

Performance Update for Senior Leadership Team - September 2017

Adult Protective Services Program Office

Adult Protection - Program Scorecard September 2017

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	177	198	100.00%	99.55%	98.50%	94.12%	100.00%	99.55%	99.19%	100.00%
NWR	2	158	178	98.36%	100.00%	94.24%	96.79%	100.00%	100.00%	99.18%	100.00%
NWR	14	103	117	100.00%	100.00%	94.44%	95.54%	100.00%	100.00%	100.00%	100.00%
		438	493								
NER	3 & 8	170	195	100.00%	100.00%	91.43%	93.98%	99.38%	100.00%	98.76%	99.49%
NER	4	226	270	100.00%	99.71%	93.98%	92.00%	96.15%	99.71%	98.08%	95.00%
NER	7	266	323	100.00%	100.00%	93.90%	93.67%	99.56%	99.00%	94.22%	94.68%
		662	788								
CNR	5	340	333	100.00%	100.00%	97.95%	98.20%	100.00%	100.00%	98.61%	100.00%
CNR	9	254	293	100.00%	100.00%	99.08%	97.75%	100.00%	100.00%	98.01%	99.52%
CNR	10	197	176	100.00%	100.00%	98.44%	97.14%	100.00%	100.00%	100.00%	100.00%
CNR	18	238	295	100.00%	100.00%	97.78%	98.91%	100.00%	99.18%	100.00%	100.00%
		1029	1097								
SCR	6	435	496	99.38%	99.12%	93.98%	93.58%	99.69%	99.34%	100.00%	100.00%
SCR	12	182	218	100.00%	100.00%	96.03%	99.43%	100.00%	100.00%	100.00%	100.00%
SCR	13	247	310	98.37%	99.18%	93.09%	92.22%	97.28%	100.00%	97.83%	100.00%
SCR	20	246	248	99.44%	100.00%	91.75%	98.52%	97.21%	100.00%	100.00%	100.00%
		1110	1272								
SER	15	229	288	100.00%	100.00%	96.02%	95.96%	97.63%	98.05%	97.16%	99.22%
SER	17	305	350	100.00%	100.00%	96.35%	97.85%	100.00%	100.00%	99.64%	100.00%
SER	19	127	151	100.00%	100.00%	95.50%	94.02%	97.12%	97.22%	100.00%	98.15%
		661	789								
SNR	11	340	387	100.00%	100.00%	93.31%	93.17%	99.56%	100.00%	98.23%	99.34%
SNR	16	6	12	100.00%	100.00%	100.00%	90.00%	100.00%	100.00%	100.00%	100.00%
		346	399								
State		4,246	4,520	99.75%	99.82%	95.29%	95.37%	99.14%	99.60%	98.71%	99.07%
	% Inc./Dec. vs. Prev. Month	-6.06%								# Invs. in Backlog, Statewide	32

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 16/17 & 15/16	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
546	528	1,080	1,015	1,750	1,814	292	298	99.08%	99.42%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.09	0.13	0.09	0.15

¹ Data in "Previous" columns represents August 2017, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent