

Region Program Improvement Plan

Southern Region PIP Monitoring Documentation Spreadsheet: Updated 3/2018

Strategies

The strategy is the implementation of specific child welfare practices, programs or policies that will be used to make improvements. Please note whether the strategy is an evidence-based, promising research program and whether it is part of a title IV-E demonstration waiver project. Strategies may be directed at making improvements under more than one goal. In those circumstances, identify each of goals.

Key Activities

Succinctly name and describe the key activities associated with the strategy, including a description of the target population(s) and geographic scope. Include the key activities associated with the strategy. Also, identify where technical assistance from the National Capacity Building Center will be requested.

Key activities are metrics such as a process measure, implementation milestone or benchmark, or interim improvement in outcomes or systemic factors. For each key activity, include the projected completion date. Key activities help determine whether the state is on track to make the required changes for implementation of the improvement.

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Goal 1: Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their home.			Applicable CFSR Outcomes or Systemic Factors: Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development			
Strategy A: Strengthen and enhance Florida's child welfare practice model			Applicable CFSR Items: 1			
Key Activities	Office and Lead Person Responsible	Evidence of Completion	Data Measure Used to Measure Improvement	Quarter Due	Quarterly Update	Quarter Completed
1. Region Best Practice Initiative— CPI will document/update victim seen the same day investigation is received. <ul style="list-style-type: none"> Disseminate Best Practice Initiative Memo 	DCF/Lesline Anglade-Dorleans	Email to all Staff as to Documentation Requirements as per CFOP Best Practice Initiative Memo was implemented and finalized. ATTACHMENT V	PIP Monitored Cases (item 1)	Quarter 3 (03/2018)	<input checked="" type="checkbox"/> Completed 01/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q3
1.1 CPI's will document daily diligent attempts made to see a victim/child---Supervisor will initiate a staffing with Program Administrator to discuss diligent attempts.	DCF/Lesline Anglade-Dorleans	Training/Review on CFOP 170-5: agenda Disseminate Region Protocol/ Procedures ATTACHMENT W	PIP Monitored Cases (item 1)	Quarter 3 (03/2018)	<input checked="" type="checkbox"/> Completed 01/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q3
1.2 Program Administrators will monitor Victim/Children seen on a daily basis and complete log 3 times a week for management review (Monday, Wednesday, & Friday)	DCF/Lesline Anglade-Dorleans	<ul style="list-style-type: none"> Disseminate Directive to Program Administrators CPI Monthly Performance Victims/Children Seen Weekly Tracking Logs Monthly Key Indicator Report 	PIP Monitored Cases (item 1) Since implementing the logs, victims seen timely trends had a slight increase	Quarter 3 (03/2018)	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q3

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		<p>See ATTACHMENT Q, Q-1, Q-2, Q-3, Q-4</p> <p>The logs are submitted every Monday, Wednesday & Friday to the Operations Manager. Daily reports are no longer uploaded as information is provided in Victims/Children Seen Weekly Tracking Logs.</p>	<p>from January to February and a slight decrease from February to March. The logs allow the Region to track concerted efforts and identify trends with certain CPI's and/or Units. It also allows the PA's to track and staff cases that have been identified as Unable to Locate and to decide if a Pick Up Order is necessary and if case needs to be transferred to the Regional Criminal Justice Coordinator.</p>			
2. Region will train on CFOP 170-5, information to be included in monthly Supervisor Meetings with Staff	DCF/Lesline Anglade-Dorleans	Training/Review of CFOP 170-5 Document CPI attendance/participation with in service training	PIP Monitored Cases (item 1)	Quarter 2 (12/2017)	<input checked="" type="checkbox"/> Completed 11/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q2
2.1 RSF <ul style="list-style-type: none"> • Review of all investigations meeting RSF criteria • Tracking compliance and participation • Tracking trends and needed areas of improvement 	QA Manager Lovern Alleyne-Babb	<ul style="list-style-type: none"> • Tracking through the QA portal • Tracking by the FSC in each service center • Sharing trend reports as provided by Tableau which identify areas for improvement 	PIP Monitored Cases (item 1)	Quarterly On-going reviews, Qualtrics report available upon request.	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q2

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		<ul style="list-style-type: none">• Provide necessary in-service trainings for identified gaps		<p>Q1 review period; 2 cases met RSF criteria. On both cases the children were removed. During that period, cases with removal episodes were not reviewed by QA.</p> <p>Q2, there were no cases that met RFS criteria under the PIP review period.</p> <p>Q3, there were no cases that met RFS criteria under the PIP monitored cases.</p>		
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<p>2.2 CQI Tracking of needs identified during consultations and field observations</p>	<p>QA Manager Lovern Alleyne-Babb</p>	<ul style="list-style-type: none"> • In service trainings for identified gaps conducted by CCSPE and ORS • Training of new investigative staff during pre-service filed days by CCSPE and ORS for continued improvement • Trainings were completed with the supervisory staff by Action in December 	<p>PIP Monitored Cases (item 1)</p>	<p>Quarter 2 (12/2017) Internal tracking, Every month. On site consultation with Action</p>	<p><input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable</p>	<p>Completed Q2</p>
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Goal 1: Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their home.			Applicable CFSR Outcomes or Systemic Factors: Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development			
Strategy B: Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.			Applicable CFSR Items: 2, 3, 5, 11, 12, 13, 29			
Key Activities	Office and Lead Person Responsible	Evidence of Completion	Data Measure Used to Measure Improvement	Quarter Due	Quarterly Update	Quarter Completed
1. Train Frontline Staff as to all services available in the Region—overview of Southern Region Service Array	OK Shannen Davis/Tim Taylor	Training Agenda Training Schedule (North CPS Hub July 21, Central CPS Hub July 24, South Hub TBD) – Repeat every quarter. Training participants sign-in Q1 ATTACHMENT A See Q3 ATTACHMENT A, A-1	PIP Monitored Cases/ Service Array Agenda, Sign-in sheets for each of the three (3) CPS Hubs.	Quarter 1 (08/2017) On-Going	<input checked="" type="checkbox"/> Completed 08/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q1
1.1 Southern Region CCSPE, OMC II, and Field Support Consultants will implement training schedule for Back to Basics Training developed by OCW and Action for Child Protection	DCF/Professional Development and Talent Management Trainer	<ul style="list-style-type: none"> • Overview • Sign-in sheets Training Schedule and implementation plan was completed. Training began on 2/27/18. One time each week for two hours (each week rotates hub), April 3 rd -6 th for Monroe Co. Training will be facilitated by CCSPE/Trainer Meredith Gray and the Field Support Consultants. Q3 ATTACHMENT S, S-1, S-2, S-3	PIP Monitored Cases	Quarter 2 (12/2017) On-Going until entire Region has completed.	<input checked="" type="checkbox"/> Completed 02/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q3

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1.2 Ongoing Fidelity Calls with Action for Child Protection	OK Patrick Travers	<p>Agenda List of participants Q1 ATTACHMENT B</p> <p>See Q3 ATTACHMENT B</p>	<p>PIP Monitored Cases</p> <p>Q2 Fidelity Calls held on 11-20-17</p> <p>Q3 Fidelity Calls held on 2-1-18, 2-2-18, 3-14-18, 3-15-18, 3-16-18</p>	On-Going	<input checked="" type="checkbox"/> Completed 11/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q2
2.1 Implement CFOP 170-7 Develop and Manage Safety Plans Training/Review of CFOP 170-7	DCF Lesline Anglade-Dorleans/Key ACOK Patrick Travers	<p>Document CPI attendance/participation with in service training Agenda Q1 ATTACHMENT F, F-1</p> <p>See Q3 ATTACHMENT F</p>	<p>PIP Monitored Cases</p> <p>Up-coming Q4 Safety Plan Training conducted by Action for Child Protection on May 3, 2018 and May 4, 2018 (case management and investigations).</p>	<p>Quarter 2 (12/2017) On-Going</p> <p>Up-coming Q4 Safety Plan Training conducted by Action for Child Protection on May 3, 2018 and May 4, 2018 (case management and investigations).</p>	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q2
2.1 Contract with Action for Child Protection to Booster Training to all Supervisors	QA Manager Lovern Alleyne-Babb	Contract Q1 ATTACHMENT C, C-1, C-2, C-3, C-4	PIP Monitored Cases	Monthly on-site one-on-one consultations.	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q1

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				Schedule attached		
2.2 Monitor Rapid Safety Feedback Cases that meet the criteria of having safety plans	QA Manager Lovern Alleyne-Babb	RSF reports Q1 ATTACHMENT N Q2, no cases met criteria for this key activity. Q3, no cases met criteria for this activity.	PIP Monitored Cases RSF Reviews	Quarter 1 On going	<input checked="" type="checkbox"/> Completed 10/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q2
2.2.1 Develop Learning Circles identifying areas of need and/or improvement	QA Manager Lovern Alleyne-Babb	Agenda List of participants Q1 ATTACHMENT D, D-1, D-2, D-3, D-4 Q2: There were no all staff learning circles for Q2, however there are weekly supervisory learning circles for the proficiency process, they are facilitated by the CCSPE's. See attachment Goal 1 KA 2.2 Q3: There were no all staff learning circles for Q3, however, there are weekly supervisory learning circles for the proficiency process, they are facilitated by the CCSPE's. See Q3 ATTACHMENT D	PIP Monitored Cases RSF Reviews	On-going Monthly They were no all staff learning circles for Q2.	<input checked="" type="checkbox"/> Completed 11/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q2

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.

Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.			Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35			
Key Activities	Office and Lead Person Responsible	Evidence of Completion	Data Measure Used to Measure Improvement	Quarter Due	Quarterly Update	Quarter Completed
1. Region to Participate in OCW Call to Action Policy Development CFOP 170-1, Chapter 5 CFOP 170-3 , Chapter 8, 9, 10, 11 CFOP 170-10, Chapter 9 Invite Representation from all Southern Regional FCMA Staff to Participate	DCF Lesline Anglade-Dorleans	Completion of Training May 24-25, 2017 in Orlando FL	PIP Monitored Cases	Quarter 1 (06/2017) Southern Region attended OCW Call to Action	<input checked="" type="checkbox"/> Completed 5/24/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q1
1.1 Participants of OCW Call to Action Will Develop Home Study Cross Training for Child Protective Investigators, Case Managers, Child Legal Services, Guardian Ad Litem, etc. Disregard the call to action, refer to as Unified home study cross training	QA Manager Lovern Alleyne-Babb/DCF Lesline Anglade-Dorleans	OCW is schedule to come to the region and train the regional staff on this measure. The training is schedule for April 17-to April 19th in the Children's court house.	PIP Monitored Cases	Quarter 4 (06/2018)	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2 Region will engage in Family Finders Training	DCF Lesline Anglade-Dorleans	Agenda and Completion of Training Q1 ATTACHMENT E, E-1	PIP Monitored Cases	Quarter 2 (12/2017)	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q2
2. Region will train and implement CFOP 170-11, Chapter 4 Child Placement Agreements	OK Annette Jose	Training agenda List of Participants Q1 ATTACHMENT G, G-1	PIP Monitored Cases	Quarter 1 (06/2017)	<input checked="" type="checkbox"/> Completed 06/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Completed Q1

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<p>3. Rapid Family Engagement</p> <ol style="list-style-type: none"> 1) Case Transfer Staffing (CTS) occurs within 14 business days and mandatory participants include biological parents, CPI, FCMA representative and Our Kids Gate Keepers. Biological parent's participation is key to ensure that they are actively engaged at the onset of the case. 2) Formal Safety Services and Family Support Services (FSS) providers will make contact with family within 2- 48 hours following Our Kids referral to begin family engagement. 3) Full Case Management Agency (FCMA) assigned as secondary in FSFN at time of referral by Our Kids. 4) FCMA must conduct and document in FSFN face to face visit with child seen every 30 days. 	<p>OK Tim Taylor and Shannen Davis</p>	<ol style="list-style-type: none"> 1) Completion of CTS Training for CPS and FCMA occurred in October 2017 – Agenda, PPT and sign-in sheets from each of the three (3) training dates. 2) FSS executed contracts 3) FSFN report to reflect secondary assignment at onset of case assignment for FCMA's. 4) FCMA Scorecard and/or FSFN report. <p>Q1 ATTACHMENT H, H-1, H-2, H-3, H-4</p>	<p>PIP Monitored Cases/AND</p> <ol style="list-style-type: none"> 1) CTS Agenda, PPT and sign-in sheets from each of the three (3) training dates. 2) FSS executed contracts – signature pages. 3) Pending 4) FCMA Scorecard FY 2016-17 which reflects % of children under supervision seen every 30 days 	<p>Quarter 4 (06/2018) On-going</p>	<p> <input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable </p>	
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Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.		Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)				
Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.		Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23				
Key Activities	Office and Lead Person Responsible	Evidence of Completion	Data Measure Used to Measure Improvement	Quarter Due	Quarterly Update	Quarter Completed
1. Region will train and implement CFOP 170-9 Family Assessment and Planning	OK Patrick Travers	Training Schedule Training Agenda Training Participants Q1 ATTACHMENT I Q3 Sign-in sheets ATTACHMENT I, I-1	PIP Monitored Cases	Quarter 4 (06/2018) On-going	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2. Placement Stability /Speak to Wesley House about Separation of Sibling Group Protocol/Recruitment of Foster Homes	OK Annette Jose	Q1 CFSR ratings in the areas of Placement Stability and Continuity of family relationships. CFSR Data Q1 OurKids had consultants assess, analyze and provide feedback for sibling group and overall placement improvement. Recommendations included hiring more staff and purchasing an online foster placement system (other than FSFN) to be addressed in Q4. OurKids will implement the recommendation in its entirety. The recommendations will roll out in three phases, phase 1 is already	PIP Monitored Cases	Quarter 4 (06/2018) On-going	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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		progress, phase 2 and 3 will be completed by the end of Q6. ATTACHMENT R				
3. QPI: Quality Parenting Initiatives Protocols/Workgroups	DCF Sonia De Escobar/ Trudy Petkovich	QPI trainings and Task Force meetings were completed Q1: July 18, 2017, July 21, 2017 and July 27, 2017. QPI trainings and Task Force meetings were completed Q2: November 6, 2017, November 7, 2017, and December 11, 2017. Supporting documents are in shared drive Q3 QPI task force meetings were completed on January 9, 2018 and March 6, 2018. See Q3 ATTACHMENT T, T-1, T-2	PIP Monitored Cases	Quarter 2 (12/2017)	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Quarter 2
Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.			Applicable CFSR Outcomes or Systemic Factors: Permanency 1; Systemic Factors: Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)			
Strategy C: The state's child welfare information system, FSFN, will have accurate and timely data that supports child well-being.			Applicable CFSR Items: 4 and 19			
Key Activities	Office and Lead Person Responsible	Evidence of Completion	Data Measure Used to Measure Improvement	Quarter Due	Quarterly Update	Quarter Completed
1. Region will establish a local protocol for guidance to all frontline Staff (CPI and CM) as to Placement and Living Arrangements	OK Training Patrick Travers/ QA Manager Lovern Alleyne-Babb	Local Protocol Q1 ATTACHMENT J Q3 ATTACHMENT J	PIP Monitored Cases	Quarter 4 (06/2018)	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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1.1 Region will train frontline staff as to protocol	OK Training Patrick Travers/ QA Manager Lovern Alleyne-Babb	Training Curriculum, Agenda, and Completion of Training	PIP Monitored Cases	Quarter 4 (06/2018)	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
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1.2 Implementation of Cross Training of Home Studies	OK Training Patrick Travers/ QA Manager Lovern Alleyne-Babb/DCF Lesline Anglade-Dorleans	Training Curriculum, Agenda, and Completion of Training OCW and Growing Tree are scheduled to train in Q4.	PIP Monitored Cases	Quarter 4 (06/2018)	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
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Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.			Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
Strategy A: Implement practice initiatives that will improve families 'capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.			Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29			
Key Activities	Office and Lead Person Responsible	Evidence of Completion	Data Measure Used to Measure Improvement	Quarter Due	Quarterly Update	Quarter Completed
1. Prevention and FCMA Service Plans and Case Plans that Address Allegation as well as both FFA's	OK Tim Taylor/Shannen Davis	FSFN query of case plans, review of uploaded service plans.	PIP Monitored Cases	Quarter 2 Changed to Q4 (06/2018)	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.1 Referrals to MSP and FITT when SA/MH identified.	OK Tim Taylor/Shannen Davis	MSP and FITT Log (maintained in-house by Our Kids on SharePoint). Q1 ATTACHMENT M (password: ok fitt) M-1 (password: ok msp) Q3 ATTACHMENT M , M-1	PIP Monitored Cases Q3 logs reflect 136 MSP referrals and 19 FITT referrals	Quarter 1 Changed to Q4 (06/2018)	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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1.2 INTAKE will implement ODARA for all DV or suspected DV	OK Tim Taylor/Shannen Davis	ODARA Training dates for OK Intake Staff.	PIP Monitored Cases	Quarter 4 (06/2018)	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2. Offer evidence based Life Skills Programming for youth and young adults (Educate Tomorrow)	OK Marcel Rivas	Planned for later in Fiscal Year	PIP Monitored Cases	Quarter 4 (06/2018)	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
3. POE (children placement with relatives receive Relative Caregiver Program Benefits) <ol style="list-style-type: none"> 1) Two (2) designated Our Kids UM staff are based out of the Children’s Court House to provide personalized 1:1 assistance to relatives/non-relatives with accessing benefits, including RCG funds. 2) Relative Caregiver Training provided at in-service for new case managers (PPT. training presentations, sign-in sheets). FSFN report is generated by OK UM monthly to capture all “Intakes” with children placed in relatives and non-relative settings. OK UM Dept. initiates contact with the	Tim Taylor and Luis Tomas, Our Kids	<ol style="list-style-type: none"> 1) The Children’s Court House Activity log which captures the number of benefits (RCG) applications processed each month. 2) RGC/Non-RGC Training power point presentation, sign-in sheets of participants. 3) FSFN report generated to capture all “Intakes.” 4) Relative Caregiver Monthly report from CIC. ATTACHMENT U, U-1, U-2, U-3, U-4, U-5	PIP Monitored Cases <ol style="list-style-type: none"> 1) Children’s Court House activity log reflects 69 benefit applications during the 3rd quarter of FY 2017-18. <i>Report available upon request.</i> 2) RCG Training sign in sheets from July 25, 2017 (sign in sheets attached Q2 folder). 3) Children’s Court House activity log reflects 69 benefit applications during the 3rd quarter of FY 2017-18. <i>Report available upon request.</i> 4) Child in Care (CIC) reports for Q3 as 53. 	Quarter 6 (12/2018)	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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<p>assigned case manager to verify if RGC benefits have been initiated. If not, OK UM staff will contact the family directly and begin the process of initiating cash assistance which is documented in FSFN and internal "Public Assistance log."</p> <p>3) Monthly Relative Caregiver report (Child in Care) which confirms status of referrals for this benefit. Tool is used by OK UM to collaborate with FCMA to ensure packets are completed for processing.</p>			<p><i>Report available upon request.</i></p>			
<p>3.1 Implement and Train on CFOP 170-10 Providing Services and Support to Children in Care and for Caregivers to provide support for relative caregivers</p>	<p>Pending OCW</p>	<p>Training Agenda Training Participants</p>	<p>PIP Monitored Cases</p>		<p><input type="checkbox"/> Completed MM/YYYY</p> <p><input type="checkbox"/> On/ahead of schedule</p> <p><input type="checkbox"/> Behind schedule</p> <p><input type="checkbox"/> No longer applicable</p>	
<p>3.2 Region will implement training initiatives with Action for Child Protection and Growing Tree Solution to Enhance Supervisor Consultations</p>	<p>QA Lovern Alleyne-Babb</p>	<p>Training Agenda Training Participants Q1 ATTACHMENT K, K-1, K-2 Growing Tree all staff Training was completed on January 2017. CPIS consultations are monthly on-site with Action.</p>	<p>PIP Monitored Cases</p>	<p>Quarter 4 (06/2018)</p>	<p><input checked="" type="checkbox"/> Completed 01/2018</p> <p><input type="checkbox"/> On/ahead of schedule</p> <p><input type="checkbox"/> Behind schedule</p> <p><input type="checkbox"/> No longer applicable</p>	

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Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.			Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
Strategy B: Implement practice initiatives to assure that children receive appropriate services to meet their educational needs.			Applicable CFSR Items: 9, 11, 16, and 29			
Key Activities	Office and Lead Person Responsible	Evidence of Completion	Data Measure Used to Measure Improvement	Quarter Due	Quarterly Update	Quarter Completed
1. Region Collaboration with Miami Dade Public Schools/Quarterly Meeting with School Support Liaison Office	DCF Charles Scherer/OK Vanessa Thorrrington	Agenda of Meeting Dayorsh Collins, Educational Coordinator for OurKids, collocated in the schoolboard to assist with diligent efforts to maintain school stability. Efforts are tracked, staffed weekly, and a collaborative decision is made. Both case management and the school board will assist in maintaining the child in their school of origin. ATTACHMENT X	PIP Monitored Cases	Quarter 4 (06/2018)	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.1 Region Collaboration with Early Learning Coalition-Bi-Monthly Management Meeting to Discuss Challenges and Implement Strategic Planning for Kids Serviced –Representation from all FCMA	DCF Lesline Anglade-Dorleans/ELC Manager Isabel Afanador/OK Vanessa Thorrrington	Agenda ATTACHMENT P	PIP Monitored Cases	Quarter 4 (06/2018) and on going Monthly Meeting Agenda available upon request Change to Q4	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.			Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
Strategy C: Implement practice initiatives to assure children receive adequate services to meet their physical health, dental health, and mental health needs.			Applicable CFSR Items: 12, 12B, 17, 18, and 29			
Key Activities	Office and Lead Person Responsible	Evidence of Completion	Data Measure Used to Measure Improvement	Quarter Due	Quarterly Update	Quarter Completed
1. Integration of Child Welfare and SAMH Collocation of experts in service centers Dissemination of information to front line staff	DCF Sonia De Escobar/Charles Scherer	Staffing logs Communication with staff Experts are collocated in service centers. Pilot information will be uploaded in Q4.	PIP Monitored Cases	Quarter 4 (06/2018) Log of cases staffed with Subject Matter Experts	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.1 Identifying work groups to head integration priorities	DCF Sonia De Escobar/Charles Scherer	Monthly meeting agenda	PIP Monitored Cases	Quarter 4 (06/2018) On-going	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2 Work groups to identify resources to serve high risk families development of resource guides	DCF Sonia De Escobar/Charles Scherer	Meeting agenda resource guide	PIP Monitored Cases	Quarter 4 (06/2018) On-going	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	