

Performance Update for Senior Leadership Team - July 2016
Adult Protective Services Program Office

Adult Protection - Program Scorecard
July 2016

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	145	170	100.00%	100.00%	97.01%	95.98%	100.00%	98.82%	100.00%	100.00%
NWR	2	167	206	99.15%	99.37%	95.62%	93.01%	100.00%	98.73%	95.76%	89.87%
NWR	14	117	129	100.00%	100.00%	95.24%	96.15%	100.00%	98.95%	100.00%	100.00%
		429	505								
NER	3 & 8	218	227	99.46%	99.35%	93.81%	92.68%	99.46%	100.00%	96.22%	99.35%
NER	4	283	287	100.00%	99.49%	95.56%	92.42%	99.01%	99.49%	82.76%	86.36%
NER	7	250	292	100.00%	100.00%	99.18%	99.64%	99.10%	99.64%	98.19%	95.32%
		751	806								
CNR	5	388	377	100.00%	100.00%	96.50%	97.32%	99.55%	100.00%	100.00%	100.00%
CNR	9	316	316	100.00%	100.00%	97.30%	94.12%	100.00%	100.00%	98.76%	99.58%
CNR	10	201	198	100.00%	100.00%	98.92%	95.86%	98.73%	100.00%	99.37%	100.00%
CNR	18	278	278	99.51%	100.00%	98.28%	98.43%	100.00%	100.00%	100.00%	99.54%
		1183	1169								
SCR	6	498	491	100.00%	99.72%	98.06%	94.74%	98.31%	100.00%	99.76%	99.15%
SCR	12	197	223	100.00%	100.00%	96.86%	97.39%	100.00%	100.00%	100.00%	96.48%
SCR	13	290	308	99.17%	99.51%	95.59%	95.50%	99.17%	99.51%	96.28%	97.54%
SCR	20	236	242	99.58%	100.00%	96.18%	97.47%	100.00%	100.00%	100.00%	99.54%
		1221	1264								
SER	15	290	276	100.00%	100.00%	96.07%	94.50%	96.92%	98.93%	99.66%	100.00%
SER	17	354	388	100.00%	100.00%	96.32%	98.31%	100.00%	100.00%	99.69%	99.48%
SER	19	170	160	100.00%	99.19%	94.44%	94.40%	98.48%	100.00%	100.00%	100.00%
		814	824								
SNR	11	386	425	99.64%	100.00%	89.80%	92.31%	98.92%	98.63%	50.72%	64.38%
SNR	16	7	14	100.00%	100.00%	100.00%	92.31%	90.00%	84.62%	70.00%	76.92%
		393	439								
State		4,791	5,007	99.82%	99.85%	96.23%	95.62%	99.18%	99.56%	94.85%	95.28%
	% Inc./Dec. vs. Prev. Month	-4.31%								# Invs. in Backlog, Statewide	99

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 15/16 & 14/15	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
629	816	1,085	1,102	2,032	2,004	297	307	99.42%	99.16%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.12	0.12	0.11

¹ Data in "Previous" columns represents June 2016, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent