

Monthly Performance Update for Senior Leadership Team

Adult Protective Services Program Office

Adult Protection - Program Scorecard

December 2022

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	153	131	100.00%	100.00%	91.06%	97.73%	100.00%	100.00%	99.15%	96.06%
NWR	2	88	87	100.00%	100.00%	100.00%	90.00%	92.50%	100.00%	93.75%	77.27%
NWR	14	57	65	100.00%	100.00%	91.04%	95.45%	100.00%	100.00%	98.41%	97.30%
NWR		298	283	100.00%	100.00%	93.84%	94.92%	97.70%	100.00%	97.32%	90.87%
NER	3 & 8	125	138	100.00%	100.00%	97.60%	100.00%	100.00%	100.00%	100.00%	98.68%
NER	4	170	185	100.00%	100.00%	98.91%	98.00%	98.84%	100.00%	100.00%	100.00%
NER	7	189	168	100.00%	100.00%	98.40%	98.91%	100.00%	100.00%	100.00%	100.00%
NER		484	491	100.00%	100.00%	98.39%	98.71%	99.57%	100.00%	100.00%	99.77%
CNR	5	251	259	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.42%
CNR	9	226	180	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
CNR	10	135	150	100.00%	100.00%	96.90%	98.29%	99.20%	100.00%	100.00%	100.00%
CNR	18	178	159	99.40%	100.00%	98.90%	98.66%	100.00%	100.00%	99.40%	100.00%
CNR		790	748	99.85%	100.00%	99.12%	99.35%	99.85%	100.00%	99.85%	99.83%
SCR	6	324	264	100.00%	100.00%	99.65%	100.00%	100.00%	100.00%	100.00%	100.00%
SCR	12	128	143	100.00%	100.00%	98.23%	95.58%	100.00%	100.00%	100.00%	100.00%
SCR	13	166	185	99.17%	100.00%	96.83%	99.33%	100.00%	100.00%	100.00%	100.00%
SCR	20	196	196	100.00%	100.00%	100.00%	99.47%	100.00%	100.00%	99.40%	100.00%
SCR		814	788	99.85%	100.00%	99.00%	99.01%	100.00%	100.00%	99.85%	100.00%
SER	15	200	182	100.00%	99.43%	96.37%	96.30%	100.00%	99.43%	100.00%	99.43%
SER	17	221	199	100.00%	99.43%	95.08%	96.17%	100.00%	100.00%	100.00%	100.00%
SER	19	105	83	100.00%	100.00%	93.68%	95.12%	100.00%	100.00%	100.00%	100.00%
SER		526	464	100.00%	99.54%	95.33%	96.04%	100.00%	99.77%	100.00%	99.77%
SNR	11	269	222	100.00%	100.00%	99.10%	100.00%	100.00%	100.00%	100.00%	100.00%
SNR	16	11	8	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
SNR		280	230	100.00%	100.00%	99.12%	100.00%	100.00%	100.00%	100.00%	100.00%
State		3,192	3,004	99.93%	99.92%	97.83%	98.22%	99.67%	99.96%	99.67%	99.06%
	% Inc./Dec. vs. Prev. Month	6.26%									

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 21/22 & 20/21	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
362	354	893	901	750	753	205	201	99.08%	99.99%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Persons, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.07	0.07	0.06	0.06

¹ Data in "Previous" columns represents prior month, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent

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Adult Protective Services -- Monthly Key Indicators

December 2022

				Statewide Current/Recent			Previous		Regions -- Current					
Indicator	Period	Standard	Level	Period	% Change	Level	Period	NW	NE	Central	SC	SE	Southern	
API Safety	No Recurrence Verified Maltreatment within 6 Mo. of Verified Investigation	M	95.0%	98.84%	12/22	-0.33%	99.17%	11/22	97.25%	98.98%	99.25%	99.07%	98.83%	99.62%
	# Reabused / # In Cohort after Verified	M		32/2,752	12/22		23/2,776	11/22	12/436	6/591	5/665	5/540	3/256	1/264
	No Verified Maltreatment within 6 Mos. Of Protective Supervision Case	M	98.0%	97.30%	12/22	-2.70%	100.00%	11/22	100.00%	100.00%	100.00%	100.00%	100.00%	94.29%
	# Reabused / # In Cohort After PS	M		2/370	12/22		0/335	11/22	0/10	0/85	0/30	0/9	0/61	2/175
API Workload	Initial + Additional Reports Received	M		3,192	12/22	6.3%	3,004	11/22	298	484	790	814	526	280
	Investigations (Initial Reports) Completed	M		2,935	12/22	4.0%	2,822	11/22	277	493	739	719	471	236
	Average Active Investigations per API	M-PIT	15.0	13.7	12/22	9.6%	12.5	11/22	14.4	9.6	18.1	10.1	16.4	13.0
	Active Investigations	M-PIT		2,776	1/5/2023	↔ 9.3%	2,540	12/6/2022	216	384	946	403	516	311
	Investigations Open Over 60 Days "Backlog"	M-PIT		0	1/5/2023		0	12/6/2022	0	0	0	0	0	0
	API Vacancies	M-PIT		46	1/5/2023	↔ 4.5%	44	12/6/2022	4	1	6	25	8	2
	Total API FTEs			291	1/5/2023	↔ 0.0%	291	12/6/2022	29	44	69	73	49	27
	% Vacant			15.8%	1/5/2023	↔ 15.8%	15.1%	12/6/2022	13.8%	2.3%	8.7%	34.2%	16.3%	7.4%
	Actual Operational Capacity			202.5	1/5/2023	↔ -0.7%	204.0	12/6/2022	15	40	52.25	39.75	31.5	24
Percent Total Workforce Capacity	69.59%			1/5/2023	↔ -0.7%	70.1%	12/6/2022	51.72%	90.91%	75.72%	54.45%	64.29%	88.89%	