Office of Quality Improvement
Substance Abuse and Mental Health

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 10/8/2021

- DCF and FEI continued work on FASAMS data collection efforts.

- DCF and FEI continued work on enhancements for FASAMS Version 14.

- DCF and FEI are continuing the DCF/DAC JAD Workgroup

  o Meeting held on: 10/5/21 – Discussion was held on the following topics: Provider submission numbers, frequency of DAC DCF JAD, Guidance on Helpdesk tickets, Ch 5 update, Pamphlet revision process. Next meeting scheduled 10/19/21.

  o Minutes can be accessed here: https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml

- DCF and FEI have restarted the Guidance 24 / POM Workgroup

  o Meeting held on: No meeting held this reporting period.

2. Activities Planned for the Week Ending 10/15/2021

- DCF and FEI will continue to support stakeholders as they switch to Version 14.

- DCF and FEI will continue work on approved system enhancements.

- DCF and FEI will continue the current workgroup meetings

3. Upcoming Changes and Noteworthy Details

https://www.myflfamilies.com/service-programs/samh/fasams/enhancements.shtml

- 2021.10.0 - List of Enhancements

  o WI 459635 – Integrate OKTA and Enable Multifactor Authentication

- 2022.01.0 – Tentative List of Enhancements

  o WI 67372 - Client Search Update

  o WI 316500 - Create Ability to Archive Records in FASAMS (0004)

  o WI 475759 - SE Troubleshooting Support and info

  o WI 474241 - Record Search Screens

  o WI 316529 – Create Ability to Enter Seclusion and Restraint Events (SANDR)

4. Pamphlet 155-2 Update

10/1/2021	Data Code Values	
		• Active OCA Table 　o Added Program Area 1 - AMH to OCA MH065
10/1/2021	Data Code Values	
		• Active OCA Table 　o Added Effective Date 7/1/2015 to OCA's MSTVS and MSTRV

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The following table lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Releases	Deploy to UAT	UAT by DCF	Deploy to Production
2021.10.0	10/01/2021	10/01/2021 - 10/31/2021	11/1/2021
2022.01.0	01/01/2022	01/01/2022 - 01/31/2021	02/01/2022
2022.04.0	04/01/2022	04/01/2022 – 04/30/2022	05/01/2022
2022.07.0	07/01/2022	07/01/2022 – 07/31/2022	08/01/2022

5. SAMH Helpdesk Ticket Status

Status legend:

- **DCF Accepted statuses**: Initial submission of completed Change Request Form
  - **Unresolved** – pending review by requisite authority
    - **In Progress** – resolution being worked on
    - **Form Requested** – submitter sent Change Request Form with instructions
    - **No Response**– submitter has not responded to outreach attempts and 10 business day timeframe still active
  - **Resolved** – requisite authority has completed review and rendered judgement
- **Closed**: Ticket closed successfully (Change Request Form completed, responded in 10 business day timeframe, requisite authority has rendered judgement
  - **Policy Closure** – Ticket closed due to non-compliance with Change Request Form submission and/or lack of response to outreach within 10 business days of ticket submission
  - **Request Granted** – Covered Service change, Project Code, Program Area change initiated.
  - **Request Denied** – Requisite authority has determined request not allowable

Tickets are removed from report 30 days after closure

Ticket #	Source of Submission	Description	Date Submitted	Date Closed	Status
1901470	LSF	FASAMS Incident Submission – Submitted Files rejected with Invalid Vocabulary Code	8/2/21	N/A	Resolved – Pending Closure
1906093	CFBHN	Pamphlet - Service Duration Admission Schema	8/12/21	N/A	Unresolved – In Progress
1909158	Five Points	FASAMS Incident Submission	8/19/21	9/13/21	Closed – Request Granted
1909173	Five Points	Same file diff. # error – Subcontract	8/19/21	9/13/21	Closed – Request Granted
1909175	Five Points	Question: School days fields & applicable programs - **INCIDENT**	8/19/21	8/27/21	Unresolved – In Progress
1910349	Five Points	TxLocalecode upload errors	8/23/21	9/13/21	Closed – Request Granted
1910350	Five Points	Modifier vs HCPCS & covered service upload errors	8/23/21	9/13/21	Closed – Request Granted
1910353	CFBHN	Service Event Modifier 39	9/7/21	9/9/21	Closed – Request Granted
1911446	Carisk	Subcontract Errors	8/25/21	9/14/21	Closed – Request Granted
1915505	Carisk	FASAMS Incident Submission Duplicate Records	9/2/21	10/5/21	Closed – Request Granted
1915521	Carisk	FASAMS Incident Submission Adm & Placement not in file error	9/2/21	9/9/21	Closed – Request Granted

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1915519	Carisk	FASAMS Incident Submission Placement/Legal Status Code error	9/2/21	9/9/21	Closed – Request Granted
1915522	Carisk	FASAMS Incident Submission Subcontract not found error	9/2/21	9/9/21	Closed – Request Granted
1918611	NWFLHealth	FASAMS Issue – Will FASAMS accept "partial admissions" – admissions without POM, DIAG, and EVAL records?	9/9/21	N/A	Unresolved – In Progress
1919073	CFBHN	FASAMS – Performance Outcome Measure clarification needed	9/10/21	9/10/21	Closed – Request Granted
1920587	Carisk	FASAMS – SQL Server – Cannot Connect	9/14/21	9/14/21	Closed – Request Granted
1920804	Five Points	General Fun Improv (10) requiring Level/Actual level codes	9/14/21	9/22/21	Closed – Request Granted
1922574	Five Points	Days Worked Req for Prog Area not 1(AMH)	9/17/21	9/22/21	Closed – Request Granted
1922584	Five Points	CSchool Att-Avail Req for Prog Area not 3 (CMH)	9/17/21	9/22/21	Closed – Request Granted
1926338	LSF	Fasams FW: ISSUE=Duplicate Services	9/27/21	N/A	Unresolved – In Progress
1926506	Carisk	FASAMS Incident Submission SQL Server – Cannot Connect	9/27/21	9/28/21	Closed – Request Granted
1926560	Five Points	Delete duplicate request	9/27/21	N/A	Unresolved – In Progress
1927688	LSF	FASAMS Incident Submission Service – Start Time	9/29/21	N/A	Unresolved – In Progress
1927691	LSF	FASAMS Incident Submission Error With Subcontract	9/29/21	N/A	Unresolved – In Progress
1928544	Carisk	Duplicates – Not sure if original email was received so sending again	9/30/21	10/7/21	Closed – Request Granted
1928670	Lakeview	FASAMS – Delete Duplicate records for WFCCC	10/1/21	10/7/21	Closed – Request Granted
1928898	SFBHN	ASAMS - Delete Duplicate records in FASAMS from SFBHN	10/1/21	10/7/21	Closed – Request Granted

Do you have a FASAMS problem and you're not sure what to do about it? Is there some aspect of FASAMS you're not understanding? Is there an issue or problem you've identified that you think should be addressed more formally?

Contact our Business Analyst for assistance:

Greg Nix

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This weekly report is also posted on the FASAMS website:
https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml

Pamphlet 155-2 (both v13 and v14) and additional documentation can be accessed here:
https://myflfamilies.com/service-programs/samh/fasams/index.shtml