



# FASAMS Stakeholders Report

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## 1. Activities Completed During the Week Ending 8/13/2021

- DCF and FEI continued work on FASAMS data collection efforts.
- DCF and FEI continued work on enhancements for FASAMS Version 14.
- DCF and FEI are continuing the DCF/DAC JAD Workgroup
  - Meeting held on: No meeting held this reporting period
  - Minutes can be accessed here: <https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>
- DCF and FEI have restarted the Guidance 24 / POM Workgroup
  - Meeting held on: 8/10/2021 No agenda at this meeting. Purpose was to meet with stakeholder counterparts to discuss the framework and plan for future meetings.

## 2. Activities Planned for the Week Ending 8/20/2021

- DCF and FEI will continue to support stakeholders as they switch to Version 14.
- DCF and FEI will continue work on approved system enhancements.
- DCF and FEI will continue the current workgroup meetings

## 3. Upcoming Changes and Noteworthy Details

<https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml>

- 2021.10.0 - List of Enhancements
  - WI 459635 – Integrate OKTA and Enable Multifactor Authentication
  - WI 316529 – Create Ability to Enter Seclusion and Restraint Events (SANDR)
- 2022.01.0 – Tentative List of Enhancements
  - WI 67372 - Client Search Update
  - WI 316500 - Create Ability to Archive Records in FASAMS (0004)
  - WI 475759 - SE Troubleshooting Support and info
  - WI 474241 - Record Search Screens

## 4. Pamphlet 155-2 Update

No revisions this reporting period.

## 5. Quarterly Release Deployment Targets

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2021.10.0	10/01/2021	10/01/2021 - 10/31/2021	11/1/2021
2022.01.0	01/01/2022	01/01/2022 - 01/31/2021	02/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022
2022.07.0	07/01/2022	07/01/2022 – 07/31/2022	08/01/2022

## FASAMS Stakeholders Report

### 6. SAMH Helpdesk Ticket Status

**Status legend:**

- **DCF Accepted statuses:** Initial submission of completed Change Request Form
  - **Unresolved** – pending review by requisite authority
    - **In Progress** – resolution being worked on
    - **Form Requested** – submitter sent Change Request Form with instructions
    - **No Response** – submitter has not responded to outreach attempts and 10 business day timeframe still active
  - **Resolved** – requisite authority has completed review and rendered judgement
- **Closed:** Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement)
  - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
  - **Request Granted** – Covered Service change, Project Code, Program Area change initiated.
  - **Request Denied** – Requisite authority has determined request not allowable

Ticket #	Description	Date Submitted	Date Closed	Status
1864859	FASAMS Incident Submission Unexpected Error issue – FEI Helpdesk #1068093	5/12/21	N/A	Resolved – pending closure
1874001	FASAMS Incident Submission	6/2/21	N/A	Unresolved – In Progress
1881642	Unable to Add New Bio Psychsocial Level of Care Code to FASAMS UAT	6/17/21	7/1/21	Closed – Request Granted
1883616	Service Account Credentials – FASAMS Reporting Database	6/22/21	6/25/21	Closed – Request Granted
1884063	Function to submit a ticket from FASAMS	6/23/21	8/17/21	Closed – Request Granted
1888994	FASAMS Incident Submission	7/6/21	7/28/21	Closed – Request Granted
1893290	FASAMS Incident Submission FASAMS UAT Login Has No Sites	7/14/21	7/28/21	Closed – Request Granted
1895278	FSH: Acute Care FSH-C submissions correct, but warning received that is not valid (missing dates)	7/19/2021	8/9/2021	Closed – Request Granted
1896098	FASAMS Incident Submission FASAMS v14TxEpisode Record rejection for Level of Function codes	7/21/21	N/A	Unresolved – In Progress
1896244	Client undo-delete not working	7/21/21	N/A	Unresolved – In Progress
1896277	FW: Access for Beau to submit data in FASAMS	7/21/21	7/21/21	Closed – Request Granted
1901363	FASAMS Error	8/2/21	N/A	Unresolved – In Progress
1901470	FASAMS Incident Submission – Submitted Files rejected with Invalid Vocabulary Code	8/2/21	8/9/2021	Closed – Request Granted
1902077	FASAMS Incident Submission	8/4/21	N/A	Unresolved – In Progress
1902622	FASAMS Incident Submission Failed uploading...issue	8/5/21	N/A	Unresolved – In Progress



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1902802	Files not processing at all	8/5/21	N/A	Unresolved – In Progress
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Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for immediate assistance:

Greg Nix

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This weekly report is also posted on the FASAMS website:

<https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

Pamphlet 155-2 (both v13 and v14) and additional documentation can be accessed here:

<https://myflfamilies.com/service-programs/samh/fasams/index.shtml>