



Activity 3

Solution-Based Language Activity

Using constructive words that are solution-based, write new sentences that are customer focused.

Look Ms. Knowitall, I need you to get it together!	
As the foster mother you need to pick the child up from daycare today, this is what you signed up for and I don't have time.	
I guess I can see what I can do if you insist.	
Sorry that's not going to happen today!	
It's not my fault that you got your kid removed in the first place.	
You have to or I'm telling the judge!	
That's not my job!	
Don't you see how much of a failure you've been with your children?	