	28	27	30	4	20	13	23	15	29	37	22	272

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		49	54	44	15	23	11	68	37	43	33	45	17	439
Men		9	1	8	3	2	0	17	3	2	0	2	2	49
TOTAL		58	55	52	18	25	11	85	40	45	33	47	19	488

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		39	17	23	24	11	15	9	17	12	25	21	13	226
Women		88	47	37	41	42	39	54	45	51	52	49	51	596
Men		0	4	2	0	1	1	5	0	0	4	2	1	20
Total Face-to-face Counseling		127	68	62	65	54	55	68	62	63	81	72	65	842

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		7	27	12	12	1	9	2	11	6	12	15	7	121
Women		7	14	9	14	1	4	4	6	6	17	22	15	119
Men		0	0	0	0	0	0	0	0	0	0	1	0	1
Subtotal		14	41	21	26	2	13	6	17	12	29	38	22	241
Outreach TANF														
Children (under 18)		25	6	11	6	6	3	4	5	2	11	5	2	86
Women		46	15	18	19	31	17	14	17	20	23	17	9	246
Men		0	1	2	0	0	0	3	0	0	0	1	0	7
Subtotal		71	22	31	25	37	20	21	22	22	34	23	11	339
Total TANF		85	63	52	51	39	33	27	39	34	63	61	33	580

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		21	29	10	29	19	10	16	9	18	29	16	54	260
Women		25	29	26	40	42	25	58	35	38	52	43	151	564
Men		0	0	1	2	1	2	0	1	2	4	2	5	20
TOTAL		46	58	37	71	62	37	74	45	58	85	61	210	844

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	0	0	0	2	2	0	0	0	2	5	0	4	15
2 - 4 years old	1	6	0	1	2	2	1	3	1	2	2	3	24
5 - 12 years old	17	12	1	6	2	4	1	9	11	1	2	5	71
13 - 17 years old	3	2	0	3	3	2	6	3	4	3	2	5	36
TOTAL	21	20	1	12	9	8	8	15	18	11	6	17	146

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	314	710	478	982	1,222	841	1,570	311	267	947	980	1,067	9,689
Alternate Accommodations	11	0	20	12	19	17	30	13	10	13	13	13	171
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	1,533.75	646.25	285.50	351.00	304.25	387.75	370.75	242.25	394.75	282.25	377.75	367.00	5,543.25
Hotline Calls	33	49	52	185	27	26	18	34	24	73	22	19	562
Information and Referral	578	459	447	545	427	399	526	333	382	383	536	469	5,484

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	43	50	53	16	121	30	85	39	45	32	48	59	621
Face-Face	734	461	353	310	475	653	571	457	678	574	648	593	6,507
TOTAL	777	511	406	326	596	683	656	496	723	606	696	652	7,128

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	1	3	5	9	0	1	1	6	6	8	16	5	61
Attendance	20	92	150	189	0	30	12	453	164	277	385	39	1,811
Media													
Units	0	0	1	0	0	0	0	0	0	1	0	2	4
PROFESSIONAL TRAINING													
Units	0	0	2	1	0	0	0	0	0	1	0	0	4
Attendance	0	0	90	34	0	0	0	0	0	2	0	0	126

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	14	21	12	3	7	4	6	9	4	16	16	11	123
Safety Plans ES 72 hrs.	14	21	12	3	7	4	6	9	1	16	16	11	120
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	25%	100%	100%	100%	98%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	19	19	19	18	3	14	13	20	14	20	30	22	211	
African American	1	4	8	1	1	3	0	0	0	5	7	0	30	
Hispanic	2	5	0	8	0	3	0	3	1	3	0	0	25	
Asian American	0	0	0	1	0	0	0	0	0	0	0	0	1	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	2	0	0	0	0	0	0	0	0	2	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	2	0	0	0	0	0	0	0	0	1	0	0	3	
TOTAL	24	28	27	30	4	20	13	23	15	29	37	22	272	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	1	2	3	1	1	0	0	0	2	2	3	3	18	
2 - 4 years old	0	3	4	3	0	2	1	3	1	2	2	1	22	
5 - 12 years old	5	6	7	11	0	7	1	6	3	7	6	1	60	
13 - 17 years old	2	2	0	1	0	3	0	2	0	1	4	2	17	
18 - 29 years old	4	5	4	3	1	1	5	5	8	6	12	4	58	
30 - 44 years old	9	8	6	9	1	6	3	4	1	9	4	7	67	
45 - 59 years old	3	2	1	2	0	1	2	2	0	2	5	4	24	
60 - 64 years old	0	0	2	0	1	0	1	1	0	0	0	0	5	
65 + years old	0	0	0	0	0	0	0	0	0	0	1	0	1	
TOTAL	24	28	27	30	4	20	13	23	15	29	37	22	272	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	86	35	31	28	38	30	45	37	47	41	34	34	486	
African American	6	0	0	5	3	1	4	1	0	6	0	5	31	
Hispanic	9	7	4	2	8	3	4	1	0	5	1	4	48	
Asian American	0	0	0	0	1	1	0	0	1	0	0	0	3	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	2	0	0	0	0	0	2	0	0	0	0	0	4	
TOTAL	103	42	35	35	50	35	55	39	48	52	35	43	572	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	2	5	0	0	1	0	0	0	0	0	0	0	8	
5 - 12 years old	24	1	7	5	4	3	0	5	2	8	2	5	66	
13 - 17 years old	5	0	2	4	5	0	7	1	4	5	4	1	38	
18 - 29 years old	24	11	5	8	8	11	16	11	24	9	9	16	152	
30 - 44 years old	37	20	12	13	20	17	19	17	9	22	10	14	210	
45 - 59 years old	9	5	7	3	12	3	12	1	7	7	6	6	78	
60 - 64 years old	0	0	2	1	0	0	1	2	0	1	3	0	10	
65 + years old	2	0	0	1	0	1	0	2	2	0	1	1	10	
TOTAL	103	42	35	35	50	35	55	39	48	52	35	43	572	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		15	8	3	14	4	1	12	1	3	6	7	9	83
Women		30	13	13	13	13	7	13	10	13	9	6	11	151
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		45	21	16	27	17	8	25	11	16	15	13	20	234

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	2	0	4	2	3	0	1	0	0	0	0	12
Women		86	98	106	114	80	41	53	69	80	98	93	84	1,002
Men		2	1	0	0	1	4	0	0	0	0	2	0	10
TOTAL		88	101	106	118	83	48	53	70	80	98	95	84	1,024

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		50	22	10	35	10	11	15	10	14	17	13	26	233
Women		92	27	29	42	32	20	39	24	45	43	34	35	462
Men		2	1	0	0	1	0	0	0	0	0	2	0	6
Total Face-to-face Counseling		144	50	39	77	43	31	54	34	59	60	49	61	701

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		9	8	4	12	4	1	14	2	4	4	10	14	86
Women		6	6	3	4	6	1	9	2	4	4	5	8	58
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		15	14	7	16	10	2	23	4	8	8	15	22	144
Outreach TANF														
Children (under 18)		40	6	4	26	10	0	15	5	12	9	5	35	167
Women		26	6	2	11	4	0	7	5	12	9	4	12	98
Men		1	0	0	0	0	0	0	0	0	0	1	0	2
Subtotal		67	12	6	37	14	0	22	10	24	18	10	47	267
Total TANF		82	26	13	53	24	2	45	14	32	26	25	69	411

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		6	20	8	26	4	5	10	4	4	6	6	5	104
Women		14	37	33	26	20	15	18	17	24	49	30	15	298
Men		0	0	0	0	0	0	0	1	0	0	0	0	1
TOTAL		20	57	41	52	24	20	28	22	28	55	36	20	403

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	6	1	0	2	1	2	2	1	2	0	1	1	19
2 - 4 years old	3	0	1	2	0	0	6	0	0	2	3	1	18
5 - 12 years old	2	1	1	1	3	1	2	2	1	0	3	0	17
13 - 17 years old	0	0	0	1	0	0	0	0	0	1	0	0	2
TOTAL	11	2	2	6	4	3	10	3	3	3	7	2	56

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	516	503	407	668	458	538	521	507	473	425	348	450	5,814
Alternate Accommodations	0	0	0	0	0	3	3	2	1	0	0	2	11
Shelter Beyond Capacity	19	12	9	23	9	12	12	9	2	2	0	10	119
Counseling Hours	698.00	777.50	500.50	784.00	696.00	783.75	490.00	559.50	442.00	665.00	494.50	604.50	7,495.25
Hotline Calls	163	207	211	223	147	186	379	332	301	308	308	331	3,096
Information and Referral	1,067	1,160	1,129	1,741	1,137	858	1,403	1,808	923	1,329	1,223	1,190	14,968

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	33	28	39	26	31	18	24	14	34	38	44	55	384
Face-Face	24	26	17	45	33	13	28	19	18	26	16	18	283
TOTAL	57	54	56	71	64	31	52	33	52	64	60	73	667

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	4	5	7	7	8	3	7	3	6	6	3	3	62
Attendance	8	365	105	834	267	22	284	39	266	427	65	169	2,851
Media													
Units	1	0	1	3	0	0	0	0	0	1	1	1	8
PROFESSIONAL TRAINING													
Units	4	6	11	2	7	5	4	2	4	1	7	5	58
Attendance	79	12	104	14	115	19	94	26	31	15	85	33	627

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	12	12	5	11	6	10	13	7	9	13	9	5	112
Safety Plans ES 72 hrs.	12	12	5	11	6	10	13	7	9	13	9	5	112
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	25	8	12	15	9	4	17	9	13	7	6	10	135	
African American	11	11	4	1	5	2	4	2	1	5	3	5	54	
Hispanic	2	0	0	0	3	1	4	0	2	0	1	5	18	
Asian American	1	0	0	0	0	0	0	0	0	0	0	0	1	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	6	2	0	11	0	1	0	0	0	3	3	0	26	
TOTAL	45	21	16	27	17	8	25	11	16	15	13	20	234	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	6	1	0	3	2	1	2	1	1	2	1	3	23	
2 - 4 years old	4	0	2	3	1	0	6	0	1	2	3	4	26	
5 - 12 years old	5	6	1	8	1	0	4	0	1	1	3	2	32	
13 - 17 years old	0	1	0	0	0	0	0	0	0	1	0	0	2	
18 - 29 years old	7	2	4	5	3	2	5	2	2	2	3	6	43	
30 - 44 years old	15	6	6	5	4	3	6	1	4	4	3	3	60	
45 - 59 years old	8	5	3	2	6	2	2	6	7	3	0	2	46	
60 - 64 years old	0	0	0	0	0	0	0	1	0	0	0	0	1	
65 + years old	0	0	0	1	0	0	0	0	0	0	0	0	1	
TOTAL	45	21	16	27	17	8	25	11	16	15	13	20	234	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	48	10	15	33	23	17	20	16	33	33	24	28	300	
African American	21	14	3	6	2	2	7	5	6	10	7	6	89	
Hispanic	18	3	1	9	0	1	1	0	4	2	3	5	47	
Asian American	7	0	3	0	0	0	1	1	0	0	1	0	13	
Native American	0	0	0	1	0	0	0	1	0	0	1	0	3	
Middle Eastern	1	0	0	0	0	0	0	0	0	0	0	0	1	
Haitian	0	0	0	1	0	0	0	0	0	0	0	0	1	
Other	4	2	1	0	1	3	0	0	0	0	0	2	13	
TOTAL	99	29	23	50	26	23	29	23	43	45	36	41	467	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	1	0	2	0	0	0	0	1	0	2	0	0	6	
2 - 4 years old	2	1	1	2	0	2	0	3	1	2	0	0	14	
5 - 12 years old	7	5	1	10	2	4	0	0	5	3	1	8	46	
13 - 17 years old	25	8	3	9	4	4	5	5	5	4	5	9	86	
18 - 29 years old	24	7	4	6	4	6	8	3	12	14	8	11	107	
30 - 44 years old	27	5	9	16	8	4	10	4	11	7	12	9	122	
45 - 59 years old	13	2	2	5	8	2	4	7	8	12	7	2	72	
60 - 64 years old	0	1	1	0	0	1	0	0	1	0	2	0	6	
65 + years old	0	0	0	2	0	0	2	0	0	1	1	2	8	
TOTAL	99	29	23	50	26	23	29	23	43	45	36	41	467	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		10	9	4	8	1	2	6	5	4	13	12	8	82
Women		15	14	10	11	9	4	12	6	9	12	9	8	119
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		25	23	14	19	10	6	18	11	13	25	21	16	201

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	1	0	0	1	0	1	2	46	0	0	0	51
Women		78	151	153	111	142	125	134	121	137	77	56	75	1,360
Men		1	6	12	9	1	5	8	0	0	4	1	9	56
TOTAL		79	158	165	120	144	130	143	123	183	81	57	84	1,467

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		12	6	10	11	4	2	7	10	10	9	19	16	116
Women		110	84	73	77	87	52	73	59	83	76	62	89	925
Men		1	4	7	11	10	4	5	6	42	36	5	8	139
Total Face-to-face Counseling		123	94	90	99	101	58	85	75	135	121	86	113	1,180

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		8	6	4	8	1	3	6	5	4	13	12	8	78
Women		5	12	10	6	2	4	4	6	9	12	9	8	87
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		13	18	14	14	3	7	10	11	13	25	21	16	165
Outreach TANF														
Children (under 18)		77	45	47	40	16	19	48	38	57	37	27	44	495
Women		52	33	27	32	28	21	24	33	27	19	19	28	343
Men		1	0	2	2	0	0	0	1	33	31	0	0	70
Subtotal		130	78	76	74	44	40	72	72	117	87	46	72	908
Total TANF		143	96	90	88	47	47	82	83	130	112	67	88	1,073

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		5	7	5	10	24	3	2	15	20	8	11	14	124
Women		50	21	23	23	46	35	13	30	22	36	16	25	340
Men		0	0	0	0	2	0	0	0	0	0	0	2	4
TOTAL		55	28	28	33	72	38	15	45	42	44	27	41	468

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	3	0	0	0	2	2	1	2	1	1	2	4	18
2 - 4 years old	0	1	2	4	0	0	2	1	2	0	7	1	20
5 - 12 years old	2	5	5	5	0	0	1	5	1	5	9	5	43
13 - 17 years old	0	0	3	1	2	0	1	2	2	0	1	3	15
TOTAL	5	6	10	10	4	2	5	10	6	6	19	13	96

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	316	187	222	170	173	104	171	249	316	220	410	455	2,993
Alternate Accommodations	0	5	5	0	0	0	0	0	0	0	0	0	10
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	372.00	432.00	402.25	376.25	288.50	395.50	378.00	320.75	317.75	483.25	463.75	313.50	4,543.50
Hotline Calls	502	730	657	688	521	564	516	365	403	109	458	272	5,785
Information and Referral	1,265	1,466	1,866	2,418	1,407	714	1,644	597	1,363	2,166	959	678	16,543

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	143	219	204	229	128	62	184	123	162	121	166	127	1,868
Face-Face	107	104	149	107	110	105	104	85	67	137	118	96	1,289
TOTAL	250	323	353	336	238	167	288	208	229	258	284	223	3,157

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	3	6	6	11	9	8	11	5	10	10	7	14	100
Attendance	169	90	305	356	554	420	2833	146	347	487	349	385	6,441
Media													
Units	0	2	2	7	0	1	1	0	2	2	0	0	17
PROFESSIONAL TRAINING													
Units	4	4	5	1	2	5	0	2	2	1	7	4	37
Attendance	56	127	61	10	21	41	0	13	30	19	375	82	835

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	8	11	8	11	9	4	5	5	5	5	7	7	85
Safety Plans ES 72 hrs.	8	11	8	11	9	4	5	5	5	5	7	7	85
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	11	12	8	17	9	5	7	11	10	22	16	11	139	
African American	10	4	5	2	1	0	5	0	1	3	5	5	41	
Hispanic	4	5	1	0	0	0	6	0	0	0	0	0	16	
Asian American	0	0	0	0	0	0	0	0	2	0	0	0	2	
Native American	0	2	0	0	0	0	0	0	0	0	0	0	2	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	0	0	0	1	0	0	0	0	0	0	1	
TOTAL	25	23	14	19	10	6	18	11	13	25	21	16	201	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	4	3	2	1	1	2	2	2	1	3	3	4	28	
2 - 4 years old	1	3	2	4	0	0	2	1	2	2	4	1	22	
5 - 12 years old	5	3	0	3	0	0	0	0	1	6	4	2	24	
13 - 17 years old	0	0	0	0	0	0	2	2	0	2	1	1	8	
18 - 29 years old	4	7	4	3	3	2	4	1	2	3	3	2	38	
30 - 44 years old	6	7	4	5	3	2	6	3	4	6	5	2	53	
45 - 59 years old	5	0	2	1	3	0	2	2	3	3	1	3	25	
60 - 64 years old	0	0	0	1	0	0	0	0	0	0	0	0	1	
65 + years old	0	0	0	1	0	0	0	0	0	0	0	1	2	
TOTAL	25	23	14	19	10	6	18	11	13	25	21	16	201	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	97	69	67	73	77	43	61	58	98	74	52	76	845	
African American	4	8	10	6	8	9	6	4	16	23	9	15	118	
Hispanic	2	4	0	0	3	0	1	0	2	3	3	0	18	
Asian American	0	0	1	0	0	0	1	0	0	0	0	2	4	
Native American	1	0	0	0	0	0	0	0	1	0	0	0	2	
Middle Eastern	0	0	0	0	0	0	0	0	2	0	0	0	2	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	1	0	2	2	0	0	2	4	5	1	1	18	
TOTAL	104	82	78	81	90	52	69	64	123	105	65	94	1,007	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	2	1	1	0	0	0	1	0	2	0	1	0	8	
5 - 12 years old	5	5	4	2	0	0	1	4	2	3	4	2	32	
13 - 17 years old	0	0	3	2	5	0	1	1	6	2	2	3	25	
18 - 29 years old	31	31	30	25	40	27	31	22	44	50	20	36	387	
30 - 44 years old	54	33	26	33	28	20	24	27	50	41	33	38	407	
45 - 59 years old	11	10	12	19	16	5	10	10	18	8	5	12	136	
60 - 64 years old	0	0	0	0	1	0	1	0	1	1	0	2	6	
65 + years old	1	2	2	0	0	0	0	0	0	0	0	1	6	
TOTAL	104	82	78	81	90	52	69	64	123	105	65	94	1,007	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		32	25	11	15	13	13	8	14	18	16	5	21	191
Women		38	16	13	14	14	11	17	20	16	15	5	21	200
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		70	41	24	29	27	24	25	34	34	31	10	42	391

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		207	183	162	140	184	223	191	197	102	218	166	196	2,169
Men		6	12	12	12	7	6	5	21	3	6	5	10	105
TOTAL		213	195	174	152	191	229	196	218	105	224	171	206	2,274

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		18	15	12	29	10	10	7	7	15	7	8	21	159
Women		74	45	48	73	66	46	76	77	61	52	73	85	776
Men		0	3	3	7	2	4	4	6	3	4	1	2	39
Total Face-to-face Counseling		92	63	63	109	78	60	87	90	79	63	82	108	974

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		31	25	11	15	13	10	7	13	18	16	4	19	182
Women		19	12	5	8	8	5	5	14	16	15	4	20	131
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		50	37	16	23	21	15	12	27	34	31	8	39	313
Outreach TANF														
Children (under 18)		30	31	36	52	45	22	51	28	29	21	54	36	435
Women		30	24	22	41	36	15	43	23	45	19	23	32	353
Men		0	2	1	3	1	4	1	1	3	0	1	1	18
Subtotal		60	57	59	96	82	41	95	52	77	40	78	69	806
Total TANF		110	94	75	119	103	56	107	79	111	71	86	108	1,119

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		13	16	10	9	5	7	3	7	12	7	4	19	112
Women		119	17	15	15	9	9	14	16	15	15	4	30	278
Men		1	1	1	0	1	0	0	0	0	0	0	0	4
TOTAL		133	34	26	24	15	16	17	23	27	22	8	49	394

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	7	3	1	3	3	2	1	1	5	3	1	2	32
2 - 4 years old	11	7	1	4	2	4	2	2	2	6	1	4	46
5 - 12 years old	10	12	8	8	3	4	3	4	6	3	1	9	71
13 - 17 years old	1	1	1	0	2	2	0	3	4	4	2	4	24
TOTAL	29	23	11	15	10	12	6	10	17	16	5	19	173

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	736	774	461	506	545	573	663	656	722	765	759	768	7,928
Alternate Accommodations	2	1	0	0	0	0	0	0	0	0	0	0	3
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	595.00	433.00	411.75	445.75	396.00	358.25	379.50	552.00	468.50	421.50	352.50	278.00	5,091.75
Hotline Calls	199	153	152	131	135	117	101	112	119	145	134	138	1,636
Information and Referral	611	682	703	845	774	492	613	736	772	580	694	837	8,339

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	53	77	53	45	55	31	48	58	79	54	40	57	650
Face-Face	74	63	63	87	60	63	88	70	79	41	62	206	956
TOTAL	127	140	116	132	115	94	136	128	158	95	102	263	1,606

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	0	1	1	1	0	4	0	1	1	1	2	0	12
Attendance	0	40	43	13	0	233	0	30	8	21	450	0	838
Media													
Units	0	0	0	0	2	0	1	0	0	0	0	0	3
PROFESSIONAL TRAINING													
Units	0	0	1	2	1	0	0	0	1	0	0	3	8
Attendance	0	0	12	84	19	0	0	0	31	0	0	46	192

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	18	15	8	12	6	11	8	11	16	17	7	14	143
Safety Plans ES 72 hrs.	18	15	8	12	6	11	8	11	16	17	7	14	143
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	44	28	21	18	19	18	22	27	33	21	10	39	300	
African American	11	0	3	1	4	0	2	1	1	3	0	0	26	
Hispanic	8	10	0	10	4	4	0	6	0	7	0	3	52	
Asian American	2	0	0	0	0	0	1	0	0	0	0	0	3	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	5	3	0	0	0	2	0	0	0	0	0	0	10	
TOTAL	70	41	24	29	27	24	25	34	34	31	10	42	391	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	6	3	1	3	4	3	1	4	5	3	1	3	37	
2 - 4 years old	12	8	1	4	3	4	4	2	3	6	1	5	53	
5 - 12 years old	12	13	8	8	4	4	3	4	6	3	1	9	75	
13 - 17 years old	2	1	1	0	2	2	0	4	4	4	2	4	26	
18 - 29 years old	19	9	5	8	8	4	4	7	6	8	0	6	84	
30 - 44 years old	9	6	3	4	2	3	8	6	7	6	2	14	70	
45 - 59 years old	10	1	4	1	4	3	4	7	1	1	2	1	39	
60 - 64 years old	0	0	0	1	0	1	1	0	1	0	0	0	4	
65 + years old	0	0	1	0	0	0	0	0	1	0	1	0	3	
TOTAL	70	41	24	29	27	24	25	34	34	31	10	42	391	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	24	21	31	62	44	41	49	55	45	31	68	60	531	
African American	6	1	0	5	1	1	6	2	2	1	1	1	27	
Hispanic	6	4	4	8	4	0	3	6	3	1	3	6	48	
Asian American	0	0	1	0	3	0	0	0	0	1	1	1	7	
Native American	0	0	2	0	0	0	0	0	0	0	0	0	2	
Middle Eastern	1	0	0	0	0	0	0	0	0	0	0	0	1	
Haitian	0	0	0	0	0	0	0	0	0	0	0	1	1	
Other	5	8	2	11	7	0	9	0	1	7	0	0	50	
TOTAL	42	34	40	86	59	42	67	63	51	41	73	69	667	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-06	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	3	0	0	0	1	0	0	0	0	0	0	1	5	
5 - 12 years old	3	2	2	4	4	3	4	0	2	0	2	1	27	
13 - 17 years old	0	0	0	16	0	0	0	0	1	0	2	0	19	
18 - 29 years old	11	8	7	19	17	9	12	26	12	8	10	11	150	
30 - 44 years old	13	14	24	40	24	23	36	19	29	27	55	50	354	
45 - 59 years old	10	9	7	5	9	4	15	14	6	4	4	5	92	
60 - 64 years old	1	0	0	0	4	3	0	3	0	2	0	0	13	
65 + years old	1	1	0	2	0	0	0	1	1	0	0	1	7	
TOTAL	42	34	40	86	59	42	67	63	51	41	73	69	667	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		29	8	14	8	6	10	24	9	14	12	12	12	158
Women		33	14	13	12	5	9	16	12	12	16	15	15	172
Men		1	0	1	0	0	1	0	0	0	0	1	0	4
TOTAL		63	22	28	20	11	20	40	21	26	28	28	27	334

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		15	0	9	18	8	6	26	0	0	0	1	3	86
Women		505	587	570	553	630	689	600	721	647	602	60	56	6,220
Men		1	2	3	0	6	2	0	0	0	0	0	0	14
TOTAL		521	589	582	571	644	697	626	721	647	602	61	59	6,320

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		83	11	22	17	16	16	46	18	20	16	25	18	308
Women		205	80	52	74	56	50	48	44	46	53	62	49	819
Men		1	0	1	1	0	1	0	0	0	2	4	0	10
Total Face-to-face Counseling		289	91	75	92	72	67	94	62	66	71	91	67	1,137

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		8	2	3	0	0	0	6	1	9	3	8	15	55
Women		8	5	2	4	1	3	3	1	1	2	3	6	39
Men		0	0	1	0	0	0	0	0	0	0	0	0	1
Subtotal		16	7	6	4	1	3	9	2	10	5	11	21	95
Outreach TANF														
Children (under 18)		146	51	33	47	62	27	38	12	30	14	75	53	588
Women		59	26	15	20	29	19	20	7	12	11	19	19	256
Men		0	0	0	0	0	0	0	0	0	0	2	0	2
Subtotal		205	77	48	67	91	46	58	19	42	25	96	72	846
Total TANF		221	84	54	71	92	49	67	21	52	30	107	93	941

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		13	15	11	20	12	10	58	15	14	31	14	18	231
Women		26	72	27	69	57	41	29	42	53	74	59	49	598
Men		0	0	0	0	0	1	1	0	0	0	0	0	2
TOTAL		39	87	38	89	69	52	88	57	67	105	73	67	831

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	3	3	5	1	4	2	1	3	2	3	2	2	31
2 - 4 years old	5	2	0	3	3	3	3	3	4	3	2	4	35
5 - 12 years old	23	5	15	11	0	9	14	7	11	7	7	4	113
13 - 17 years old	32	0	3	2	0	1	4	4	4	4	1	0	55
TOTAL	63	10	23	17	7	15	22	17	21	17	12	10	234

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	1,113	962	919	732	861	935	1,198	671	718	612	632	806	10,159
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	2,239.25	2,173.25	1,861.25	2,293.75	2,292.75	2,503.50	2,287.75	1,752.00	2,070.25	1,679.00	1,711.50	1,497.75	24,362.00
Hotline Calls	364	265	350	290	310	471	298	312	244	667	529	532	4,632
Information and Referral	1,203	1,271	1,137	1,341	1,438	1,525	1,462	1,342	1,139	1,375	523	592	14,348

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	359	284	471	361	396	499	453	494	477	447	392	355	4,988
Face-Face	252	83	62	84	66	56	66	60	43	43	61	595	1,471
TOTAL	611	367	533	445	462	555	519	554	520	490	453	950	6,459

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	7	6	32	59	53	19	33	43	24	22	27	16	341
Attendance	136	393	483	1833	1385	349	607	1121	719	623	226	290	8,165
Media													
Units	22	12	36	22	12	16	16	18	10	20	5	18	207
PROFESSIONAL TRAINING													
Units	2	0	0	1	2	2	0	3	1	1	1	3	16
Attendance	123	0	0	20	40	116	0	102	15	54	40	39	549

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	17	4	11	10	8	12	21	18	8	14	10	12	145
Safety Plans ES 72 hrs.	17	4	11	10	8	12	21	18	8	14	10	12	145
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL	
Caucasian	22	10	11	8	3	9	13	11	7	10	4	8	116	
African American	6	0	4	1	1	0	2	8	0	3	6	4	35	
Hispanic	33	12	13	11	6	11	22	1	19	15	18	15	176	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	1	0	0	0	0	0	0	0	0	0	0	0	1	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	1	0	0	0	0	0	0	0	1	
Other	1	0	0	0	0	0	3	1	0	0	0	0	5	
TOTAL	63	22	28	20	11	20	40	21	26	28	28	27	334	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL	
0 - 23 months old	3	3	5	2	4	3	3	3	3	3	2	3	37	
2 - 4 years old	9	3	0	2	2	2	4	3	3	2	3	5	38	
5 - 12 years old	13	1	8	3	0	5	13	3	7	7	7	4	71	
13 - 17 years old	4	1	1	1	0	0	4	0	1	0	0	0	12	
18 - 29 years old	13	5	6	6	3	3	6	4	5	5	7	5	68	
30 - 44 years old	17	9	6	6	1	4	6	4	7	8	4	7	79	
45 - 59 years old	1	0	2	0	1	3	2	3	0	1	4	2	19	
60 - 64 years old	2	0	0	0	0	0	1	1	0	0	1	1	6	
65 + years old	1	0	0	0	0	0	1	0	0	2	0	0	4	
TOTAL	63	22	28	20	11	20	40	21	26	28	28	27	334	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL	
Caucasian	79	29	21	41	19	17	17	10	15	21	25	13	307	
African American	13	2	2	1	3	2	2	1	1	1	2	1	31	
Hispanic	115	34	19	27	37	25	26	24	23	21	36	24	411	
Asian American	0	0	2	0	0	0	0	1	0	1	0	1	5	
Native American	2	0	0	0	0	1	1	1	0	1	0	0	6	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	4	2	1	2	1	1	0	0	0	0	0	0	11	
Other	13	2	3	1	1	1	8	4	1	2	0	1	37	
TOTAL	226	69	48	72	61	47	54	41	40	47	63	40	808	

AGE OF INDIVIDUALS SERVED IN OUTREACH														
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL	
0 - 23 months old	1	0	0	0	0	1	0	1	0	0	0	0	3	
2 - 4 years old	7	0	0	0	1	1	0	0	0	0	0	1	10	
5 - 12 years old	26	3	7	8	0	3	6	4	3	6	9	3	78	
13 - 17 years old	20	0	2	1	0	1	5	4	3	0	4	2	42	
18 - 29 years old	56	25	11	20	24	15	13	12	9	8	18	11	222	
30 - 44 years old	76	30	14	23	23	15	11	11	18	18	17	12	268	
45 - 59 years old	26	9	11	17	10	9	15	6	5	13	12	8	141	
60 - 64 years old	9	1	1	2	2	1	3	3	0	2	1	2	27	
65 + years old	5	1	2	1	1	1	1	0	2	0	2	1	17	
TOTAL	226	69	48	72	61	47	54	41	40	47	63	40	808	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		19	6	5	7	5	2	4	4	6	5	3	3	69
Women		17	6	10	11	9	7	5	5	10	6	6	8	100
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		36	12	15	18	14	9	9	9	16	11	9	11	169

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		12	7	24	17	14	10	27	7	30	24	12	7	191
Men		0	0	0	2	0	0	0	0	0	0	1	0	3
TOTAL		12	7	24	19	14	10	27	7	30	24	13	7	194

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		12	3	3	4	4	2	4	4	5	7	1	2	51
Women		26	13	20	28	13	12	16	15	19	23	10	22	217
Men		0	0	0	0	0	0	0	0	0	0	1	0	1
Total Face-to-face Counseling		38	16	23	32	17	14	20	19	24	30	12	24	269

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		19	7	7	10	6	3	4	5	8	8	4	3	84
Women		11	4	5	5	2	2	3	2	5	5	3	2	49
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		30	11	12	15	8	5	7	7	13	13	7	5	133
Outreach TANF														
Children (under 18)		5	10	21	23	3	1	11	12	3	18	5	18	130
Women		2	6	9	10	1	1	5	7	2	8	1	7	59
Men		0	0	0	0	0	0	0	0	0	0	1	0	1
Subtotal		7	16	30	33	4	2	16	19	5	26	7	25	190
Total TANF		37	27	42	48	12	7	23	26	18	39	14	30	323

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		8	4	8	2	4	0	8	7	3	5	2	10	61
Women		10	12	12	12	13	8	7	6	10	5	11	13	119
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		18	16	20	14	17	8	15	13	13	10	13	23	180

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	4	3	0	1	1	0	1	0	2	2	1	0	15
2 - 4 years old	6	1	2	2	0	0	2	0	1	1	1	1	17
5 - 12 years old	9	0	1	2	4	2	0	1	0	2	1	0	22
13 - 17 years old	0	0	0	1	0	0	1	2	2	0	0	1	7
TOTAL	19	4	3	6	5	2	4	3	5	5	3	2	61

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	557	542	400	512	332	471	394	398	359	487	493	325	5,270
Alternate Accommodations	25	10	1	16	0	18	8	7	0	18	24	0	127
Shelter Beyond Capacity	6	6	1	5	0	1	0	0	0	2	2	0	23
Counseling Hours	291.50	306.25	388.75	661.50	493.00	629.50	638.75	674.00	410.00	616.00	583.00	441.00	6,133.25
Hotline Calls	53	57	48	72	66	43	54	32	76	55	62	41	659
Information and Referral	136	189	160	196	139	119	92	99	152	189	146	119	1,736

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	34	18	31	41	21	15	25	21	50	20	28	11	315
Face-Face	20	11	13	19	11	12	11	11	12	13	9	16	158
TOTAL	54	29	44	60	32	27	36	32	62	33	37	27	473

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	2	7	4	14	5	2	1	2	10	1	1	4	53
Attendance	90	343	332	560	177	43	100	261	276	22	56	152	2,412
Media													
Units	4	2	3	3	0	2	0	2	1	1	0	0	18
PROFESSIONAL TRAINING													
Units	0	1	0	0	0	0	1	1	1	0	1	0	5
Attendance	0	40	0	0	0	0	17	24	20	0	7	0	108

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	7	8	9	11	11	7	5	6	8	5	8	12	97
Safety Plans ES 72 hrs.	7	8	9	11	11	7	5	6	8	5	8	12	97
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	24	4	6	4	12	3	5	3	5	8	4	9	87
African American	5	3	5	8	1	1	0	1	1	0	0	2	27
Hispanic	4	4	4	3	1	3	4	0	4	3	5	0	35
Asian American	1	0	0	1	0	0	0	1	0	0	0	0	3
Native American	0	0	0	2	0	1	0	0	0	0	0	0	3
Middle Eastern	0	0	0	0	0	0	0	4	0	0	0	0	4
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	2	1	0	0	0	1	0	0	6	0	0	0	10
TOTAL	36	12	15	18	14	9	9	9	16	11	9	11	169

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	4	2	0	1	0	0	2	0	0	2	1	0	12
2 - 4 years old	4	3	2	2	1	0	1	0	4	0	1	1	19
5 - 12 years old	11	1	3	2	4	2	0	2	0	3	1	1	30
13 - 17 years old	0	0	0	2	0	0	1	2	2	0	0	1	8
18 - 29 years old	4	3	3	3	3	4	1	2	1	3	0	0	27
30 - 44 years old	9	3	4	3	2	0	3	1	6	3	5	5	44
45 - 59 years old	4	0	3	5	4	3	1	2	3	0	1	3	29
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	36	12	15	18	14	9	9	9	16	11	9	11	169

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	9	6	8	15	4	4	14	10	5	10	3	12	100
African American	0	0	2	0	0	1	0	0	5	2	2	2	14
Hispanic	1	1	0	0	0	0	0	0	0	1	0	0	3
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	1	0	0	0	1
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	2	0	2	0	0	0	0	0	3	0	0	7
TOTAL	10	9	10	17	4	5	14	10	11	16	5	14	125

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	1	2	0	0	0	0	3	0	0	3	0	0	9
13 - 17 years old	0	0	0	0	0	0	0	0	2	1	0	0	3
18 - 29 years old	3	4	5	7	2	1	2	2	3	1	1	5	36
30 - 44 years old	3	2	2	7	0	1	7	7	2	7	1	5	44
45 - 59 years old	3	1	3	3	2	3	2	1	4	4	2	4	32
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	1	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	10	9	10	17	4	5	14	10	11	16	5	14	125

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		15	6	6	6	3	6	6	5	4	0	4	4	65
Women		11	7	4	5	5	5	5	3	5	1	7	10	68
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		26	13	10	11	8	11	11	8	9	1	11	14	133

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	1	0	1
Women		38	39	39	35	20	39	39	48	28	130	45	29	529
Men		5	0	1	0	2	3	3	2	0	0	1	1	18
TOTAL		43	39	40	35	22	42	42	50	28	130	47	30	548

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		18	14	8	6	3	6	6	5	4	0	2	1	73
Women		43	29	19	19	26	16	16	23	18	14	20	39	282
Men		2	1	0	2	0	1	1	2	0	0	1	0	10
Total Face-to-face Counseling		63	44	27	27	29	23	23	30	22	14	23	40	365

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		14	6	6	6	3	5	5	5	5	0	4	10	69
Women		7	2	3	3	2	2	2	1	2	0	1	4	29
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		21	8	9	9	5	7	7	6	7	0	5	14	98
Outreach TANF														
Children (under 18)		57	32	11	21	16	12	12	28	32	16	27	32	296
Women		23	17	9	10	11	4	4	8	5	6	10	20	127
Men		1	1	0	0	0	0	0	0	0	0	1	0	3
Subtotal		81	50	20	31	27	16	16	36	37	22	38	52	426
Total TANF		102	58	29	40	32	23	23	42	44	22	43	66	524

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		7	7	4	3	1	4	4	5	1	8	6	1	51
Women		9	18	10	6	14	25	25	26	31	17	10	21	212
Men		0	0	1	0	0	0	0	2	1	0	1	1	6
TOTAL		16	25	15	9	15	29	29	33	33	25	17	23	269

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	1	0	1	2	0	0	0	0	0	0	1	1	6
2 - 4 years old	2	1	1	1	3	0	0	1	2	0	1	1	13
5 - 12 years old	3	1	1	2	0	0	0	3	0	0	0	1	11
13 - 17 years old	0	4	0	0	0	0	0	0	2	0	0	0	6
TOTAL	6	6	3	5	3	0	0	4	4	0	2	3	36

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Days of Shelter	357	330	174	302	295	441	441	291	519	381	235	215	3,981
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	323.00	557.75	261.50	237.00	200.75	336.00	336.00	277.25	374.25	398.00	267.50	244.50	3,813.50
Hotline Calls	115	85	73	172	127	92	92	104	85	55	105	119	1,224
Information and Referral	484	614	358	551	501	514	514	364	368	223	410	416	5,317

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Safety Plans													
Telephone	10	7	10	90	72	76	76	67	64	10	18	37	537
Face-Face	37	28	17	20	14	17	17	25	14	12	21	30	252
TOTAL	47	35	27	110	86	93	93	92	78	22	39	67	789

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
COMMUNITY EDUCATION													
Face-to-face													
Units	4	5	8	7	9	6	6	16	20	15	15	9	120
Attendance	32	23	682	107	72	67	67	587	1136	181	345	86	3,385
Media													
Units	5	2	2	0	0	0	0	0	0	0	0	3	12
PROFESSIONAL TRAINING													
Units	0	0	3	4	1	0	0	1	0	0	0	0	9
Attendance	0	0	44	68	3	0	0	35	0	0	0	0	150

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Adults Leaving Shelter after 72+ hrs													
Total Adults	5	6	3	2	5	4	4	6	4	4	3	5	51
Safety Plans ES 72 hrs.	5	6	3	2	5	4	4	6	4	4	3	5	51
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	16	6	9	5	3	9	9	3	7	1	9	9	86	
African American	6	1	1	1	1	1	1	0	0	0	1	5	18	
Hispanic	4	6	0	3	1	1	1	4	1	0	0	0	21	
Asian American	0	0	0	0	0	0	0	1	0	0	0	0	1	
Native American	0	0	0	2	0	0	0	0	0	0	0	0	2	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	0	0	3	0	0	0	1	0	1	0	5	
TOTAL	26	13	10	11	8	11	11	8	9	1	11	14	133	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	5	0	3	2	0	1	1	2	0	0	2	2	18	
2 - 4 years old	4	1	2	2	3	3	3	1	2	0	2	0	23	
5 - 12 years old	6	1	1	2	0	2	2	2	0	0	0	2	18	
13 - 17 years old	0	4	0	0	0	0	0	0	2	0	0	0	6	
18 - 29 years old	5	3	1	2	1	1	1	0	1	0	4	3	22	
30 - 44 years old	4	3	3	2	3	2	2	3	3	0	1	6	32	
45 - 59 years old	2	1	0	1	1	1	1	0	1	1	2	1	12	
60 - 64 years old	0	0	0	0	0	1	1	0	0	0	0	0	2	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	26	13	10	11	8	11	11	8	9	1	11	14	133	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	31	22	15	12	14	8	8	17	13	10	12	20	182	
African American	6	5	0	3	2	2	2	1	0	2	2	3	28	
Hispanic	2	2	1	1	3	1	1	1	0	1	1	2	16	
Asian American	1	0	1	0	1	1	1	2	0	0	0	2	9	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	0	0	1	0	0	1	0	0	0	2	4	
TOTAL	40	29	17	16	21	12	12	22	13	13	15	29	239	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	0	2	0	0	0	0	0	0	0	0	0	0	2	
5 - 12 years old	5	4	1	0	0	0	0	0	0	0	0	0	10	
13 - 17 years old	1	0	1	0	0	0	0	0	0	0	0	0	2	
18 - 29 years old	10	5	5	3	5	3	3	8	1	5	10	8	66	
30 - 44 years old	19	12	9	11	12	4	4	10	10	7	3	12	113	
45 - 59 years old	5	5	1	1	3	5	5	4	1	1	2	8	41	
60 - 64 years old	0	0	0	1	0	0	0	0	1	0	0	1	3	
65 + years old	0	1	0	0	1	0	0	0	0	0	0	0	2	
TOTAL	40	29	17	16	21	12	12	22	13	13	15	29	239	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter		18	12	13	18	7	9	7	13	13	14	10	9	143
Children (under 18)		22	19	12	15	10	11	8	15	8	14	14	18	166
Women		0	0	0	0	0	0	0	0	0	0	0	0	0
Men		40	31	25	33	17	20	15	28	21	28	24	27	309
TOTAL														

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling		0	0	0	0	0	0	0	0	0	0	0	0	0
Children (under 18)		135	141	82	102	83	123	113	71	86	80	85	89	1,190
Women		3	3	1	3	1	2	0	1	1	6	9	2	32
Men		138	144	83	105	84	125	113	72	87	86	94	91	1,222
TOTAL														

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling		62	27	22	26	25	23	16	22	18	23	25	27	316
Children (under 18)		254	155	112	135	104	107	105	69	71	99	100	78	1,389
Women		6	6	0	5	0	4	1	2	5	5	4	5	43
Men		322	188	134	166	129	134	122	93	94	127	129	110	1,748
Total Face-to-face Counseling														

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program		18	12	13	18	9	9	17	13	13	14	10	9	155
ES TANF		9	15	6	7	5	5	10	15	5	10	12	10	109
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		27	27	19	25	14	14	27	28	18	24	22	19	264
Subtotal														
Outreach TANF		91	122	70	97	93	63	64	33	58	43	64	66	864
Children (under 18)		42	51	38	49	42	37	34	9	34	21	28	25	410
Women		1	1	0	1	0	0	0	0	0	0	1	3	7
Men		134	174	108	147	135	100	98	42	92	64	93	94	1,281
Subtotal		161	201	127	172	149	114	125	70	110	88	115	113	1,545
Total TANF														

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management		21	18	27	28	10	34	19	17	29	21	22	14	260
Children (under 18)		171	154	122	169	171	152	133	148	90	88	133	133	1,664
Women		3	3	1	4	4	1	3	2	1	3	8	7	40
Men		195	175	150	201	185	187	155	167	120	112	163	154	1,964
TOTAL														

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	8	1	2	2	1	1	1	3	3	1	4	1	28
2 - 4 years old	7	8	4	3	4	3	5	4	4	9	2	1	54
5 - 12 years old	29	11	10	12	12	16	10	11	4	10	7	13	145
13 - 17 years old	8	6	2	5	6	3	1	3	2	4	3	5	48
TOTAL	52	26	18	22	23	23	17	21	13	24	16	20	275

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	433	443	485	510	368	409	472	392	371	412	370	321	4,986
Alternate Accommodations	4	0	0	0	3	0	6	0	0	0	0	0	13
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	995.00	999.00	998.00	969.00	804.00	785.00	837.00	711.00	694.00	775.00	811.00	666.00	10,044.00
Hotline Calls	733	778	648	794	537	648	666	504	582	596	763	547	7,796
Information and Referral	1,115	1,031	661	855	637	670	696	550	754	940	1,277	816	10,002

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	128	149	92	103	81	115	113	74	107	115	108	93	1,278
Face-Face	147	144	91	120	83	92	65	67	64	65	115	73	1,126
TOTAL	275	293	183	223	164	207	178	141	171	180	223	166	2,404

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	10	7	26	77	53	28	63	34	63	30	57	15	463
Attendance	390	80	592	2296	1259	1051	2022	666	1683	683	1895	688	13,305
Media													
Units	1	2	6	30	9	9	5	4	7	4	1	6	84
PROFESSIONAL TRAINING													
Units	4	0	7	3	2	4	0	1	5	4	0	3	33
Attendance	66	0	59	62	32	78	0	15	55	347	0	113	827

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	12	14	6	14	12	9	5	10	8	27	7	15	139
Safety Plans ES 72 hrs.	12	14	6	14	12	9	5	10	8	27	7	15	139
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	14	15	5	15	13	7	11	15	9	23	14	19	160	
African American	10	3	4	13	2	6	0	11	0	2	6	3	60	
Hispanic	14	9	13	5	2	5	4	0	12	1	3	5	73	
Asian American	0	0	0	0	0	0	0	0	0	0	1	0	1	
Native American	0	0	0	0	0	0	0	1	0	0	0	0	1	
Middle Eastern	2	0	0	0	0	0	0	0	0	0	0	0	2	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	4	3	0	0	2	0	1	0	2	0	0	12	
TOTAL	40	31	25	33	17	20	15	28	21	28	24	27	309	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	6	0	1	2	1	1	1	3	3	1	2	2	23	
2 - 4 years old	4	5	2	3	2	3	2	4	4	8	3	2	42	
5 - 12 years old	7	5	8	11	4	4	3	6	6	2	5	1	62	
13 - 17 years old	1	2	2	2	0	1	1	0	0	3	0	4	16	
18 - 29 years old	7	6	3	8	2	4	3	5	5	4	3	6	56	
30 - 44 years old	11	12	7	4	6	4	4	5	3	6	9	5	76	
45 - 59 years old	4	1	1	3	2	1	1	5	0	4	2	6	30	
60 - 64 years old	0	0	0	0	0	1	0	0	0	0	0	1	2	
65 + years old	0	0	1	0	0	1	0	0	0	0	0	0	2	
TOTAL	40	31	25	33	17	20	15	28	21	28	24	27	309	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	169	90	59	89	71	78	81	44	52	77	62	55	927	
African American	34	16	16	21	9	10	9	8	11	7	6	16	163	
Hispanic	75	46	31	18	20	22	16	12	7	13	19	12	291	
Asian American	2	1	0	3	0	0	0	0	0	1	3	0	10	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	1	0	0	0	0	0	0	0	0	0	1	
Haitian	0	1	1	0	0	0	1	0	0	0	0	0	3	
Other	2	3	1	2	4	4	0	1	3	1	0	0	21	
TOTAL	282	157	109	133	104	114	107	65	73	99	90	83	1,416	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	2	1	1	0	0	0	0	0	0	0	2	3	9	
2 - 4 years old	4	2	2	0	2	1	1	1	1	1	0	1	16	
5 - 12 years old	28	8	4	3	9	11	6	5	2	7	3	11	97	
13 - 17 years old	10	4	2	7	7	3	2	3	2	1	3	3	47	
18 - 29 years old	64	36	36	35	22	34	26	22	27	25	16	16	359	
30 - 44 years old	114	81	49	58	41	41	54	24	24	38	46	27	597	
45 - 59 years old	50	22	13	22	21	23	17	9	16	24	17	18	252	
60 - 64 years old	6	2	1	2	2	1	1	1	1	1	0	2	20	
65 + years old	4	1	1	6	0	0	0	0	0	2	3	2	19	
TOTAL	282	157	109	133	104	114	107	65	73	99	90	83	1,416	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		16	13	7	11	12	2	13	3	10	2	19	5	113
Women		18	12	6	6	6	10	10	4	10	3	8	7	100
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		34	25	13	17	18	12	23	7	20	5	27	12	213

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		18	13	29	26	12	16	16	1	3	20	74	26	254
Women		202	167	177	153	197	194	133	135	109	190	205	212	2,074
Men		5	4	14	4	9	7	4	3	5	3	3	6	67
TOTAL		225	184	220	183	218	217	153	139	117	213	282	244	2,395

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		36	21	19	37	21	8	18	17	0	15	29	14	235
Women		56	29	34	23	23	25	32	25	32	33	38	25	375
Men		1	0	0	1	3	0	0	0	0	0	0	0	5
Total Face-to-face Counseling		93	50	53	61	47	33	50	42	32	48	67	39	615

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		13	13	5	11	12	2	11	3	8	2	18	5	103
Women		9	5	3	7	6	4	9	1	3	3	4	2	56
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		22	18	8	18	18	6	20	4	11	5	22	7	159
Outreach TANF														
Children (under 18)		3	0	2	0	0	0	0	0	1	0	0	1	7
Women		0	0	3	3	0	4	5	4	5	9	8	3	44
Men		0	0	0	1	0	0	0	0	0	0	0	0	1
Subtotal		3	0	5	4	0	4	5	4	6	9	8	4	52
Total TANF		25	18	13	22	18	10	25	8	17	14	30	11	211

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		16	6	20	18	5	12	8	22	11	4	6	16	144
Women		24	14	16	28	11	12	22	35	16	14	15	31	238
Men		0	0	0	0	0	0	0	3	0	0	0	1	4
TOTAL		40	20	36	46	16	24	30	60	27	18	21	48	386

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	7	3	3	6	3	0	3	1	1	0	5	2	34
2 - 4 years old	7	9	7	6	2	1	7	4	4	2	10	3	62
5 - 12 years old	17	8	3	15	11	4	7	7	7	9	10	8	106
13 - 17 years old	5	1	6	10	5	3	1	5	4	4	4	1	49
TOTAL	36	21	19	37	21	8	18	17	16	15	29	14	251

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	375	464	585	570	427	479	444	389	345	355	631	559	5,623
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	716.00	955.00	1,242.00	1,005.00	899.00	991.00	674.00	714.00	780.00	601.00	614.00	701.00	9,892.00
Hotline Calls	226	212	173	138	148	127	145	115	124	158	132	163	1,861
Information and Referral	2,120	2,590	2,434	1,710	2,131	1,713	2,094	1,499	1,537	1,652	2,502	1,781	23,763

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	132	105	129	75	127	75	98	32	83	108	82	97	1,143
Face-Face	74	50	53	61	47	33	50	42	48	48	67	39	612
TOTAL	206	155	182	136	174	108	148	74	131	156	149	136	1,755

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	3	6	39	56	53	16	36	31	23	44	30	6	343
Attendance	38	268	786	1077	1128	440	659	986	610	922	720	307	7,941
Media													
Units	0	3	10	3	1	3	3	2	1	4	6	18	54
PROFESSIONAL TRAINING													
Units	4	2	2	3	3	3	5	7	9	8	23	9	78
Attendance	25	15	24	42	26	42	50	62	124	207	192	154	963

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	6	11	4	8	4	9	12	3	8	5	5	11	86
Safety Plans ES 72 hrs.	6	11	4	8	4	9	12	3	8	5	5	11	86
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	20	12	4	17	10	10	20	7	8	2	6	6	122	
African American	9	1	1	0	7	0	1	0	0	0	8	0	27	
Hispanic	5	12	8	0	1	2	2	0	12	3	10	6	61	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	0	0	0	0	0	0	0	0	3	0	3	
TOTAL	34	25	13	17	18	12	23	7	20	5	27	12	213	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	5	2	2	2	1	0	2	1	1	0	5	2	23	
2 - 4 years old	4	5	2	3	2	1	7	2	4	2	9	2	43	
5 - 12 years old	6	5	1	3	7	1	4	0	5	0	4	1	37	
13 - 17 years old	1	1	2	3	2	0	0	0	0	0	1	0	10	
18 - 29 years old	7	5	3	3	3	2	5	1	1	1	2	2	35	
30 - 44 years old	9	4	2	3	3	5	4	0	9	1	5	3	48	
45 - 59 years old	2	1	1	0	0	2	1	3	0	1	1	1	13	
60 - 64 years old	0	1	0	0	0	0	0	0	0	0	0	0	1	
65 + years old	0	1	0	0	0	1	0	0	0	0	0	1	3	
TOTAL	34	25	13	17	18	12	23	7	20	5	27	12	213	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	36	20	26	28	17	15	24	26	24	38	36	21	311	
African American	3	1	2	2	2	1	1	5	1	1	1	0	20	
Hispanic	14	4	9	11	9	5	2	3	3	3	2	5	70	
Asian American	1	0	1	0	0	0	0	0	0	0	0	0	2	
Native American	0	0	0	0	1	0	0	0	0	0	1	0	2	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	5	0	2	3	0	0	0	1	0	1	0	1	13	
TOTAL	59	25	40	44	29	21	27	35	28	43	40	27	418	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	2	1	1	4	2	0	1	0	0	0	0	0	11	
2 - 4 years old	3	4	5	3	0	0	0	2	0	0	1	1	19	
5 - 12 years old	11	3	2	12	4	3	3	7	2	9	6	7	69	
13 - 17 years old	4	0	4	7	3	3	1	5	4	4	3	1	39	
18 - 29 years old	13	5	13	4	5	5	6	6	11	14	7	5	94	
30 - 44 years old	20	9	8	11	10	6	13	6	6	5	13	6	113	
45 - 59 years old	6	3	6	3	5	4	3	7	4	9	9	5	64	
60 - 64 years old	0	0	0	0	0	0	0	1	0	0	1	1	3	
65 + years old	0	0	1	0	0	0	0	1	1	2	0	1	6	
TOTAL	59	25	40	44	29	21	27	35	28	43	40	27	418	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		21	20	13	8	22	9	11	22	14	12	16	12	180
Women		33	18	16	9	21	14	14	16	13	15	19	16	204
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		54	38	29	17	43	23	25	38	27	27	35	28	384

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		496	779	682	784	629	671	573	701	744	917	893	859	8,728
Men		83	86	68	51	35	68	52	64	50	63	53	79	752
TOTAL		579	865	750	835	664	739	625	765	794	980	946	938	9,480

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		223	118	94	99	50	18	87	102	76	45	93	15	1,020
Women		234	182	177	186	124	123	156	157	126	194	229	127	2,015
Men		73	26	53	52	16	12	37	44	33	45	65	23	479
Total Face-to-face Counseling		530	326	324	337	190	153	280	303	235	284	387	165	3,514

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		21	20	13	8	22	9	11	22	14	12	16	12	180
Women		33	18	16	9	21	14	14	16	13	15	19	16	204
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		54	38	29	17	43	23	25	38	27	27	35	28	384
Outreach TANF														
Children (under 18)		39	22	8	23	28	9	15	3	8	0	9	0	164
Women		33	54	33	55	47	30	37	39	33	6	90	6	463
Men		2	1	1	0	2	3	0	2	0	0	22	0	33
Subtotal		74	77	42	78	77	42	52	44	41	6	121	6	660
Total TANF		128	115	71	95	120	65	77	82	68	33	156	34	1,044

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		10	19	11	7	25	16	16	9	30	5	17	8	173
Women		50	42	15	22	32	22	32	16	27	10	19	31	318
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		60	61	26	29	57	38	48	25	57	15	36	39	491

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	3	26	22	21	8	3	16	20	17	17	22	0	175
2 - 4 years old	8	38	30	23	13	4	10	20	14	8	18	4	190
5 - 12 years old	8	64	59	61	28	9	41	40	36	11	39	9	405
13 - 17 years old	2	20	16	17	5	5	20	22	14	9	19	2	151
TOTAL	21	148	127	122	54	21	87	102	81	45	98	15	921

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	896	887	459	962	561	820	469	652	583	444	808	317	7,858
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	1,998.50	1,216.00	2,010.75	1,666.25	1,426.75	1,315.75	1,318.75	1,563.50	1,558.25	1,468.00	1,600.00	1,947.75	19,090.25
Hotline Calls	649	806	1,004	860	746	682	734	835	1,007	1,233	946	938	10,440
Information and Referral	2,657	2,544	2,662	5,134	4,355	3,363	2,654	3,909	2,543	2,337	2,831	2,293	37,282

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	103	321	130	123	171	120	199	231	133	252	225	171	2,179
Face-Face	388	300	141	858	343	232	146	397	229	226	185	262	3,707
TOTAL	491	621	271	981	514	352	345	628	362	478	410	433	5,886

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	50	58	20	24	30	12	20	3	2	39	11	16	285
Attendance	626	442	404	1078	848	870	697	49	690	569	552	144	6,969
Media													
Units	1	0	1	0	0	0	0	0	0	0	0	0	2
PROFESSIONAL TRAINING													
Units	0	0	1	4	0	3	0	10	0	3	1	5	27
Attendance	0	0	1	153	0	16	0	633	0	118	10	11	942

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	15	17	12	13	20	15	10	10	14	6	18	12	162
Safety Plans ES 72 hrs.	15	17	12	13	20	15	10	10	14	6	18	12	162
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	25	13	11	4	26	11	17	22	10	17	13	12	181
African American	12	1	10	7	14	4	7	8	9	5	11	4	92
Hispanic	16	15	8	6	3	6	0	5	7	2	11	5	84
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	5	5
Middle Eastern	0	3	0	0	0	0	0	0	0	0	0	0	3
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	1	6	0	0	0	2	1	3	1	3	0	2	19
TOTAL	54	38	29	17	43	23	25	38	27	27	35	28	384

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	3	6	4	1	3	3	2	4	4	7	3	0	40
2 - 4 years old	8	7	5	2	7	3	1	6	3	4	6	3	55
5 - 12 years old	8	6	4	3	10	1	8	10	5	1	6	7	69
13 - 17 years old	2	1	0	2	2	2	0	2	2	0	1	2	16
18 - 29 years old	11	9	8	4	8	2	4	6	3	6	5	4	70
30 - 44 years old	15	7	4	4	10	8	7	8	7	7	8	5	90
45 - 59 years old	7	1	4	1	3	4	2	1	3	2	6	7	41
60 - 64 years old	0	0	0	0	0	0	1	1	0	0	0	0	2
65 + years old	0	1	0	0	0	0	0	0	0	0	0	0	1
TOTAL	54	38	29	17	43	23	25	38	27	27	35	28	384

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	367	225	236	263	114	94	200	200	164	207	268	108	2,446
African American	59	35	31	21	18	26	30	38	25	30	35	15	363
Hispanic	34	19	17	18	12	7	14	23	15	12	37	11	219
Asian American	0	0	1	3	1	1	0	0	1	0	0	2	9
Native American	0	2	0	0	0	1	1	0	0	0	0	0	4
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	16	7	10	15	2	1	10	4	3	8	12	1	89
TOTAL	476	288	295	320	147	130	255	265	208	257	352	137	3,130

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	35	17	14	13	5	0	14	16	13	10	18	0	155
2 - 4 years old	43	19	14	13	6	1	9	14	10	4	11	1	145
5 - 12 years old	69	46	39	42	18	8	33	30	27	10	32	2	356
13 - 17 years old	55	16	14	14	3	3	20	20	12	9	18	0	184
18 - 29 years old	117	68	55	52	45	23	59	58	43	79	94	43	736
30 - 44 years old	96	86	95	128	45	70	79	82	63	97	110	50	1,001
45 - 59 years old	49	27	57	51	22	21	35	37	32	40	55	39	465
60 - 64 years old	6	3	5	4	3	1	1	5	3	4	4	0	39
65 + years old	6	6	2	3	0	3	5	3	5	4	10	2	49
TOTAL	476	288	295	320	147	130	255	265	208	257	352	137	3,130

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		42	22	5	19	5	6	15	17	11	16	13	8	179
Women		44	33	11	22	8	6	21	15	23	20	17	18	238
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		86	55	16	41	13	12	36	32	34	36	30	26	417

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		117	255	350	195	168	159	188	139	136	148	286	263	2,404
Men		0	0	0	0	0	6	0	0	4	0	0	0	10
TOTAL		117	255	350	195	168	165	188	139	136	152	286	263	2,414

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		43	22	5	19	5	18	27	21	20	38	13	10	241
Women		59	46	23	37	15	18	34	18	36	33	29	27	375
Men		2	0	0	0	0	1	0	0	0	0	0	0	3
Total Face-to-face Counseling		104	68	28	56	20	37	61	39	56	71	42	37	619

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		37	17	0	19	5	6	11	10	10	10	9	8	142
Women		38	28	7	20	4	6	19	11	18	17	13	12	193
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		75	45	7	39	9	12	30	21	28	27	22	20	335
Outreach TANF														
Children (under 18)		0	0	0	0	0	1	0	0	6	22	0	4	33
Women		0	7	9	9	7	7	9	2	10	11	7	3	81
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		0	7	9	9	7	8	9	2	16	33	7	7	114
Total TANF		75	52	16	48	16	20	39	23	44	60	29	27	449

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		27	25	4	18	4	25	15	13	20	20	28	19	218
Women		40	31	26	24	10	16	23	28	28	26	24	25	301
Men		8	0	0	0	0	0	0	0	0	0	0	0	8
TOTAL		75	56	30	42	14	41	38	41	48	46	52	44	527

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments														
0 - 23 months old		14	7	4	6	1	2	3	6	7	5	3	4	62
2 - 4 years old		16	8	1	4	3	2	6	5	3	4	6	2	60
5 - 12 years old		10	6	0	6	1	0	6	6	1	7	4	1	48
13 - 17 years old		2	1	0	3	0	2	0	0	0	0	0	1	9
TOTAL		42	22	5	19	5	6	15	17	11	16	13	8	179

SERVICE		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter		1,452	1,427	1,524	1,429	1,395	1,551	1,166	1,276	1,332	1,469	239	1,323	15,583
Alternate Accommodations		51	47	63	36	22	34	54	25	135	107	0	84	658
Shelter Beyond Capacity		0	0	0	1	0	0	0	0	0	0	0	0	1
Counseling Hours		548.50	458.00	719.00	765.75	324.75	667.50	365.75	319.50	649.50	445.25	130.00	625.75	6,019.25
Hotline Calls		105	114	135	95	58	116	104	311	432	271	93	110	1,944
Information and Referral		131	257	130	85	61	145	169	95	189	231	150	193	1,836

SERVICE		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans														
Telephone		83	58	136	45	48	95	84	51	95	64	60	126	945
Face-Face		96	48	42	54	39	22	126	49	52	62	29	162	781
TOTAL		179	106	178	99	87	117	210	100	147	126	89	288	1,726

SERVICE		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION														
Face-to-face														
Units		3	6	8	1	0	1	2	1	7	9	4	8	50
Attendance		200	150	200	50	0	75	300	30	27	554	79	21	1,686
Media														
Units		0	3	3	0	0	0	0	0	1	1	0	0	8
PROFESSIONAL TRAINING														
Units		2	21	2	24	3	24	0	1	2	2	0	1	82
Attendance		10	36	25	23	18	9	0	85	17	26	0	14	263

SERVICE		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs														
Total Adults		19	21	13	17	8	9	17	10	17	18	16	19	184
Safety Plans ES 72 hrs.		19	21	13	17	8	9	17	10	17	18	16	19	184
Performance Goal Reached		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	5	3	0	10	1	0	4	4	6	0	2	2	37
African American	39	31	9	21	7	6	11	7	14	11	21	14	191
Hispanic	38	20	5	9	5	6	21	13	13	24	7	9	170
Asian American	0	0	0	0	0	0	0	1	0	1	0	0	2
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	4	0	0	0	0	0	0	7	0	0	0	0	11
Other	0	1	2	1	0	0	0	0	1	0	0	1	6
TOTAL	86	55	16	41	13	12	36	32	34	36	30	26	417

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	14	7	4	6	1	2	3	6	7	5	3	4	62
2 - 4 years old	16	8	1	4	3	2	6	5	3	4	6	2	60
5 - 12 years old	10	6	0	6	1	0	6	6	1	7	4	1	48
13 - 17 years old	2	1	0	3	0	2	0	0	0	0	0	1	9
18 - 29 years old	18	15	8	12	4	3	10	10	13	6	10	8	117
30 - 44 years old	18	15	1	9	4	2	9	4	9	9	5	8	93
45 - 59 years old	7	3	2	1	0	1	2	1	1	5	2	2	27
60 - 64 years old	1	0	0	0	0	0	0	0	0	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	86	55	16	41	13	12	36	32	34	36	30	26	417

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	2	1	2	2	1	0	0	0	1	1	0	2	12
African American	10	6	4	3	1	4	3	0	12	15	3	2	63
Hispanic	6	6	6	9	5	7	6	2	8	16	7	7	85
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	0	0	0	1	0	1	0	0	0	3	0	0	5
Other	0	0	0	0	0	0	0	0	1	0	2	0	3
TOTAL	18	13	12	15	7	12	9	2	22	35	12	11	168

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	1	0	0	1	0	0	0	2
2 - 4 years old	0	0	0	0	0	0	0	0	2	5	0	0	7
5 - 12 years old	0	0	0	0	0	0	0	0	3	12	0	1	16
13 - 17 years old	1	0	0	0	0	0	0	0	3	5	0	1	10
18 - 29 years old	4	5	6	9	1	6	3	0	4	3	5	1	47
30 - 44 years old	10	6	4	4	5	3	5	2	7	10	5	6	67
45 - 59 years old	2	1	1	1	1	1	1	0	2	0	1	2	13
60 - 64 years old	0	1	0	0	0	0	0	0	0	0	0	0	1
65 + years old	1	0	1	1	0	1	0	0	0	0	1	0	5
TOTAL	18	13	12	15	7	12	9	2	22	35	12	11	168

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		100	52	26	46	42	16	35	44	54	42	41	61	559
Women		82	50	29	40	39	26	42	45	43	37	40	59	532
Men		1	1	0	1	1	2	0	0	0	1	1	0	8
TOTAL		183	103	55	87	82	44	77	89	97	80	82	120	1,099

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		2	0	0	1	1	2	0	0	0	1	0	0	7
Women		886	1,177	1,048	837	758	824	987	621	983	1,291	860	1,029	11,301
Men		36	10	72	130	113	107	117	59	147	136	108	73	1,108
TOTAL		924	1,187	1,120	968	872	933	1,104	680	1,130	1,428	968	1,102	12,416

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		58	54	33	48	47	30	38	49	56	47	42	63	565
Women		90	82	61	61	67	77	62	75	72	59	57	79	842
Men		1	2	0	2	2	5	0	0	0	2	3	3	20
Total Face-to-face Counseling		149	138	94	111	116	112	100	124	128	108	102	145	1,427

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		100	51	30	46	42	16	35	44	54	42	41	61	562
Women		47	29	14	14	20	9	23	24	24	20	25	30	279
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		147	80	44	60	62	25	58	68	78	62	66	91	841
Outreach TANF														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		65	23	25	13	20	17	13	17	19	14	16	13	255
Men		0	1	0	0	2	0	0	0	0	0	2	1	6
Subtotal		65	24	25	13	22	17	13	17	19	14	18	14	261
Total TANF		212	104	69	73	84	42	71	85	97	76	84	105	1,102

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		47	34	33	39	35	35	26	45	23	36	62	43	458
Women		90	62	68	74	38	54	48	57	91	43	68	55	748
Men		0	2	0	0	4	6	0	1	2	0	2	2	19
TOTAL		137	98	101	113	77	95	74	103	116	79	132	100	1,225

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	7	11	10	8	10	1	5	6	5	10	10	14	97
2 - 4 years old	17	11	1	11	18	6	12	6	7	12	16	29	146
5 - 12 years old	46	36	23	32	22	7	19	18	12	24	16	21	276
13 - 17 years old	15	9	8	2	10	26	12	4	8	13	3	0	110
TOTAL	85	67	42	53	60	40	48	34	32	59	45	64	629

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	2,131	2,810	2,306	2,440	2,489	2,514	2,375	2,404	2,393	2,753	2,855	2,592	30,062
Alternate Accommodations	4	4	0	2	3	5	0	0	0	0	0	0	18
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	762.75	1,006.25	637.00	718.25	937.75	926.25	849.00	631.25	946.25	892.00	833.00	1,038.50	10,178.25
Hotline Calls	924	1,187	1,120	968	872	805	1,104	680	1,130	1,428	968	1,102	12,288
Information and Referral	918	775	2,089	2,106	1,968	1,637	2,153	2,012	2,715	2,750	2,017	1,771	22,911

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	68	54	124	152	149	139	151	138	248	212	159	78	1,672
Face-Face	95	72	62	62	70	50	62	76	83	85	62	102	881
TOTAL	163	126	186	214	219	189	213	214	331	297	221	180	2,553

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	24	15	29	38	21	13	17	23	31	23	21	16	271
Attendance	2035	717	1231	2369	1975	851	622	1471	2568	1891	923	1237	17,890
Media													
Units	5	4	3	6	1	0	0	1	1	1	1	0	23
PROFESSIONAL TRAINING													
Units	9	8	5	11	14	1	8	4	4	5	4	7	80
Attendance	185	187	56	194	262	7	168	70	133	57	74	100	1,493

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	21	42	20	29	18	26	27	17	38	38	44	39	359
Safety Plans ES 72 hrs.	21	42	20	29	18	26	27	17	38	38	44	39	359
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	58	32	17	33	27	14	28	30	24	18	19	49	349	
African American	68	37	24	34	21	7	14	30	44	30	26	48	383	
Hispanic	49	27	11	20	25	18	32	23	25	30	27	17	304	
Asian American	0	0	0	0	1	0	1	0	0	1	0	3	6	
Native American	2	1	1	0	0	0	0	2	0	0	0	0	6	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	6	6	2	0	8	5	2	4	4	1	10	3	51	
TOTAL	183	103	55	87	82	44	77	89	97	80	82	120	1,099	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	20	7	6	9	8	3	7	11	10	9	14	18	122	
2 - 4 years old	20	13	6	11	15	3	7	11	13	13	8	24	144	
5 - 12 years old	43	23	11	23	14	6	13	17	20	18	15	16	219	
13 - 17 years old	17	9	3	3	5	4	8	5	11	2	4	3	74	
18 - 29 years old	41	18	13	15	21	14	18	21	18	20	21	27	247	
30 - 44 years old	32	26	11	19	14	8	15	18	21	14	15	19	212	
45 - 59 years old	9	7	4	6	5	6	9	6	4	4	5	12	77	
60 - 64 years old	1	0	0	1	0	0	0	0	0	0	0	1	3	
65 + years old	0	0	1	0	0	0	0	0	0	0	0	0	1	
TOTAL	183	103	55	87	82	44	77	89	97	80	82	120	1,099	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	11	14	13	9	9	8	10	6	6	10	5	11	112	
African American	11	12	9	5	8	10	6	14	9	9	7	7	107	
Hispanic	19	8	16	9	16	5	6	15	14	8	8	6	130	
Asian American	0	0	0	0	0	1	0	0	0	0	0	0	1	
Native American	0	0	0	0	1	0	0	0	0	0	0	0	1	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	1	0	1	0	0	0	0	0	0	0	2	
Other	2	1	0	1	1	2	1	0	2	1	0	1	12	
TOTAL	43	35	39	24	36	26	23	35	31	28	20	25	365	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0	
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
5 - 12 years old	0	0	0	1	0	0	0	1	0	0	0	0	2	
13 - 17 years old	0	2	7	1	5	4	3	4	2	4	1	2	35	
18 - 29 years old	16	13	12	5	12	6	10	10	13	12	7	8	124	
30 - 44 years old	23	15	14	12	13	10	9	16	15	6	10	9	152	
45 - 59 years old	4	4	5	4	5	5	1	4	1	5	2	6	46	
60 - 64 years old	0	1	1	1	1	1	0	0	0	1	0	0	6	
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0	
TOTAL	43	35	39	24	36	26	23	35	31	28	20	25	365	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		7	1	1	0	3	3	6	3	4	4	4	4	40
Women		9	1	0	0	2	2	3	4	4	6	3	3	37
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		16	2	1	0	5	5	9	7	8	10	7	7	77

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		1	0	1	0	1	0	1	0	0	1	2	1	8
Women		95	72	42	52	72	102	46	71	74	72	87	92	877
Men		4	1	1	1	1	2	1	2	5	5	3	3	29
TOTAL		100	73	44	53	74	104	48	73	79	78	92	96	914

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		25	26	15	6	9	13	9	9	25	14	23	24	198
Women		25	16	8	5	11	9	7	11	11	13	12	12	140
Men		1	0	0	0	0	1	0	0	2	1	0	2	7
Total Face-to-face Counseling		51	42	23	11	20	23	16	20	38	28	35	38	345

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		7	1	1	0	3	3	6	3	4	4	4	4	40
Women		5	1	0	0	1	1	2	1	3	2	2	2	20
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		12	2	1	0	4	4	8	4	7	6	6	6	60
Outreach TANF														
Children (under 18)		11	24	13	6	6	10	10	8	21	9	19	20	157
Women		9	11	5	4	7	4	4	4	9	6	9	17	89
Men		1	0	0	0	0	1	0	0	2	0	0	1	5
Subtotal		21	35	18	10	13	15	14	12	32	15	28	38	251
Total TANF		33	37	19	10	17	19	22	16	39	21	34	44	311

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		13	11	26	12	6	6	17	6	9	8	12	40	166
Women		12	6	16	7	5	9	7	7	8	7	10	18	112
Men		1	0	0	0	0	0	0	0	0	0	1	2	4
TOTAL		26	17	42	19	11	15	24	13	17	15	23	60	282

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	0	0	0	0	0	1	0	1	2	1	2	1	8
2 - 4 years old	1	0	0	0	0	2	1	2	0	1	2	1	10
5 - 12 years old	3	1	0	0	3	0	4	0	2	2	0	2	17
13 - 17 years old	1	0	1	0	0	0	1	0	0	0	0	0	3
TOTAL	5	1	1	0	3	3	6	3	4	4	4	4	38

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	155	189	173	109	100	231	169	151	174	132	143	158	1,884
Alternate Accommodations	0	0	0	0	0	0	0	0	0	2	3	0	5
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	326.25	347.75	265.25	271.75	318.25	298.75	336.25	198.25	221.25	315.25	321.25	321.25	3,541.50
Hotline Calls	159	112	76	116	182	152	89	59	91	98	95	86	1,315
Information and Referral	358	289	199	201	217	235	217	101	71	212	342	124	2,566

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	89	89	42	57	58	68	103	38	62	47	98	93	844
Face-Face	26	18	8	7	11	11	13	14	13	14	12	14	161
TOTAL	115	107	50	64	69	79	116	52	75	61	110	107	1,005

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
COMMUNITY EDUCATION													
Face-to-face													
Units	0	1	1	4	1	0	0	2	0	0	0	2	11
Attendance	0	12	17	70	12	0	0	52	0	0	0	31	194
Media													
Units	0	0	0	1	0	0	1	0	0	1	0	0	3
PROFESSIONAL TRAINING													
Units	0	1	0	1	0	0	0	2	1	1	0	0	6
Attendance	0	24	0	14	0	0	0	14	3	5	0	0	60

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	3	1	1	1	1	1	3	2	4	4	5	1	27
Safety Plans ES 72 hrs.	3	1	1	1	1	1	3	2	4	4	5	1	27
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	9	2	1	0	1	5	5	3	8	3	5	7	49	
African American	6	0	0	0	0	0	0	1	0	0	0	0	7	
Hispanic	0	0	0	0	4	0	4	0	0	7	2	0	17	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	1	0	0	0	0	0	0	3	0	0	0	0	4	
TOTAL	16	2	1	0	5	5	9	7	8	10	7	7	77	

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	0	0	0	0	0	1	0	1	2	1	2	1	8	
2 - 4 years old	1	0	0	0	0	2	1	2	0	1	2	1	10	
5 - 12 years old	5	1	0	0	3	0	4	0	2	2	0	2	19	
13 - 17 years old	1	0	1	0	0	0	1	0	0	0	0	0	3	
18 - 29 years old	6	0	0	0	0	2	1	2	3	2	1	3	20	
30 - 44 years old	1	1	0	0	1	0	2	2	1	2	2	0	12	
45 - 59 years old	1	0	0	0	1	0	0	0	0	0	0	0	2	
60 - 64 years old	0	0	0	0	0	0	0	0	0	1	0	0	1	
65 + years old	1	0	0	0	0	0	0	0	0	1	0	0	2	
TOTAL	16	2	1	0	5	5	9	7	8	10	7	7	77	

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
Caucasian	29	24	21	8	13	18	4	9	18	18	23	21	206	
African American	3	9	1	3	0	0	2	4	12	0	0	6	40	
Hispanic	3	7	0	0	2	0	1	0	0	0	0	4	17	
Asian American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0	
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0	
Haitian	0	0	0	0	0	0	0	0	0	0	0	0	0	
Other	0	0	0	0	0	0	0	0	0	0	5	0	5	
TOTAL	35	40	22	11	15	18	7	13	30	18	28	31	268	

AGE OF INDIVIDUALS SERVED IN OUTREACH														TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08		
0 - 23 months old	4	3	1	2	1	1	1	2	3	1	6	2	27	
2 - 4 years old	4	5	1	1	2	0	0	1	6	3	11	3	37	
5 - 12 years old	6	14	8	3	3	8	2	2	9	5	2	8	70	
13 - 17 years old	4	3	4	0	0	1	0	1	3	1	0	7	24	
18 - 29 years old	8	8	4	3	4	2	0	4	6	3	8	4	54	
30 - 44 years old	6	4	4	1	1	4	3	2	2	3	1	6	37	
45 - 59 years old	3	3	0	1	3	2	1	1	1	1	0	0	16	
60 - 64 years old	0	0	0	0	0	0	0	0	0	1	0	0	1	
65 + years old	0	0	0	0	1	0	0	0	0	0	0	1	2	
TOTAL	35	40	22	11	15	18	7	13	30	18	28	31	268	

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		63	32	15	21	15	27	16	19	8	19	14	15	264
Women		40	25	21	19	19	15	20	15	13	20	19	15	241
Men		0	0	0	0	0	0	0	0	0	1	0	1	2
TOTAL		103	57	36	40	34	42	36	34	21	40	33	31	507

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	8	0	0	0	0	0	0	0	0	0	8
Women		29	74	55	74	46	78	112	106	75	96	74	82	901
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		29	74	63	74	46	78	112	106	75	96	74	82	909

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		82	29	24	27	21	11	26	27	16	19	16	10	308
Women		248	90	94	87	79	68	88	77	79	79	67	52	1,108
Men		0	0	0	1	1	0	1	0	0	0	1	1	5
Total Face-to-face Counseling		330	119	118	115	101	79	115	104	95	98	84	63	1,421

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		18	32	13	20	19	29	21	18	10	23	14	13	230
Women		10	20	14	10	14	13	12	8	6	13	10	9	139
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		28	52	27	30	33	42	33	26	16	36	24	22	369
Outreach TANF														
Children (under 18)		11	17	15	54	51	40	15	61	50	39	57	7	417
Women		40	26	25	22	17	14	25	24	16	23	22	20	274
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		51	43	40	76	68	54	40	85	66	62	79	27	691
Total TANF		79	95	67	106	101	96	73	111	82	98	103	49	1,060

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		66	25	9	8	11	43	9	20	11	9	21	38	270
Women		227	41	130	129	78	49	78	44	40	46	43	14	919
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		293	66	139	137	89	92	87	64	51	55	64	52	1,189

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	19	5	4	5	3	7	5	0	1	3	5	2	59
2 - 4 years old	19	8	9	5	9	8	4	12	2	7	5	5	93
5 - 12 years old	18	31	16	27	17	17	21	24	16	14	12	15	228
13 - 17 years old	7	6	6	6	4	3	3	6	2	7	3	0	53
TOTAL	63	50	35	43	33	35	33	42	21	31	25	22	433

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Days of Shelter	1,773	1,774	1,579	1,867	1,529	1,744	1,634	1,465	1,619	1,547	1,708	1,485	19,724
Alternate Accommodations	79	91	90	83	83	105	135	188	101	122	126	71	1,274
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	10	0	10
Counseling Hours	1,529.25	1,518.75	1,538.50	1,688.25	1,715.50	1,317.50	1,755.00	1,613.75	1,664.75	2,027.00	1,789.50	1,682.25	19,840.00
Hotline Calls	337	327	307	459	372	282	375	403	290	323	331	443	4,249
Information and Referral	2,980	2,786	2,907	3,809	2,992	2,154	3,215	3,004	2,498	2,914	2,731	3,707	35,697

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Safety Plans													
Telephone	227	236	225	219	253	192	237	235	258	312	336	296	3,026
Face-Face	248	119	111	108	92	76	111	104	79	101	84	63	1,296
TOTAL	475	355	336	327	345	268	348	339	337	413	420	359	4,322

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
COMMUNITY EDUCATION													
Face-to-face													
Units	27	48	74	173	233	117	230	206	225	521	401	115	2,370
Attendance	1520	3865	3191	5564	5229	2046	5571	5620	8415	11514	8319	2134	62,988
Media													
Units	5	1	3	15	2	2	6	6	4	3	2	4	53
PROFESSIONAL TRAINING													
Units	5	9	17	21	24	10	11	9	20	24	21	6	177
Attendance	72	121	304	328	386	191	129	100	198	303	159	62	2,353

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Adults Leaving Shelter after 72+ hrs													
Total Adults	20	17	18	20	16	16	19	15	12	17	17	14	201
Safety Plans ES 72 hrs.	20	17	18	20	16	16	19	15	12	17	17	14	201
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	11	12	9	6	5	12	5	1	8	10	11	1	91
African American	33	21	16	17	11	27	19	14	4	8	14	24	208
Hispanic	31	23	2	11	10	3	0	5	5	15	5	1	111
Asian American	0	0	0	0	0	0	0	0	0	0	0	2	2
Native American	0	1	0	0	0	0	0	0	0	2	0	0	3
Middle Eastern	0	0	0	0	0	0	0	0	0	0	0	0	0
Haitian	17	0	3	0	6	0	4	8	0	4	3	3	48
Other	11	0	6	6	2	0	8	6	4	1	0	0	44
TOTAL	103	57	36	40	34	42	36	34	21	40	33	31	507

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	18	5	5	5	4	5	5	0	1	3	5	2	58
2 - 4 years old	18	9	6	4	6	8	2	7	1	7	4	4	76
5 - 12 years old	21	15	3	12	3	12	9	12	6	7	5	9	114
13 - 17 years old	6	3	1	0	2	2	0	0	0	2	0	0	16
18 - 29 years old	26	12	9	9	9	7	8	6	6	7	9	10	118
30 - 44 years old	11	11	9	7	9	8	7	6	7	10	6	5	96
45 - 59 years old	3	2	3	3	1	0	5	3	0	4	3	1	28
60 - 64 years old	0	0	0	0	0	0	0	0	0	0	1	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	103	57	36	40	34	42	36	34	21	40	33	31	507

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	62	23	19	23	18	24	24	14	22	25	12	11	277
African American	70	13	30	19	12	18	18	20	16	16	15	9	256
Hispanic	143	40	37	37	34	13	40	44	36	29	30	21	504
Asian American	2	4	2	0	2	0	1	0	1	3	1	1	17
Native American	0	0	0	0	0	0	0	0	1	1	0	0	2
Middle Eastern	2	1	1	0	0	1	0	0	0	0	0	0	5
Haitian	1	2	0	3	3	0	0	0	1	0	0	3	13
Other	4	0	5	9	12	5	3	7	2	0	2	0	49
TOTAL	284	83	94	91	81	61	86	85	79	74	60	45	1,123

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	10	0	3	1	3	1	2	5	1	0	1	1	28
5 - 12 years old	54	15	13	15	15	5	12	12	10	7	7	6	171
13 - 17 years old	12	4	5	6	2	2	3	6	2	5	3	0	50
18 - 29 years old	47	17	16	18	13	8	15	16	16	14	13	11	204
30 - 44 years old	108	37	41	37	35	37	37	39	34	33	26	21	485
45 - 59 years old	49	10	15	13	11	8	17	7	15	13	9	6	173
60 - 64 years old	4	0	0	1	1	0	0	0	0	0	1	0	7
65 + years old	0	0	1	0	1	0	0	0	1	2	0	0	5
TOTAL	284	83	94	91	81	61	86	85	79	74	60	45	1,123

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Emergency Shelter														
Children (under 18)		39	14	16	11	25	19	24	17	20	31	22	17	255
Women		31	14	13	13	20	19	21	15	15	22	15	18	216
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		70	28	29	24	45	38	45	32	35	53	37	35	471

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Telephone Counseling														
Children (under 18)		0	0	0	0	0	0	0	0	0	0	0	0	0
Women		210	182	230	275	283	219	316	225	234	244	245	328	2,991
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		210	182	230	275	283	219	316	225	234	244	245	328	2,991

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Face-to-face Counseling														
Children (under 18)		39	14	16	11	25	19	24	16	20	31	22	17	254
Women		99	36	34	31	43	28	43	37	35	44	38	37	505
Men		0	1	0	1	1	0	1	0	1	0	1	1	7
Total Face-to-face Counseling		138	51	50	43	69	47	68	53	56	75	61	55	766

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Diversion Program														
ES TANF														
Children (under 18)		35	12	12	11	17	15	18	3	19	24	13	10	189
Women		27	10	9	8	11	12	15	5	8	11	8	6	130
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal		62	22	21	19	28	27	33	8	27	35	21	16	319
Outreach TANF														
Children (under 18)		13	9	16	21	38	6	17	2	7	19	18	4	170
Women		9	7	5	8	17	3	10	1	2	5	11	2	80
Men		0	0	0	0	1	0	0	0	0	0	0	0	1
Subtotal		22	16	21	29	56	9	27	3	9	24	29	6	251
Total TANF		84	38	42	48	84	36	60	11	36	59	50	22	570

SERVICE		INDIVIDUALS SERVED												TOTAL
		Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Case Management														
Children (under 18)		15	22	8	18	30	19	15	23	21	16	23	16	226
Women		32	28	27	29	36	47	39	19	14	39	29	34	373
Men		0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL		47	50	35	47	66	66	54	42	35	55	52	50	599

SERVICE	INDIVIDUALS SERVED												TOTAL
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	
Child Assessments													
0 - 23 months old	7	2	5	3	7	9	9	1	4	7	5	5	64
2 - 4 years old	14	4	3	2	6	6	4	4	5	10	2	3	63
5 - 12 years old	15	6	6	4	11	2	10	9	5	14	13	7	102
13 - 17 years old	3	2	2	2	1	2	1	3	6	0	2	2	26
TOTAL	39	14	16	11	25	19	24	17	20	31	22	17	255

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Days of Shelter	956	894	970	1,227	1,049	932	1,128	780	677	926	1,239	1,257	12,035
Alternate Accommodations	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter Beyond Capacity	0	0	0	0	0	0	0	0	0	0	0	0	0
Counseling Hours	725.00	488.50	739.75	724.75	604.25	699.50	686.25	517.75	499.50	607.50	630.75	534.75	7,458.25
Hotline Calls	107	82	60	59	77	45	45	82	43	82	73	56	811
Information and Referral	483	373	501	514	514	404	696	538	326	439	656	546	5,990

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Safety Plans													
Telephone	187	160	200	188	225	206	211	218	177	213	222	248	2,455
Face-Face	102	189	120	89	118	94	139	188	223	276	119	116	1,773
TOTAL	289	349	320	277	343	300	350	406	400	489	341	364	4,228

COMMUNITY EDUCATION	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Face-to-face													
Units	0	0	1	5	2	1	1	0	2	0	0	0	12
Attendance	0	0	15	195	58	13	100	0	300	0	0	0	681
Media													
Units	0	0	0	0	0	0	1	0	0	0	0	0	1
PROFESSIONAL TRAINING													
Units	0	0	2	0	2	0	0	1	0	2	1	4	12
Attendance	0	0	41	0	41	0	0	30	0	34	19	46	211

SERVICE	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Adults Leaving Shelter after 72+ hrs													
Total Adults	15	15	10	14	23	16	14	19	13	19	13	15	186
Safety Plans ES 72 hrs.	15	15	10	14	23	16	14	19	13	19	13	15	186
Performance Goal Reached	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

ETHNICITY OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	13	11	7	5	16	3	9	15	6	7	11	10	113
African American	20	11	9	10	14	12	16	6	19	19	18	18	172
Hispanic	26	5	3	8	10	12	16	11	9	23	5	5	133
Asian American	2	0	0	0	3	3	0	0	0	0	1	0	9
Native American	0	0	0	0	0	3	0	0	0	0	0	0	3
Middle Eastern	0	0	0	0	0	0	1	0	0	0	0	0	1
Haitian	8	0	10	1	2	5	3	0	1	4	2	2	38
Other	1	1	0	0	0	0	0	0	0	0	0	0	2
TOTAL	70	28	29	24	45	38	45	32	35	53	37	35	471

AGE OF INDIVIDUALS SERVED IN EMERGENCY SHELTER													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	7	2	5	3	7	9	9	1	4	7	5	5	64
2 - 4 years old	14	4	3	2	6	6	4	4	5	10	2	3	63
5 - 12 years old	15	6	6	4	11	2	10	9	5	14	13	7	102
13 - 17 years old	3	2	2	2	1	2	1	3	6	0	2	2	26
18 - 29 years old	17	6	6	5	7	6	9	5	7	8	5	5	86
30 - 44 years old	13	6	4	4	10	10	9	7	5	9	8	9	94
45 - 59 years old	1	2	3	4	3	3	3	3	2	5	2	4	35
60 - 64 years old	0	0	0	0	0	0	0	0	1	0	0	0	1
65 + years old	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	70	28	29	24	45	38	45	32	35	53	37	35	471

ETHNICITY OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
Caucasian	16	8	6	6	6	2	5	7	9	4	6	8	83
African American	19	7	8	5	12	3	7	9	7	4	11	4	96
Hispanic	19	5	4	4	5	2	6	6	4	9	5	7	76
Asian American	0	2	0	0	0	0	1	0	0	0	0	0	3
Native American	0	0	0	0	0	0	0	0	0	0	0	0	0
Middle Eastern	1	0	0	0	0	0	0	0	0	0	0	0	1
Haitian	0	0	3	4	1	1	3	0	1	1	1	1	16
Other	13	1	0	0	0	1	1	0	0	4	1	0	21
TOTAL	68	23	21	19	24	9	23	22	21	22	24	20	296

AGE OF INDIVIDUALS SERVED IN OUTREACH													
	Jul-07	Aug-07	Sep-07	Oct-07	Nov-07	Dec-07	Jan-08	Feb-08	Mar-08	Apr-08	May-08	Jun-08	TOTAL
0 - 23 months old	0	0	0	0	0	0	0	0	0	0	0	0	0
2 - 4 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
5 - 12 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
13 - 17 years old	0	0	0	0	0	0	0	0	0	0	0	0	0
18 - 29 years old	16	10	8	8	11	4	11	7	9	9	15	10	118
30 - 44 years old	38	10	9	11	12	4	7	11	6	12	7	10	137
45 - 59 years old	10	2	4	0	1	1	5	4	3	1	2	0	33
60 - 64 years old	3	0	0	0	0	0	0	0	3	0	0	0	6
65 + years old	1	1	0	0	0	0	0	0	0	0	0	0	2
TOTAL	68	23	21	19	24	9	23	22	21	22	24	20	296