




**State of Florida
Department of Children and Families**

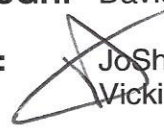

Rick Scott
Governor

Mike Carroll
Secretary

DATE: March 16, 2017

TO: Regional Managing Directors
Sheriff's Offices Conducting Child Protective Investigations
Community-Based Care Lead Agency CEOs
Florida Abuse Hotline Chiefs of Operations and Program Development

THROUGH: David L. Fairbanks, Deputy Secretary 

FROM:  JoShonda Guerrier, Assistant Secretary for Child Welfare 
Vicki Abrams, Assistant Secretary for Operations

SUBJECT: Go-live for FSFN Enhancements – Strengthening Child Safety through Technology has been rescheduled to March 24, 2017

PURPOSE: To announce the rescheduling of the FSFN enhancements previously scheduled for March 17, 2017.

BACKGROUND: In preparation for go-live on March 17, 2017, there was a continuous effort to assess and achieve people readiness, system readiness and the implementation of a support plan. On March 14th, we had not reached a ready state in all three categories and the release was not approved for go-live.

PEOPLE READINESS: **Ready!** All Regions report that staff, Sherriff's Offices and CBCs are ready.

SYSTEM READINESS: **In Process!** FSFN User Acceptance Testing was completed on schedule however there are a few items that still need to be resolved.

POST-DEPLOYMENT SUPPORT READINESS: **Ready!** Post deployment support will include daily calls for the two weeks following deployment to evaluate and respond to any issues.

To allow additional time to resolve the defects identified in User Acceptance Testing, the go-live date has been rescheduled to March 24, 2017.

ACTION REQUIRED: Please notify your workforce that the go-live is rescheduled until March 24, 2017. Please continue to execute all readiness plans to ensure our workforce remain ready for go-live on March 24, 2017.

1317 Winewood Boulevard, Tallahassee, Florida 32399-0700

Mission: Work in Partnership with Local Communities to Protect the Vulnerable, Promote Strong and Economically Self-Sufficient Families, and Advance Personal and Family Recovery and Resiliency

MEMO: Go-live for FSFN Enhancements – Strengthening Child Safety through Technology
has been rescheduled to March 24, 2017

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CONTACT INFORMATION: If you have any questions regarding local readiness efforts, please contact your Regional Champion or Lisa Brooks, FSFN Practice and Training Specialist, Office of Child Welfare, at (407) 317-7128 or via email at lisa.brooks@MyFLFamilies.com.

cc: Regional Family and Community Services Directors
Center for Child Welfare