

# HOMELESS RESOURCE GUIDE 1

HOMELESS RESOURCE GUIDE 2009

A compilation initiated by The Homeless Coalition of Hillsborough County This guide is intended to help case managers and others assisting the homeless in Hillsborough County access the resources that are available to them.

## HOUSING

### Emergency Shelters

Any facility, the primary purpose of which is to provide temporary or transitional shelter for the homeless in general or for specific populations of the Homeless

#### 1.Christlike Ministries

3011 Orient Rd.

Tampa, FL 33619-1911

Tel: (813) 623-1099

Fax: (813) 623-1039

Website: [www.christlikeministry.net](http://www.christlikeministry.net)

Information: Accepts Sex Offenders, but not able to accept Sexual Predators. Facility has 35 beds. Ministry provides a 1 year program; guests must pay \$85 week when they begin working. 6:30pm curfew daily, sign in-out system is mandatory

Population: Men, Ex-Offenders

Eligibility: \$300 entry fee, \$85 per week once employment is obtained.

#### 2.Hillsborough County Children's Services

Administrative Offices

3110 Clay Mangum Lane

Tampa, FL 33618

Tel: (813) 264-3821

Fax: (813) 264-3874

Website: [www.hillsboroughcounty.org/childrensservices/](http://www.hillsboroughcounty.org/childrensservices/)

Information: Provides several services for children. Initial Program is for 12 weeks can re-enroll after 30 days

Website: [www.hillsboroughcounty.org/childrensservices/](http://www.hillsboroughcounty.org/childrensservices/)

Population:Families with Children 7-17

Eligibility:Free to Hillsborough County Residents

#### 3.Homeless Helping Homeless

106 E Floribraska Ave

Tampa, FL 33603

Tel: (813) 516-2770

Fax: (813) 315-6009

Website: <http://www.homelesshh.com/>

Information: Facility has 25 beds. Breakfast and Dinner provided when available

Population: Men and Women

Eligibility: \$10 per night

#### 4.Mission for Men (New Beginnings)

Information: A valid ID is required. There are 43 beds at this location. Check-in is between 5:30-7:30 pm, and a hot meal if provided. Wake up is 3:30 am, and people are given a breakfast and bag lunch and must leave by 4:30 am. The ministry also offers a couple of counseling programs.

Population: Male

Eligibility: \$10 per night

### **9. Red Shield Lodge/Emergency Shelter - Salvation Army**

1514 N. Florida Ave.

Tampa, FL 33602

Tel: (813) 221-4440

Website: [www.uss.salvationarmy.org/uss/www\\_uss.nsf](http://www.uss.salvationarmy.org/uss/www_uss.nsf)

Information: Facility has 104 male beds and 23 female beds. Check-in is at 4 p.m. daily. People can stay for up to 5 nights for free; after 5 nights, there is a charge of \$10 per night. Homeless individuals can stay at the Lodge for a total of 45 days in a calendar year. The Red Shield Lodge provides each person with a bed, linens, a locker and three meals each day. Support and referral services are available to those who wish to use them. Homeless men and women committed to regaining their independence and living self-sufficiently can move from the emergency shelter into one of their Transitional Living Programs.

Population: Men and Women

Eligibility: \$10 per night

### **10. The Spring**

Tel: (813) 247-7233

Fax: (813) 247-2930

Website: [www.thespring.org](http://www.thespring.org)

Information: 95 bed Emergency shelter and supportive services for individuals and families who are homeless as a result of domestic violence. Length of stay is limited to six weeks. Will accept men on a limited basis.

Population: Women and children

### **Safe Haven**

A residential program that serves hard-to-reach homeless persons who have severe mental illness, are on the streets and have been unable or unwilling to participate in supportive services.

### **1. Safe Place/Transitional Housing - Mental Health Care Inc**

2015 Central Ave.

Tampa, FL 33602

Tel: (813) 272-2168

Website: [www.mhcinc.org](http://www.mhcinc.org)

Information/Eligibility: Men and Women over the age of 18 (no families). Services are available to those who are considered homeless by HUD standards. Applicants must have severe and persistent mental illness.

Population: Men and Women (no Families)

### **Transitional Housing**

One type of supportive housing used to facilitate the movement of homeless individuals and families to permanent housing; basically it is housing in which homeless persons live for up to 24 months and receive supportive service that enable them to live independently. The supportive service may be provided by the organization managing the housing or coordinated by them and provided by other public or private agencies.

### **1. ACTS/Agency for Community Treatment Services**

4403 W DR Martin Luther King Jr Blvd

Tampa, FL 33614

Tel: (813) 879-1649

opportunity to reintegrate back into the community at large while providing recovery support services and a community network. Clients are subject to qualify for healthcare, bus passes, direct transportation, employment assistance, and other resources

#### **Substance Abuse**

##### **1. Center for Manifestations**

3713 30th St.

Tampa, FL 33610

Tel: (813) 241-6919

Fax: (813) 248-5535

Website: [www.centerformanifestation.com](http://www.centerformanifestation.com)

Information/Eligibility: This is a faith-based ministry which offers several services to the homeless. Their transitional living facility has 3 bedroom/1 bathroom shared housing. This ministry tries to accommodate those who are currently living there by accepting incoming applicants based on the current housing situation (i.e. if there is a non-substance abuser, the other rooms will be held for other non-substance abusers). There is only one room that is potentially suited for a mother and child. The center also provides other services such as spiritual counseling, transportation, haircuts etc.. Call for information on other services.

Population: Women and small child

Eligibility: must be employed

##### **2. Mary & Martha House**

Unpublished Address

Tel: (813) 641-7027

Fax: (813) 541-1810

Website: [www.maryandmarthahouse.com/](http://www.maryandmarthahouse.com/)

Information/Eligibility: Women and women and their children. Facility has 14 Transitional Beds.

Population: Women and Children

##### **3. Faith House (New Beginnings)**

1604 Bouganvillea St.

Tampa, FL. 33612

Tel: (813) 244-4355

Fax: (813) 558-9832

Website: [www.nbftampa.org](http://www.nbftampa.org)

Information/Eligibility: Women 18 years and older. \$250 entrance fee, \$150 a week after that. Women must be employed or employable within 30 days, and have no history of extreme violence. There are a total of 9 beds at this location.

Population: Women

##### **4. Hope House- Men's Transitional Housing Program**

1514 N. Florida Ave.

Tampa, FL. 33602

Tel: (813) 226-0055, ext. 35

Website: [www.uss.salvationarmy.org](http://www.uss.salvationarmy.org)

Information/Eligibility: Hope House is a two-year housing program with 43 units for homeless men who are working to transition into productive and self-sufficient members of society. The men living in Hope House are provided with access to the same programs and services offered to families living in Hospitality House. Each resident receives three meals a day, quality donated clothing, a semi-private room, weekly counseling, skills training and job placement assistance.

Population: Men

##### **5. The Spring of Tampa Bay, Inc.**

P O. Box 4772

1409 E. Seneca Ave. Tampa, FL. 33612

Tel: (813) 843-1390

Website: <http://www.nbftampa.org/>

Information: Facility has 11 beds. Applicants must be coming directly out of Foster Care

Population: Males 18-24 out of foster care

Eligibility: Must be in School

### **Permanent Supportive Housing**

Housing for formally homeless persons whose rent is subsidized through funding received from HUD.

#### **1. Metropolitan Ministries- Uplift U**

Waters Avenue

Tampa, FL 33602

Tel: (813)209-1053

Fax: (813) 209-1002

Website: [www.metromin.org](http://www.metromin.org)

Information/Eligibility: Families must meet McKinney Vento definition of Homeless Must have an expected monthly income of at least two times rent for the 12-months comprising the lease term Income must be less than 50% of Area Median Income, (re-evaluated annually). The initiative is open to families who have graduated from the Ministries' self-sufficiency program, Uplift U®, graduates of other transitional housing program for families, as well as any currently homeless family which can meet the income guidelines. All residents will be paired with family mentors to help families achieve full self-sufficiency

Population: Families

Eligibility: Financial

#### **2. Catholic Charities**

Tel: 727-893-1314 – X265

Fax: 727-893-1307

Website: [www.ccdosp.com](http://www.ccdosp.com)

Information: Bethlehem Housing, Blessed Sacrament Manor, Casa Santa Cruz, Casa Miguel and Patrician Arms, HUD 202 Apartment Communities, provide housing for the very-low and extremely-low income Elderly. The HUD 202 Apartments are for those over the age of 62. They provide one-bedroom, unfurnished apartments with a large living room/dining area combination, full size kitchen that includes stove and refrigerator, bedroom and bath. Each apartment has a smoke detector, emergency pull cords in the bath and bedroom and grab bars in the bath/shower areas. 5% of the apartments are specially equipped for those needing the accessible features for mobility, sight or hearing impairments. Each apartment controls their own heat and air-conditioning unit for their personal comfort.

Population: Over 62 years old

#### **3. The DACCO (Drug Abuse Comprehensive Coordinating Office, Inc.)**

Administration

4422 E. Columbus Dr.

Tampa, FL 33605

Tel: (813) 984-1818

Website: [www.dacco.org](http://www.dacco.org)

Information: DACCO has a few different programs for people with substance abuse problems. Individuals can live in these units while they are enrolled in treatment programs. There are programs for men, women, women with children, and families. There are also several other services offered. Call for more information.

#### **4. Mental Health Care, Inc.**

5707 North 22nd St.

Tampa, FL 33610

Information: This organization assists with homeless prevention and rapid rehousing. It's primary target is households with children (chronically homeless and families on at risk for homelessness). Call for more information.

### **Affordable Housing**

Housing is considered affordable when a person/household spends 30 percent or less of their annual income on housing costs. For renters, this includes rent and utility cost; for homeowners it includes mortgage, interest, insurance and utilities.

#### **1. Goodwill Industries-Suncoast, Inc**

5002 South Bridge St.

Tampa, FL 33602

Tel: (813) 831-6988

Website: [www.goodwill-suncoast.com](http://www.goodwill-suncoast.com)

Information/Eligibility: HUD-based apartments in Tampa for people with extremely low income that are on disability or seniors over the age of 62 also with extremely low income. There are income limits, and applicants are subject to criminal background screening.

#### **2. Tampa Housing Authority**

1529 West Main Street

Tampa, Florida 33607

Tel: (813)-253-0551

Website: <http://www.thaf.com/>

Information: The Housing Authority of Tampa owns and manages eighteen public housing developments throughout the City of Tampa, Florida. Of the eighteen developments, two are designated as elderly only and the remaining ones are designated as family developments. The Public Housing Program consists of more than 3,219 housing units providing affordable housing to more than 7,000 low-income families and citizens in Tampa, Florida. Downloadable applications can be found at the website.

#### **3. Florida Housing Search**

Tel: (877) 428-8844

Website: [www.floridahousingsearch.org](http://www.floridahousingsearch.org)

Information: A website directory of affordable housing options in Florida. Assisted living facilities are also listed.

### **LEGAL SERVICES**

#### **1. Bay Area Legal Service:**

Riverbrook Professional Center

829 W. Dr. M.L.K. Blvd., Suite 200

Tampa, FL 33603

Tel: 813-232-1343

Website: [www.bals.org](http://www.bals.org)

Information/Eligibility: Call to make an appointment and client will be screened for eligibility at that time. In most cases, the client must meet financial eligibility guidelines

701 Tillman Place, Suite 300

Plant City, FL 33566

Tel: (813) 752-1335

Website: [www.bals.org](http://www.bals.org)

Information/Eligibility: Call to make an appointment and client will be screened for eligibility at that time. In most cases, the client must meet financial eligibility guidelines

18238 US 301 South

3001 Dr Martin Luther King Blvd.  
Tampa, FL  
Tel: (813) 870-4000  
Website: <http://www.sjbhealth.org/>

**5. Tampa General Hospital**

1 Tampa General Circle  
Tampa, FL 33613  
Tel: (813) 844-7100  
Website: <http://www.tgh.org/>

**6. Florida KidCare**

Tel: (888) 540-5437  
Website: <http://www.floridakidcare.org/>  
Information/Eligibility:

To qualify for premium assistance, a child must:

- Be under age 19
- Be uninsured
- Meet income eligibility requirements
- Be a U.S. citizen or qualified non-citizen
- Not be eligible for Medicaid
- Not be the dependent of a state employee eligible for health insurance
- Not be in a public institution

There is no charge for Medicaid for children (KidCare Medicaid). For other Florida KidCare programs, monthly premiums depend on your household's size and income. Most families pay \$15 or \$20 a month. If you need to pay more, Florida KidCare will let you know. You may have to pay small charges or co-payments for some services.

**7. Hillsborough County HealthCare**

Tel: (813) 272-5555  
Website: <http://www.hillsboroughcounty.org/hss/hhcprogram/program.cfm>

Information/Eligibility: To enroll, applicants must go to an enrollment site (as listed on the webpage) to meet with a case manager. When applicants go to the enrollment site to file an application, they will need to bring the following information with them:

- Proof of monthly income, such as a pay stub or letter from Social Security or the Veteran's Administration, for every member of your household. • A Social Security card for every member of your household.
- Two residency documents proving that you live in Hillsborough County.
- Proof of assets, such as a bank or credit union statement.
- Any insurance policies you have with loan value.
- Documentation of U.S. citizenship or proof of legal resident status in the U.S.

**8. Lifecare of Brandon**

122 N Moon Ave  
Brandon, FL 33510  
Tel: (813) 654-0491  
Website: <http://www.lifecareofbrandon.com/>

Information/Eligibility: Francis House is a non-profit, day respite center designed to respond with compassion and justice to the spiritual, emotional, educational, and physical well-being of individuals and families infected, affected and at risk for HIV/AIDS. All services offered are free of charge. HIV testing is available by appointment only. Case management offered, as well as group therapy sessions and education classes about HIV.

**15. H. Lee Moffitt Cancer Center**

12902 Magnolia Drive (USF)

Tampa, FL 33612

Tel: (888) 663-3488

Website: <http://www.moffitt.org/>

**16. Judeo-Christian Health Center**

4118 N. Mac Dill Ave

Tampa, FL 33607

Tel: (813) 870-0395 x 22

Fax: (813) 879-3149

Website: <http://www.judeochristianhealthclinic.org/>

Information/Eligibility: Provide health care for residents of Hillsborough County with limited income who do not qualify for other health care coverage including Hillsborough HealthCare Program, Medicare and Medicaid, and cannot afford to purchase health care coverage privately. Clients must have income that falls between 100% and 250% of the Federal Poverty Level. Residents of Hillsborough County can come to the Clinic Monday-Friday from 9 a.m. – 11 a.m. to qualify on a first come, first served basis. Please bring the following documentation:

- Proof of monthly income, such as a pay stub or letter from Social Security or the Veteran's Administration, for every member of your household. The following items are acceptable forms of income: wages, tips, money earned through self-employment less business costs, and other types of income such as Social Security/Railroad Retirement and/or Disability, VA income, pensions, Civil Service, unemployment, child support, alimony, dividends, interest income, stipends, money from another person, annuity income, rental income, workers' compensation, estate/trust income, public assistance, and grants, scholarships, and student loans less tuition, books, fees, and other school-related costs. Income from odd jobs, day labor, temp pools, babysitting, house cleaning, flea market sales, lawn mowing etc. is also counted.
- Identification in the form of driver's license, residency card, passport, etc
- Verification of residence in Hillsborough County.

**17. Lee Davis Health Center**

3402 N 22nd St

Tampa, FL 33605

Tel: (813) 272-6240

Fax: (813) 247-5591

Website: [http://www.fachc.org/Tampa\\_Community\\_Health\\_Center.htm](http://www.fachc.org/Tampa_Community_Health_Center.htm)

**18. North Hillsborough Health Center**

9827 N. Sheldon Rd.

Tampa, FL 33635

Tel: (813) 307-8053

Website: [http://www.hillscountyhealth.org/locations/nhillsborough\\_main.htm](http://www.hillscountyhealth.org/locations/nhillsborough_main.htm)

Information/Eligibility: This center provides child health, family planning, immunizations, maternity services, and WIC. Call for more information.

**19. Peter Davis Health Clinic**

1401 E. 22nd Ave.

Tampa, FL 33605

Tel: (813) 248-6263

**20. Sulfur Springs Health Clinic**

### **3. WorkForce Tampa**

9215 N. Florida Ave.

Tampa, FL 33612

Tel: (813) 930-7400

Website: <http://www.workforcetampa.com/>

Information/Eligibility: Adults 18 and older are eligible for career preparation and referral services.

### **4. Workforce Brandon**

9350 Bay Plaza Blvd., Suite 121

Tampa, FL 33619

Tel: (813) 930-7832

Website: <http://www.workforcetampa.com/>

Information/Eligibility: Career preparation and referrals. Anyone 18 and older is eligible for these services. Applicants can post a resume and search for jobs on the website, and must visit the website and fill out information prior to speaking to an employment counselor.

### **6. Workforce Plant City**

HCC Campus 2001 E. Cherry St.

Plant City, FL 33563

Tel: (813) 930-7880

Website: <http://www.workforcetampa.com/>

Services: Career preparation and referrals

Information/Eligibility: Adults 18 and older are eligible for career preparation and referral services.

### **Mental health services**

Services provided to members of the homeless community who have medically diagnosed mental illnesses.

#### **1. Mental Health Care Inc**

5707 North 22nd St.

Tampa, FL 33610

Tel: (813) 272-2244

Information: Provides comprehensive mental health services. Call for more information.

#### **2. Northside Mental Health Center**

12512 Bruce B. Downs Blvd.

Tampa, FL 33612

Tel: (813) 977-8700

Website: <http://www.northsidemhc.org/>

Information: Short term residential services, case management, counseling, crisis stabilization, and other services. Call for more information.

### **SPECIAL SERVICES**

Veteran services

Services provided specifically for veterans who have served in the United States military.

#### **1. ATHENA Program- Tampa Crossroads Inc.**



Tampa, FL 33612

Tel: (813) 936-7700

Fax: (813) 936-7709

Website: <http://www.hispanicservicescouncil.org/>

Information/Eligibility: Offer a variety of family and education services to the Hispanic population

606 S. Collins St., Suite 1

Plant City, FL 33566

Tel: (813) 659-8566

Fax: (813) 659-1177

Website: <http://www.hispanicservicescouncil.org/>

Information/Eligibility: Offer a variety of family and education services to the Hispanic population

400 Franderson Circle, Suite 103

Apollo Beach, FL 33572

Tel: (813) 641-3565

Fax: (813) 641-3560

Website: <http://www.hispanicservicescouncil.org/>

Information/Eligibility: Offer a variety of family and education services to the Hispanic population

**OTHER**

**1. Florida Department of Children and Families**

Tel: There are several phone numbers associated with each service. See their website for relative numbers.

Website: [http://www.state.fl.us/cf\\_web/](http://www.state.fl.us/cf_web/)

Information/Eligibility: DCF offers a wide variety of services for those who are eligible including Food Stamp assistance, temporary cash assistance, Medicaid, Refugee Services Program, etc.

**2. Crisis Center of Tampa Bay**

Tel: 2-1-1

Website: <http://www.crisiscenter.com/>

Information: 2-1-1 gives information and referrals on local services.

**Domestic Violence**

Services provided specifically for victims of domestic violence

**1. Family Justice Center**

9309 N. Florida Ave., Suite 109

Tampa, FL 33612

Tel: (813) 935-2015

Website: <http://www.fjchc.org/>

Information/Eligibility: The Family Justice Center is a 'one-stop-shop' for victims of domestic violence. They offer a variety of services from risk assessment to assistance in getting services from various agencies. Appointments accepted but not necessary. Open to anyone experiencing domestic violence

**2. Victim Assistance Program**

700 E Twiggs St Rm 711

Tampa, FL 33602

Tel: (813) 254-5085

Information: Hot meal served Sundays from 12-1.

**8. Highland Church of Christ**

2800 N. Highland Ave

Tampa, FL 33602

Tel: (813) 223-3170

Information: Hot meals served Wednesdays and Thursdays from 5-6.

**9. Hyde Park United Methodist**

500 W. Platt St.

Tampa, FL 33606

Tel: (813) 253-5288

Information: Hot meals served Sundays 8:30am until food runs out; clean up begins approx. 9:15am.

**10. Mt. Olive Baptist Church**

604 W Ball St.

Plant City, FL 33563-5306

Tel: (813) 754-3834

Information: Hot meals served Tuesday and Thursday 12:30-1:30

**11. St. Andrew's Episcopal Church**

509 E Twiggs St.

Tampa, FL 33602-3934

Tel: (508) 221-2035

Information: Hot meals served Monday through Friday at 11:30 a.m.

**12. Trinity Café:**

1603 N. Florida Ave.

Tampa, FL 33602

Tel: (813) 865-4820

Information/Eligibility: Hot meals served Monday through Friday from 11:30-12, arrive early for a ticket.

**13. I am Hope Café**

11619 E. Martin Luther King Jr. Blvd.

Seffner, FL 33584

Tel: (813) 689-1423

Fax: (813) 661-7712

Information: Breakfast served Saturday 9-10:30, and dinner served 6—7:30pm.

**14. Portamento of Hope Cafe**

107 Mason St.

Brandon, FL 33511

Tel: 813-493-9644

Information: Breakfast is served 8:30-11am on Saturdays

Information: Open Saturdays from 2:30-4:30pm.

#### **8. Riverview United Methodist Church**

Tel: (813) 677-5995

#### **9. Angelfoods Ministries**

Tel: (877) 366-3646

Website: <http://www.angelfoodministries.com/>

Information: Discounted food boxes can be ordered for \$30 online or over the phone and picked up once a month at local distributors. There are no eligibility restrictions.

#### **Public transportation**

##### **1. HART**

4305 E 21st Ave

Tampa, FL 33605-2300

Tel:(813) 254-4278

Website: <http://www.hartline.org/>

##### **2. Greyhound**

610 Polk St.

Tampa, FL 33602

Tel: 813-229-2174

Website: <http://www.greyhound.com/home/>

##### **3. Raj**

1631 Gypsy Place Ct

Tel: (408) 243-2002

Website: <http://www.rajlimo.com>

##### **4. Sunshine Line**

601 E Kennedy Blvd

Tampa, FL 33602-4156

Tel: (813) 272-7272

#### **Thrift Stores**

##### **1. Beth-El Farmworker Ministry, Inc.**

18240 US Highway 301 S

Wmauma, FL 33598

Tel: (813) 633-1548

Website: <http://www.beth-el.info/>

Information/Eligibility: Store open Tuesdays and Thursdays

##### **2. St. Vincent's Thrift Store**

12310 Nebraska Ave.

Tampa, FL 33612

Tel: (813) 977-7057

Information: Store is open Saturday from 10 a.m. to 6 p.m.

## 2. Metropolitan Ministries

2002 N. Florida Ave.

Tampa, FL 33602

Tel: (813) 209-1003

Website: <http://www.metromin.org/>

Information: ID assistance service is provided for individuals who do not have a Florida ID. This service is only provided on Tuesday mornings for a maximum of the first seven (7) applicants. The time required to obtain the ID varies depending on what documentation the individual has. If a birth certificate needs to be applied for then the process is dependant on availability of funds and the requirements of the state that needs to issue the certificate.

## National Hotlines

1. **Domestic Abuse:** 1-800-799-7233
2. **HIV/AIDS:** 1-800-FLA-AIDS
3. **Gambling Problem:** 1-800-522-4700
4. **Pregnancy Counseling:** 1-800-848-5683
5. **Rape:** 1-800-656-4673
6. **Runaway Teens:** 1-800-786-2929
7. **Suicide Hotline:** 1-800-784-2433

Section 1.01 8. **USDA National Hunger Hotline:** 1-866-3-HUNGRY

9. **Migrant National Assistance:** 1-800-234-8848
10. **Alcoholics Anonymous:** 1-813-933-9123; <http://www.aatampa-area.org/>
11. **Narcotics Anonymous:** 813-879-4357; <http://www.tampa-na.org/>
12. **National Cocaine Hotline:** 1-800-242-2463

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