Performance Update for Senior Leadership Team - February 2015
Adult Protective Services Program Office

Adult Protection - Program Scorecard
February 2015

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	131	179	100.00%	100.00%	96.24%	98.51%	100.00%	100.00%	100.00%	100.00%
NWR	2	110	137	100.00%	98.77%	93.04%	92.31%	98.96%	100.00%	95.83%	88.89%
NWR	14	83	99	100.00%	100.00%	96.70%	98.89%	100.00%	98.73%	100.00%	100.00%
		324	415								
NER	3 & 8	141	176	100.00%	99.29%	96.21%	93.55%	100.00%	97.87%	98.32%	100.00%
NER	4	177	247	99.21%	100.00%	93.85%	94.19%	99.61%	100.00%	99.61%	100.00%
NER	7	220	241	100.00%	100.00%	98.47%	96.70%	100.00%	98.47%	93.44%	90.31%
		538	664								
CNR	5	259	312	100.00%	100.00%	97.29%	98.81%	99.56%	100.00%	100.00%	100.00%
CNR	9	232	229	100.00%	100.00%	97.40%	94.47%	100.00%	100.00%	100.00%	100.00%
CNR	10	159	182	100.00%	100.00%	97.08%	97.08%	99.37%	100.00%	99.37%	100.00%
CNR	18	199	213	100.00%	100.00%	97.52%	98.79%	100.00%	100.00%	100.00%	100.00%
		849	936								
SCR	6	360	433	99.63%	100.00%	98.98%	97.57%	100.00%	99.67%	100.00%	99.67%
SCR	12	157	171	100.00%	100.00%	97.78%	100.00%	100.00%	100.00%	100.00%	100.00%
SCR	13	222	250	100.00%	100.00%	99.04%	97.85%	100.00%	99.43%	100.00%	100.00%
SCR	20	221	229	100.00%	100.00%	96.57%	96.43%	100.00%	100.00%	100.00%	100.00%
		960	1083								
SER	15	239	257	100.00%	99.61%	93.81%	95.27%	99.52%	99.22%	95.65%	90.98%
SER	17	300	336	100.00%	100.00%	97.41%	96.53%	100.00%	100.00%	100.00%	98.98%
SER	19	148	141	100.00%	98.88%	97.20%	92.45%	100.00%	100.00%	98.98%	83.15%
		687	734								
SNR	11	326	335	98.98%	100.00%	90.78%	93.36%	97.46%	98.22%	30.46%	54.22%
SNR	16	9	15	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
		335	350								
State		3,693	4,182	99.84%	99.88%	96.51%	96.36%	99.69%	99.55%	97.81%	94.77%
	% Inc./Dec. vs. Prev. Month	-11.69%								# Invs. in Backlog, Statewide	155

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
837	806	1,094	1,109	2,333	2,355	325	285	96.18%	98.48%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.11	0.10	0.10

[1] Data in "*Previous*" columns represents January 2015, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

🟨 indicates missing target by one-half percent or less
🟥 indicates missing target by more than one-half percent