# **Guide to Staying Virtually Connected During COVID-19**

# The Center@USF for Child Welfare

# **How to Stay Connected**

Staying connected to family, friends and co-workers is more important than ever. Using on-line services and apps with audio & video platforms are great tools while practicing social distancing. Here are some ideas to consider:

- Throwing an online game night or dance party
- Watching television shows or movies together
- Take a <u>virtual tour</u>
- Hosting a virtual book club

Here are some on-line services and apps that can help you stay connected:

#### **FaceTime**

Is a video and audio calling service for Apple devices

Website: <a href="https://www.facetimeapp.com">www.facetimeapp.com</a>

**Cost:** Free (pre-installed on Apple devices)

**Capacity:** You can add up to 32 people at the same time using Group FaceTime

**Good for:** Any iOS (Apple) device with a forward-facing camera and Mac computer with a webcam.

FaceTime User Guide

### **Facebook Messenger**

Is a messaging, calling and video chatting app developed by Facebook.

Website: www.messenger.com

**Cost:** Free

**Capacity:** Up to 50 people can video chat on Facebook Messenger at once.

**Good for:** Computers, Apple devices with iOS 8 and above support Facebook Messenger, as well as Android

devices. Download the app in the App or Google Play Store

Facebook Messenger Help

# **WhatsApp**

Is a messaging service that allows users to send text and voice messages, make voice and video calls, and share images, documents, user locations and other media.

Website: www.whatsapp.com

Cost: Free

**Capacity:** Up to 16 people at the same time

**Good for:** Computers, Android devices running OS 4.0.3+ and iOS 9+ Apple products. Download the app in the

App or Google Play Store

WhatsApp FAOs

# **Snapchat**

Is a messaging app that lets users exchange pictures and videos (called snaps) that are meant to disappear 24 hours after they are viewed. You can also send short videos, live video chatting and messages creating caricature-like Bitmoji avatars

Website: www.snapchat.com

Cost: Free

**Capacity:** Up to 16 people at the same time

**Good for:** Android and Apple mobile devices. Download the app in the App or Google Play Store

**How to Use Snapchat** 

# **Skype**

Skype is a video and voice calling service that also allows text messaging, location sharing, file sharing, image sharing, video messaging, voice messaging, group video calls, group audio calls, calls to regular telephones and more. Microsoft developed the app.

Website: www.skype.com

**Cost:** Free

**Capacity:** Up to 50 people can video chat at the same time using Skype.

Good for: Supports most browsers such as Windows, Mac, iOS (Apple) and Android. Download the app in the

App or Google Play Store

Skype User Info

# **Telegram**

Is an online instant messaging service that uses end-to-end encryption

Website: www.telegram.org

**Cost:** Free

Good for: iOS (Apple), Android, Windows Phone & macOS mobile devices

\*Users can share photos, videos, audio messages and other files. Users can send messages to other users individually or to groups of up to 200,000 members. Download the app in the App or Google Play Store Telegram FAQs

# **Google Duo**

Is a video and audio calling app made by Google (similar to Apple's FaceTime)

Website: <a href="https://duo.google.com">https://duo.google.com</a>

**Cost:** Free

Capacity: Up to 12 people

**Good for:** iOS (Apple) & Android devices. Download the app in the App or Google Play Store

Google Duo Help Guide

# **Discord**

Website: www.discordapp.com

Is a voice, video and text chat app. Users create servers or rooms for different interests or teams to communicate and keep in touch.

Cost: Free

**Capacity:** 25 people in the server can join the channel to video chat together

**Good for:** Computer web browsers, Windows, macOS, Android, iOS (Apple) & Linux. Download the app in the

App or Google Play Store

**Discord Basics** 

#### Free Conference Call

Is a conference calling service and comes standard with features such as video chat, audio conferencing, and more. Users also have the ability to record calls

Website: www.freeconferencecall.com

**Cost:** Free

**Capacity:** audio and video conferences for up to 1,000 people. Audio conferencing includes a toll number that

attendees can dial into

**Good for:** Use the service with a phone---Create the account online using an email address

<u>Host Instructions</u> <u>Participant Instructions</u>

#### Marco Polo

Is a video messaging app that is very popular among teens and tweens. It works like a walkie-talkie – but with video.

Website: www.marcopolo.me

Cost: Free

**Capacity:** Up to 250 users can be in a group together at one time

**Good for:** Apple and Android devices. Download the app in the App or Google Play Store

Marco Polo Factsheet

# **Houseparty**

**What it is:** A social networking service for group video chatting, games and fun quizzes using mobile and desktop apps.

Website: <a href="https://houseparty.com/">https://houseparty.com/</a>

Cost: Free

**Capacity:** Up to eight people can video chat together on Houseparty at the same time.

Good for: iOS (Apple), Android, Mac or Google Chrome. Download the app in the App or Google Play Store

# **Services for On-Line Meetings & Webinars**

# **Google Hangouts**

Is a video conferencing app developed by Google and operates through a Gmail account.

Website: www.hangouts.google.com

Cost: Free for video calls depending on the plan you have subscribed to

Capacity: Video calls can include up to 10 (Gmail, G Suite Basic) or 25 (Business, Education) people.

**Good for:** The app supports Windows web browsers, Android and iOS (Apple) devices.

\*One of the most unique features of Google Hangouts is that it allows users to stream their video calls live on YouTube.

**Google Hangouts Guide** 

#### Zoom

Is a video teleconferencing service that provides video and audio chatting, and online meetings

Website: www.zoom.us

**Cost:** Zoom offers a basic plan free with unlimited meetings. There is a 40-minute time limit on conferences with three or more people. You can upgrade to pro, business or enterprise plans costing \$15 to \$20 each month.

**Capacity:** Up to 100 people can video chat at the same time using the basic and pro plan on Zoom. While the business plan can host up to 300 people at a time and up to 500 people with the enterprise plan.

**Good for:** Supports most browsers including iOS (Apple), Android, Blackberry, Windows and Mac, among others. Download the app in the App or Google Play Store

Zoom Quick Start Guide for New Users

#### ezTalks

Is a group video, audio, and chatting service. In addition to screen and filing sharing capabilities, ezTalks meetings also include a whiteboard feature, which allows users to add text, highlight, draw shapes, screen capture, etc. with other team members

Website: www.eztalks.com

**Cost:** Free

Capacity: Up to 1000 participants

Good for: Supports most computer browsers including iOS (Apple) & Android. Download the app in the App or

Google Play Store

ezTalks Quick Start Guide

#### Ioin.me

Is an audio and video conferencing service that allows users to personalize their URL and add a customized meeting background. Join.me also integrates with productivity tools like Outlook, Google Calendar, and Office 365

Website: Join.me

**Cost:** Free trial—after trial plans range from \$10 - \$30 per month

**Capacity:** Up to 250 Users

Good for: Supports most computer browsers including iOS (Apple) & Android

Join.me Guides

#### **Microsoft Teams**

Is a video calling, conferencing and text messaging service

Website: Microsoft Teams

**Cost:** Anyone can sign up for the free version of Microsoft Teams. Upgraded version has varied price ranges

Capacity: 300 members using the free version, large virtual events can accommodate up to 10,000

participants

**Good for**: Computers, web browsers, and Android and Apple mobile devices. Download the app in the App or Google Play Store

\* Users can share files, schedule meetings directly from Outlook, record meetings, and collaborate on documents using the desktop Office programs and SharePoint Online.

Microsoft Teams Guide

#### Cisco WebEx

Is a video conferencing service including online meetings, screen sharing, meet recordings and customizable layouts for meeting broadcasting.

Website: https://www.webex.com/

**Cost:** Free, upgraded plans start at \$13.50 /host/month

**Capacity**: Up to 1000 participants (capacity to have 40,000 participants for large-scale virtual events)

Good for: Supports most computer browsers, iOS (Apple) & Android devices

Cisco WebEx User Guide

# **GoToMeeting**

What it is: An online meeting, desktop sharing and video conferencing service

Website: www.gotomeeting.com

**Cost:** Free for two weeks. After that, you must choose the professional, business or enterprise annual plan ranging from \$16 to \$22+ per month

**Capacity:** With the professional plan, GoToMeeting holds up to 150 users on the same video call, 250 participants for the business plan, and up to 3000 people for the enterprise plan.

**Good for:** Supports most web browsers including iOS (Apple), Android, Windows and Mac, among others. Download the app in the App or Google Play Store

\*Features polling, automatic webinar invitations and follow-up emails, attendee data, webinar performance, and a sharable video library

**GoToMeeting Guide** 

# **Other On-line Services**

**Netflix Party**: By synchronizing playback and offering a group chat feature, Netflix Party is a free Google Chrome extension that makes watching movies and TV with your friends easy and fun again.

**Steam:** With more than 30,000 video games, 90 million active users and social features like friends' lists and in-game message and voice chat capabilities, Steam is one of the best online gaming services. With no subscription fee and online multiplayer games ranging from as little as \$5. Steam also offers Remote Play Together, which allows you to share a game you're playing at home with up to four friends remotely. This feature streams video, audio and voice between players, making it even easier to hop on and play with your friends.

**Spotify** playlists: Connecting with friends can also be as simple as enjoying music together. If that sounds like you, Spotify allows you to create a playlist together. Through a collaborative playlist, you and your friends can add and listen to all of your favorite songs anytime, anywhere. The best part is that contributing and listening to a collaborative playlist doesn't require a Premium account. However, those with free accounts can only add songs via a computer. Download Spotify for <u>iOS</u> or <u>Android</u>, or use it <u>on your computer</u>.

If you are missing your fitness class or the gym, you can still exercise with online workouts

**Fitness Blender** This site offers hundreds of free, full-length online workouts. You can sort them by difficulty, duration and training type.

<u>Planet Fitness</u> one of the largest chain gyms, is offering free online classes. The at-home workouts are streaming on the company's <u>Facebook Page</u> & <u>YouTube Channel</u>

**YMCA360** The YMCA has several free videos on Youtube that cover everything from basic fitness boot camp, yoga, and activities for older adults.

**Nike Training App** is offering a variety of free workouts designed by trainers. The mobile app includes workouts for all fitness levels. Download the app in the App or Google Play Store

**Peloton** is offering a 90-day free trial for its on-demand, at-home training app *Tone It Up*. You do not need to have the Peloton bike to utilize the yoga and strength training sessions.