



**Caseworker Case Specific
Interview Guide for In-Depth Quality of Practice Review**

Date: _____ **Interviewed by:** _____

Caseworker's Name: _____ **Case Name:** _____

CBC/Case Management Agency: _____

1. How long have you been assigned to this family?
2. Based on the family's needs assessment, have you been able to match the family's identified service needs with services?
3. Does your community have appropriate resources available for this family?
4. Do you encounter waiting lists for needed services for this family?
5. Does your agency have a process that allows you to purchase individualized services that this family needs?
6. Describe how you monitor and measure the family's progress to reach their goal.
7. What do you do to assist the parents in improving family functioning, becoming self-sufficient, and achieving their case plan goal?
8. Describe your working relationship and communication with the CLS attorney assigned to this case.
9. How do you verify the safety and appropriateness of the child's placement for both licensed and unlicensed placements (relatives and non/relative caregivers)?
10. Explain a typical home visit with the child.
11. How often do you visit the parents?
12. Tell me how you involved the child (if developmentally appropriate) and the parents in the development of the current case plan or case planning process?
13. What service needs did the parents identify?
14. How do you facilitate parental involvement in meeting the child's educational, medical and dental care needs?
15. How do you ensure the child, parents and foster parents (if applicable), are aware of and have an opportunity to be heard in court?
16. Is there anything else about your work with this family that you would like to discuss?