

Performance Update for Senior Leadership Team - April 2015
Adult Protective Services Program Office

Adult Protection - Program Scorecard
April 2015

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	160	131	100.00%	100.00%	99.15%	100.00%	100.00%	100.00%	100.00%	100.00%
NWR	2	122	123	100.00%	97.98%	96.46%	94.92%	100.00%	100.00%	99.02%	98.99%
NWR	14	90	89	100.00%	100.00%	97.78%	100.00%	100.00%	100.00%	100.00%	100.00%
		372	343								
NER	3 & 8	169	173	99.28%	100.00%	90.12%	96.30%	100.00%	100.00%	87.77%	95.93%
NER	4	248	224	100.00%	98.95%	94.61%	93.10%	99.48%	100.00%	99.48%	98.95%
NER	7	279	249	99.62%	100.00%	98.25%	96.68%	100.00%	99.09%	96.97%	91.78%
		696	646								
CNR	5	332	315	100.00%	100.00%	97.57%	98.40%	99.58%	100.00%	97.88%	96.88%
CNR	9	283	251	100.00%	100.00%	98.61%	97.37%	100.00%	100.00%	100.00%	100.00%
CNR	10	194	176	100.00%	100.00%	98.11%	98.72%	99.30%	100.00%	100.00%	100.00%
CNR	18	243	253	100.00%	99.42%	95.28%	97.92%	100.00%	100.00%	100.00%	100.00%
		1052	995								
SCR	6	407	404	100.00%	100.00%	99.02%	97.97%	100.00%	99.69%	100.00%	100.00%
SCR	12	170	180	100.00%	100.00%	100.00%	97.39%	100.00%	100.00%	100.00%	100.00%
SCR	13	249	282	100.00%	100.00%	100.00%	97.85%	100.00%	100.00%	100.00%	100.00%
SCR	20	233	249	100.00%	99.54%	97.78%	96.37%	100.00%	100.00%	100.00%	100.00%
		1059	1115								
SER	15	258	241	100.00%	99.51%	95.28%	95.35%	99.15%	97.09%	95.74%	93.20%
SER	17	309	305	100.00%	100.00%	97.28%	97.73%	100.00%	100.00%	100.00%	99.66%
SER	19	157	122	99.29%	100.00%	91.36%	89.36%	100.00%	100.00%	98.58%	96.55%
		724	668								
SNR	11	354	334	99.21%	99.45%	95.63%	94.39%	97.63%	98.61%	72.63%	46.81%
SNR	16	19	12	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
		373	346								
State		4,276	4,113	99.83%	99.73%	96.74%	96.59%	99.60%	99.58%	95.75%	92.75%
	% Inc./Dec. vs. Prev. Month	3.96%								# Invs. in Backlog, Statewide	39

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
868	850	1,068	1,077	2,176	2,262	338	339	96.18%	98.48%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.11	0.12	0.10

¹ Data in "Previous" columns represents March 2015, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent