Office of Quality Improvement
Substance Abuse and Mental Health

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 12/17/2021

- DCF and FEI continued work on FASAMS data collection efforts.

- DCF and FEI continued work on enhancements for FASAMS Version 14.

- DCF and FEI are continuing the DCF/DAC JAD Workgroup

    o Meeting held on: 12/14/21. Primary discussion held on issue of PAC validation failure on existing Treatment Episodes. Enhancement to be created to eliminate the requirement for EVAL data when immediate discharge is submitted.

    o Minutes can be accessed here: https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml

- DCF and FEI have restarted the Guidance 24 / POM Workgroup

    o Meeting held on: No meeting held this reporting period.

2. Activities Planned for the Week Ending 12/24/2021

- DCF and FEI will continue to support stakeholders as they switch to Version 14.

- DCF and FEI will continue work on approved system enhancements.

- DCF and FEI will continue the current workgroup meetings

3. Upcoming Changes and Noteworthy Details

https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml

o 2021.10.0 - List of Enhancements

    o WI 472336 – UI Refresh – No Cost Enhancement

- 2022.01.0 –List of Enhancements

    o WI 521775 – Remove Subcontract and Dependencies

- WI 467372 – Client Search Update

- WI 475759 – Create Pamphlet Chapter Companion Documents

- WI 522086 – Medicaid Table Access

- WI 535356 – Decouple HCPCS Modifiers

4. Pamphlet 155-2 Updates

No updates this reporting period

5. Quarterly Release Deployment Targets

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2022.01.0	01/01/2022	01/01/2022 - 01/31/2021	02/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022
2022.07.0	07/01/2022	07/01/2022 - 07/30/2022	8/1/2022
2022.10.0	10/01/2022	10/01/2022 - 10/31/2022	11/1/2022

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6. SAMH Helpdesk Ticket Report

Status legend:

- **In Progress** – resolution being worked on
- **Customer Responded** – Additional information requested
- **Closed**: Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement)
  - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
  - **Request Granted** – Covered Service change, Project Code, Program Area change; enhancement initiated; issue resolved.
  - **Request Denied** – Requisite authority has determined request not allowable

Tickets are removed from report 30 days after closure

Ticket #	Source of Submission	Issue Summary	Pamphlet Change?	User System Impact?	Days Open	Date Submitted	Date Closed	Status
1901470	LSF	FASAMS Incident Submission – Submitted Files rejected with Invalid Vocabulary Code	No	No	123	8/2/21	N/A	In Progress
1906093	CFBHN	Pamphlet - Service Duration Admission Schema	Required	No	132	8/12/21	N/A	In Progress
1918611	NWFLHealth	FASAMS Issue – Will FASAMS accept "partial admissions" – admissions without POM, DIAG, and EVAL records?	No	No	48	9/9/21	N/A	In Progress
1927688	LSF	FASAMS Incident Submission Service – Start Time	Not Required	No	65	9/29/21	11/30/21	Closed – Request Granted
1922876	CFCHS	The process to update evaluation toolkit values with	Required	No	98	9/17/21	N/A	Open

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		level of care is not clear in the pamphlet					
1926338	LSF	FASAMS – Service files rejected, be read as duplicate records	Not Required	No	88	9/27/21	N/A	Open
1927688	LSF	FASAMS Incident Submission Service – Start Time	Not Required	No	62	9/29/21	11/30/21	Closed
1932536	Lakeview	FASAMS Incident Submission – Invalid Covered Services in Pamphlet	Not Required	No	77	10/8/21	N/A	In Progress
1935877	Therapy Brands	FASAMS Questions From Website	Not Required	No	70	10/15/21	N/A	In Progress
1936426	LSF	FASAMS – Requesting a modification to the way MH04	Not Required	No	31	10/18/21	11/18/21	Closed – Request Denied
1936686	LSF	ProviderDataSet - <LicenseTypeCode>4</License TypeCode>	No	No	32	10/18/21	11/19/21	Closed – Request Granted
1939206	Five Points	FASAMS – V14 Purge Request for 2 CFC Providers	Not Required	No	60	10/25/21	N/A	In Progress
1943527	Lakeview	FASAMS Incident Submission	Not Required	No	38	11/2/21	12/10/21	Closed – Request Granted
1943636	Lakeview	FASAMS – Client Severity Groupings	Unknown	No	52	11/2/21	N/A	In Progress
1946324	Carisk	FASAMS Incident Submission	No	No	22	11/8/21	11/30/21	Closed – Request Granted

1946324	Carisk	FASAMS Incident Submission	Unknown	Unknown	14	11/8/21	N/A	Customer Responded
1946550	Wellpath	Request for DCF VPN access to submit FASAMS files for Wellpath facilities	Unknown	Unknown	45	11/9/21	N/A	Customer Reponded
1947166	LSF	FASAMS – Add CMH program to valid programs under ACA Code MH078	Yes	No	12	11/10/21	11/22/21	Closed – Request Granted
1948540	LSF	Placement End Date	No	No	3	11/15/21	11/18/21	Closed – Request Granted
1952485	Wellpath	FASAMS Password/Service Request – Automation of our file upload	Unknown	Unknown	31	11/23/21	N/A	In Progress
1954217	LSF	FASAMS Modifiers – TE	Required	N/A	2	11/30/21	12/2/21	Closed – Request Granted
1954246	LSF	FASAMS Incident Submission – ModifierCode (TE, HD) error	Required	N/A	24	11/30/21	N/A	In Progress
1954314	SMHTF	SAMH: Facility HIS staff requested access to query FASAMS, previous ticket apparently closed	Unknown	N/A	24	11/30/21	N/A	In Progress
1954553	LSF	FASAMS Password/Service Request	No	N/A	1	11/30/21	12/1/21	Closed – Request Granted
1955023	CFBHN	FASAMS – querying FASAMS for Service Event records takes 43 minutes	Unknown	Unknown	2	12/1/21	12/3/21	Closed – Request Granted

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1955815	LSF	ISSUE = Placement End Date	Not Required	Unknown	13	12/2/21	12/15/21	Closed – Request Granted
1955818	LSF	ISSUE = LegalStatusCode	Unknown	Unknown	13	12/2/21	12/15/21	Closed – Request Granted
1956857	Five Points	FedTacID missing from WL and Subc Error information	Unknown	Unknown	18	12/6/21	N/A	Open
1961733	Carisk	FASAMS Incident Submission	Unknown	Unknown	6	12/16/21	N/A	Open

Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for assistance:

Greg Nix

gregory.nix@myflfamilies.com

850-717-4138

This weekly report is also posted on the FASAMS website:
https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml

Pamphlet 155-2 (both v13 and v14) and additional documentation can be accessed here:
https://myflfamilies.com/service-programs/samh/fasams/index.shtml