Performance Update for Senior Leadership Team - March 2015
Adult Protective Services Program Office

Adult Protection - Program Scorecard
March 2015

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	131	131	100.00%	100.00%	100.00%	96.24%	100.00%	100.00%	100.00%	100.00%
NWR	2	123	110	97.98%	100.00%	94.92%	93.04%	100.00%	98.96%	98.99%	95.83%
NWR	14	89	83	100.00%	100.00%	100.00%	96.70%	100.00%	100.00%	100.00%	100.00%
		343	324								
NER	3 & 8	173	141	100.00%	100.00%	96.30%	96.21%	100.00%	100.00%	95.93%	98.32%
NER	4	224	177	98.95%	99.21%	93.10%	93.85%	100.00%	99.61%	98.95%	99.61%
NER	7	249	220	100.00%	100.00%	96.68%	98.47%	99.09%	100.00%	91.78%	93.44%
		646	538								
CNR	5	315	259	100.00%	100.00%	98.40%	97.29%	100.00%	99.56%	96.88%	100.00%
CNR	9	251	232	100.00%	100.00%	97.37%	97.40%	100.00%	100.00%	100.00%	100.00%
CNR	10	176	159	100.00%	100.00%	98.72%	97.08%	100.00%	99.37%	100.00%	99.37%
CNR	18	253	199	99.42%	100.00%	97.92%	97.52%	100.00%	100.00%	100.00%	100.00%
		995	849								
SCR	6	404	360	100.00%	99.63%	97.97%	98.98%	99.69%	100.00%	100.00%	100.00%
SCR	12	180	157	100.00%	100.00%	97.39%	97.78%	100.00%	100.00%	100.00%	100.00%
SCR	13	282	222	100.00%	100.00%	97.85%	99.04%	100.00%	100.00%	100.00%	100.00%
SCR	20	249	221	99.54%	100.00%	96.37%	96.57%	100.00%	100.00%	100.00%	100.00%
		1115	960								
SER	15	241	239	99.51%	100.00%	95.35%	93.81%	97.09%	99.52%	93.20%	95.65%
SER	17	305	300	100.00%	100.00%	97.73%	97.41%	100.00%	100.00%	99.66%	100.00%
SER	19	122	148	100.00%	100.00%	89.36%	97.20%	100.00%	100.00%	96.55%	98.98%
		668	687								
SNR	11	334	326	99.45%	98.98%	94.39%	90.78%	98.61%	97.46%	46.81%	30.46%
SNR	16	12	9	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
		346	335								
State		4,113	3,693	99.73%	99.84%	96.59%	96.51%	99.58%	99.69%	92.75%	97.81%
	% Inc./Dec. vs. Prev. Month	11.37%								# Invs. in Backlog, Statewide	108

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
850	837	1,077	1,094	2,262	2,333	339	325	96.18%	98.48%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.11	0.10	0.10

[1] Data in "*Previous*" columns represents February 2015, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

    indicates missing target by one-half percent or less
    indicates missing target by more than one-half percent