

Monthly Performance Update for Senior Leadership Team

Adult Protective Services Program Office

Adult Protection - Program Scorecard

July 2022

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	154	175	100.00%	98.33%	85.40%	88.37%	100.00%	100.00%	96.99%	97.50%
NWR	2	93	112	100.00%	100.00%	89.81%	100.00%	97.89%	93.75%	100.00%	100.00%
NWR	14	75	67	100.00%	100.00%	98.39%	97.50%	100.00%	100.00%	93.10%	100.00%
NWR		322	354	100.00%	99.08%	89.58%	93.22%	99.30%	98.17%	97.20%	98.62%
NER	3 & 8	144	144	100.00%	100.00%	98.20%	100.00%	94.85%	100.00%	92.78%	97.20%
NER	4	203	221	100.00%	100.00%	96.63%	99.51%	100.00%	99.48%	100.00%	100.00%
NER	7	215	205	100.00%	100.00%	98.11%	99.18%	100.00%	99.55%	99.51%	100.00%
NER		562	570	100.00%	100.00%	97.55%	99.46%	99.00%	99.62%	98.40%	99.42%
CNR	5	282	299	100.00%	100.00%	100.00%	99.65%	100.00%	100.00%	100.00%	100.00%
CNR	9	273	266	100.00%	100.00%	98.94%	100.00%	99.45%	99.52%	100.00%	100.00%
CNR	10	148	145	100.00%	100.00%	100.00%	100.00%	99.17%	100.00%	100.00%	100.00%
CNR	18	218	207	100.00%	100.00%	98.83%	99.45%	100.00%	99.43%	99.39%	99.43%
CNR		921	917	100.00%	100.00%	99.44%	99.75%	99.71%	99.74%	99.85%	99.87%
SCR	6	373	389	100.00%	99.69%	99.05%	99.71%	100.00%	100.00%	100.00%	100.00%
SCR	12	128	172	100.00%	100.00%	97.44%	100.00%	99.05%	100.00%	100.00%	100.00%
SCR	13	208	222	100.00%	100.00%	96.95%	100.00%	100.00%	100.00%	100.00%	100.00%
SCR	20	193	204	100.00%	100.00%	98.90%	100.00%	100.00%	100.00%	100.00%	100.00%
SCR		902	987	100.00%	99.87%	98.33%	99.87%	99.86%	100.00%	100.00%	100.00%
SER	15	213	212	100.00%	100.00%	95.00%	94.09%	100.00%	98.30%	99.48%	98.86%
SER	17	244	278	100.00%	100.00%	97.17%	94.81%	100.00%	100.00%	100.00%	100.00%
SER	19	134	113	98.85%	100.00%	91.58%	94.62%	98.85%	100.00%	98.85%	100.00%
SER		591	603	99.81%	100.00%	95.50%	94.51%	99.81%	99.39%	99.63%	99.59%
SNR	11	282	237	100.00%	100.00%	97.11%	98.88%	100.00%	100.00%	100.00%	100.00%
SNR	16	10	9	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
SNR		292	246	100.00%	100.00%	97.14%	98.96%	100.00%	100.00%	100.00%	100.00%
State		3,590	3,677	99.93%	99.90%	96.98%	98.32%	99.62%	99.62%	99.34%	99.69%
	% Inc./Dec. vs. Prev. Month	-2.37%									

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 21/22 & 20/21	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	21/22	20/21
285	415	895	896	788	788	217	223	99.08%	99.99%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Persons, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.07	0.09	0.07	0.07

¹ Data in "Previous" columns represents prior month, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent

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Adult Protective Services -- Monthly Key Indicators

July 2022

	Indicator	Period	Standard	Statewide Current/Recent			Previous		Regions -- Current					
				Level	Period	% Change	Level	Period	NW	NE	Central	SC	SE	Southern
API Safety	No Recurrence Verified Maltreatment within 6 Mo. of Verified Investigation	M	95.0%	99.06%	7/22	0.45%	98.62%	6/22	100.00%	98.59%	100.00%	100.00%	100.00%	98.68%
	# Reabused / # In Cohort after Verified	M		3/320	7/22		34/2,457	6/22	0/13	1/71	0/25	0/5	0/54	2/152
	No Verified Maltreatment within 6 Mos. Of Protective Supervision Case	M	98.0%	98.86%	7/22	-0.85%	99.71%	6/22	99.44%	98.61%	99.07%	98.18%	99.55%	98.84%
	# Reabused / # In Cohort After PS	M		29/2,538	7/22		1/347	6/22	2/358	7/503	6/648	10/549	1/221	3/259
API Workload	Initial + Additional Reports Received	M		3,590	7/22	-2.4%	3,677	6/22	322	562	921	902	591	292
	Investigations (Initial Reports) Completed	M		3,197	7/22	-2.0%	3,262	6/22	309	543	757	835	558	195
	Average Active Investigations per API	M-PIT	15.0	16.4	7/22	5.1%	15.6	6/22	15.9	13.3	18.0	14.9	17.5	19.1
	Active Investigations	M-PIT		3,201	8/2/2022	↔ 6.6%	3,003	7/5/2022	263	495	970	540	579	354
	Investigations Open Over 60 Days "Backlog"	M-PIT		24	8/2/2022	↔ 200.0%	8	7/5/2022	3	21	0	0	0	0
	API Vacancies	M-PIT		43	8/2/2022	↘ -12.2%	49	7/5/2022	4	1	7	25	6	0
	Total API FTEs			291	8/2/2022	↔ 0.0%	291	7/5/2022	29	44	69	73	49	27
	% Vacant			14.8%	8/2/2022	↘ 14.8%	16.8%	7/5/2022	13.8%	2.3%	10.1%	34.2%	12.2%	0.0%
	Actual Operational Capacity			196.0	8/2/2022	↔ 2.0%	192.3	7/5/2022	16.5	37.25	54	36.25	33	19
	Percent Total Workforce Capacity			67.35%	8/2/2022	↔ 2.0%	66.1%	7/5/2022	56.90%	84.66%	78.26%	49.66%	67.35%	70.37%

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