Office of Quality Improvement
Substance Abuse and Mental Health

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 5/7/2021

- FASAMS Dimensional Model is undergoing testing and validation efforts

- DCF and FEI continued work on FASAMS data collection efforts.

- DCF and FEI continued work on enhancements for FASAMS Version 14.

- DCF and FEI are continuing the DCF/DAC JAD Workgroup

  - Meeting held on: 5/4/21. Topics discussed: Review of Action Items, Plans for Submission of Historical Data, Plan for processing purge requests, provider readiness for v14, requested Appendix 1 changes, questions from Mike Lupton, Questions from Dan Field, Ch 5 requested changes

  - Minutes can be accessed here: https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml

2. Status of Historical Resubmissions

Submitting Entity	Plan Description	Estimated Completion Date
SFBHN	Will convert all historical data into v14 and request a wipe of v13 data from FEI	5/15/21
LSF	Will convert all historical data into v14 and request a wipe of v13 data from FEI	5/15/21
CFCHS (Five Points supported)	Will request a purge of V13 and will resubmit V13	5/31/21
CFBHN	Will request a purge of V13 and will resubmit V13	5/28/21
NWF Health (formerly BBCBC) (Five Points supported)	Will request a purge of V13 and will resubmit V13	5/31/21
BBHC (Carisk supported)	Will convert all historical data into v14 and request a wipe of v13 data from FEI	COMPLETE
SEFBHN (Carisk supported)	Will convert all historical data into v14 and request a wipe of v13 data from FEI	COMPLETE

3. Activities Planned for the Week Ending 5/14/2021

- DCF and FEI will continue to support stakeholders as they test Version 14.

- DCF and FEI will continue work on approved system enhancements.

- DCF and FEI will continue the current workgroup meetings

4. Upcoming Changes and Noteworthy Details

https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml

- FASAMS Release 2021.04.0 has been entered in to UAT, deployed to PROD 4/16/21

  - WI 316487 – Update TEDS extract code to Version 14 part 2

  - WI 410216 – Grant MEs Access to Base Tables via SSMS Part 1

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- FASAMS Release 2021.07.0 is nearing completion of the planning stage. Current enhancement deployments are tentative until the Department confirms the next round of enhancements.

    o WI 440314 - Create Suite of Views from Reporting Db

    o WI 431685 - Add Eff-Exp Dates to SubcontractOCA

    o WI 440311 - Update Rule Collections (Tx.CGAS, Tx.DisorderCode, SE.ProgramAreaCode)

    o WI 401780 - Update FASAMS DDI Func Req Doc

    o WI 432671 - Grant MEs Access to Base tables via SSMS part 2

    o WI 316497 - Remove dashes from SSN and PSSN prior to saving in Db

    o WI 436839 - Remove Undo delete function

    o WI 316519 - Create Ability for State Facilities to Search for Individual Clients

    o WI 316496 - Create Error Reporting Method accessible via SFTP and Web Services

5. Pamphlet 155-2 Update

- All effective dates of 7/1/2021 for v14 have been emplaced on all chapters of Pamphlet 155-2

    ▪ This clarifies that upon 7/1/2021 v14 will be live and no data submissions in v13 format will be allowed

- Table 20 in Appendix 1 has had the title changed from "Substance Use Disorder" to "Substances Used"

    ▪ This change corrects an outstanding issue from DDI that was not in alignment with clinical reality

6. Quarterly Release Deployment Targets

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2021.07.0	07/01/2021	06/01/2021 - 06/30/2021	7/1/2021
2021.10.0	10/01/2021	09/01/2021 - 09/31/2021	10/1/2021
2022.01.0	01/01/2022	01/01/2022 - 01/31/2021	02/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022

7. SAMH Helpdesk Ticket Status

Status legend:

- **DCF Accepted statuses**: Initial submission of completed Change Request Form
    o **Unresolved** – pending review by requisite authority
        ▪ **In Progress** – resolution being worked on
        ▪ **Form Requested** – submitter sent Change Request Form with instructions
        ▪ **No Response** – submitter has not responded to outreach attempts and 10 business day timeframe still active
    o **Resolved** – requisite authority has completed review and rendered judgement
- **Closed**: Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement
    o **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
    o **Request Granted** – Covered Service change, Project Code, Program Area change initiated.
    o **Request Denied** – Requisite authority has determined request not allowable

Ticket #	Description	Date Submitted	Date Closed	Status

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1791287	FASAMS Issue Unexpected error in uploads	12/2/20	4/7/21	Closed – Request Granted
1800292	Adding Covered Service to MS918	12/22/20	N/A	Resolved
1807937	SAMH: Request to for FEI to purge FASAMS v13 records for FSH-C, FSH-F, NEFSH, and NFETC	1/13/21	N/A	Unresolved – In Progress
1810462	Add assessment covered service	2/4/21	N/A	Unresolved – In Progress
1810500	FASAMS Incident Submission	1/19/21	N/A	Unresolved – In Progress
1810500	FASAMS Incident Submission	1/19/21	N/A	Unresolved – In Progress
1810605	Purge/Delete v13 data	1/19/21	N/A	Resolved
1811217	SAMH: FASAMS Performance Outcome Measure Error	1/20/21	N/A	Resolved
1811383	SAMH: FASAMS diagnosis error	1/20/21	N/A	Resolved
1812241	Add CS 30 to MS025, MS0W4, MS0W5	1/22/21	N/A	Resolved
1821488	SAMH: FASAMS missing ICD 10 codes	2/10/21	N/A	Resolved
1821974	Add CS 12 to MHTLH	1/22/21	N/A	Resolved
1833983	SAMH: FASAMS duplicate SSN error not valid	3/9/21	N/A	Resolved
1838411	FASAMS Incident Submission – Service Event Unique Constraint Invalid Error	3/18/21	4/19/21	Closed – Request Granted
1840064	FASAMS Incident submission – FASAMS Production and UAT Purge	3/22/21	N/A	Unresolved – In Progress
1841063	FASAMS SQL Access from COT	3/24/21	3/30/21	Closed – Request Granted
1847138	SAMH: Unable to connect to FASAMS SQL UAT or PROD environment	4/5/21	N/A	Resolved
1855812	FASAMS Incident Submission FASAMS Acute Care Database Upload for March 2021	4/23/21	5/5/21	Closed – Request Granted
1857435	FASAMS Incident Submission report won't load	4/27/21	4/28/21	Closed – Request Granted
1858445	FASAMS Incident Submission	4/28/21	N/A	Unresolved – In Progress
1858365	FASAMS Incident Submission	4/28/21	N/A	Unresolved – In Progress
1858823	FASAMS Production Account disabled	4/29/21	5/3/21	Closed – Request Granted

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1857435	FASAMS Incident Submission "won't load"	4/27/21	4/28/21	Closed – Request Granted

Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for immediate assistance:

Greg Nix

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850-717-4138

This weekly report is also posted on the FASAMS website:
https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml