

**Performance Update for Senior Leadership Team - February 2018**  
Adult Protective Services Program Office

**Adult Protection - Program Scorecard**  
February 2018

Region	Circuit	Reports Received <sup>1</sup>		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous <sup>2</sup>	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	180	164	100.00%	100.00%	97.67%	89.09%	100.00%	100.00%	100.00%	99.33%
NWR	2	143	198	99.37%	99.36%	95.60%	92.98%	100.00%	99.36%	99.37%	99.36%
NWR	14	85	82	100.00%	98.73%	95.40%	89.29%	100.00%	98.73%	100.00%	100.00%
		408	444								
NER	3 & 8	163	213	100.00%	99.56%	96.41%	88.55%	100.00%	99.12%	100.00%	100.00%
NER	4	240	280	98.38%	98.64%	96.37%	92.83%	100.00%	100.00%	100.00%	99.55%
NER	7	215	227	100.00%	100.00%	97.49%	94.22%	98.90%	98.10%	100.00%	97.14%
		618	720								
CNR	5	292	297	100.00%	100.00%	99.57%	99.14%	100.00%	100.00%	100.00%	100.00%
CNR	9	271	246	100.00%	100.00%	98.40%	98.03%	100.00%	100.00%	100.00%	100.00%
CNR	10	166	188	100.00%	100.00%	99.34%	97.16%	100.00%	100.00%	100.00%	100.00%
CNR	18	277	275	100.00%	100.00%	98.98%	98.40%	99.45%	100.00%	99.45%	100.00%
		1006	1006								
SCR	6	407	457	99.72%	100.00%	97.35%	95.58%	100.00%	99.72%	100.00%	100.00%
SCR	12	174	207	100.00%	100.00%	94.20%	92.68%	100.00%	99.12%	100.00%	100.00%
SCR	13	221	272	99.44%	97.97%	95.34%	90.60%	100.00%	100.00%	100.00%	100.00%
SCR	20	217	246	100.00%	99.02%	97.72%	98.18%	100.00%	99.51%	100.00%	100.00%
		1019	1182								
SER	15	244	260	99.05%	100.00%	95.30%	95.34%	96.67%	98.18%	96.19%	97.27%
SER	17	297	329	100.00%	100.00%	96.06%	95.35%	100.00%	100.00%	100.00%	99.30%
SER	19	150	153	100.00%	100.00%	100.00%	96.43%	99.24%	99.04%	100.00%	98.08%
		691	742								
SNR	11	314	323	100.00%	99.70%	92.24%	93.48%	99.66%	100.00%	99.32%	99.70%
SNR	16	12	13	100.00%	100.00%	88.89%	91.67%	100.00%	100.00%	100.00%	100.00%
		326	336								
<b>State</b>		<b>4,068</b>	<b>4,430</b>	<b>99.76%</b>	<b>99.61%</b>	<b>96.67%</b>	<b>94.38%</b>	<b>99.68%</b>	<b>99.56%</b>	<b>99.62%</b>	<b>99.45%</b>
	% Inc./Dec. vs. Prev. Month	-8.17%								# Invs. in Backlog, Statewide	6

**Statewide Services and Wait Lists**



HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 16/17 & 15/16	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
613	604	1,087	1,100	1,567	1,610	290	290	99.08%	99.42%

**Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population**

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.09	0.09	0.11	0.10

<sup>1</sup> Data in "Previous" columns represents February 2018, unless otherwise noted.

<sup>2</sup> Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less  
 indicates missing target by more than one-half percent