## Florida Child and Family Services Review Round 3 Program Improvement Plan—Progress Report

State/Territory: Florida

Reporting Period Date or Range: Quarter 1 (July, 2017 – September, 2017) and Quarter 2 (October, 2017 – December, 2017)

PIP Effective Date: July 1, 2017

End of PIP Implementation Period: June 30, 2019

End of Non-Overlapping Year: June 30, 2020

## Part One: Strategies/Interventions and Key Activities Report

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Goal 1: Children are first and fore	most protect	ed from abuse	and neglect; safely	Applicable CFSR Outcomes or Systemic Factors: Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic			
maintained in their homes, if pos	sible and app	ropriate; and բ	provided services to protect	Factors: Service Array and Resour	rce Development		
and prevent removal from their h	iomes.						
Strategy A: Strengthen and enha	nce Florida's	child welfare p	oractice model	Applicable CFSR Item: 1			
Key Activity	Lead	Target	Most Recent Status	Most Recent Progress and	Prior Progress		
		Completio	(1/30/18)	evidence of completion	Prior Report Status (prior		
		n Date			report date)		
1. Characther accountability for	Cinna	Oversten 1		The meeting have been			
Strengthen accountability for	Ginger	Quarter 1	Completed 7/2017	The metrics have been	Consider a LAMA (0000)	-	
commencement of	Griffeth	le de c	On/ahead of schedule	completed for the key indicator	Completed MM/YYYY		
investigations and proper case		July -	Behind schedule	report and dashboard which is	On/ahead of schedule		
documentation.		September	No longer applicable	displayed in a public interfacing	Behind schedule		
		, 2017		website.	No longer applicable		
1.1. Utilizing the Monthly Key	Ginger	Quarter 1	Completed 07/2017	Metric is included in monthly	Completed MM/YYYY		
Indicator Report located on	Griffeth		On/ahead of schedule	Key Indicator reports, new	On/ahead of schedule		
Florida's Center for Child		July –	Behind schedule	public dashboard developed,	Behind schedule		
Welfare web site, initiate		September	☐ No longer applicable	posted and presented in	☐ No longer applicable		
operational monitoring to		, 2017		monthly executive leadership	_		
ensure compliance with state				performance convening.			
policy on diligent attempts to							
make face-to-face contact with							
alleged child victims of an							
investigation.							

<b>Goal 1:</b> Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their homes.				Applicable CFSR Outcomes or Systemic Factors: Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development			
Strategy A: Strengthen and enha	ance Florida's	child welfare p	oractice model	Applicable CFSR Item: 1			
Key Activity	Lead Target Most Recent Status Completio n Date		Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress		
1.2. Deploy metrics (outcomes and drivers) in a public-facing dashboard environment by 6/30/2017.	Keith Perlman	Quarter 1  July – September , 2017	Completed 05/2017 On/ahead of schedule Behind schedule No longer applicable	http://www.dcf.state.fl.us/prog rams/childwelfare/dashboard/index.shtml  A memorandum was issued by the DCF Deputy Secretary on May 12, 2017 announcing the public facing dashboard.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
1.2.1. Develop dashboard build schedule that includes design sessions, requirements, Extract Transform Load (ETL) builds, and completion date.	Keith Perlman	Quarter 1  July – September , 2017	<ul><li></li></ul>	The dashboard build schedule was established in 5/2017 and included activities to be accomplished between 5/2017 and 10/2017.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
1.2.2. Establish Statewide Outcomes Workgroup.	Keith Perlman	Quarter 1  July – September , 2017	Completed 8/2016 On/ahead of schedule Behind schedule No longer applicable	The ROA outcome measures workgroup was originally convened in 8/2016. Workgroup members met four times in 2016 and once in 2017. Members included representatives from the Department, CBC lead agencies, community providers, and Florida Institute for Child Welfare.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

Goal 1: Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their homes.  Strategy A: Strengthen and enhance Florida's child welfare practice model			Applicable CFSR Outcomes or Systemic Factors: Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development  Applicable CFSR Item: 1			
Key Activity	Lead	Target Completio n Date	Most Recent Status (1/30/18)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
1.2.3. Finalize outcome validation methodology.	James Cheatham	Quarter 1  July –  September , 2017	Completed 05/2017 On/ahead of schedule Behind schedule No longer applicable	The outcome validation methodology was finalized in 5/17.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.2.4. Validate 5 Results- Oriented Accountability (ROA) outcome measures utilizing validation methodology selected.	James Cheatman /Ying Chung	Quarter 1  July –  September , 2017	Completed 05/2017 On/ahead of schedule Behind schedule No longer applicable	The Florida State University Child Welfare institute has the lead for the ROA Safety Construct Model Validation testing. The initial validation for the safety outcome measures was completed 5/2017.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
2. Implement amended operating procedure, CFOP 170-5, Child Protective Investigations, which strengthens statewide guidance related to diligent attempts to make face-to-face contact with alleged child victims of an investigation.	John Harper	Quarter 1  July – September , 2017	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	09/15/2017 Policy issued and distributed.  http://centerforchildwelfare.fm hi.usf.edu/DeptOperatingProce dures.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
2.1. Inform Regions and Community-based Care lead agencies (CBCs) of operating procedure and practice changes for implementation.	Traci Leavine	Quarter 1  July – September , 2017	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	09/15/2017 Policy issued, distributed and implemented via e-mail memorandum.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

<b>Goal 1:</b> Children are first and fore maintained in their homes, if post and prevent removal from their h	sible and app omes.	ropriate; and բ	provided services to protect	Applicable CFSR Outcomes or Systemic Factors: Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development			
Key Activity	Key Activity Lead Ta Com n I		Most Recent Status (1/30/18)	Applicable CFSR Item: 1  Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
				http://centerforchildwelfare.fm hi.usf.edu/DeptOperatingProce dures.shtml			
2.2. Gauge implementation through Florida CQI reviews and Rapid Safety Feedback reviews of children under age 4.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.  The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.  http://centerforchildwelfare.fm hi.usf.edu/	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
2.3. Provide quarterly feedback to management (Department leadership, Sheriffs' leadership where conducting child protection investigations, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<ul> <li>Completed 09/2017</li> <li>On/ahead of schedule</li> <li>Behind schedule</li> <li>No longer applicable</li> </ul>	A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.  In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

<b>Goal 1:</b> Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their homes. <b>Strategy A:</b> Strengthen and enhance Florida's child welfare practice model				Factors: Service Array and Resourc	•	nanency 1 & 2; Well-Being 1 & 3; Syster
				Applicable CFSR Item: 1		
Key Activity	Lead	Target Completio n Date	Most Recent Status (1/30/18)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
				The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The Q3 taskforce meeting was scheduled and held on 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI		

<b>Goal 1:</b> Children are first and forem homes, if possible and appropriate; homes.	and provided serv	rices to protect and	orevent removal from their					
<b>Strategy B:</b> Improve families' ability quality family assessments, family eneeds.	•		to address identified	<b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13, 29				
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress		
1. Further develop child welfare professionals' skills, knowledge and abilities relating to safety planning, safety plan management and family assessments through "back-to-basics" in-service training of the Child Welfare Practice Model.	MaryAnn White	Quarter 6 October – December, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	See progress updates below.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable			
1.1. Train child welfare professionals statewide on core practice elements ("back-to-basics") to reinforce the components of the practice model which include family engagement, safety planning and management, and quality assessments, as well as results from the Rapid Safety Feedback and Fidelity reviews.	MaryAnn White	Quarter 5  July – September, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	Back to basics training curriculum has been developed and the train the trainer conducted.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable			
1.1.1. Contract with national experts, ACTION for Child Protection, to develop "back-to-basics" in-service curriculum.	MaryAnn White	Quarter 1 July – September, 2017	Completed 02/2017 On/ahead of schedule Behind schedule No longer applicable	The ACTION contract was executed in 12/2014 and amended 12/2016.  http://centerforchildwelfare.fmhi.usf.ed u/ActionBooster.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable			

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Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
1.1.2. Provide training on the "back-to-basics" in-service curriculum for trainers statewide. ACTION for Child Protection will conduct the train-the-trainer session for the state's trainers who will provide the in-service training as necessary.	MaryAnn White	Quarter 1  July –  September, 2017	Completed 03/2017 On/ahead of schedule Behind schedule No longer applicable	"Back to Basics" training information link is:  http://centerforchildwelfare.fmhi.usf.ed u/ActionBooster.shtml  Sign in Sheet for 3/7/17 in-service training is available.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
1.2. Continue to implement the practice model within the Community Based Care (CBC) lead agencies and case management organizations.	Traci Leavine	Quarter 5  July – September, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	As of 12/29/17, 76.1% of ongoing cases utilize the practice model. Ongoing implementation is reported through the key indicator report (page 31).  http://www.centerforchildwelfare.org/ChildWelfareKeyIndicators.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
1.2.1. Track implementation progress throughout case management agencies. Progress will be tracked using FSFN reports and CQI, rapid safety feedback, and fidelity reviews.	Mark Shults	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 08/2017 On/ahead of schedule Behind schedule No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.  A Fidelity Review was completed by ACTION on 8/2017 and is posted at: http://centerforchildwelfare.fmhi.usf.ed u/FidelityReviews.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

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<b>Strategy B:</b> Improve families' ability quality family assessments, family eneeds.	•			<b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13,	, 29	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
1.2.2. Provide technical assistance as needed.	Traci Leavine	Quarter 1 and ongoing  July, 2017 and ongoing	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	No specific technical assistance has been requested from the OCW; however, all ACTION training information including trainer and participant guides are posted for statewide accessibility at:  http://centerforchildwelfare.fmhi.usf.ed u/ActionBooster.shtml  Many of the CBC agencies and regions have contracted directly with ACTION for in-service training and technical assistance.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.3. Conduct semi-annual practice (safety) model fidelity reviews for both investigations and case management to understand practice trends and provide technical assistance.	Mark Shults	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	Reviews for both investigations and case management were completed 11/2016, June, 2017 and December, 2017. The reports were received from ACTION in 2/2017, 8/2017 and 1/2018.  http://centerforchildwelfare.fmhi.usf.ed u/FidelityReviews.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

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<b>Strategy B:</b> Improve families' ability quality family assessments, family eneeds.	•			<b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13,	29	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
1.3.1. Contract with national experts, ACTION for Child Protection, to conduct fidelity reviews.	Mark Shults	Quarter 1 July - September, 2017	<ul><li></li></ul>	The ACTION contract was amended 12/2016 to conduct fidelity reviews.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.3.2 Develop schedule and begin fidelity reviews.	Mark Shults	Quarter 1 July - September, 2017	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	The Fidelity reviews schedule was developed and is specified in the Windows into Practice which is posted at the Florida Center for Child Welfare.  http://centerforchildwelfare.fmhi.usf.ed u/WindowsIntoPractice.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.3.3. Share results of the fidelity reviews at a statewide and regional level and implement one practice recommendation specific to family time (engagement).	Mark Shults/ Sadaf Zenhendhel	Quarter 1 and ongoing  July, 2017 and ongoing	<ul><li></li></ul>	Fidelity review reports are sent to all regions and CBC agencies so all levels of child welfare professionals are aware of results and can adjust practice accordingly. The reports are also discussed at quarterly QA manager's meetings and are posted at: <a href="http://centerforchildwelfare.fmhi.usf.ed">http://centerforchildwelfare.fmhi.usf.ed</a> u/FidelityReviews.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
				A dashboard is being developed which will display fidelity review and		

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<b>Strategy B:</b> Improve families' ability quality family assessments, family eneeds.				<b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13,	, 29		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
2. Conduct black belt project to identify root causes of	James Weaver	Quarter 5	☐ Completed MM/YYYY  ◯ On/ahead of schedule	structured decision making case review data.  The OCW is currently facilitating a CBC workgroup to establish Critical Child Safety Practice Experts (CCSPE) who will serve as Safety Model mentors for case management staff at each CBC in the state. Workgroup meetings have been held October 3 -4 and November 13 – 14, 2017. Workgroup goals are: Develop master level Child Welfare Professionals; Develop Training and Assessment; and Determine training and other supports needed for Supervisors to develop their skills and abilities within the practice model.  See below	☐ Completed MM/YYYY ☐ On/ahead of schedule		
maltreatment in out-of-home care and identify recommendation(s) for statewide implementation.		July - September, 2018	Behind schedule  No longer applicable		Behind schedule  No longer applicable		
2.1. Convene project work team. Project work team members include representatives from	James Weaver	Quarter 1	Completed 06/2017 On/ahead of schedule Behind schedule	A work team was convened where a root cause analysis was completed	Completed MM/YYYY On/ahead of schedule Behind schedule		

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<b>Strategy B:</b> Improve families' ability quality family assessments, family eneeds.				<b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13,	29		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
OCW program office, Community- based Care lead agencies, Regions, and other stakeholders.		July - September, 2017	☐ No longer applicable	which identified verified root causes and recommended countermeasures.	No longer applicable		
2.2. Analyze data and identify root causes.	James Weaver	Quarter 1 July - September, 2017	Completed 05/2017 On/ahead of schedule Behind schedule No longer applicable	The root causes identified for maltreatment in out-of-home care were: Relatives/Non-relatives not appropriately trained concerning court order visitation rules; parents not actually trained concerning court orders limiting access to children; and trained Department personnel aren't making proper assessments of relative/non-relative's ability to care for children.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
2.3. Development and implement intervention(s) based on the recommendations (improvement phase).	James Weaver	Quarter ± 4  July –  September, 2017  April – June, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	Florida Institute for Child Welfare (FICW) conducted a research review of proposed interventions and provided feedback on 12/1/17. A meeting was held 1/18/18 to identify and implement interventions.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
2.4 Follow-through for a 12- month period to ensure interventions address the root causes and modify as necessary. The follow-through involves ongoing analysis by the project work team, as well as Florida CQI	James Weaver	Quarter 5 and ongoing July – September, 2018 and ongoing	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

<b>Goal 1:</b> Children are first and forem homes, if possible and appropriate; homes.			· · · · · · · · · · · · · · · · · · ·	Applicable CFSR Outcomes or Systemic Factors: Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development			
<b>Strategy B:</b> Improve families' ability quality family assessments, family eneeds.				<b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13,	, 29		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
reviews. (Control phase - the control phase will demonstrate results from the improvement phase over a twelve month period after counter measures are implemented)							
3. Conduct black belt project to identify root causes of re-entry into out-of-home care and identify recommendation(s) for statewide implementation.	James Weaver	Quarter 5 July - September, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
3.1. Convene project work team. Project work team members include representatives from OCW program office, Community- based Care lead agencies, Regions, and other stakeholders.	James Weaver	Quarter 1 July - September, 2017	Completed 06/2017 On/ahead of schedule Behind schedule No longer applicable	A work team was convened where a root cause analysis was completed which identified verified root causes and recommended countermeasures.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
3.2. Analyze data and identify root causes.	James Weaver	Quarter 1 July - September, 2017	Completed 06/2017 On/ahead of schedule Behind schedule No longer applicable	The root causes were identified for children who re-enter foster care after permanency.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

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quality family assessments, family eneeds.				<b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13,	, 23	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
3.3 Development and implement intervention(s) based on the recommendations (improvement phase).	James Weaver	Quarter 1 4  July — September, 2017 April — June, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	Florida Institute for Child Welfare (FICW) conducted a research review of proposed interventions and provided feedback on 12/7/17. A meeting was held 1/18/18 to identify and implement interventions.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
3.4. Follow-through for a 12-month period to ensure interventions address the root causes and modify as necessary. The follow-through involves ongoing analysis by the project work team, as well as Florida CQI reviews. (Control phase- twelve months after counter measures are implemented the control phase will demonstrate results from the improvement phase.)	James Weaver	Quarter 5 and ongoing  July - September, 2018 and ongoing	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
4. Implement CFOP 170-7, Develop and Manage Safety Plans, related to development and management of safety plans to further guide child welfare professionals on safety management.	John Harper	Quarter 1 July - September, 2017	Completed 04/2017 On/ahead of schedule Behind schedule No longer applicable	04/17/2017 CFOP 170-7 was published and disseminated for implementation to all regions, sheriff's and CBC agencies.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

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quality family assessments, family eneeds.	engagement and a	ppropriate supports	to address identified				
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
4.1. Publish new operating procedure on Florida's Center for Child Welfare Practice.	James Cheatham	Quarter 1 July - September, 2017	Completed 04/2017 On/ahead of schedule Behind schedule No longer applicable	CFOP 170-7 is posted and available on the Florida Center for Child Welfare website: http://centerforchildwelfare.fmhi.usf.ed u/DeptOperatingProcedures.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
4.2. Inform Regions and CBCs of operating procedure and practice changes for implementation.	Traci Leavine	Quarter 1 July - September, 2017	Completed 04/2017 On/ahead of schedule Behind schedule No longer applicable	A memorandum from the Assistant Secretary for the Office of Child Welfare was issued via email on 04/17/2017 deploying CFOP 170-7 to all regions, sheriff's and CBC agencies.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
4.3. Gauge practice improvement through Florida CQI reviews and Rapid Safety Feedback reviews of children under age 4.	Mark Shults	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.  The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.  http://centerforchildwelfare.fmhi.usf.ed u/	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
4.4. Provide quarterly feedback to management (Department	Mark Shults	Quarter 1 and ongoing	Completed 09/2017 On/ahead of schedule	A meeting to share the state's performance results for Florida's PIP	Completed MM/YYYY On/ahead of schedule		

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<b>Strategy B:</b> Improve families' ability quality family assessments, family eneeds.	•			<b>Applicable CFSR Items:</b> 2, 3, 5, 11, 12, 13,	, 29		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
leadership, Sheriffs' leadership where conducting investigations, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.		July, 2017 and ongoing	☐ Behind schedule ☐ No longer applicable	monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.  In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.	☐ Behind schedule ☐ No longer applicable		
5. Continue to support implementation of Safe Babies Court Teams at the 18 sites throughout the state and track select parallel data elements of the Safe Babies Court to Florida's PIP measures for comparison and possible replication.	Traci Leavine/ Carrie Toy	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	A legislative budget request for FY 18/19 has been submitted by the Guardian ad Litem's office for another 3 year pilot funding to further support and enhance implementation of Safe Babies Court. There are companion bills in the house (1351) and senate (1442).	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

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quality family assessments, family eneeds.	engagement and a	ppropriate supports	to address identified				
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
				Office of Court Improvement (OCI) staff coordinated a statewide ECC All-Sites meeting, which took place August 15–16, 2017 in Fort Lauderdale. Teams from each of the 18 ECC sites participated, totaling more than 150 people. Smaller teams attended the national ZERO TO THREE Cross-Sites meeting, which was held at the same venue August 16–18, 2017.			
6. Request legislative appropriation to enhance availability of safety management services statewide.	Traci Leavine	Quarter 1 July - September, 2017	<ul><li></li></ul>	During FY 17/18 DCF received a non-recurring appropriation from the legislature to support safety management services. A request for recurring funding for FY 18/19 was submitted; however, this request is not moving forward.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

<b>Goal 2:</b> Children have permanency relationships and connections is pre	eserved for childre	en.	, ,	Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will im	nprove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20	, 23, 24, 29, and 35	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
1. Increase the availability of quality placement settings for children in out-of-home care, with a focus on homes for sibling groups.	Courtney Smith	Quarter 4 April – June, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	See below	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.1. Continue statewide foster home recruitment and retention efforts.	Courtney Smith	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	The OCW developed a data dashboard which displays the capacity of licensed foster homes statewide, by region and CBC. It includes the number of new and closed homes, children in foster care by placement type and children in group care ages 0-5 and 6-12.  The Secretary established a Priority of Effort (POE) project: Department and Community-Based Care Lead Agencies will increase the availability and access to appropriate, quality placement services to meet the unique needs of children served in out-of-home care.  During Q1  - A Quality Enhancement Efforts Subgroup was formed to work with the Florida Institute of Child Welfare (FICW) to finalize a survey to assess	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy A: Implement practice initiatives that will improve the permanency and stability of				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35			
children's living situations.  Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
				practices around recruitment, retention, licensing, placement, and assessing quality of foster homes.  The survey was administered and FICW began their analysis.  Another subgroup, Measures of Foster Home Quality Subgroup, convened and compiled a matrix of quality expectations.  FICW has been conducting national research.  OCW staff met with Casey Family Programs for technical assistance  More detail on the POE is located at: http://apps.dcf.state.fl.us/profiles/poe.a sp?path=FY 2017-18/Monthly/Q1 - July thru September  In addition, the Department has a strategic initiative in collaboration with the Florida Children's Coalition (FCC) which addresses Adequate Array of Placement Resources. An initial deliverable was to increase foster care board rates for specialized populations such as teens. This was completed in 12/2017 and is included in the			

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<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will in	nprove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20	, 23, 24, 29, and 35	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
1.2. Provide quarterly oversight on the effectiveness of regional recruitment and retention strategies and share successes by analyzing data and assessing foster home capacity, retention, and growth.	Courtney Smith	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	Governor's budget for the current legislative session.  The regional foster home recruitment and retention call was held on 7/19/17. The OCW facilitated the call where each region reported on the effectiveness of recruitment and retention strategies. The regions shared successes they experienced for replication in other areas of the state.  The agenda is available for review. Foster home data was shared during the call and with the Secretary of the Department as this is a Priority of Effort (POE) for the Department.  In addition, the Department has a strategic initiative in collaboration with the Florida Children's Coalition (FCC) which addresses Adequate Array of Placement Resources where progress is reported quarterly.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

Goal 2: Children have permanency relationships and connections is pro-	eserved for childre	en.		Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35			
children's living situations.				, , , , , , , , , , , , , , , , , , ,	, ==, = ., ==, aa. ==		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
1.3. Facilitate, through regularly scheduled conference calls, collaboration between CBCs and placement entities to improve recruitment strategies based on data analysis.	Courtney Smith	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	The regional foster home recruitment and retention call was held on 7/19/17. Effectiveness of recruitment and retention strategies was discussed, as well as the data dashboard which displays the capacity of licensed foster homes statewide, by region, and CBC.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
2. Seek technical assistance from National Capacity Building Center for States on diligent recruitment of foster family homes, geo mapping and market segmentation, and implement at least one recommendation for improving recruitment of foster families.	Courtney Smith	Quarter 3 January – March, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	As part of the DCF/FCC strategic initiative the Department is to explore a partnership with the National Resource Center – Capacity Building Center for technical assistance for Florida to improve foster parent retention and to identify national benchmarking of retention data.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

<b>Goal 2:</b> Children have permanency relationships and connections is pre	•		nd the continuity of family	Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will im	prove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20,	, 23, 24, 29, and 35	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
3. Provide workshop for judiciary and court personnel focusing on timely establishment of appropriate permanency goals at Child Protection Summit.	Stephanie Zimmerman/ JoShonda Guerrier	Quarter 5  July – September, 2018	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	A workshop was presented at the Child Protection Summit and made available to all attending judiciary, children's legal services and court personnel on Wednesday August 30, 2017. The workshop focused on timely establishment, modification, and documentation of appropriate permanency goals tailored to the needs of the child. A review of the CFSR findings related to permanency I shed light on the importance of child welfare professionals, attorneys, and the courts continuously making concerted efforts to achieve the best form of permanency for each dependent child. Attendees received practical guidance on the best practices to properly document the appropriate permanency goal and to ensure caregivers are provided a meaningful opportunity to be heard on the child's needs. A video of the "Strengthening the Permanency Process: Lessons Learned from the CFSR" training is available through the Florida Center for Child Welfare. http://centerforchildwelfare.fmhi.usf.ed u/2017CPSummit.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
4. Collaborate with the Court Improvement Program on joint	Mark Shults/ John Couch	Quarter 1 and ongoing	Completed 09/2017 On/ahead of schedule	Collaborative meetings between the Office of Court Administration and DCF	Completed MM/YYYY On/ahead of schedule	

<b>Goal 2:</b> Children have permanency relationships and connections is pre	•		nd the continuity of family	Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will in	prove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
Continuous Quality Improvement (CQI).		July, 2017 and ongoing	☐ Behind schedule ☐ No longer applicable	OCW regarding PIP implementation were convened on July 19, 2017, October 19, 2017, and November 14, 2017. A call was held August 15, 2017 regarding LBR issues for next fiscal year. Collaborative meetings are scheduled to occur the 3 <sup>rd</sup> Tuesday of each month.  Agendas and minutes are available for review.	☐ Behind schedule ☐ No longer applicable	
4.1. Participate in Region IV CIP meeting in March 2017 regarding the CQI project.	Traci Leavine	Quarter 1  July – September, 2017	Completed 03/2017 On/ahead of schedule Behind schedule No longer applicable	Office of Child Welfare staff attended the meeting on 03/22/2017.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
4.2. Convene the Statewide Dependency Court Improvement Panel's newly formed PIP workgroup to identify specific court-related strategies to positively influence relevant areas needing improvement, develop a court-related action plan and routinely monitor court-related activities.	John Couch	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	Calls were held April 28, 2017, September 28, 2017 and November 8, 2017 regarding the Dependency Court Improvement Panel PIP workgroup. The next workgroup call is scheduled January 24, 2018. There will be a quarterly face-to-face meeting during the first quarter of 2018 – date not yet determined. Of note is the Dependency Court Improvement Panel membership	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

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<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will im	prove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20,	23, 24, 29, and 35	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
5. Conduct black belt project to	James Weaver	Quarter 6	Completed MAN (VVVV	which includes Judges, magistrates, CLS, GAL, OCW, and Seminole Tribe. Information has been shared about the decline in performance specific to federal permanency outcomes and the impact from decline in discharges in a few areas of the state. This is a potential agenda item for the DCIP PIP panel 01/2018 conference call and a new opportunity to share data regarding permanency data, judicial timelines and the impact from the decline in discharges from out-of-home care has on permanency outcomes.	Completed MM /VVVV	
5. Conduct black belt project to identify root causes of placement instability and identify recommendation(s) for statewide implementation.	James Weaver	Quarter 6  October - December, 2018	Completed MM/YYYY  On/ahead of schedule Behind schedule  No longer applicable	See below	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
5.1. Convene project work team. Project work team members include representatives from OCW program office, Community- based Care lead agencies, Regions, and other stakeholders.	Sadaf Zendehdel	Quarter 1  July – September, 2017	Completed 04/2017 On/ahead of schedule Behind schedule No longer applicable	A work team was convened where a root cause analysis was completed which identified verified root causes and recommended countermeasures.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

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<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will im	prove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20,	23, 24, 29, and 35	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
5.2. Analyze data and identify root causes.	James Weaver	Quarter 1  July – September, 2017	Completed 05/2017 On/ahead of schedule Behind schedule No longer applicable	The root causes for placement instability were identified.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
5.3. Develop and implement intervention(s) based on the recommendations (improvement phase).	James Weaver	Quarter ± 4  July — September, 2017 April — June, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	Florida Institute for Child Welfare conducted a research review of proposed interventions and provided feedback on 12/6/17. A meeting was held 1/18/18 to identify and implement interventions.  In addition to the root cause analysis efforts, placement stability was addressed in the 2017 legislative session. HB 1121 was passed establishing a new placement assessment process effective January 1, 2018 for all children entering or who are in foster care. Based on this legislation the OCW established a workgroup to	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy A: Implement practice initiatives that will improve the permanency and stability of				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35			
children's living situations.	liatives that will ill	iprove the permaner	icy and stability of	Applicable CFSK Items: 4, 5, 6, 12, 19, 20	, 23, 24, 29, dHu 33		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
5.4. Follow-through for a 12-month period to ensure interventions address the root	James Weaver	Quarter 1 6 and ongoing	Completed MM/YYYY On/ahead of schedule Behind schedule	specifically focus on the placement continuum to assess and identify appropriate placement matching and services to meet the unique needs of children served in foster care. The group developed a placement assessment process and tools. On January 3, the new two part placement assessment process for children entering or who are in foster care was implemented statewide. A training webinar is slated to occur in Q3.  http://centerforchildwelfare.fmhi.usf.ed u/DCFPolicyMemo.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule		
causes and modify as necessary. The follow-through involves ongoing analysis by the project work team, as well as Florida CQI reviews. (Control phase. The control phase will demonstrate results from the improvement phase twelve months after counter measures are implemented.)		July – September, 2017 October – December, 2018 and ongoing	No longer applicable		No longer applicable		

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<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will in	nprove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20,	, 23, 24, 29, and 35	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
6. Implement newly developed statewide operating procedure related to Child Placement Agreements, CFOP 170-11, Chapter 4, requiring child welfare professionals to work together with caregivers for children with identified behavioral management needs. The new operating procedure also focuses on the need to keep siblings together. The process for developing operating procedures involves extensive collaboration — the workgroup for this specific operating procedure included CBC representation, child welfare professional supervisors, legal, foster parents, and other related stakeholders. This practice modification results from a pilot project conducted between 07/2016 through 12/2016 with five CBCs.	Courtney Smith	Quarter 1  July – September, 2017	Completed 05/2017 On/ahead of schedule Behind schedule No longer applicable	Operating Procedure CFOP 170-11 was implemented in May, 2017 and is posted on the Florida Center website at: http://www.centerforchildwelfare.org/childPlacementAgreement.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

Goal 2: Children have permanency relationships and connections is presented.  Strategy A: Implement practice init	eserved for childr	en.		Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35			
children's living situations.  Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
6.1. Inform the regions and CBCs about the change in practice for implementation.	Courtney Smith	Quarter 1  July – September, 2017	<ul> <li></li></ul>	This operating procedure was disbursed to regions and CBC agencies for implementation on May 12, 2017. <a href="http://www.centerforchildwelfare.org/childPlacementAgreement.shtml">http://www.centerforchildwelfare.org/childPlacementAgreement.shtml</a>	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
6.2 Conduct statewide webinar. The webinar participants learned about the policy changes and heard lessons resulting from the 5 pilot sites.	Courtney Smith	Quarter 1  July –  September, 2017	Completed 06/2017 On/ahead of schedule Behind schedule No longer applicable	The webinar conducted on 4/14/2017 is also posted on Florida's Center for Child Welfare. <a href="http://www.centerforchildwelfare.org/childPlacementAgreement.shtml">http://www.centerforchildwelfare.org/childPlacementAgreement.shtml</a>	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
6.3. Assess practice using the Florida CQI reviews.	Mark Shults	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.  The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.  http://centerforchildwelfare.fmhi.usf.ed u/	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

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<b>Strategy A</b> : Implement practice inition children's living situations.	iatives that will im	prove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20,	, 23, 24, 29, and 35	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
6.4. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.  In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
7. Strengthen the permanency hearing decision process.	Stephanie Zimmerman/ Children's Legal Services	Quarter 6 October – December, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	Children's Legal Services convened a workgroup to complete this task that includes a representative of the GAL program and the Office of State Courts Administrator. Children's Legal Services also consulted with the Dependency Court Improvement Panel. The workgroup had meetings on July 24th, October 18th, and November 6th. The	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

<b>Goal 2:</b> Children have permanency relationships and connections is pro-			nd the continuity of family	Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)			
<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will im	prove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20,	, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
				workgroup's accomplishments are reflected in the updates below.			
7.1. Redesign Court Permanency Hearing Order Templates to include a required specific finding for a child remaining in out-of- home care at month 12 or at month 15 of 22 months. (Court findings will document the child's best interest and compelling circumstances if the Primary Goal is not changed to Adoption.).	Children's Legal Services	Quarter 3  January – March, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	The CLS workgroup generated a statewide guide on proper documentation of the findings to support a child remaining in out of home care for longer than 12 months with a reunification goal. The workgroup also revised CLS's permanency order and judicial review order templates to ensure proper documentation. The guide and order templates were distributed to CLS leadership on December 7th. CLS will be completing its QA review in Q3 to ensure that the templates have been implemented.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
7.1.1. Establish statewide workgroup to review and modify Court Permanency Hearing Order Templates.	Children's Legal Services	Quarter 1 July - September, 2017	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	Children's Legal Services convened a workgroup to complete this task that includes a representative of the GAL program and the Office of State Courts Administrator. Children's Legal Services also consulted with the Dependency Court Improvement Panel. The workgroup had meetings on July 24th, October 18th, and November 6th. The workgroup's accomplishments are reflected in the updates below.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
7.1.2. Create and distribute templates to all 20 Judicial	Children's Legal Services	Quarter 2	Completed 12/2017 On/ahead of schedule	The CLS workgroup generated a statewide guide on proper	Completed MM/YYYY On/ahead of schedule		

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children's living situations.  Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
Circuits based on the recommendations of the workgroup.		October – December, 2017	Behind schedule No longer applicable	documentation of the findings to support a child remaining in out of home care for longer than 12 months with a reunification goal. The workgroup also revised CLS's permanency order and judicial review order templates to ensure proper documentation. The guide and order templates were distributed to CLS leadership on December 7th for implementation statewide.	Behind schedule No longer applicable	
7.1.3. Establish a Quality Assurance Process to sample and check Permanency Review Orders for conformance.	Children's Legal Services	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	CLS Leadership will be incorporating permanency review orders in its monthly QA process. Each month, CLS state leadership, the Regional Directors, the Managing Attorneys, and the Supervising attorneys pull samples of orders to ensure compliance with the law and best practices. Permanency orders will be incorporated into this process.  On December 7, 2017 the CLS Deputy Director notified CLS leadership of this process and provided formal guidance of how to evaluate the permanency order language.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
7.1.4. Provide quarterly feedback on findings to workgroup and Children's Legal Services	Children's Legal Services	Quarter 3	Completed MM/YYYY  On/ahead of schedule	On December 7, 2017, the CLS Deputy Directory notified CLS leadership of the QA process for monthly review of	Completed MM/YYYY On/ahead of schedule	

relationships and connections is pre	<b>Goal 2:</b> Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)			
<b>Strategy A</b> : Implement practice init children's living situations.	<b>Strategy A</b> : Implement practice initiatives that will improve the permanency and stability of children's living situations.			<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20	, 23, 24, 29, and 35			
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress		
Management to revise templates, practice or training as needed.		January – March, 2018	☐ Behind schedule ☐ No longer applicable	permanency orders, as well as provided formal guidance of how to evaluate the permanency order language, to enable Q3 feedback to the field.	☐ Behind schedule ☐ No longer applicable			
7.2. Collaborate with the Office of the State Court Administrator to design and schedule training for judges and attorneys that reinforces the knowledge that must be documented and compelling reasons in a child's best interest to not go forward with either reunification or termination of parental rights when a child has been in out-of-home care for 12 months or 15 of the last 22 months.	Children's Legal Services	Quarter 2 October – December, 2017	Completed 06/2017 On/ahead of schedule Behind schedule No longer applicable	On June 5, 2017, the Office of State Court Administrator and CLS met to design and schedule training for the judiciary and attorneys on these matters. The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable			
7.2.1.	Children's Legal Services	Quarter 2	Completed 06/2017 On/ahead of schedule	On June 5, 2017, the Office of State Court Administrator and CLS met to	Completed MM/YYYY On/ahead of schedule			

<b>Goal 2:</b> Children have permanency relationships and connections is pro	eserved for childre	en.		Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)			
	<b>Strategy A</b> : Implement practice initiatives that will improve the permanency and stability of children's living situations.			<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20,	, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
Establish training format and methods for delivering training statewide.		October – December, 2017	☐ Behind schedule ☐ No longer applicable	design and schedule training for the judiciary and attorneys on these matters. The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. OSCA emailed the judiciary regarding the training being posted to ensure they have access to review. CLS emailed all CLS attorneys to ensure review.	☐ Behind schedule ☐ No longer applicable		
7.2.2. Deliver training to Judiciary and to CLS Attorneys.	Children's Legal Services	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event.  Additional ongoing activities include: on December 7, the CLS Deputy Director emailed CLS Leadership a link to the training video and required that tracking forms be used to monitor delivery of the training. At the time of this report, 12 of the 20 circuits submitted completion forms. It is anticipated that the remaining 8 circuits will complete the	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

relationships and connections is pro	Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy A: Implement practice initiatives that will improve the permanency and stability of			Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35			
children's living situations.  Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
8. Ensure that caregivers receive actual notice and a meaningful opportunity to be heard at all court hearings involving a child in their care.	Children's Legal Services	Quarter 6 October – December, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	training in early Q3. Also on December 7, the CLS Deputy Director emailed a link to the training video to the Dependency Court Improvement Panel PIP workgroup.  On January 9, 2018, the Office of State Court Administrator forwarded the training to all Florida dependency judges.  The live training that was conducted on August 30, 2017 at the Child Protection Summit addressed this subject. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. The CLS workgroup also revised all in-house order templates to ensure that caregiver input is requested. OSCA has revised the dependency benchbook to prompt the judiciary to seek caregiver input. CLS formed a technology task force that is exploring methods to automate the caregiver notice process.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
8.1. Redesign all Court Order Templates to include a required specific court finding that all caregivers did or did not receive	Children's Legal Services	Quarter 3  January – March, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	The CLS workgroup generated a statewide guide caregiver notice and input at hearing. The workgroup also revised all of CLS's orders to reflect caregivers receiving notice and an	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

<b>Goal 2:</b> Children have permanency relationships and connections is pre	· ·		nd the continuity of family	Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will im	prove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20,	, 23, 24, 29, and 35	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
actual notice and a meaningful opportunity to be heard.				opportunity to be heard. The guide and order templates were distributed to CLS leadership on December 7th. CLS will be completing its QA review in Q3 to ensure that the templates have been implemented.		
8.1.1. Establish Statewide workgroup to review and modify all Court Order Templates.	Children's Legal Services	Quarter 1  July – September, 2017	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	Children's Legal Services convened a workgroup to complete this task that includes a representative of the GAL program and the Office of State Courts Administrator. Children's Legal Services also consulted with the Dependency Court Improvement Panel. The workgroup had meetings on July 24th, October 18th, and November 6th.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
8.1.2. Create and distribute templates to all 20 Judicial Circuits based on the workgroup's recommendations.	Children's Legal Services	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	The CLS workgroup generated a statewide guide on proper caregiver notice and input. The workgroup also revised CLS's order templates to ensure proper documentation. The guide and order templates were distributed to CLS leadership on December 7th for implementation statewide.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
8.1.3. Establish a Quality Assurance Process to sample and check applicable Court Orders for compliance.	Children's Legal Services	Quarter 2 October – December, 2017	<ul><li></li></ul>	CLS Leadership will be incorporating caregiver notice in its monthly QA review of court orders. Each month, CLS state leadership, the Regional Directors, the Managing Attorneys, and the Supervising attorneys pull samples of orders to ensure compliance with the	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

<b>Goal 2:</b> Children have permanency relationships and connections is pre	eserved for childre	en.		Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)			
<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will im	prove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20,	, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
				law and best practices. On December 7, 2017 the CLS Deputy Director notified CLS leadership of this process and provided formal guidance of how to evaluate the permanency order language.			
8.1.4. Provide quarterly feedback on revised templates and provide training as needed.	Children's Legal Services	Quarter 3 and ongoing  January, 2018 and ongoing	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	On December 7, 2017, the CLS Deputy Directory notified CLS leadership of the QA process for monthly review of orders to incorporate caregiver notice, as well as provided formal guidance of how to evaluate the order language, to enable Q3 feedback to the field.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
8.2. Reinforce judges, attorneys, foster parents, and child welfare professionals' knowledge of required notice to caregivers and a meaningful opportunity to be heard for all hearings involving a child in their care.	Children's Legal Services	Quarter 3  January – March, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	The live training that was conducted on August 30, 2017 at that Child Protection Summit reinforced this message. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
8.2.1. Establish training format and methods for delivering training statewide.	Children's Legal Services	Quarter 1  July – September, 2017	Completed 06/2017 On/ahead of schedule Behind schedule No longer applicable	On June 5, 2017, the Office of State Court Administrator and CLS met to design and schedule training for the judiciary and attorneys on these matters. The live training was	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy A: Implement practice initiatives that will improve the permanency and stability of				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35			
children's living situations.  Key Activity	Lead		Most Recent Status (current report date)	Most Recent Progress and evidence of completion Prior Report Status (prior report date)			
8.2.2. Design training curriculum through collaboration with the Office of Child Welfare, Children's Legal Services, and the Office of the State Court Administrator.	Children's Legal Services	Quarter 2 October – December, 2017	Completed 06/2017 On/ahead of schedule Behind schedule No longer applicable	conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. OSCA will email the judiciary once the training is posted to ensure they have access to review. CLS will email all CLS attorneys to ensure review.  On June 5, 2017, the Office of State Court Administrator and CLS met to design and schedule training for the judiciary and attorneys on these matters. The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. OSCA will email the judiciary once the training is posted to ensure they have access to review. CLS will email all CLS attorneys to ensure review.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
8.2.3. Schedule and deliver training to Judiciary, Case Managers, foster parents, and to CLS Attorneys.	Children's Legal Services	Quarter 3  January – March, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy A: Implement practice initiatives that will improve the permanency and stability of			Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)			
<b>Strategy A</b> : Implement practice in children's living situations.	itiatives that will i	mprove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20	, 23, 24, 29, and 35	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
				judiciary and attorneys who could not attend the live event.		
				On December 7, the CLS Deputy Director emailed CLS Leadership a link to the training video and required that tracking forms be used to monitor delivery of the training. At the time of this report, 12 of the 20 circuits submitted completion forms. It is anticipated that the remaining 8 circuits will complete the training in early Q3. Also on December 7, the CLS Deputy Director emailed a link to the training video to the Dependency Court Improvement Panel PIP workgroup.		
				On January 8, 2018, the OCW Training Unit emailed DCF contract managers and PIP leads to (1) notify them about the posting of the training, (2) clarify that the populations to be trained are licensing staff, case management staff, adoption staff, independent living staff, CPI staff, caregivers, foster parents, group home staff, and leadership, and (3) require the leads to submit a plan by February 9, 2018, regarding how the training will be distributed, completed, and integrated in practice.		

•	Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy A: Implement practice initiatives that will improve the permanency and stability of			Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
<b>Strategy A</b> : Implement practice init children's living situations.	iatives that will im	prove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20	, 23, 24, 29, and 35	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
				On January 9, 2018, the Office of State Court Administrator forwarded the training to all Florida dependency judges.		
8.3. Review and modify, if necessary, written material and the process for advising caregiver's of their rights.	Children's Legal Services	Quarter 7 January – March, 2019	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	CLS has formed a statewide workgroup to address this task.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
8.3.1. Convene statewide workgroup to review written material and the process advising out-of-home caregivers of their rights.	Children's Legal Services	Quarter 1  July – September, 2017	Completed 06/2017 On/ahead of schedule Behind schedule No longer applicable	CLS formed a statewide workgroup that had its first meeting on June 1, 2017. The group is exploring automated methods to provide notification.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
8.3.2. Based on the workgroup's recommendations, modify process and update written materials as necessary.	Children's Legal Services	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	The CLS workgroup is conducting regular meetings and will develop recommendations. The group had meetings on June 1, July 14th, October 6th, November 3rd, and December 15, 2017. The next meeting is on January 19, 2018. The workgroup has identified strategies for improving caregiver notice. The workgroup will continue to	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

Goal 2: Children have permanency relationships and connections is pro	eserved for childre	en.		Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35			
children's living situations.	iatives that will ill	iprove the permaner	icy and stability of	Applicable Cr3K Items. 4, 5, 6, 12, 19, 20,	. 23, 24, 29, and 33		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
				work in Q3 on modifying the process and updating other written materials, if necessary.			
8.3.3. Distribute to Regions and CBCs for implementation.	Children's Legal Services	Quarter 3  January – March, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	Once the CLS workgroup finalizes the strategies to promote caregiver notice, they will be distributed to the regions.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
8.3.4. Gauge practice improvement through Florida CQI reviews and PIP monitored cases (including case participant interviews).	Mark Shults	Quarter 6 October – December, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.  The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.  http://centerforchildwelfare.fmhi.usf.ed u/	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
8.3.5. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 7 January – March, 2019	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.  In addition, quarterly meetings with the statewide child welfare task force	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations			Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35			
children's living situations.  Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
9. Conduct statewide training on cultural competency in recruitment based on amendment to Chapter 65C-13, F.A.C., Adoptions, which addresses cultural competency and recruitment components.	Courtney Smith	Quarter 6 October – December, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
9.1 Update Adoption Competent Curriculum to include cultural competency component.	Courtney Smith	Quarter 6 October – December, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
10. Implement local practice initiatives, such as Rapid Family Engagement, to assist staff with	Traci Leavine/Ginger Griffeth	Quarter 3	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule	CBC agencies initiated local practices during the PIP report period. Examples:	Completed MM/YYYY On/ahead of schedule Behind schedule	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy A: Implement practice initiatives that will improve the permanency and stability of				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)			
<b>Strategy A</b> : Implement practice inition children's living situations.	tiatives that will in	prove the permaner	ncy and stability of	<b>Applicable CFSR Items:</b> 4, 5, 6, 12, 19, 20,	, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
immediate engagement of parents to discuss conditions for return and start case planning process.	CBCs/ Operations	January – March, 2018	No longer applicable	<ul> <li>Family Engagement program which consists of a meeting within 5-7 business days of shelter to immediately engage the parents, discuss conditions for return and begin case planning process.</li> <li>Expansion of Family Team Meetings.</li> <li>Learning Circles focusing on information collection, assessment, critical thinking, safety/planning, selecting safety monitors, and conditions for return.</li> <li>Treatment Specialty Court that focuses on dependent children with mental health and behavioral issues.</li> <li>Parent contact sheets that assist case management with guiding meaningful discussion.</li> <li>Increased permanency staffings which include parents.</li> <li>Grandparent support groups.</li> <li>Kevin Campbell Family Finding practice model.</li> </ul>	No longer applicable		
10.1. Train staff on Permanency Review Rapid Response.	Courtney Smith	Quarter 1  July – September, 2017	<ul><li></li></ul>	Casey has worked with DCF state office, CBCs and regional leaders to plan and implement Rapid Permanency Reviews (RPRs). DCF along with Casey has committed to lead the spread of RPRs	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

relationships and connections is pro-	Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy A: Implement practice initiatives that will improve the permanency and stability of			Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35			
children's living situations.	liatives that will in	iiprove tile perillaner	icy and stability of	Applicable CF3K Items. 4, 3, 0, 12, 13, 20,	, 23, 24, 29, and 33		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
				statewide after receiving coaching in four Circuits (1, 5, 7 and 9), all of which will be developing RPR plans.  The OCW Permanency staff have been trained on this model and have initiated training for CBC agencies. Casey facilitated a 1 ½ day Rapid Permanency Response planning meeting in Pensacola (Circuit 1). The agenda for planning and training for this site is available.			
10.2. Assess practice using the Florida CQI reviews.	Mark Shults	Quarter 2 and ongoing October, 2017 and ongoing	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.  The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.  http://centerforchildwelfare.fmhi.usf.ed	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
10.3. Provide quarterly feedback to management on findings to inform practice changes or training as needed.	Mark Shults	Quarter 3 and ongoing	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	u/ A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)  Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
				In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.		

Goal 2: Children have permanency and stability in their living situations and the continuity of fami			and the continuity of family	Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors:		
relationships and connections is preserved for children.			Case Review System, Service Array and Res	ource Development, Statewi	de Information System, Foster and	
				adoptive parent licensing, recruitment and	retention)	
Strategy B: Implement practice initiatives that will help ensure the continuity of family				<b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 2	0, and 23	
relationships and connections is preserved for children.						
Key Activity	Lead	Target	Most Recent Status	Most Recent Progress and evidence of	Prior Report Status (prior	Prior Progress
		Completion	(current report date)	completion	report date)	
		Date				
1. Evaluate implementation of	Traci Leavine	Quarter 1	Completed 09/2017	The implementation of CFOP 170-9 is	Completed MM/YYYY	
the May 2016 issuance of CFOP			On/ahead of schedule	being assessed ongoing through FI CQI	On/ahead of schedule	
170-9, Family Assessment and				case reviews, PIP monitored case reviews		

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy B: Implement practice initiatives that will help ensure the continuity of family				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)  Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23			
relationships and connections is pro	eserved for childre	n.	Most Recent Status			Duiou Duoguosa	
Key Activity	Lead	Target Completion Date	(current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
Case Planning, to guide family engagement regarding family functioning assessments and case planning throughout the life of the case. The process for developing operating procedures involves extensive collaboration – the workgroup for this specific operating procedure included CBC representation, child welfare professionals and supervisors, legal, and other related stakeholders. the case.		July – September, 2017	☐ Behind schedule ☐ No longer applicable	and fidelity reviews. Feedback is provided to all levels of administration through dashboard data and PowerPoint presentations.	☐ Behind schedule ☐ No longer applicable		
1.1. Conduct statewide webinar on CFOP 170-9. The webinar participants learned about engagement of families throughout the life of the case with a focus on engagement during assessment and case planning. The webinar conducted on 9/15/2016 is also posted and available on Florida's Center for Child Welfare.	Traci Leavine	Quarter 1  July – September, 2017	Completed 09/2016 On/ahead of schedule Behind schedule No longer applicable	The webinar is posted on the Florida Center website for ongoing training/implementation purposes. http://www.centerforchildwelfare.org/Vi deoTrainingTopic.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
1.2. Gauge implementation through Florida CQI reviews (and	Mark Shults	Quarter 1 and ongoing	Completed 09/2017 On/ahead of schedule Behind schedule	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.	Completed MM/YYYY On/ahead of schedule Behind schedule		

Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licens, recruitment and ortention)   Strategy 8; Implement produce initiatives that will help ensure the contributive of family relationships and connections is preserved for children.    Strategy 9; Implement produce initiatives that will help ensure the contributive of family relationships and connections is preserved for children.   Most Recent Status (current report date)   Target Completion Date   Target Completion   T	Goal 2: Children have permanency	and stability in the	eir living situations a	and the continuity of family	Applicable CFSR Outcomes or Systemic Fac	ctors: Safety 2; Permanency	1 & 2; Well-being 1; Systemic Factors:	
Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23	relationships and connections is pro	eserved for childre	n.					
Read   Completion   Completion   Completion   Date   D								
Target Completion Current report date)   Most Recent Status (current report date)   Most Recent Progress and evidence of completion			•	nuity of family	<b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23			
Completion   Completion   Current report date)   Completion   Current report date)								
Pil monitored cases) and Rapid Safety Feedback reviews.   July, 2017 and ongoing   July, 2017 and ongoing   Laddership, CBC leadership, CBC	Key Activity	Lead	~		_		Prior Progress	
Safety Feedback reviews.  In CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.  http://centerforchildwelfare.fmhi.usf.edu //  A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCI leadership on the Statewide child welfare professionals) on findings to inform practice changes or training as needed.  In addition, quarterly meetings with the statewide child welfare task force steering committee – PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irms. The next taskforce meeting is scheduled for 1/23/13. There is a standing agenda item for DCF CQI staff and regional staff to Update the task force on PIP progress and flindings for PIP monitored and/or  In progress and flindings for PIP monitored and/or  Outstee V Quarter 46 Courted MM/YYYY See below  completed MM/YYYY			Date		completion			
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<b>Goal 2:</b> Children have permanency relationships and connections is pre	•		and the continuity of family	Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)			
<b>Strategy B:</b> Implement practice initirelationships and connections is pre-		•	nuity of family	<b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 20, and 23			
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
processes or procedures so that more children and sibling groups are placed quickly with relatives, as appropriate.		April – June, 2018 October - December, 2018	☐ Behind schedule ☐ No longer applicable	The CBC agencies report having some type of Family Finding specialist/initiative.	Behind schedule No longer applicable		
2.1. Research evidence-based and best practices for family finding.	Courtney Smith	Quarter 2 October – December, 2017	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	The OCW has researched evidence based practices in other states, had calls with the Agency for Children and Families and received documents on GAP. This information informed 2018 legislative requests related to kinship search and family finding.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
2.2. Determine capacity for expanding family finding resources, for example, staff, or automated techniques.	CBCs/Regions	Quarter 2 October – December, 2017	□ Completed 09/2017     □ On/ahead of schedule     □ Behind schedule     □ No longer applicable	Based on the research conducted by the OCW, the Department submitted a legislative Budget Request to improve and expand kinship search and networking. There is also a Senate Bill (SB590) in process which would legislate specific criteria for family finding beginning with the shelter hearing and continuing throughout the investigation and service provision. It includes funding for a relative caregiver navigator program.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
2.3. Modify and implement state operating procedure regarding conducting diligent searches for potential relative placements.	CBCs/Regions	Quarter <del>2</del> 6	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule	See below, in process	Completed MM/YYYY On/ahead of schedule Behind schedule		

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.			Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)  Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23			
Key Activity	Lead		Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
		July – September, 2018 October - December, 2018	No longer applicable		No longer applicable	
2.3.1. Establish statewide workgroup. workgroup to include representation of child welfare professionals and stakeholders.	CBCs/Regions	Quarter 1  July – September, 2017	Completed 05/2017 On/ahead of schedule Behind schedule No longer applicable	Workgroup established and meetings convened. Workgroup made up of representatives from CBC agencies, case management organizations, and the Department.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
2.3.2. Develop draft changes to operating procedure based on the workgroup's recommendations and distribute for statewide input.	CBCs/Regions	Quarter ± 4  July – September, 2017 April – June, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	Initial draft of CFOP was developed by a workgroup in 8/2017. Prior to statewide distribution for input the workgroup is awaiting 2018 legislative direction which if passed, will require policy modification.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
2.3.3. Incorporate statewide input and publish modified operating procedure.	CBCs/Regions	Quarter <del>2</del> 5  October –  December,  2017  July -  September,  2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	47	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

Goal 2: Children have permanency relationships and connections is pro-	eserved for childre	n. Ip ensure the conti		Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)  Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
relationships and connections is pro	eserved for childre Lead	n. Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
2.3.4. Inform the Regions and CBCs for implementation through statewide memorandum and statewide webinar.	Courtney Smith	Quarter 2 5 October – December, 2017 July - September, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
2.3.5. Assess practice improvement using the Florida CQI reviews.	Mark Shults	Quarter 4 6 and ongoing  April – June, 2018 October - December, 2018 and ongoing	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.  The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.  http://centerforchildwelfare.fmhi.usf.edu/	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
2.3.6 Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy B: Implement practice initiatives that will help ensure the continuity of family				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)  Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23			
relationships and connections is pre  Key Activity	eserved for children Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
3. Conduct Just In Time training/technical assistance on maintaining a child's connections at quarterly Quality Parenting Initiative (QPI) statewide meeting with foster parents, relatives, non-relatives, child welfare professionals and providers.	Courtney Smith	Quarter 4 April – June, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
3.1. Publish QPI meeting and training schedule on QPI website.	Carol Schauffer	Quarter 3 January – March, 2018	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	QPI trainings are provided at the QPI - Just in Time website which can be accessed from the homepage of the Florida Center website.  http://centerforchildwelfare.fmhi.usf.edu /	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.  Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)			
				<b>Applicable CFSR Items:</b> 3, 7, 8, 9, 10, 11, 2	0, and 23		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
4. Expand capacity for Permanency Roundtables including Youth Centered Permanency Roundtable model. Florida has 12 CBCs conducting Permanency Roundtables with plans to train and involve additional sites.	Courtney Smith	Quarter 4 and ongoing April, 2018 and ongoing	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	See below	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
4.1. Continue partnership with Casey Family Programs on the Permanency Roundtable Project.	Courtney Smith	Quarter 1 and ongoing  July, 2017 and ongoing	Completed 06/2017 On/ahead of schedule Behind schedule No longer applicable	The partnership agreement between the Department and Casey Family programs is in place. The work Plan and Quarterly Progress Reports are available.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
4.2. Increase the number of sites utilizing the Permanency Roundtable and Youth Centered Permanency Roundtable models.	Courtney Smith	Quarter 3 and ongoing  January, 2018 and ongoing	Completed MM/YYYY  On/ahead of schedule Behind schedule No longer applicable	Permanency Roundtables (PRTs) are now being facilitated by 13 of the 21 FL CBCs. The statewide quarterly PRT work group meetings continue to draw 20 – 30 participants and the DCF attorney and GAL attorney who co-facilitate the work group continue to be committed and engaged. Jennifer Behnam is a well-known and respected permanency advocate the CBCs turn to for assistance in improving and sustaining PRTs.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
4.2.1 Train the Permanency and Well-Being specialists in the	Courtney Smith	Quarter 2	Completed 8/2017 On/ahead of schedule	Trainings on these models was provided on 8/15 & 16, 2017. Permanency Round	Completed MM/YYYY On/ahead of schedule		

Goal 2: Children have permanency relationships and connections is pro	eserved for childre	en.		Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)  Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23			
relationships and connections is pro		•					
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
Office of Child Welfare on the Permanency Roundtable model and Youth Centered Permanency Roundtable models.		October – December, 2017	☐ Behind schedule ☐ No longer applicable	Table Values Training of selected OCW specialist trainers was conducted by Casey Family Programs on 8/16/17. Agenda and learning objectives are available.	☐ Behind schedule ☐ No longer applicable		
4.2.2. Train child welfare professionals on the Permanency Roundtable and Youth Centered Permanency Roundtable models, as requested by the new sites.	Courtney Smith	Quarter 3 and ongoing  January, 2018 and ongoing	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	A Casey consultant has assisted the Devereux CBC (Port St. Lucie) to prepare for Youth Centered Roundtables and facilitated 2 Roundtables for youth on whom the PRT process was completed and who had not yet achieved permanency. She also facilitated a PRT Values Training Workshop. She is a well-known and respected permanency advocate the CBCs can turn to for assistance in improving and sustaining PRTs. The CBC of Central Florida is also utilizing the youth centered permanency roundtables.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
4.3. Implement Permanency Roundtable and Youth Centered Permanency Roundtable models in new sites.	CBCs	Quarter 4 and ongoing April, 2018 and ongoing	Completed MM/YYYY  On/ahead of schedule Behind schedule  No longer applicable	Implementation has begun at two CBC agencies.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

Goal 2: Children have permanency relationships and connections is prospective. The state's child welfar	eserved for childre	n.		Applicable CFSR Outcomes or Systemic Factors: Permanency 1; Systemic Factors: Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)  Applicable CFSR Items: 4 and 19		
that supports child well-being.  Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
Monitor compliance of accuracy and timely data entry in FSFN, focusing on placement and living arrangement.	Marks Shults	Quarter 4 April – June, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	The monitoring has begun with the PIP and FI CQI cases reviewed 1/2018.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.1. Develop a "basic data entry accuracy tool" for Department and CBC QA to use when reviewing cases.	Mark Shults	Quarter 1  July – September, 2017	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	The basic data entry tool was developed during Q1 and provided to all DCF and CBC QA managers for implementation beginning in January 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.2. Incorporate into the CBC contract monitoring compliance of accuracy and timely data entry into FSFN with a focus on placement and living arrangement.	Alissa Cross	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	Implementation of the basic data entry tool began 1/1/18. Tool disseminated to DCF and CBC QA Managers at the QA Managers' Meeting held 10/10 – 10/12/2017. The findings will be incorporated as part of annual contract oversight monitoring for each CBC agency.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.3. Analyze review findings and implement countermeasures.	Alissa Cross	Quarter 3 January – March, 2018	Completed MM/YYYY  On/ahead of schedule  Behind schedule  No longer applicable	Review findings are entered into an electronic data base for immediate access and analysis by the Contract compliance team.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

<b>Goal 3:</b> Families have enhanced cap children is improved through service needs.				<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
<b>Strategy A:</b> Implement practice init children's needs through quality far to address identified needs.		•	•	<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12,	A, 12B-1, 12B-2, 12C, 13, 14,	15, and 29	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
Improve availability and access to the child welfare service array within each community.	Traci Leavine/ Tory Wilson	Quarter 2 and ongoing  October, 2017 and ongoing	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	The ongoing service array assessment process has initiated to gauge the expansion needs for additional safety management, family support, treatment and well-being services in each community. Next steps include:  Completing profiles reflecting clusters of key parental characteristics  Evidence/research based practices and programs responsive to service needs and the levels of care designated for each parent profile  Estimate of the number of parents in need of services within each level of care.  Methodology for a gap analysis and financial planning to be used by the Regions.  Dissemination of the methodology to the Regions for implementation.  http://centerforchildwelfare.fmhi.usf.ed u/CBC_ContractMonitoringReports.sht ml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
1.1. Develop and implement method for ongoing assessment of service array for each community.	Alissa Cross	Quarter 1	Completed 07/2017 On/ahead of schedule Behind schedule	Child Welfare Service Array is a Priority of Effort (POE) for DCF Secretary Mike Carroll. Focus of the POE is for the Department and CBC agencies to	Completed MM/YYYY On/ahead of schedule Behind schedule		

<b>Goal 3:</b> Families have enhanced cap children is improved through service needs.	•			<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
<b>Strategy A:</b> Implement practice initiatives that will improve families 'capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12	A, 12B-1, 12B-2, 12C, 13, 14,	15, and 29	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
		July – September, 2017	No longer applicable	increase the availability and access to services for children served by the child welfare system. Progress updates are provided quarterly and can be accessed at the following website.  http://apps.dcf.state.fl.us/profiles/poe.a sp?path=FY 2017-18/Monthly/Q1 - July thru September  Casey Family Programs has been engaged by the Department to participate in a workgroup along with representation from all six regions. A kickoff meeting was held 10/9/17 which included adoption of a workgroup charter.	No longer applicable		
1.2. Conduct baseline assessment of service array available in each CBC's service area. Assessments are being conducted based on each service type (Family Support Services, Safety Management Services, Treatment Services, and Child Well-being Services).	Alissa Cross	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	As part of the POE an automated infrastructure that enables integrated data analytics and the evaluation of services delivered to children and families across multiple DCF programs is being developed. This includes parents that received behavioral health services (stratified by the type of service and provider), children with a parent with a substance use or mental health disorder that achieves permanency in 12 months (stratified by permanency type and	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

<b>Goal 3:</b> Families have enhanced of children is improved through servineeds.	•			<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
<b>Strategy A:</b> Implement practice initiatives that will improve families 'capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.			<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12	A, 12B-1, 12B-2, 12C, 13, 14,	15, and 29		
Key Activity	Lead	Lead Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
				aligned with Federal permanency timeframes), and children with a parent with substance abuse or mental health disorder with no verified maltreatment within 6 and 12 months of closing child welfare services. Release 1 and 2 were completed during July – December, 2017.			
1.2.1. Conduct assessment of safety management services.	John Harper	Quarter 1 July – September, 2017	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	Baseline assessments of safety management services completed on each CBC lead agency.  http://apps.dcf.state.fl.us/profiles/poe.a sp?path=FY 2017-18/Monthly/Q1 - July thru September	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
1.2.2. Conduct assessment of family support services.	Erin Hough	Quarter 1  July –  September,  2017	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	Baseline assessments of family support services completed on each CBC lead agency.  http://apps.dcf.state.fl.us/profiles/poe.a sp?path=FY 2017-18/Monthly/Q1 - July thru September	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
1.2.3. Conduct assessment of treatment services.	Traci Leavine/ Tory Wilson	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	OCW established a workgroup to include Community-Based Care Lead Agencies and community stakeholders to inform the assessment and expansion of <b>treatment</b> and well-being services for children, and to enhance the availability of evidence-based and promising	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.  Strategy A: Implement practice initiatives that will improve families 'capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.			<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
			<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12	A, 12B-1, 12B-2, 12C, 13, 14,	15, and 29	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
				practice services within the service array continuum that will be supported by Casey Family Programs and the Harvard fellow.  The kickoff meeting for the workgroup was held on 10/9/17. On 10/18/17 a conference call was held with the Region leads. The workgroup met face to face on 11/13/17 and via conference call on 12/12/17.  OCW established a subgroup to specifically focus on the placement continuum to assess and identify appropriate placement services to meet the unique needs of children served in out-of-home care.  A workgroup to map evidence-based and promising practices that are supported by research that addresses specific conditions present within the children and families served has been established. The FICW provided first research update during the meeting held on 11/13/17. The FICW began their research on the needs of clusters in December, 2017.		

<b>Goal 3:</b> Families have enhanced can children is improved through servineeds.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development  Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29			
<b>Strategy A:</b> Implement practice in children's needs through quality f to address identified needs.		•	, .				
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
1.2.4. Conduct assessment of child well-being services.	Traci Leavine/ Tory <u>Wilson</u>	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	OCW established a workgroup to include Community-Based Care Lead Agencies and community stakeholders to inform the assessment and expansion of treatment and well-being services for children, and to enhance the availability of evidence-based and promising practice services within the service array continuum that will be supported by Casey Family Programs and the Harvard fellow.  o The kickoff meeting for the workgroup was held on 10/9/17. On 10/18/17 a conference call was held with the Region leads. The workgroup met face to face on 11/13/17 and via conference call on 12/12/17.  o A workgroup to map evidence-based and promising practices that are supported by research that addresses specific conditions present within the children and families served has been established. The FICW provided first research update during the meeting held on 11/13/17. The FICW began their research on the needs of clusters in December, 2017.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

<b>Goal 3:</b> Families have enhanced call children is improved through service needs.				<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
<b>Strategy A:</b> Implement practice init children's needs through quality fa to address identified needs.		•	· · · · · · · · · · · · · · · · · · ·	<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12,	A, 12B-1, 12B-2, 12C, 13, 14,	15, and 29	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
1.3 Enhance available service array based on assessment.	Traci Leavine/ Tory Wilson	Quarter 2 and ongoing October, 2017 and ongoing	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	CBC agency specific enhancements to the service array have been initiated; while the statewide effort continues in process.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
1.4. Integrate into contract oversight and monitoring of CBC processes an evaluation of the adequacy of the service array in the community.	Alissa Cross	Quarter 1 July – September, 2017	Completed 06/2017 On/ahead of schedule Behind schedule No longer applicable	The System of Care On-site Monitoring Reviewer Guide was completed 6/14/17. The guide was implemented beginning 7/2017 for all CBC Contract Oversight reviews.  http://centerforchildwelfare.fmhi.usf.ed u/ContractOversight.shtml	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
2. Publish a statewide life skills progress guide for child welfare professionals, focusing on assessing independent living skills, social, self-esteem, and coping skills.	Courtney Smith	Quarter 8 April – June, 2019	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
2.1. Research life skills guides to identify best practices.	Courtney Smith	Quarter 6 October - December, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

<b>Goal 3:</b> Families have enhanced cap children is improved through service needs.				<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
<b>Strategy A:</b> Implement practice initichildren's needs through quality far to address identified needs.				<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12,	A, 12B-1, 12B-2, 12C, 13, 14,	15, and 29	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
2.2. Convene statewide workgroup that includes child welfare professionals and representation from youth in foster care to develop life skills guide.	Courtney Smith	Quarter 6 October - December, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
2.3. Inform the regions and CBCs about the life skills guide through statewide memorandum and statewide webinar.	Courtney Smith	Quarter 8 April – June, 2019	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
3. Ensure children placed with relatives receive Relative Caregiver Program benefits (Priority of Effort), as appropriate.	Assistant Secretary of Operations/Offi ce of Child Welfare/Econo mic Self Sufficiency	Quarter 2 October – December, 2017	Completed 08/2017 On/ahead of schedule Behind schedule No longer applicable	The Secretary's Priority of Effort (POE) established a project regarding the Relative and Non-Relative Caregiver benefit program to be reviewed by the Economic Self Sufficiency Peer review process. Peer reviews are conducted semi-annually. The last review was completed in August, 2017.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
3.1. Identify relative caregiver families who are eligible for the relative caregiver program but are not receiving benefits.	Office of Child Welfare/Econo mic Self Sufficiency	Quarter 2 and ongoing October, 2017 and ongoing	Completed 03/2017 On/ahead of schedule Behind schedule No longer applicable	On January 27, 2017 and March 6, 2017 a listing of relative caregivers who were not receiving benefits, but were eligible was sent to Regional staff assigned to this project.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
3.2. Work with CBC lead agencies to identify why individual relative	Office of Child Welfare/Econo	Quarter 2 and ongoing	Completed 10/2016	The OCW collaborated with all CBC agencies to obtain information on their	Completed MM/YYYY		

<b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
<b>Strategy A:</b> Implement practice init children's needs through quality far to address identified needs.		·		<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29			
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
caregiver families are not receiving benefits.	mic Self Sufficiency	October, 2017 and ongoing	On/ahead of schedule Behind schedule No longer applicable	relative caregiver referral process. This information was provided to DCF staff responsible for eligibility. Reasons were identified for not receiving benefits and challenges to ensuring eligible relative caregivers were receiving benefits.	On/ahead of schedule Behind schedule No longer applicable		
3.3. Assist relative caregiver families with obtaining the relative caregiver benefits.	Economic Self Sufficiency	Quarter 2 and ongoing October, 2017 and ongoing	Completed 08/2017 On/ahead of schedule Behind schedule No longer applicable	Each region identified procedures and strategies to increase participation in the relative caregiver program.  Examples of strategies: Issue Wallet Cards to the CPI / CBC & Eligibility staff as a reminder of the process and or policy; sending out contact letters to caregiver.  A matching report of relative caregivers from FSFN/FLORIDA (eligibility system) was produced to assist staff.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
4. Modify and implement CFOP 170-10, Providing Services and Support for Children in Care and for Caregivers, to provide support for relative caregivers.	Courtney Smith	Quarter 5 July – September, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	See below	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
4.1. Establish statewide workgroup to review and update CFOP 170-10.	Courtney Smith	Quarter 1	Completed 06/2017 On/ahead of schedule Behind schedule	A workgroup has been formed with both DCF and CBC agency representation.	Completed MM/YYYY On/ahead of schedule Behind schedule		

<b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
<b>Strategy A:</b> Implement practice initiatives that will improve families 'capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.			<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12	A, 12B-1, 12B-2, 12C, 13, 14,	15, and 29	
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
		July – September, 2017	No longer applicable		No longer applicable	
4.2. Develop draft operating procedure based on workgroup recommendations and distribute for statewide input.	Courtney Smith	Quarter <del>2</del> 4  October  December,  2017  April - June, 2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	Initial draft CFOP 170-10 developed 6/27/17. Final draft of CFOP 170-10 completed 8/2/17.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
4.3. Finalize draft operating procedure based on statewide input and publish operating procedure.	Courtney Smith	Quarter 2 5  October – December, 2017 July – September, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
4.4. Inform child welfare professionals of the modified operating procedure for implementation.	Courtney Smith	Quarter <del>2</del> 5  October –  December,  2017  July -  September,  2018	Completed MM/YYYY  On/ahead of schedule Behind schedule  No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

<b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
				<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29			
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
4.5. Assess practice improvement using the Florida CQI reviews.	Mark Shults	Quarter 4 and ongoing  April, 2018 and ongoing	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.  The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.  http://centerforchildwelfare.fmhi.usf.ed u/	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
4.6. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on CQI findings to inform practice changes or training, as appropriate.	Mark Shults	Quarter 5 and ongoing  July, 2018 and ongoing	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.  In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

<b>Goal 3:</b> Families have enhanced cap children is improved through service needs.				<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development			
	<b>Strategy A:</b> Implement practice initiatives that will improve families 'capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.			<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29			
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress	
				task force on PIP progress and findings for PIP monitored and Florida CQI cases.			
5. Develop and implement best practice tool for child welfare professional's quality visits with children and their mothers and fathers based on workgroup research and recommendations. Although children are visited at least once every 30 days, the visits are not of consistent quality. This key activity relates to quality of visits.	Courtney Smith	Quarter 8 April – June, 2019	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
5.1. Convene a statewide workgroup that includes input from Regions, CBCs, child welfare professionals and other stakeholders.	Courtney Smith	Quarter 3  January –  March, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		
5.1.1. Research best practices in quality visiting.	Courtney Smith	Quarter 3 January – March, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		

	<b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of hildren is improved through services to meet their education, physical health and mental health needs. <b>trategy A:</b> Implement practice initiatives that will improve families 'capacity to provide for their			<b>Applicable CFSR Outcomes or Systemic Factors:</b> Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
<b>Strategy A:</b> Implement practice init children's needs through quality far to address identified needs.	•	•		<b>Applicable CFSR Items:</b> 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress and evidence of completion	Prior Report Status (prior report date)	Prior Progress
5.1.2. Identify barriers and underlying challenges preventing child welfare professionals from consistently conducting quality visits.	Courtney Smith	Quarter 3 January – March, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
5.2. Develop draft quality visit tool based on workgroup recommendations and distribute for statewide input.	Courtney Smith	Quarter 5 July – September, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
5.3. Finalize quality visit tool based on statewide input.	Courtney Smith	Quarter 5 July – September, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
5.4. Deploy best practice tool for local implementation.	Courtney Smith	Quarter 6 October – December, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
5.5. Assess practice improvement using the Florida CQI reviews.	Mark Shults	Quarter 7	Completed MM/YYYY On/ahead of schedule		Completed MM/YYYY On/ahead of schedule	

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.  Strategy A: Implement practice initiatives that will improve families 'capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.  Key Activity  Lead  Target  Most Recent Status			Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development  Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29  Most Recent Progress and evidence of Prior Report Status (prior Prior Progress			
		Completion Date	(current report date)	completion	report date)	
		January – March, 2019	Behind schedule No longer applicable		Behind schedule No longer applicable	
5.6. Provide quarterly feedback to management on CQI findings to inform practice changes or training, as appropriate.	Mark Shults	Quarter 8 and Ongoing April – June, 2019	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable		Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
6. Obtain technical assistance, as appropriate at the local level, from national experts in the state's child welfare practice model to facilitate improvement in assessments, family engagement, safety planning, supervisory consultation, and case planning.	Traci Leavine	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	The OCW has obtained extensive technical assistance from both ACTION and Casey to assist with various aspects of child welfare practice.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

<b>Goal 3:</b> Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Service Array and Resource Devel		1 & 2; Well-being 1, 2 & 3; Systemic
<b>Strategy B:</b> Implement practice initiatives to assure that children receive appropriate services to meet their educational needs.			e appropriate services to	Applicable CFSR Items: 9, 11, 16, and 29		
Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress	Prior Report Status (prior report date)	Prior Progress
1. Establish a memorandum of understanding (MOU) between the Department of Children and Families and the Department of Education specific to educational needs of children in out of home care.	Courtney Smith	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	The Interagency Agreement has been developed and routed for all agency approvals.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.1. Collaborate with the Department of Education to discuss joint educational needs of children in out-of- home care.	Courtney Smith	Quarter 2 October – December, 2017	Completed 11/2017 On/ahead of schedule Behind schedule No longer applicable	Feedback was requested from the Department of Education regarding the interagency agreement and a guide was completed.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.2. Create attachment for the MOU providing guidance on educational needs of children in out-of-home care.	Courtney Smith	Quarter 2 October – December, 2017	Completed 12/2017 On/ahead of schedule Behind schedule No longer applicable	The attachment providing guidance on educational needs was developed and routed for all agency approvals.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
2. Update local working agreements between local school districts and CBCs.	Regions/CBCs	Quarter 2 October – December, 2017	Completed 10/2016 On/ahead of schedule Behind schedule No longer applicable	In October, 2016 a memorandum was issued to regions and CBC agencies regarding ESSA and working with local county school systems to address costs, school transportation for foster children and related specific needs of this population as appropriate.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

3. Assess practice using the Florida CQI and PIP monitored case reviews.	Mark Shults	Quarter 1 and ongoing July – September, 2017	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.  The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.  http://centerforchildwelfare.fmhi.usf.ed u/	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
4. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 1 and ongoing  July – September, 2017	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.  In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
<b>Goal 3:</b> Families have enhanced cap children is improved through servic needs.				Applicable CFSR Outcomes or Systemic Factors: Service Array and Resource Devel		1 & 2; Well-being 1, 2 & 3; Systemic
<b>Strategy C:</b> Implement practice initi physical health, dental health, and i			quate services to meet their	Applicable CFSR Items: 12, 12B, 17, 18, a	nd 29	

Key Activity	Lead	Target Completion Date	Most Recent Status (current report date)	Most Recent Progress	Prior Report Status (prior report date)	Prior Progress
1. Integrate child welfare and substance abuse and mental health service systems for child welfare families to enhance families' access to services and ensure appropriate assessment to inform services.	Traci Leavine	Quarter 6  October –  December,  2018	☐ Completed MM/YYYY ☐ On/ahead of schedule ☐ Behind schedule ☐ No longer applicable	See below	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.1. Articulate Practice Expectations and System Components which lead to an integrated system.	Tory Wilson	Quarter 1 July – September, 2017	Completed 10/2016 On/ahead of schedule Behind schedule No longer applicable	Articulation documents have been shared with participants within each region. Documents prepared participants for conducting self-studies, engaging in a peer review, and completing plans of action.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.2. Conduct a Region by Region self-study and peer review of Practice Expectations and System Components.	Traci Leavine	Quarter 2 October – December, 2017	Completed 11/2017 On/ahead of schedule Behind schedule No longer applicable	All six regions are complete.  Southern region – 1/2016  Northeast region – 7/2016  SunCoast region – 8/2016  Central region – 11/2016  Northwest region – 3/2017  Southeast region – 11/2017	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.2.1. Establish schedule for self- study (staggered implementation).	Tory Wilson	Quarter 1 July – September, 2017	Completed 10/2017 On/ahead of schedule Behind schedule No longer applicable	The schedule for each region's self- study was staggered from April 2016 through October, 2017. The schedule is available for review.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.2.2. Conduct self-study facilitator training with regional staff.	Tory Wilson	Quarter 1 July – September, 2017	Completed 07/2017 On/ahead of schedule Behind schedule No longer applicable	Facilitator training was completed with each Region, with the final region, Southeast, receiving onsite facilitation 7/19/17.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

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1.2.3. Conduct Region by Region self-study.	Tory Wilson	Quarter 1  July –  September,  2017	Completed 09/2017 On/ahead of schedule Behind schedule No longer applicable	Self-study completed by each region with the final region, Southeast, completing their self-study in 9/2017.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.2.4. Conduct site visit (Region by Region) with peer review team following completion of Region self-study.	Tory Wilson	Quarter 1  July – September, 2017	Completed 11/2017 On/ahead of schedule Behind schedule No longer applicable	The final site visit for regions was completed with the Southeast region 11/2017.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.2.5. Provide Peer Review Team report to Region to begin Plan of Action.	Traci Leavine	Quarter 2 October – December, 2017	Completed 1/2018 On/ahead of schedule Behind schedule No longer applicable	The final peer review report was provided to the Southeast region on 1/22/18.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.3. Develop and implement a Plan of Action by Region according to Phase-in Schedule.	Traci Leavine	Quarter ± 3  July –  September,  2017  January –  March, 2018	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	In progress, communication for the final regional Plan of Action is slated for distribution 1/2018.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	
1.3.1. Each Region (with a Plan of Action) to report on each their Plan of Action during quarterly priority of effort meetings with the Secretary.	Regions	Quarter 1 3 and ongoing  July - September, 2017 January - March, 2018 and ongoing	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	Regions with a Plan of Action reported at the most recent Priority of Effort reporting period completed 12/2017.	Completed MM/YYYY On/ahead of schedule Behind schedule No longer applicable	

# Case Review Item Information

Case Review Item: 1 - Timeliness of Initiating Investigations of Reports of Child Maltreatment

Improvement Goal (91.6%):

# Performance

	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	43	42	-	-	-
Number of Total Applicable Cases	47	49	-	-	-
Performance (%)	91.5%	85.71%	-	-	-
Progress Notes:	1		I	1	1

Case Review Item: 2 - Services to Family to Protect Child(ren) in the Home and Prevent Removal or Re-Entry Into Foster Care Improvement Goal (85.8%):

-	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 - March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	26	28			
Number of Total Applicable Cases	34	37			

Performance (%)				
	76.5%	75.68%		
Progress Notes:				
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Case Review Item: 3 - Risk and Safety Assessment and Management Improvement Goal (77.7%):

# Performance

Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
April, 2016 - September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
57	53			
80	83			
71.3%	63.86%			
	April, 2016 – September, 2016 57 80	April, 2016 – September, 2016  July, 2017 – December, 2017  57  53  80  83	April, 2016 – September, 2016  July, 2017 – December, 2017  October, 2017 – March, 2018  57  53  80  83	April, 2016 – September, 2016  July, 2017 – December, 2017  October, 2017 – March, 2018  January, 2018 – June, 2018  80  83

Progress Notes:

Case Review Item: 4 - Stability of Foster Care Placement Improvement Goal (88.5%):

-	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	45	45			
Number of Total Applicable Cases	55	57			

Performance (%)	81.8%	78.95%		
Progress Notes:				

Case Review Item: 5 - Permanency Goal for Child Improvement Goal (82.1%):

## Performance

	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	41	45			
Number of Total Applicable Cases	55	57			
Performance (%)	74.5%	78.95%			

**Progress Notes:** 

Case Review Item: 6 - Achieving Reunification, Guardianship, Adoption, or Other Planned Permanent Living Arrangement Improvement Goal (75.4%):

	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	37	39			
Number of Total Applicable Cases	55	57			
Performance (%)	67.3%	68.42%			

<b>Progress</b>	Notes:
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Case Review Item: 12 - Needs and Services of Child, Parents, and Foster Parents Improvement Goal (58.4%):

## Performance

-	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	41	42			
Number of Total Applicable Cases	80	83			
Performance (%)	51.3%	50.6%			

Progress Notes:

Case Review Item: 13 - Child and Family Involvement in Case Planning Improvement Goal (70.7%):

-	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period		July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	49	56			
Number of Total Applicable Cases	77	82			
Performance (%)	63.6%	68.29%			

Progress N	lotes:
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Case Review Item: 14 - Caseworker Visits With Child

Improvement Goal (78.9%):

#### Performance

	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	58	53			
Number of Total Applicable Cases	80	83			
Performance (%)	72.5%	63.86%			

**Progress Notes:** 

Case Review Item: 15 - Caseworker Visits With Parents

Improvement Goal (51.1%):

	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	30	30			
Number of Total Applicable Cases	69	76			
Performance (%)	43.5%	39.47%			

Progress Notes:		