

**Performance Update for Senior Leadership Team - July 2015**  
Adult Protective Services Program Office

**Adult Protection - Program Scorecard**  
July 2015

Region	Circuit	Reports Received <sup>1</sup>		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous <sup>2</sup>	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	195	202	100.00%	100.00%	98.20%	97.41%	100.00%	100.00%	100.00%	100.00%
NWR	2	184	165	98.13%	98.59%	94.40%	92.31%	100.00%	99.30%	100.00%	97.48%
NWR	14	101	95	97.89%	100.00%	94.64%	96.47%	100.00%	100.00%	100.00%	100.00%
		480	462								
NER	3 & 8	178	201	99.31%	99.21%	97.47%	94.20%	100.00%	99.21%	88.28%	90.48%
NER	4	250	247	99.49%	100.00%	91.98%	93.44%	99.49%	100.00%	99.49%	100.00%
NER	7	281	285	100.00%	100.00%	99.20%	97.83%	99.55%	99.22%	98.21%	98.44%
		709	733								
CNR	5	344	359	100.00%	100.00%	94.82%	97.56%	100.00%	100.00%	100.00%	99.23%
CNR	9	278	288	100.00%	100.00%	97.86%	96.77%	100.00%	100.00%	100.00%	100.00%
CNR	10	201	199	100.00%	99.28%	100.00%	97.93%	100.00%	100.00%	100.00%	100.00%
CNR	18	237	292	99.58%	99.57%	93.75%	96.06%	100.00%	100.00%	100.00%	100.00%
		1060	1138								
SCR	6	452	447	100.00%	99.67%	98.78%	96.39%	100.00%	100.00%	100.00%	99.02%
SCR	12	191	228	100.00%	100.00%	99.48%	96.18%	100.00%	100.00%	100.00%	100.00%
SCR	13	239	306	100.00%	100.00%	97.18%	94.25%	100.00%	100.00%	99.54%	100.00%
SCR	20	236	212	99.43%	100.00%	97.42%	98.13%	100.00%	100.00%	100.00%	100.00%
		1118	1193								
SER	15	305	274	100.00%	99.15%	96.64%	92.37%	98.67%	98.73%	95.56%	99.58%
SER	17	358	355	99.41%	100.00%	97.00%	97.35%	100.00%	100.00%	100.00%	99.14%
SER	19	165	149	100.00%	100.00%	95.15%	94.38%	100.00%	100.00%	100.00%	100.00%
		828	778								
SNR	11	399	395	98.72%	99.36%	90.15%	90.64%	98.08%	98.73%	68.27%	69.75%
SNR	16	13	16	100.00%	100.00%	93.75%	100.00%	100.00%	100.00%	100.00%	92.31%
		412	411								
<b>State</b>		<b>4,607</b>	<b>4,715</b>	<b>99.63%</b>	<b>99.73%</b>	<b>96.43%</b>	<b>95.52%</b>	<b>99.71%</b>	<b>99.71%</b>	<b>96.46%</b>	<b>96.65%</b>
	% Inc./Dec. vs. Prev. Month	-2.29%								# Invs. in Backlog, Statewide	64

**Statewide Services and Wait Lists**

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
905	904	1,024	1,034	2,119	2,143	324	333	99.16%	96.18%

**Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population**

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.13	0.14	0.12	0.14

<sup>1</sup> Data in "Previous" columns represents June 2015, unless otherwise noted.

<sup>2</sup> Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less  
 indicates missing target by more than one-half percent