



FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 11/19/2021

- DCF and FEI continued work on FASAMS data collection efforts.
- DCF and FEI continued work on enhancements for FASAMS Version 14.
- DCF and FEI are continuing the DCF/DAC JAD Workgroup
 - Meeting held on: 11/18/21 – Primary topic on Evaluation Section. Discussion held as to the need for evaluations to be reported in. Decision made to turn off LOC and CGAS rules until 12/31/2021.
 - Minutes can be accessed here: <https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>
- DCF and FEI have restarted the Guidance 24 / POM Workgroup
 - Meeting held on: No meeting held this week.

2. Activities Planned for the Week Ending 11/26/2021

- DCF and FEI will continue to support stakeholders as they switch to Version 14.
- DCF and FEI will continue work on approved system enhancements.
- DCF and FEI will continue the current workgroup meetings

3. Upcoming Changes and Noteworthy Details

<https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml>

- 2021.10.0 - List of Enhancements
 - WI 472336 – UI Refresh – No Cost Enhancement
- 2022.01.0 – Tentative List of Enhancements
 - WI 502779 – Add PAC to POM Entity
 - WI 521775 – Remove Subcontract and Dependencies
 - WI 467372 – Client Search Update
 - WI 475759 – SE Troubleshooting Support and Info
 - WI 502780 – Workload Groups

4. Pamphlet 155-2 Update

No updates this reporting period.

The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2021.10.0	10/01/2021	10/01/2021 - 10/31/2021	11/1/2021
2022.01.0	01/01/2022	01/01/2022 - 01/31/2021	02/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022
2022.07.0	07/01/2022	07/01/2022 – 07/31/2022	08/01/2022



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5. SAMH Helpdesk Ticket Status

Status legend:

- **DCF Accepted statuses:** Initial submission of completed Change Request Form
 - **Unresolved** – pending review by requisite authority
 - **In Progress** – resolution being worked on
 - **Form Requested** – submitter sent Change Request Form with instructions
 - **No Response** – submitter has not responded to outreach attempts and 10 business day timeframe still active
 - **Resolved** – requisite authority has completed review and rendered judgement
- **Closed:** Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement)
 - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
 - **Request Granted** – Covered Service change, Project Code, Program Area change initiated.
 - **Request Denied** – Requisite authority has determined request not allowable

Tickets are removed from report 30 days after closure

Ticket #	Source of Submission	Description	Date Submitted	Date Closed	Status
1842362	Credible	FASAMS Password/Service Request Request to turn off validations on POM against Program Area	3/26/21	N/A	Unresolved – In Progress
1901470	LSF	FASAMS Incident Submission – Submitted Files rejected with Invalid Vocabulary Code	8/2/21	N/A	Unresolved – Pending Closure
1906093	CFBHN	Pamphlet - Service Duration Admission Schema	8/12/21	N/A	Unresolved – In Progress
1918611	NWFLHealth	FASAMS Issue – Will FASAMS accept “partial admissions” – admissions without POM, DIAG, and EVAL records?	9/9/21	N/A	Unresolved – In Progress
1922876	CFCHS	The process to update evaluation toolkit values with level of care is not clear in the pamphlet	9/17/21	N/A	Unresolved – In Progress
1926338	LSF	Fasams FW: ISSUE=Duplicate Services	9/27/21	N/A	Unresolved – In Progress
1926560	Five Points	FASAMS – Delete Duplicate for FivePointsTechGroup	9/2/21	10/19/21	Closed – Request Granted
1927688	LSF	FASAMS Incident Submission Service – Start Time	9/29/21	N/A	Unresolved – In Progress
1927691	LSF	FASAMS Incident Submission Error With Subcontract	9/29/21	11/1/21	Closed – Request Granted
1932536	Lakeview	FASAMS Incident Submission – Invalid Covered Services in Pamphlet	10/8/21	N/A	Unresolved – In Progress
1935877	Therapy Brands	FASAMS Questions From Website	10/15/21	N/A	Unresolved – In Progress
1933829	Lakeview	FASAMS Incident Submission – ContractNumber in file does not exist in FASAMS INCIDENT	10/12/21	10/13/21	Closed – Request Granted
1934350	Lakeview	FASAMS Incident Submission - Placement Record Dates Warning	10/13/21	11/12/21	Closed – Request Granted
1934422	CFBHN	FASAMS Remove Duplicates for CFBHN	10/13/21	10/19/21	Closed – Request Granted



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1934467	Lakeview	FASAMS Incident Submission – Service Date Error	10/13/21	11/12/21	Closed – Request Granted
1934548	LSF	FASAMS – Delete Duplicates for LSF	10/13/21	10/19/21	Closed – Request Granted
1935877	Therapy Brands	FASAMS Questions From Website	10/15/21	N/A	Unresolved – In Progress
1936426	LSF	FASAMS – Requesting a modification to the way MH04	10/18/21	11/18/21	Closed – Request Denied
1936577	Five Points	Error Admission missing but IS in Record	10/18/21	10/26/21	Closed – Request Granted
1936686	LSF	ProviderDataSet - <LicenseTypeCode>4</LicenseTypeCode>	10/18/21	11/19/21	Closed – Request Granted
1937675	Carisk	FASAMS – Incorrect Validation Error	10/20/21	10/26/21	Closed – Request Granted
1939206	Five Points	FASAMS – V14 Purge Request for 2 CFC Providers	10/25/21	N/A	Unresolved – In Progress
1942386	CFBHN	FASAMS Account Disabled	11/1/21	11/1/21	Closed – Request Granted
1943527	Lakeview	FASAMS Incident Submission	11/2/21	N/A	Unresolved – In Progress
1943635	Five Points	FASAMS – purge all V14 production data for Disc Village, Inc.	11/2/21	11/10/21	Closed – Request Granted
1943636	Lakeview	FASAMS – Client Severity Groupings	11/2/21	N/A	Unresolved – In Progress
1946324	Carisk	FASAMS Incident Submission	11/8/21	N/A	Unresolved – In Progress
1946550	Wellpath	Request for DCF VPN access to submit FASAMS files for Wellpath facilities	11/9/21	N/A	Unresolved – Customer Responded
1947166	LSF	FASAMS – Add CMH program to the valid programs under ACA Code MHO78	11/1/21	N/A	Unresolved – In Progress
1947402	LSF	FASAMS Incident Submission ISSUE=TEDS-Referral Source	11/10/21	11/16/21	Closed – Request Granted
1948540	LSF	Placement End Date	11/15/21	11/18/21	Closed – Request Granted

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Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for assistance:

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This weekly report is also posted on the FASAMS website:

<https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml>

Pamphlet 155-2 (both v13 and v14) and additional documentation can be accessed here:

<https://myflfamilies.com/service-programs/samh/fasams/index.shtml>