

**Children's Legal Services**  
**Interview Guide for In-Depth Quality of Practice Review**

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**Date:** \_\_\_\_\_ **Interviewed by:** \_\_\_\_\_

**Attorney Name:** \_\_\_\_\_ **Case Name:** \_\_\_\_\_

**CBC/Case Management Agency:** \_\_\_\_\_

1. How long have you been assigned to this case?
2. Based on the child/parent's needs are appropriate service resources available?
3. Has the case manager provided referrals consistent with the needs of the child/parents?
4. How effective is communication with case management staff?
5. How often do you discuss the facts of the case with the case manager?
6. Describe the staffing process and information shared?
7. Does case management staff respond timely to your requests for additional information or needed paperwork?
8. Does the case manager follow-up on your case related recommendations?
9. Are additional efforts needed to ensure permanency for this child?