

Monthly Performance Update for Senior Leadership Team

Adult Protective Services Program Office

Adult Protection - Program Scorecard

February 2022

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	124	134	100.00%	100.00%	93.22%	92.24%	100.00%	99.12%	95.61%	94.74%
NWR	2	50	66	100.00%	98.39%	100.00%	95.83%	98.18%	98.39%	100.00%	100.00%
NWR	14	48	64	100.00%	98.44%	97.87%	95.52%	100.00%	100.00%	97.73%	96.88%
NWR		222	264	100.00%	99.17%	96.12%	94.12%	99.53%	99.17%	97.18%	96.67%
NER	3 & 8	122	91	100.00%	100.00%	100.00%	97.22%	98.77%	98.53%	98.77%	98.53%
NER	4	174	184	100.00%	100.00%	98.21%	97.47%	100.00%	100.00%	100.00%	100.00%
NER	7	162	187	100.00%	100.00%	100.00%	99.39%	100.00%	99.36%	100.00%	100.00%
NER		458	462	100.00%	100.00%	99.30%	98.23%	99.74%	99.47%	99.74%	99.74%
CNR	5	235	212	100.00%	100.00%	99.56%	100.00%	100.00%	100.00%	100.00%	100.00%
CNR	9	190	194	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
CNR	10	113	144	100.00%	99.09%	99.20%	98.40%	100.00%	100.00%	100.00%	100.00%
CNR	18	150	201	100.00%	100.00%	99.38%	99.26%	100.00%	100.00%	100.00%	100.00%
CNR		688	751	100.00%	99.84%	99.55%	99.56%	100.00%	100.00%	100.00%	100.00%
SCR	6	323	281	100.00%	100.00%	99.62%	99.36%	100.00%	100.00%	100.00%	100.00%
SCR	12	122	126	97.89%	100.00%	98.11%	99.25%	100.00%	100.00%	100.00%	100.00%
SCR	13	175	162	100.00%	100.00%	100.00%	98.19%	100.00%	100.00%	100.00%	100.00%
SCR	20	169	168	100.00%	100.00%	100.00%	98.70%	100.00%	100.00%	100.00%	100.00%
SCR		789	737	99.69%	100.00%	99.57%	98.96%	100.00%	100.00%	100.00%	100.00%
SER	15	176	181	100.00%	100.00%	95.98%	98.15%	100.00%	100.00%	98.82%	100.00%
SER	17	196	245	100.00%	100.00%	96.52%	97.18%	100.00%	100.00%	100.00%	100.00%
SER	19	79	105	100.00%	100.00%	100.00%	97.65%	100.00%	100.00%	100.00%	100.00%
SER		451	531	100.00%	100.00%	96.93%	96.50%	100.00%	100.00%	99.56%	100.00%
SNR	11	201	193	100.00%	100.00%	97.60%	98.86%	99.40%	100.00%	100.00%	100.00%
SNR	16	8	7	100.00%	100.00%	75.00%	100.00%	100.00%	100.00%	100.00%	100.00%
SNR		209	200	100.00%	100.00%	97.08%	98.92%	99.42%	100.00%	100.00%	100.00%
State		2,817	2,945	99.92%	99.88%	98.59%	98.34%	99.88%	99.84%	99.64%	99.65%
	% Inc./Dec. vs. Prev. Month	-4.35%									

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 20/21 & 19/20	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
357	334	948	957	750	790	233	226	99.99%	99.16%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Persons, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.07	0.07	0.06	0.06

¹ Data in "Previous" columns represents prior month, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent

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Adult Protective Services -- Monthly Key Indicators

February 2022

				Statewide Current/Recent			Previous		Regions -- Current					
Indicator	Period	Standard	Level	Period	% Change	Level	Period	NW	NE	Central	SC	SE	Southern	
API Safety	No Recurrence Verified Maltreatment within 6 Mo. of Verified Investigation	M	95.0%	98.7%	2/22	-0.1%	98.8%	1/22	98.5%	98.6%	98.0%	98.8%	100.0%	99.4%
	# Reabused / # In Cohort after Verified	M		35/2601	2/22		33/2,698	1/22	6/387	6/425	14/682	7/568	0/216	2/323
	No Verified Maltreatment within 6 Mos. Of Protective Supervision Case	M	98.0%	99.8%	2/22	-0.2%	99.9%	1/22	100.0%	100.0%	100.0%	100.0%	100.0%	99.5%
	# Reabused / # In Cohort After PS	M		1/397	2/22		4/411	1/22	0/19	0/70	0/26	0/6	0/72	1/204
API Workload	Initial + Additional Reports Received	M		2,817	2/22	-4.3%	2,945	1/22	222	458	688	789	451	209
	Investigations (Initial Reports) Completed	M		2,767	2/22	-3.1%	2,855	1/22	236	428	711	721	480	191
	Average Active Investigations per API	M-PIT	15.0	12.7	2/22	3.3%	12.3	1/22	14.1	13.7	13.0	9.4	13.8	14.6
	Active Investigations	M-PIT		2,450	3/2/2022	➔ -0.3%	2,457	2/3/2022	197	429	761	401	461	201
	Investigations Open Over 60 Days "Backlog"	M-PIT		0	3/2/2022		0	2/3/2022	0	0	0	0	0	0
	API Vacancies	M-PIT		62	3/2/2022	👉 21.6%	51	2/3/2022	7	7	5	22	11	10
	Total API FTEs			291	3/2/2022	➔ 0.0%	291	2/3/2022	29	44	69	73	49	27
	% Vacant			21.3%	3/2/2022	👉 21.3%	17.5%	2/3/2022	24.1%	15.9%	7.2%	30.1%	22.4%	37.0%
	Actual Operational Capacity			193.5	3/2/2022	👉 -3.0%	199.5	2/3/2022	14	31.25	58.5	42.5	33.5	13.75
Percent Total Workforce Capacity	66.5%			3/2/2022	👉 -3.0%	68.6%	2/3/2022	48.28%	71.02%	84.78%	58.22%	68.37%	50.93%	