

Stakeholder Interviews
CPI Quality Assurance Review

Region/Circuit: _____

Date of Interview: _____

Interviewer: _____

Phone #: _____

Person Interviewed: _____

Title: _____

Agency/Organization: _____

Phone #: _____

	Disagree	Somewhat Disagree	Somewhat Agree	Agree	N/A	Comments
PART I - General Information						
1. CPI staff are accessible to my organization (i.e. easy to locate, return telephone calls timely, etc.)						
2. CPI staff meet as often as necessary with me or members of my organization, e.g. participate in staffings or community work groups/meetings.						
3. CPI staff listen and consider my ideas and information.						
4. Circuit administration and/or Operation Program Administrator resolves issues or disagreements between our respective organizations in a timely and satisfactory manner.						
5. Circuit administration and/or Operation Program Administrator has an effective partnership with my organization at the administrative/management level.						
6. CPI staff have an effective partnership with my organization at the direct services level.						
7. CPI staff do a good job identifying children at risk and provide emergency services or removal and placement when warranted.						
PART II- Children's Legal Services						
1. CPIs dress and act professionally in court.						
2. CPIs are well-prepared for staffings and provide me with the information needed to make sound legal decisions.						
3. CPIs are knowledgeable about their cases and are effective witnesses in court.						
4. Court documents prepared by CPIs are well-written and provide the necessary information.						
5. Communication and collaboration is evident between the CPIs and CBC staff on mutually assigned court cases.						

Stakeholder Interviews
CPI Quality Assurance Review

	Disagree	Somewhat Disagree	Somewhat Agree	Agree	N/A	Comments
6. CPIs followed through with CLS recommendations in a timely manner and provided feedback to CLS.						
PART III - CBC Agencies and other service providers						
1. The CPIs' referral information provides us with the information needed to understand the case situation and provide our services.						
2. The CPIs referrals to our program are timely (based on the families' situations and the types of services needed.)						
3. The CPIs follow-up with us to determine whether our services were initiated with the children/families referred.						
4. CPIs involve us in decision-making on mutually assigned cases when appropriate.						
5. CPIs have a good working knowledge of the services we provide to children and families and make appropriate referrals.						
6. CPIs keep us informed about our mutual cases and notify us before they close or transfer their cases.						
PART IV - Child Protection Team						
1. The CPIs referral to the Child Protection Team was made timely when required.						
2. CPIs provided case specific information to our program that included the current situation and the history of the family.						
3. CPT assessment findings and recommendations related to child safety were followed through on by CPIs.						
PART V - General Information						
1. Overall, I am satisfied with our CPI program.						
2. Are there additional or new community resources you think are needed to better serve children and families?						
3. Are you aware of any innovative approaches or programs in your circuit you would like to highlight?						
4. Is there additional information you would like to share?						