Office of Information Technology Services
Substance Abuse and Mental Health Application Support

FASAMS Stakeholders Report

1. Activities Completed During the Week Ending 1/3/2020

- DCF did further work on the Gap analysis for Release 2020.07.0.

2. Activities Planned for the Week Ending 1/10/2020

- DCF and FEI will review and approve enhancements for release 2020.04.0.

- DCF and FEI will continue JAD sessions for approved enhancements.

- Release 2020.01.0 is scheduled to be deployed to UAT.

3. Upcoming Changes and Noteworthy Details

- Release 2020.01.0 is scheduled for UAT deployment on January 9, 2020.

- DCF has completed the Gap analysis evaluating each data element in FASAMS. The results will be shared with FASAMS stakeholders and DCF will gather their feedback. The resulting changes will be included in version 14 of Pamphlet 155-2 and implemented in the 2020.07.0 release.

- SAMH and OITS staff completed their scheduled visits with each of the seven Managing Entities and some of their providers. The team will complete all meeting documentation and use it as source material for a final trip report.

- A draft of version 14 of Pamphlet 155-2 will be shared with FASAMS stakeholders by 1/9/2020 and approved by the DAC on 1/14/2020.

4. Quarterly Release Schedule

The following lists the dates for the next four regularly scheduled, quarterly releases. These releases will contain approved enhancements and low priority defect corrections.

Quarterly Release	Deploy to UAT	UAT by DCF	Deploy to Production
2020.01.0	01/09/20	01/09/20-01/31/20	02/03/20
2020.04.0	04/01/20	04/01/20-04/31/20	05/01/20
2020.07.0	07/01/20	07/01/20-07/31/20	08/01/20
2020.10.0	10/01/20	10/01/20-10/31/20	11/01/20

5. DCF Help Desk Tickets Closed in the Last 30 Days

The following DCF Help Desk tickets have been closed within the past 30 days:

DCF Ticket #	Release	Description	Released to UAT	Closed Date
1594994	N/A	FASAMS Server Error – Account Setup Issue	N/A	12/9/2019
1572528	N/A	FASAMS Incident Submission - Unable to delete SiteLicenseIdentifier	N/A	12/12/2019

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DCF Ticket #	Release	Description	Released to UAT	Closed Date
1516671	2020.01.0	FASAMS Incident Submission: New FASAMS submission processing investigation helpdesk 10016	1/9/2020	12/16/2019
1595824	N/A	FASAMS Incident Submission – CoveredServiceCode and ProjectCode issue	N/A	12/17/2019
1568773	N/A	FASAMS SFTP TEDS Folder layout	N/A	12/18/2019
1578790	2020.01.0	FASAMS Incident Submission – MedicaidManagement_EnrollmentAndEligibility failed on the report.	1/9/2020	12/18/2019
1584601	2020.01.0	FASAMS Interface Error - MedicaidManagement_EnrollmentAndEligibility HD 11458	1/9/2020	12/18/2019
1591629	2020.01.0	HD 11568 FASAMS Interface Error - MedicaidManagement_EnrollmentAndEligibility	1/9/2020	12/18/2019
1591640	2020.01.0	HD 11569 FASAMS Interface Error - ProviderLicensureDesignationSystem_PLADS	1/9/2020	12/18/2019
1607998	N/A	FASAMS Password/Service Request – Account disabled	N/A	12/18/2019
1608484	N/A	FASAMS Interface Error - MasterClientIndex_MCI	N/A	12/19/2019
1576421	N/A	RE: FEI SSMS Access to FASAMS	N/A	12/23/2019
1610104	N/A	TEDS file missing – SecureFTP issue	N/A	12/27/2019

6. Open, Unresolved DCF Help Desk Tickets

The following are open/unresolved tickets and their statuses:

DCF Ticket #	Description	Status	Submitted Date
1520433	FASAMS Incident Submission - SAMH OITS Team - FASAMS diagnosis mismatches	Work In Progress	7/1/2019 4:10 PM
1594030	FASAMS Incident Submission	Customer Responded	11/19/2019 11:08 AM
1595168	FASAMS Incident Submission - SubContract dataset upload error	Open	11/20/2019 2:26 PM
1601986	FASAMS – delete question	Customer Responded	12/11/2019 9:52 AM
1602945	FEI SharePoint password reset needed	Open	12/19/2019 9:30 AM
1604869	FASAMS Incident Submission – Covered service and OCA error	Work In Progress	12/11/2019 1:53 PM

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DCF Ticket #	Description	Status	Submitted Date
1605813	FASAMS Issue - Ticket and support attached	Open	12/13/2019 10:45 AM
1606996	Deleted file failure-ProviderSiteLic identifier	Open	12/16/2019 3:01 PM
1608428	FASAMS Incident Submission - FASAMS Acute Care Data Submission	Open	12/19/2019 8:45 AM
1608485	FASAMS Interface Error - MasterClientIndex_MCI - HD 12062	Work In Progress	12/19/2019 9:00 AM
1610031	FASAMS Service Request - Hard Delete Issue	Open	12/23/2019 10:19 AM

This weekly report is also posted on the FASAMS website:
https://www.myflfamilies.com/service-programs/samh/fasams/index.shtml