

Performance Update for Senior Leadership Team - June 2016
Adult Protective Services Program Office

Adult Protection - Program Scorecard
June 2016

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	170	172	100.00%	100.00%	95.98%	97.78%	98.82%	99.22%	100.00%	100.00%
NWR	2	206	152	99.37%	100.00%	93.01%	95.80%	98.73%	98.97%	89.87%	90.72%
NWR	14	129	111	100.00%	100.00%	96.15%	98.92%	98.95%	100.00%	100.00%	100.00%
		505	435								
NER	3 & 8	227	200	99.35%	99.36%	92.68%	96.22%	100.00%	99.36%	99.35%	98.09%
NER	4	287	268	99.49%	100.00%	92.42%	93.44%	99.49%	100.00%	86.36%	92.44%
NER	7	292	266	100.00%	100.00%	99.64%	98.32%	99.64%	100.00%	95.32%	98.19%
		806	734								
CNR	5	377	288	100.00%	100.00%	97.32%	97.24%	100.00%	100.00%	100.00%	99.15%
CNR	9	316	282	100.00%	99.58%	94.12%	95.22%	100.00%	99.58%	99.58%	99.58%
CNR	10	198	195	100.00%	100.00%	95.86%	98.48%	100.00%	100.00%	100.00%	100.00%
CNR	18	278	265	100.00%	100.00%	98.43%	97.90%	100.00%	100.00%	99.54%	99.09%
		1169	1030								
SCR	6	491	502	99.72%	100.00%	94.74%	98.07%	100.00%	99.70%	99.15%	100.00%
SCR	12	223	190	100.00%	100.00%	97.39%	96.09%	100.00%	100.00%	96.48%	100.00%
SCR	13	308	280	99.51%	100.00%	95.50%	97.14%	99.51%	100.00%	97.54%	100.00%
SCR	20	242	245	100.00%	100.00%	97.47%	97.65%	100.00%	100.00%	99.54%	100.00%
		1264	1217								
SER	15	276	296	100.00%	99.55%	94.50%	96.65%	98.93%	99.11%	100.00%	99.55%
SER	17	388	373	100.00%	100.00%	98.31%	97.13%	100.00%	100.00%	99.48%	100.00%
SER	19	160	142	99.19%	100.00%	94.40%	93.88%	100.00%	100.00%	100.00%	100.00%
		824	811								
SNR	11	425	380	100.00%	99.40%	92.31%	90.83%	98.63%	99.10%	64.38%	74.55%
SNR	16	14	11	100.00%	100.00%	92.31%	100.00%	84.62%	93.33%	76.92%	60.00%
		439	391								
State		5,007	4,618	99.85%	99.86%	95.62%	96.39%	99.56%	99.70%	95.28%	96.54%
	% Inc./Dec. vs. Prev. Month	8.42%								# Invs. in Backlog, Statewide	90

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 14/15 & 13/14	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
816	751	1,102	1,110	2,004	1,980	307	313	99.16%	96.18%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.12	0.10	0.11	0.11

¹ Data in "Previous" columns represents May 2016, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent